

**STATE OF NORTH CAROLINA  
UTILITIES COMMISSION  
RALEIGH**

**STAFF CONFERENCE AGENDA  
August 30, 2021**

***IMPORTANT NOTE: STAFF CONFERENCE  
WILL BE CONDUCTED VIA WEBEX.  
INSTRUCTIONS FOR PARTICIPATION AND A LINK TO VIEW  
THE MEETING WILL BE POSTED ON THE COMMISSION'S  
WEBSITE, NCUC.NET***

**COMMISSION STAFF**

NO AGENDA ITEMS

**PUBLIC STAFF**

**B. NATURAL GAS**

- P1. [DOCKET NO. G-5, SUB 636 - APPLICATION OF PUBLIC SERVICE COMPANY OF NORTH CAROLINA, INC., FOR BI-ANNUAL ADJUSTMENT OF RATES UNDER RIDER E TO ITS TARIFF EXHIBIT NO. P-1](#)

**C. COMMUNICATIONS**

- P1. [DOCKET NO. P-100, SUB 110 – TELECOMMUNICATIONS RELAY SERVICE \(TRS\), RELAY NORTH CAROLINA EXHIBIT NO. P-2](#)

**D. ELECTRIC**

- P1. [APPLICATIONS FOR CERTIFICATES OF PUBLIC CONVENIENCE AND NECESSITY TO CONSTRUCT SOLAR FACILITIES](#)

**E. WATER**

- P1. [DOCKET NO. W-354, SUB 388 – CAROLINA WATER SERVICE, INC. OF NORTH CAROLINA – REQUEST FOR TARIFF REVISION EXHIBIT NO. P-3](#)
- P2. [DOCKET NO. W-354, SUB 389 – CAROLINA WATER SERVICE, INC. OF NORTH CAROLINA – REQUEST FOR TARIFF REVISION EXHIBIT NO. P-4](#)
- P3. [DOCKET NO. W-354, SUB 390 – CAROLINA WATER SERVICE, INC. OF NORTH CAROLINA – REQUEST FOR TARIFF REVISION EXHIBIT NO. P-5](#)

- P4. DOCKET NO. W-354, SUB 394 – CAROLINA WATER SERVICE, INC. OF NORTH CAROLINA – REQUEST FOR TARIFF REVISION **EXHIBIT NO. P-6**
- P5. DOCKET NO. W-354, SUB 395 – CAROLINA WATER SERVICE, INC. OF NORTH CAROLINA – REQUEST FOR TARIFF REVISION **EXHIBIT NO. P-7**

TO: Agenda – Commission Conference – August 30, 2021

FROM: PUBLIC STAFF – North Carolina Utilities Commission

## **B. NATURAL GAS**

P1. DOCKET NO. G-5, SUB 636 - APPLICATION OF PUBLIC SERVICE COMPANY OF NORTH CAROLINA, INC., FOR BI-ANNUAL ADJUSTMENT OF RATES UNDER RIDER E TO ITS TARIFF

EXPLANATION: Pursuant to Public Service Company of North Carolina, Inc.'s (PSNC or Company) Integrity Management Tracker (IMT), Rider E of the Company's Tariff, PSNC is required to file with the North Carolina Utilities Commission (Commission) by January 31 and July 31 of each year information showing the computation of the Integrity Management Revenue Requirement (IMRR) that supports the bi-annual Integrity Management (IM) Adjustment of the IMT. PSNC is also required to file bi-annual adjustments to its rates based upon qualifying capital investments in integrity and safety projects as of December 31 and June 30, respectively. Rider E of the Company's tariff requires PSNC to make a filing with the Commission by February 15 and August 15 of each year showing the computation of the IM rate adjustments for each rate schedule that it proposes to charge during the six-month period beginning the following March 1 and September 1, respectively, and then file revisions to its tariffs.

On July 30, 2021, pursuant to Rider E of the Company's Tariff, PSNC filed in Docket No. G-5, Sub 565C, the computation for the IMRR that supports the bi-annual IM rate adjustments, effective September 1, 2021, based on the Company's IM Plant Investment through June 30, 2021.

On August 13, 2021, PSNC filed an Application of Public Service Company of North Carolina, Inc. for Bi-Annual Adjustment of Rates Under Rider E to its Tariff (Application), which included the schedule showing the computation of the IM rate adjustments for each rate schedule and the revised tariffs, effective for service rendered on and after September 1, 2021.

The proposed IM rate adjustments, expressed in dollars per therm (\$/therm), are as follows:

Description	Residential	Commercial	Firm	Interruptible
	Rates 101, 102, 115	Rates 125, 126 127, 140	Large General Rates 145, 175	Large General Rates 135, 150, 160, 165, 180
Customer Class Percentage	69.89%	19.92%	7.25%	2.94%
IMRR for Recovery	\$23,427,729	\$6,677,356	\$2,430,262	\$985,513
Rate Case Volumes (therms)	302,709,607	154,775,495	202,384,732	148,716,728
IM Rate Increment (per therm)	\$0.07739	\$0.04314	\$0.01201	\$0.00663
Current IMT Increment	<u>\$0.07512</u>	<u>\$0.04187</u>	<u>\$0.01165</u>	<u>\$0.00643</u>
Adjustment to IMT increment	<u>\$0.00227</u>	<u>\$0.00127</u>	<u>\$0.00036</u>	<u>\$0.00020</u>

The Public Staff has reviewed the proposed IM rate adjustments and recommends

approval as filed.

The Public Staff – North Carolina Utilities Commission has reviewed the proposed IM rate adjustments and recommends approval as filed.

EXHIBIT: A copy of the proposed order is attached as [Exhibit No. P-1.](#)

RECOMMENDATION: (Patel/Dorgan) That the Commission issue the proposed order approving the rate adjustments as filed by PSNC.

[Back to Agenda](#)

## **C. COMMUNICATIONS**

### **P1. DOCKET NO. P-100, SUB 110 – TELECOMMUNICATIONS RELAY SERVICE (TRS), RELAY NORTH CAROLINA**

EXPLANATION: Pursuant to N.C. Gen. Stat. § 62-157, the Department of Health and Human Services (DHHS) is charged with administering the statewide Telecommunications Relay Service (TRS) program, including its establishment, operation, and promotion. As part of its administration of the program, DHHS is authorized to contract out provision of this service for four-year periods to one or more service providers, using the State bidding process prescribed in N.C.G.S. § 143-129.

