

From: [Susan Emerick](#)
To: [Statements](#)
Subject: Docket Number E-2 Sub 1219
Date: Thursday, April 30, 2020 4:10:00 PM

I don't want my energy rates increased! It's not fair to make people pay for your coal ash mess!
I've been trying to sell my solar energy to Duke for 7 months now. Your company is too big to work properly. Communication between departments and with your customers is terrible!
Duke is a monopoly that just can't work and raising the customer's energy rates won't help!

Sincerely,
Susan Emerick