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September 11, 2020

VIA ELECTRONIC FILING

Ms. Kimberley A. Campbell, Chief Clerk
North Carolina Utilities Commission
Dobbs Building
430 North Salisbury Street
Raleigh, North Carolina 27603

*Re: DEC Late-Filed Exhibit No. 3
Docket No. E-7, Sub 1214*

Dear Ms. Campbell:

Per the request of Commissioner McKissick on September 4, 2020, during the Duke Energy Carolinas, LLC ("DEC") evidentiary hearing, enclosed for filing on behalf of DEC in the above-referenced proceeding is Late-Filed Exhibit No. 3. Late-Filed Exhibit No. 3 provides information on the DEC South Carolina Prepaid Advantage program.

Please do not hesitate to contact me should you have any questions. Thank you for your assistance with this matter.

Very truly yours,

/s/Mary Lynne Grigg

MLG:kma

Enclosure

Late Filed Exhibit No. 3 – Prepaid Customers

Docket No. E-7, Sub 1214

Request: Disconnect for non-payment experience for active DEC SC Prepaid Advantage customers in comparison to their post-pay disconnect for non-payment experience.

Response: As of September 6, 2020, approximately 76 percent of the active Duke Energy Carolinas Prepaid Advantage customers in South Carolina had a post-pay billed account prior to enrolling in the Prepaid Advantage program.

About half of these customers, 51 percent, were disconnected for non-payment less than or equal to the same number of times via prepay billing in comparison to their post-pay billed account.

Slightly less than half of the customers, 49 percent, were disconnected for non-payment more times via prepay billing in comparison to their post-pay billed account.

CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing Late-Filed Exhibit No. 3 as filed in Docket Nos. E-7, Sub 1214, were served via electronic delivery or mailed, first-class, postage prepaid, upon all parties of record.

This, the 11th day of September, 2020.

/s/Mary Lynne Grigg

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