Sprint Communications Company, LP (Sprint) is the current vendor and is performing in this role under the terms of a contract that began on July 1, 2016 and originally ended on June 30, 2020 (2016 Contract). The contract period was extended until December 31, 2020 (Contract Extension No. 1) by a contract amendment dated March 10, 2020. An extension was necessary because DHHS was still in the process of evaluating bids received in response to the Request for Proposals (RFP) it released on February 18, 2020 seeking bids for TRS service provider(s) for the four year period beginning on January 1, 2021 and ending on December 31, 2024. The contract period was extended six additional months on December 22, 2020 (Contract Extension No. 2); following this second extension, the 2016 Contract terminated on June 30, 2021. Contract Extension No. 2 was necessary because of the protracted Statewide IT Procurement process. Both extensions were executed to ensure that TRS was in place for the State of North Carolina as mandated by the Federal Communications Commission (FCC).

At the North Carolina Utilities Commission's Regular Staff Conference on October 26, 2020, the Public Staff – North Carolina Utilities Commission (Public Staff) presented the findings of DHHS's evaluation of the RFP bids, and recommended that the North Carolina Utilities Commission (Commission) approve DHHS's selection of Sprint as the vendor for relay services for the four-year period beginning on January 1, 2021, and ending on December 31, 2024.

DHHS recommended Sprint's Alternate Cost Proposal, under which Sprint would provide TRS and CTS (Captioned Telephone Services) at an estimated monthly recurring cost of \$100,000, (\$1,200,000 annually, or a total of \$4,800,000 over 4 years), plus an additional \$900,480 to pay for Relay Conference Captioning (RCC) over the four year contract term, for a total cost of \$5,700,480 over the life of the contract. DHHS stated that the aforementioned contract cost would not create a need for a surcharge rate change. On October 26, 2020, the Commission issued an order in this docket approving DHHS's selection (Approval Order).

On July 21, 2021, DHHS filed a letter with the Commission to provide notice of Contract Extension No. 2 and ask the Commission to amend its Approval Order in the following ways: (i) change the contract period from January 1, 2021, through December 31, 2024 to July 1, 2021 through June 30, 2025 and (ii) increase the total contract cost to \$6,084,400. According to DHHS, the change in the contract period is necessary to align the 2016 Contract termination date, as extended by Contract Extensions No. 1 and No. 2, with the start of the Approval Order.

With regards to the increased total contract cost, DHHS, in response to Public Staff data requests, explained that the change in the total contract cost is required by the Statewide IT Procurement Office and is a result of their effort to address estimated RCC usage.

In response to DHHS's filing, the Public Staff requested additional information about the revised total contract cost of \$6,084,400, and DHHS stated that the original \$5,700,480 included the annual cost for TRS and CTS ( $\$1,200,000 \times 4 \text{ years} = \$4,800,000$ ), plus an additional amount of \$900,480 to pay for RCC over the four year contract period. Because of the pandemic and the expanded use of RCC, the actual bid award made by the Statewide IT Procurement Office is \$6,084,400; the increase of \$383,920 is to be used to fund additional use of RCC. This equates to \$1,284,400 to cover the cost of future RCC use. This increase in use has resulted in Sprint making the application available for extended hours daily and adding Saturday availability. DHHS further stated that neither one of the requested changes will create the need for a TRS surcharge rate change.

The Public Staff's Accounting Division has reviewed the TRS surcharge monthly reports filed with the Commission and determined that the reserve account balance, with the current TRS surcharge rate of \$0.08 per access line, is sufficient to absorb the increase in the contract cost. As such, the Public Staff agrees that amending the order to increase the total contract cost will not create the need for a TRS surcharge rate change. Further, the Public Staff sees no harm in amending the previously approved contract period as requested by DHHS in its July 21, 2021 letter to the Commission.

EXHIBIT: A proposed order is attached as [Exhibit No. P- 2](#).

RECOMMENDATION: (Proffitt/Henry/Coxton) That the Commission issue an amended order increasing the total contract cost to \$6,084,400, and changing the contract period to the four-year period beginning on July 1, 2021, and ending on June 30, 2025.

[Back to Agenda](#)

## **D. ELECTRIC**

### **P1. APPLICATIONS FOR CERTIFICATES OF PUBLIC CONVENIENCE AND NECESSITY TO CONSTRUCT SOLAR FACILITIES**

EXPLANATION: The following applications seek to renew certificates of public convenience and necessity for construction of solar photovoltaic (PV) electric generating facilities pursuant to N.C. Gen. Stat. § 62-110.1 and Commission Rule R8-64.

#### **Duke Energy Carolinas, LLC:**

- Docket No. SP-6990, Sub 0 – Application of Moyer Solar, LLC, to renew the certificate of public convenience and necessity to construct a 4.99-MW solar PV facility in Rockingham County, North Carolina. (registration statement issued previously).
- Docket No. SP-8213, Sub 0 – Application of Tarpey Farm, LLC, to renew the certificate of public convenience and necessity to construct a 5-MW solar PV facility in Granville County, North Carolina. (registration statement issued previously).

The Public Staff has reviewed the applications and determined that they comply with the requirements of N.C.G.S. § 62-110.1 and Commission Rule R8-64.

RECOMMENDATION: (Metz/Saillor) That the Commission issue orders approving the applications and issuing the requested renewed certificates for the facilities. Proposed orders have been provided to the Commission Staff.

[Back to Agenda](#)

## **E. WATER**

### **P1. DOCKET NO. W-354, SUB 388 – CAROLINA WATER SERVICE, INC. OF NORTH CAROLINA – REQUEST FOR TARIFF REVISION**

EXPLANATION: On July 28, 2021, Carolina Water Service, Inc. of North Carolina (CWSNC), filed a letter with the North Carolina Utilities Commission (Commission) pursuant to N.C. Gen. Stat. § 62-133.11, requesting authority to amend its tariff for the purpose of passing along to sewer customers in the Kings Grant service area in Gaston County an increase in the cost of purchasing sewage treatment from Two Rivers Utilities. N.C.G.S. § 62-133.11(a) provides that the Commission shall allow a water or sewer utility to adjust its rates approved pursuant to N.C.G.S. § 62-133 to reflect changes in its costs based solely on changes in the rates imposed by third-party suppliers of purchased water or sewer service.

CWSNC states that Two Rivers Utilities increased its usage charge for sewage treatment by \$0.41 per 1,000 gallons, increasing the rate from \$3.98 to \$4.39 per 1,000 gallons. The change was effective on July 1, 2021.

The Public Staff – North Carolina Utilities Commission (Public Staff) has reviewed Two Rivers Utilities' current rates and recommends that CWSNC's request for a tariff revision be approved.

