

From: [Casselberry, Gina](#)
To: [Statements](#)
Cc: [Holt, Gina](#)
Subject: FW: [External] Carolina Water Service Usury Rates
Date: Monday, June 22, 2020 10:43:59 AM

Gina Y. Casselberry
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From: Casselberry, Gina
Sent: Monday, June 22, 2020 9:39 AM
To: Andrew Peppercorn <andrew.peppercorn@gmail.com>
Subject: RE: [External] Carolina Water Service Usury Rates

Mr. Peppercorn,

Thank you for your email concerning Carolina Water Service, Inc. of North Carolina's (CWSNC or Company) most recent rate increase.

The Public Staff is responsible for representing the interests of the using and consuming public in utility matters. Public Staff Accountants, Engineers, Attorneys and Economists were assigned to the case and completed a five-month long investigation, including a complete and thorough audit of CWSNC's books and records. Customer hearings were held across North Carolina. On November 4, 2019, the Public Staff filed its findings (pre-filed testimony) with the North Carolina Utilities Commission (Commission). An evidentiary hearing was held on December 2, 2019, before the Commission where the Public Staff testified in support of its findings. The Commission made a determination in regard to increasing the water and sewer rates based on the evidence presented by the Public Staff and the Company. The entire case is posted on the Commission's webpage at www.ncuc.net, under the docket search feature (Docket W-354 Sub 364).

In regard to an alternate water utility, if a county or municipality is within a reasonable distance from your subdivision, you would have to petition them to annex your subdivision and either acquire the system from CWSNC or parallel the Company's lines.

Respectfully,

Gina Y Casselberry

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From: Andrew Peppercorn <andrew.peppercorn@gmail.com>
Sent: Friday, June 19, 2020 2:12 PM
To: PS_Water <Water@psncuc.nc.gov>
Subject: [External] Carolina Water Service Usury Rates

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To Whom It May Concern:

Our water utility service from Carolina Water Service rates are usury and exorbitant. How have the Utilities Commission agreed to and permitted such outrageous rates? We pay over \$80 a month before consuming a single drop of water or wastewater. Having relocated to Mecklenburg county from Ohio where my taxes and water bills were less than HALF of what I pay here, I question the point of a Utilities Commission who rubber-stamps outrageous rate increases without appropriate advocacy for ratepayers.

What options does my community have to bring alternate water utility competition / suppliers to bear?

Respectfully,
Andrew Peppercorn
16400 Riverpointe Dr, Charlotte, NC 28278

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