The new rates will increase the average residential monthly sewer bill (< 1 inch meter) from \$56.53 to \$58.10, based on an average usage of 3,841 gallons. The average usage was determined in Exhibit 18 of the Testimony of Gina Y. Casselberry, Advanced Utilities Engineer, Public Staff Water, Sewer, and Telephone Division, filed on November 4, 2019, in Docket No. W-354, Sub 364.

EXHIBIT: A proposed order is attached as [Exhibit No. P-3](#).

RECOMMENDATION: (Casselberry/Henry/Coxton) That the proposed order be issued approving the recommended tariff revision.

[Back to Agenda](#)



P2. DOCKET NO. W-354, SUB 389 – CAROLINA WATER SERVICE, INC. OF NORTH CAROLINA – REQUEST FOR TARIFF REVISION

EXPLANATION: On July 28, 2021, Carolina Water Service, Inc. of North Carolina (CWSNC), filed a letter with the North Carolina Utilities Commission (Commission) pursuant to N.C. Gen. Stat. § 62-133.11, requesting authority to amend its tariff for the purpose of passing along to water customers in its Whispering Pines service area in Moore County an increase in the cost of purchasing water service from the Town of Southern Pines. N.C.G.S. § 62-133.11(a) provides that the Commission shall allow a water or sewer utility to adjust its rates approved pursuant to N.C.G.S. § 62-133 to reflect changes in its costs based solely on changes in the rates imposed by third-party suppliers of purchased water or sewer service.

CWSNC states that the Town of Southern Pines increased its usage charge for water service by \$0.14 per 1,000 gallons, increasing the rate from \$3.38 to \$3.52 per 1,000 gallons. The change was effective on July 1, 2021.

The Public Staff – North Carolina Utilities Commission (Public Staff) has reviewed the Town of Southern Pines' current rates and recommends that CWSNC's request for a tariff revision be approved.

The new rate would increase the average residential monthly water bill (< 1 inch meter) from \$44.65 to \$45.30, based on an average usage of 4,654 gallons. The average usage was determined in Exhibit 17 of the Testimony of Gina Y. Casselberry, Advanced Utilities Engineer, Public Staff Water, Sewer, and Telephone Division, filed on November 4, 2019, in Docket No. W-354, Sub 364.

EXHIBIT: A proposed order is attached as [Exhibit No. P-4](#).

RECOMMENDATION: (Darden/Henry/Coxton) That the proposed order be issued approving the recommended tariff revision.

[Back to Agenda](#)

P3. DOCKET NO. W-354, SUB 390 – CAROLINA WATER SERVICE, INC. OF NORTH CAROLINA – REQUEST FOR TARIFF REVISION

EXPLANATION: On July 28, 2021, Carolina Water Service, Inc. of North Carolina (CWSNC or Company), filed a letter with the Commission pursuant to N.C. Gen. Stat. § 62-133.11, requesting authority to amend its tariff for the purpose of passing along to water customers in Zemosa Acres in Cabarrus County an increase in the cost of purchasing water service from the City of Concord. N.C.G.S. § 62-133.11(a) provides that the Commission shall allow a water or sewer utility to adjust its rates approved pursuant to N.C.G.S. § 62-133 to reflect changes in its costs based solely on changes in the rates imposed by third-party suppliers of purchased water or sewer service.

CWSNC states that effective July 1, 2021, the City of Concord will be increasing its usage charge for water service by \$0.11 per 1,000 gallons, increasing the rate from \$5.41 to \$5.52 per 1,000 gallons.

The Public Staff – North Carolina Utilities Commission (Public Staff) has reviewed the City of Concord's current rates and recommends that CWSNC's request for a tariff revision be approved.

The new rate would increase the average residential monthly water bill (< 1 inch meter) from \$50.24 to \$50.67, based on an average usage of 3,941 gallons. The average usage was determined in Exhibit 17 of the Testimony of Gina Y. Casselberry, Advanced Utilities Engineer, Public Staff Water, Sewer, and Telephone Division, filed on November 4, 2019, in Docket No. W-354, Sub 364.

EXHIBIT: A proposed order is attached as [Exhibit No. P-5](#).

RECOMMENDATION: (Casselberry/Henry/Magarira) That the proposed order be issued approving the recommended tariff revision.

[Back to Agenda](#)

P4. DOCKET NO. W-354, SUB 394 – CAROLINA WATER SERVICE, INC. OF NORTH CAROLINA – REQUEST FOR TARIFF REVISION

EXPLANATION: On July 28, 2021, Carolina Water Service, Inc. of North Carolina (CWSNC or Company), filed a letter with the Commission pursuant to N.C. Gen. Stat. § 62-133.11, requesting authority to amend its tariff for the purpose of passing along to water customers in its Riverpointe service area in Mecklenburg County an increase in the cost of purchasing water service from Charlotte Water. N.C.G.S. § 62-133.11(a) provides that the Commission shall allow a water or sewer utility to adjust its rates approved pursuant to N.C.G.S. § 62-133 to reflect changes in its costs based solely on changes in the rates imposed by third-party suppliers of purchased water or sewer service.

CWSNC states that effective July 1, 2021, Charlotte Water will be increasing its usage charge for water service by \$0.33 per 1,000 gallons, increasing the rate from \$6.74 to \$7.07 per 1,000 gallons.

The Public Staff – North Carolina Utilities Commission (Public Staff) has reviewed Charlotte Water's current rates and recommends that CWSNC's request for a tariff revision be approved.

The new rates will increase the average residential monthly water bill (<1 inch meter) from \$70.52 to \$72.56, based on an average usage of 6,172 gallons. The average usage was determined in Exhibit 17 of the Testimony of Gina Y. Casselberry, Advanced Utilities Engineer, Public Staff Water, Sewer, and Telephone Division, filed on November 4, 2019, in Docket No. W-354, Sub 364.

EXHIBIT: A proposed order is attached as [Exhibit No. P-6](#).

RECOMMENDATION: (Darden/Henry/Magarira) That the proposed order be issued approving the recommended tariff revision.

[Back to Agenda](#)

P5. DOCKET NO. W-354, SUB 395 – CAROLINA WATER SERVICE, INC. OF NORTH CAROLINA – REQUEST FOR TARIFF REVISION

EXPLANATION: On July 28, 2021, Carolina Water Service, Inc. of North Carolina (CWSNC or Company), filed a letter with the Commission pursuant to N.C. Gen. Stat. § 62-133.11. In pertinent part, CWSNC requests authority to amend its tariff for the purpose of passing along (1) an increase in the cost of purchasing water service from Johnston County Department of Public Utilities (Johnston County) to water customers in the White Oak Plantation, Lee Forest, Winston Plantation, and Winston Pointe service areas; (2) an increase in the cost of purchasing sewer service from Johnston County to sewer customers in the White Oak Plantation, Lee Forest, and Winston Pointe service areas in Johnston County; and (3) an increase in Johnston County's bulk capacity fee to customers in the Winston Pointe service area by increasing the water connection charge. N.C.G.S. § 62-133.11(a) provides that the Commission shall allow a water or sewer utility to adjust its rates approved pursuant to N.C.G.S. § 62-133 to reflect changes in its costs based solely on changes in the rates imposed by third-party suppliers of purchased water or sewer service.

CWSNC stated that effective September 1, 2021, Johnston County's bulk water commodity charge increases \$0.17 per 1,000 gallons, increasing the rate from \$2.85 to \$3.02 per 1,000 gallons and the bulk sewer commodity charge increases \$0.30 per 1,000 gallons, increasing the rate from \$6.15 to \$6.45 per 1,000 gallons. CWSNC also stated that effective October 1, 2021, Johnston County's bulk water capacity fee increases from \$6.25 per gallons per day (gpd) of average capacity to \$7.00 per gpd of average capacity. According to CWSNC, it charges a current connection charge per single family equivalent (SFE) in its Winston Pointe subdivision of \$1,125, which is based on the \$6.25 per gpd of average capacity. The increase to \$7.00 per gpd of average capacity results in a new connection charge of \$1,260 per SFE.

The Public Staff – North Carolina Utilities Commission (Public Staff) has reviewed Johnston County's current rates and recommends that CWSNC's request for a tariff revision be approved.

The new rates will increase the average residential monthly water bill from \$39.40 to \$40.03 based on an average usage of 3,678 gallons and increase the average residential monthly sewer bill from \$63.10 to \$64.17 based on an average usage of 3,555 gallons. The average usage was determined in Exhibit 17 and Exhibit 18 of the Testimony of Gina Y. Casselberry, Advanced Utilities Engineer, Public Staff Water, Sewer, and Telephone Division, filed on November 4, 2019, in Docket No. W-354, Sub 364.

EXHIBIT: A proposed order is attached as [Exhibit No. P-7](#).

RECOMMENDATION: (Darden/Henry/Magarira) That the proposed order be issued approving the recommended tariff revision.

[Back to Agenda](#)

**STATE OF NORTH CAROLINA  
UTILITIES COMMISSION  
RALEIGH**

DOCKET NO. G-5, SUB 636

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

In the Matter of  
Application of Public Service Company of North Carolina, Inc., for Approval of Bi-Annual Adjustment of Rates Under Rider E of its Tariff ) ORDER APPROVING RATE  
ADJUSTMENTS EFFECTIVE  
SEPTEMBER 1, 2021  
)

BY THE COMMISSION: Pursuant to Public Service Company of North Carolina, Inc.'s (PSNC or Company) Integrity Management Tracker (IMT), Rider E of the Company's Tariff, PSNC is required to file with the North Carolina Utilities Commission (Commission) by January 31 and July 31 of each year information showing the computation of the Integrity Management Revenue Requirement (IMRR) that supports the bi-annual Integrity Management (IM) Adjustment of the IMT. PSNC is also required to file bi-annual adjustments to its rates based upon qualifying capital investments in integrity and safety projects as of December 31 and June 30, respectively. Rider E of the Company's tariff requires PSNC to (1) make a filing with the Commission by February 15 and August 15 of each year showing the computation of the IM rate adjustments for each rate schedule that it proposes to charge during the six-month period beginning the following March 1 and September 1, respectively, and (2) then file revisions to its tariffs.

On July 30, 2021, pursuant to Rider E of the Company's Tariff, PSNC filed in Docket No. G-5, Sub 565C the computation for the IMRR that supports the bi-annual IM rate adjustments, effective September 1, 2021, based on the Company's IM Plant Investment through June 30, 2021.

On August 13, 2021, PSNC filed an Application of Public Service Company of North Carolina, Inc. for Bi-Annual Adjustment of Rates Under Rider E to its Tariff (Application), which included the schedule showing the computation of the IM rate adjustments for each rate schedule and the revised tariffs, effective for service rendered on and after September 1, 2021.

The proposed IM rate adjustments, expressed in dollars per therm (\$/therm), are as follows:

Description	Residential Rates 101, 102, 115	Commercial Rates 125, 126 127, 140	Firm Large General Rates 145, 175	Interruptible Large General Rates 135, 150, 160, 165, 180
Customer Class Percentage	69.89%	19.92%	7.25%	2.94%
IMRR for Recovery	\$23,427,729	\$6,677,356	\$2,430,262	\$985,513
Rate Case Volumes (therms)	302,709,607	154,775,495	202,384,732	148,716,728
IM Rate Increment (per therm)	\$0.07739	\$0.04314	\$0.01201	\$0.00663
Current IMT Increment	<u>\$0.07512</u>	<u>\$0.04187</u>	<u>\$0.01165</u>	<u>\$0.00643</u>
Adjustment to IMT increment	<u>\$0.00227</u>	<u>\$0.00127</u>	<u>\$0.00036</u>	<u>\$0.00020</u>

The Public Staff – North Carolina Utilities Commission (Public Staff) presented this matter to the Commission at its Regular August 30, 2021, Staff Conference. The Public Staff stated that it had reviewed the proposed IM rate adjustments and recommended approval as filed.

Based upon its review of the Application and the recommendation of the Public Staff, the Commission is of the opinion that the proposed rate adjustments should be allowed to become effective as filed.

IT IS, THEREFORE, ORDERED as follows:

1. That PSNC is authorized to implement the proposed IM rate adjustments as contained in the body of this Order effective for service rendered on and after September 1, 2021;
2. That PSNC shall file revised tariffs consistent with Ordering Paragraph 1 within five days of the date of this Order; and
3. That PSNC shall give notice to its customers of the rate changes authorized in this Order.

ISSUED BY ORDER OF THE COMMISSION.

This the \_\_\_\_\_ day of \_\_\_\_\_, 2021.

NORTH CAROLINA UTILITIES COMMISSION

A. Shonta Dunston, Chief Clerk

[Back to Agenda](#)

**STATE OF NORTH CAROLINA  
UTILITIES COMMISSION  
RALEIGH**

DOCKET NO. P-100, SUB 110

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

In the Matter of	)	
Telecommunications Relay Service	)	ORDER AMENDING CONTRACT
(TRS), Relay North Carolina	)	PERIOD AND INCREASING THE
	)	COST OF THE CONTRACT
	)	

BY THE COMMISSION: On February 18, 2020, the Department of Health and Human Services (DHHS) issued a Request for Proposals (RFP) to select a vendor to provide telecommunications relay service (TRS) to North Carolina citizens. The new contract was proposed to be effective from January 1, 2021 to December 31, 2024. Pursuant to N.C. Gen. Stat. § 62-157, DHHS is charged with administering the statewide TRS program, including its establishment, operation, and promotion. Pursuant to N.C.G.S. § 62-157(e) and as part of its administration of the program, DHHS is authorized to contract out provision of this service for four-year periods to one or more service providers, using the State bidding process prescribed in N.C.G.S. § 143-129.

Sprint Communications Company, LP (Sprint) is the current vendor and is performing in this role under the terms of a contract that began on July 1, 2016 and, following two contract extensions, ended on June 30, 2021.

On October 26, 2020, the North Carolina Utilities Commission (Commission) issued an order in this docket approving Sprint to provide TRS in North Carolina for the four-year period beginning on January 1, 2021, and ending on December 31, 2024 (Approval Order).

On July 21, 2021, DHHS filed a letter with the Commission asking the Commission to amend its Approval Order in the following ways: (i) change the contract period from January 1, 2021, through December 31, 2024 to July 1, 2021 through June 30, 2025 and (ii) increase the total contract cost to \$6,084,400. According to DHHS, neither one of the requested changes will create the need for a TRS surcharge rate change.

The Public Staff–North Carolina Utilities Commission (Public Staff) presented the matter at the Commission’s Regular Staff Conference on August 30, 2021. The Public Staff stated that it conferred with DHHS about the increase in the contract cost and was advised that the \$383,920 increase will be used to fund increased use of Relay Conference Captioning (RCC). RCC use expanded during the COVID-19 pandemic and increased use is expected to continue going forward. The Public Staff reviewed the TRS surcharge monthly reports filed with the Commission and determined that the reserve account balance, with the current TRS surcharge rate of \$0.08 per access line, is sufficient to absorb the increase in the contract cost.

Based on the foregoing and the recommendation of the Public Staff, the Commission concludes that it is appropriate to amend the October 26, 2020, Order Approving Selection of Contractor, to revise the approved contract period for Sprint to provide TRS in North Carolina for the four-year period beginning on July 1, 2021, and ending on June 30, 2025, and increase the total contract cost to \$6,084,400.

IT IS, THEREFORE, ORDERED that DHHS’s selection of Sprint as the contractor to provide TRS in North Carolina for the four-year period beginning on July 1, 2021, and ending on June 30, 2025, at a total cost over the life of the contract not to exceed \$6,084,400, is approved.

ISSUED BY ORDER OF THE COMMISSION.

This the \_\_\_\_ day of August, 2021.

NORTH CAROLINA UTILITIES COMMISSION

A. Shonta Dunston, Chief Clerk

[Back to Agenda](#)



**STATE OF NORTH CAROLINA  
UTILITIES COMMISSION  
RALEIGH**

DOCKET NO. W-354, SUB 388

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

In the Matter of	
Application of Carolina Water Service, Inc. of North	) ORDER APPROVING
Carolina, 4944 Parkway Plaza Boulevard, Suite	) TARIFF REVISION AND
375, Charlotte, North Carolina, 28217, for Authority	) REQUIRING CUSTOMER
to Amend Its Tariff to Increase Rates for Providing	) NOTICE
Sewer Utility Service in the Kings Grant Service	)
Area in Gaston County, North Carolina	)

BY THE COMMISSION: On July 28, 2021, Carolina Water Service, Inc. of North Carolina (CWSNC or Company), filed a letter with the North Carolina Utilities Commission (Commission) pursuant to N.C. Gen. Stat. § 62-133.11, requesting authority to amend its tariff for the purpose of passing along to sewer customers in the Kings Grant service area in Gaston County an increase in the cost of purchasing sewage treatment from Two Rivers Utilities. N.C.G.S. § 62-133.11(a) provides that the Commission shall allow a water or sewer utility to adjust its rates approved pursuant to N.C.G.S. § 62-133 to reflect changes in its costs based solely on changes in the rates imposed by third-party suppliers of purchased water or sewer service.

CWSNC stated that, effective July 1, 2021, Two Rivers Utilities increased its usage charge for sewer service by \$0.41 per 1,000 gallons, increasing the rate from \$3.98 to \$4.39 per 1,000 gallons. CWSNC requested to increase the commodity charge applicable to its sewer customers in the Kings Grant service area for service rendered on and after the date of this order. The requested increase passes along the aforementioned increase in the cost of purchasing sewer service from Two Rivers Utilities.

The Public Staff – North Carolina Utilities Commission (Public Staff) presented this matter at the Commission's Staff Conference on August 30, 2021. The Public Staff stated that (1) it has reviewed Two Rivers Utilities' current rates and the Company's request and (2) recommends that the tariff revision be approved for service rendered on and after the date of this order. The Public Staff further stated that the new rates will increase the average residential monthly sewer bill (< 1 inch meter) from \$56.53 to \$58.10, based on an average usage of 3,841 gallons. The average usage was determined in Exhibit 18 of the Testimony of Gina Y. Casselberry, Advanced Utilities Engineer, Public Staff Water, Sewer, and Telephone Division, filed on November 4, 2019, in Docket No. W-354, Sub 364.

Based upon the foregoing, the Commission concludes that the tariff revision should be approved.

IT IS, THEREFORE, ORDERED as follows:

1. That Carolina Water Service, Inc. of North Carolina is granted a tariff revision for sewer utility service in the Kings Grant service area in Gaston County, North Carolina, as set forth herein;

2. That the Schedule of Rates, attached hereto as Appendix A, is approved and is deemed filed with the Commission pursuant to N.C.G.S. § 62-138. This Schedule of Rates shall become effective for service rendered on and after the date of this Order;

3. That a copy of the Notice to Customers, attached hereto as Appendix B, shall be mailed with sufficient postage or hand delivered by the Company to all its affected customers in the Kings Grant service area contemporaneously with the next billing of customers; and

4. That the Company shall file the attached Certificate of Service, properly signed and notarized, not later than ten days after the Notice to Customer is mailed or hand delivered to customers.

ISSUED BY ORDER OF THE COMMISSION.

This the \_\_\_\_\_ day of August, 2021.

NORTH CAROLINA UTILITIES COMMISSION

A. Shonta Dunston, Chief Clerk

SCHEDULE OF RATES

for

CAROLINA WATER SERVICE, INC. OF NORTH CAROLINA

for providing water and sewer utility service

in

ALL OF ITS SERVICE AREAS IN NORTH CAROLINA

(excluding Fairfield Harbour Service Area, Treasure Cove, Register Place Estates,  
North Hills, Glen Arbor/North Bend, Bradfield Farms, Silverton, Woodland Farms, and  
Larkhaven Subdivisions, and Hawthorne at the Green Apartments)

WATER RATES AND CHARGES

Monthly Metered Water Service (Residential and Commercial):

Base Facility Charge (based on meter size with zero usage)

< 1" meter	\$ 28.92
1" meter	\$ 72.30
1 1/2" meter	\$ 144.60
2" meter	\$ 231.36
3" meter	\$ 433.80
4" meter	\$ 723.00
6" meter	\$1,446.00

Usage Charge:

A. Treated Water/1,000 gallons	\$ 8.27
B. Untreated Water/1,000 gallons (Brandywine Bay Irrigation Water)	\$ 4.23

C. Purchased Water for Resale, per 1,000 gallons:

<u>Service Area</u>	<u>Bulk Provider</u>		
Carolina Forest	Montgomery County	\$	3.19
High Vista Estates	City of Hendersonville	\$	4.72
Riverbend	Town of Franklin	\$	8.10
Riverpointe	Charlotte Water	\$	7.07
Whispering Pines	Town of Southern Pines	\$	3.52
White Oak Plantation/			
Lee Forest	Johnston County	\$	3.02
Winston Plantation	Johnston County	\$	3.02
Winston Pointe	Johnston County	\$	3.02
Woodrun	Montgomery County	\$	3.19
Yorktown	City of Winston Salem	\$	5.79
Zemosa Acres	City of Concord	\$	5.52
Carolina Trace	City of Sanford	\$	2.21

Commercial customers, including condominiums or other property owner associations who bill their members directly, shall have a separate account set up for each meter and each meter shall be billed separately based on the size of the meter and usage associated with the meter.

When because of the method of water line installation utilized by the developer or owner, it is impractical to meter each unit or other structure separately, the following will apply:

Sugar Mountain Service Area:

Where service to multiple units or other structures is provided through a single meter, the average usage for each unit or structure served by that meter will be calculated. Each unit or structure will be billed based upon that average usage plus the base monthly charge for a <1" meter.

Mount Mitchell Service Area:

Service will be billed based upon the Commission-approved monthly flat rate.

Monthly Flat Rate Service: (Billed in Arrears) \$ 58.54  
Availability Rate: (Semiannual)

Applicable only to property owners in Carolina Forest  
and Woodrun Subdivisions in Montgomery County \$ 27.15

Availability Rate: (Monthly)

Applicable only to property owners in Linville Ridge Subdivision	\$ 13.60
--	----------

Availability Rate: (Monthly rate, billed semiannually)

Applicable only to property owners in Fairfield Sapphire Valley Service Area	\$ 10.05
--	----------

Availability Rate: (Monthly rate, billed quarterly)

Applicable only to property owners in Connestee Falls	\$ 5.30
---	---------

<u>Meter Testing Fee:</u> <sup>1/</sup>	\$ 20.00
---	----------

<u>New Water Customer Charge:</u>	\$ 27.00
-----------------------------------	----------

Reconnection Charge: <sup>2/</sup>

If water service is cut off by utility for good cause	\$ 42.00
If water service is discontinued at customer's request	\$ 42.00

Reconnection Charge: <sup>3/</sup>(Flat-rate water customers)

If water service is cut off by utility for good cause	Actual Cost
---	-------------

Management Fee: (in the following subdivisions only)

(Per connection)

Wolf Laurel	\$150.00
-------------	----------

Covington Cross Subdivision (Phases 1 & 2)	\$100.00
--	----------

Oversizing Fee: (in the following subdivision only)

(One-time charge per single-family equivalent) Winghurst	\$400.00
---	----------

Meter Fee:

For <1" meters	\$ 50.00
For meters 1" or larger	Actual Cost

<u>Irrigation Meter Installation:</u>	Actual Cost
---------------------------------------	-------------

SEWER RATES AND CHARGES

Monthly Metered Sewer Service:

A. Base Facility Charge:

Residential (zero usage)	\$ 58.91
--------------------------	----------

Commercial (based on meter size with zero usage)

< 1" meter	\$ 58.91
1" meter	\$ 147.28
1 1/2" meter	\$ 294.55
2" meter	\$ 471.28
3" meter	\$ 883.65
4" meter	\$1,472.75
6" meter	\$2,945.50

B. Usage charge, per 1,000 gallons	\$ 4.59
------------------------------------	---------

Commercial customers, including condominiums or other property owner associations who bill their members directly, shall have a separate account set up for each meter and each meter shall be billed separately based on the size of the meter and usage associated with the meter.

Monthly Metered Purchased Sewer Service:

Collection Charge (Residential and Commercial)	\$ 41.24
--	----------

Usage charge, per 1,000 gallons  
(based on purchased water consumption)

<u>Service Area</u>	<u>Bulk Provider</u>		
White Oak Plantation/ Lee Forest/Winston Pt.	Johnston County	\$	6.45
Kings Grant	Two Rivers Utilities	\$	4.39
College Park	Town of Dallas	\$	7.33

Monthly Flat Rate Service: \$ 73.73

Multi-residential customers who are served by a master  
meter shall be charged the flat rate per unit. \$ 73.73

Mt. Carmel Subdivision Service Area:

Monthly Base Facility Charge \$ 7.29

Monthly Collection Charge  
(Residential and Commercial) \$ 41.24

Usage Charge, per 1,000 gallons  
(based on metered water from the water supplier) \$ 6.32

Regalwood and White Oak Estates Subdivision Service Area:

Monthly Flat Rate Sewer Service	
Residential Service	\$ 73.73
White Oak High School	\$2,187.33
Child Castle Daycare	\$ 280.41
Pantry	\$ 153.76

Fairfield Mountain/Apple Valley (a.k.a. Rumbling Bald) Service Area, and Highland Shores Subdivision:

Monthly Sewer Rates:

Residential	
Collection charge/dwelling unit	\$ 41.24
Treatment charge/dwelling unit	\$ 90.00
Total monthly flat rate/dwelling unit	<u>\$ 131.24</u>

Commercial and Other:

Minimum monthly collection and treatment charge \$ 131.24

Monthly collection and treatment charge for customers  
who do not take water service \$ 131.24

Treatment charge per dwelling unit

Small (less than 2,500 gallons per month) \$ 103.00

Medium (2,500 to 10,000 gallons per month) \$ 182.00

Large (over 10,000 gallons per month) \$ 286.00

Collection Charge (per 1,000 gallons) \$ 13.93

The Ridges at Mountain Harbour:

Monthly Sewer Rates:

Collection charge (Residential and Commercial) \$ 41.24

Treatment charge (Residential and Commercial)

< 1" meter \$ 18.42

2" meter \$ 147.36

Availability Rate: (Monthly rate, billed semiannually)

Applicable only to property owners in Fairfield Sapphire  
Valley Service Area \$ 10.20

Availability Rate: (Monthly rate, billed quarterly)

Applicable only to property owners in Connestee Falls \$ 5.75

New Sewer Customer Charge: <sup>4/</sup> \$ 27.00

Reconnection Charge: <sup>5/</sup>

If sewer service is cut off by utility for good cause: Actual Cost



MISCELLANEOUS UTILITY MATTERS

<u>Charge for processing NSF Checks:</u>	\$ 25.00
<u>Bills Due:</u>	On billing date
<u>Bills Past Due:</u>	21 days after billing date
<u>Billing Frequency:</u>	Bills shall be rendered monthly in all service areas, except for Mt. Carmel, which will be billed bimonthly.  Availability rates will be billed quarterly in advance for Connestee Falls, semiannually in advance for Carolina Forest, Woodrun, and Fairfield Sapphire Valley, and monthly for Linville Ridge.
<u>Finance Charge for Late Payment:</u>	1% per month will be applied to the unpaid balance of all bills still past due 25 days after billing date.

Notes:

<sup>1/</sup> If a customer requests a test of a water meter more frequently than once in a 24-month period, the Company will collect a \$20.00 service charge to defray the cost of the test. If the meter is found to register in excess of the prescribed accuracy limits, the meter testing charge will be waived. If the meter is found to register accurately or below prescribed accuracy limits, the charge shall be retained by the Company. Regardless of the test results, customers may request a meter test once in a 24-month period without charge.

<sup>2/</sup> Customers who request to be reconnected within nine months of disconnection at the same address shall be charged the base facility charge for the service period they were disconnected.

<sup>3/</sup> The utility shall itemize the estimated cost of disconnecting and reconnecting service and shall furnish this estimate to customer with cut-off notice.

<sup>4/</sup> This charge shall be waived if customer is also a water customer within the same service area.

<sup>5/</sup> The utility shall itemize the estimated cost of disconnecting and reconnecting service and shall furnish this estimate to customer with cut-off notice. This charge will be waived if customer also receives water service from Carolina Water Service within the same service area. Customers who request to be reconnected within nine months of disconnection at the same address shall be charged the base facility charge for the service period they were disconnected.

---

Issued in Accordance with Authority Granted by the North Carolina Utilities Commission in Docket No. W-354, Sub 388, on this the \_\_\_\_ day of August, 2021.

*APPENDIX B*

**STATE OF NORTH CAROLINA  
UTILITIES COMMISSION  
RALEIGH**

**NOTICE TO CUSTOMERS  
DOCKET NO. W-354, SUB 388  
BEFORE THE NORTH CAROLINA UTILITIES COMMISSION**

Notice is hereby given that the North Carolina Utilities Commission (Commission) has granted Carolina Water Service Inc. of North Carolina CWSNC), an increase in its sewer usage charge to customers in the Kings Grant service area in Gaston County, North Carolina.

CWSNC filed a letter with the Commission pursuant to N.C.G.S. § 62-133.11, requesting authority to amend its tariff for the purpose of passing along to sewer customers in the Kings Grant service area in Gaston County an increase in the cost of purchasing sewage treatment from Two Rivers Utilities. N.C.G.S. § 62-133.11 provides that the Commission shall allow a water or sewer utility to adjust its rates approved pursuant to N.C.G.S. § 62-133 to reflect changes in its costs based solely on changes in the rates imposed by third-party suppliers of purchased water or sewer service.

The Public Staff – North Carolina Utilities Commission has reviewed Two Rivers Utilities current rates and recommends that CWSNC be allowed to increase its usage charge for water service by \$0.41 per 1,000 gallons, increasing the rate from \$3.98 to \$4.39 per 1,000 gallons effective for service rendered on and after the date of this Notice.

The new rates will increase the average residential monthly bill (< 1 inch meter) from \$56.53 to \$58.10, based on an average usage of 3,841 gallons.

ISSUED BY ORDER OF THE COMMISSION.

This the \_\_\_\_ day of August, 2021.

NORTH CAROLINA UTILITIES COMMISSION

A. Shonta Dunston, Chief Clerk

CERTIFICATE OF SERVICE

I, \_\_\_\_\_, mailed with sufficient postage or hand delivered to all affected customers the attached Notice to Customers issued by the North Carolina Utilities Commission in Docket No. W-354, Sub 388 and the Notice was mailed or hand delivered by the date specified in the Order.

This the \_\_\_\_ day of \_\_\_\_\_, 2021.

By: \_\_\_\_\_  
Signature

\_\_\_\_\_  
Name of Utility Company

The above named Applicant, \_\_\_\_\_, personally appeared before me this day and, being first duly sworn, says that the required Notice to Customers was mailed or hand delivered to all affected customers, as required by the Commission Order dated \_\_\_\_\_ in Docket No. W-354, Sub 388.

Witness my hand and notarial seal, this the \_\_\_\_ day of \_\_\_\_\_, 2021.

\_\_\_\_\_  
Notary Public

\_\_\_\_\_  
Printed Name

(SEAL) My Commission Expires: \_\_\_\_\_  
Date

[Back to Agenda](#)

**STATE OF NORTH CAROLINA  
UTILITIES COMMISSION  
RALEIGH**

DOCKET NO. W-354, SUB 389

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

In the Matter of	
Application of Carolina Water Service, Inc. of North	)
Carolina, 4944 Parkway Plaza Boulevard, Suite	)
375, Charlotte, North Carolina, 28217, for Authority	)
to Amend Its Tariff to Increase Rates for Providing	)
Water Utility Service in the Whispering Pines	)
Service Area in Moore County, North Carolina	)
	ORDER APPROVING
	TARIFF REVISION AND
	REQUIRING CUSTOMER
	NOTICE

BY THE COMMISSION: On July 28, 2021, Carolina Water Service, Inc. of North Carolina (CWSNC or Company), filed a letter with the North Carolina Utilities Commission (Commission) pursuant to N.C. Gen. Stat. § 62-133.11, requesting authority to amend its tariff for the purpose of passing along to water customers in the Whispering Pines service area in Moore County an increase in the cost of purchasing water service from the Town of Southern Pines. N.C.G.S. § 62-133.11(a) provides that the Commission shall allow a water or sewer utility to adjust its rates approved pursuant to N.C.G.S. § 62-133 to reflect changes in its costs based solely on changes in the rates imposed by third-party suppliers of purchased water or sewer service.

CWSNC stated that effective July 1, 2021, the Town of Southern Pines increased its usage charge for water service by \$0.14 per 1,000 gallons, increasing the rate from \$3.38 to \$3.52 per 1,000 gallons. CWSNC requested to increase the commodity charge applicable to its water customers in the Whispering Pines service area for service rendered on and after the date of this order. The requested increase passes along the aforementioned increase in the cost of purchasing water service from the Town of Southern Pines.

The Public Staff – North Carolina Utilities Commission (Public Staff) presented this matter at the Commission's Staff Conference on August 30, 2021. The Public Staff stated that it (1) has reviewed the Town of Southern Pines' current rates and the Company's request and (2) recommends that the tariff revision be approved for service rendered on and after the date of this order. The Public Staff further stated that the new rates will increase the average residential monthly water bill (< 1 inch meter) from \$44.65 to \$45.30 based on an average usage of 4,654 gallons. The average usage was determined in Exhibit 17 of the Testimony of Gina Y. Casselberry, Advanced Utilities Engineer, Public

Staff Water, Sewer, and Telephone Division, filed on November 4, 2019, in Docket No. W-354, Sub 364.

Based upon the foregoing, the Commission concludes that the tariff revision should be approved.

IT IS, THEREFORE, ORDERED as follows:

1. That Carolina Water Service, Inc. of North Carolina is granted a tariff revision for water utility service in the Whispering Pines service area in Moore County, North Carolina, as set forth herein;
2. That the Schedule of Rates, attached hereto as Appendix A, is approved and is deemed filed with the Commission pursuant to N.C.G.S. § 62-138. This Schedule of Rates shall become effective for service rendered on and after the date of this Order;
3. That a copy of the Notice to Customers, attached hereto as Appendix B, shall be mailed with sufficient postage or hand delivered by the Company to all its affected customers in the Whispering Pines service area contemporaneously with the next billing of customers; and
4. That the Company shall file the attached Certificate of Service, properly signed and notarized, not later than ten days after the Notice to Customer is mailed or hand delivered to customers.

ISSUED BY ORDER OF THE COMMISSION.

This the \_\_\_\_\_ day of August, 2021.

NORTH CAROLINA UTILITIES COMMISSION

A. Shonta Dunston, Chief Clerk

SCHEDULE OF RATES

for

CAROLINA WATER SERVICE, INC. OF NORTH CAROLINA

for providing water and sewer utility service

in

ALL OF ITS SERVICE AREAS IN NORTH CAROLINA

(excluding Fairfield Harbour Service Area, Treasure Cove, Register Place Estates, North Hills, Glen Arbor/North Bend, Bradfield Farms, Silverton, Woodland Farms, and Larkhaven Subdivisions, and Hawthorne at the Green Apartments)

WATER RATES AND CHARGES

Monthly Metered Water Service (Residential and Commercial):

Base Facility Charge (based on meter size with zero usage)

< 1" meter	\$ 28.92
1" meter	\$ 72.30
1 1/2" meter	\$ 144.60
2" meter	\$ 231.36
3" meter	\$ 433.80
4" meter	\$ 723.00
6" meter	\$1,446.00

Usage Charge:

D. Treated Water/1,000 gallons	\$ 8.27
E. Untreated Water/1,000 gallons (Brandywine Bay Irrigation Water)	\$ 4.23

F. Purchased Water for Resale, per 1,000 gallons:

<u>Service Area</u>	<u>Bulk Provider</u>		
Carolina Forest	Montgomery County	\$	3.19
High Vista Estates	City of Hendersonville	\$	4.72
Riverbend	Town of Franklin	\$	8.10
Riverpointe	Charlotte Water	\$	7.07
Whispering Pines	Town of Southern Pines	\$	3.52
White Oak Plantation/			
Lee Forest	Johnston County	\$	3.02
Winston Plantation	Johnston County	\$	3.02
Winston Pointe	Johnston County	\$	3.02
Woodrun	Montgomery County	\$	3.19
Yorktown	City of Winston Salem	\$	5.79
Zemosa Acres	City of Concord	\$	5.52
Carolina Trace	City of Sanford	\$	2.21

Commercial customers, including condominiums or other property owner associations who bill their members directly, shall have a separate account set up for each meter and each meter shall be billed separately based on the size of the meter and usage associated with the meter.

When because of the method of water line installation utilized by the developer or owner, it is impractical to meter each unit or other structure separately, the following will apply:

Sugar Mountain Service Area:

Where service to multiple units or other structures is provided through a single meter, the average usage for each unit or structure served by that meter will be calculated. Each unit or structure will be billed based upon that average usage plus the base monthly charge for a <1" meter.

Mount Mitchell Service Area:

Service will be billed based upon the Commission-approved monthly flat rate.

Monthly Flat Rate Service: (Billed in Arrears) \$ 58.54  
Availability Rate: (Semiannual)

Applicable only to property owners in Carolina Forest  
and Woodrun Subdivisions in Montgomery County \$ 27.15

Availability Rate: (Monthly)

Applicable only to property owners in Linville Ridge Subdivision	\$ 13.60
--	----------

Availability Rate: (Monthly rate, billed semiannually)

Applicable only to property owners in Fairfield Sapphire Valley Service Area	\$ 10.05
--	----------

Availability Rate: (Monthly rate, billed quarterly)

Applicable only to property owners in Connestee Falls	\$ 5.30
---	---------

<u>Meter Testing Fee:</u> <sup>1/</sup>	\$ 20.00
---	----------

<u>New Water Customer Charge:</u>	\$ 27.00
-----------------------------------	----------

Reconnection Charge: <sup>2/</sup>

If water service is cut off by utility for good cause	\$ 42.00
If water service is discontinued at customer's request	\$ 42.00

Reconnection Charge: <sup>3/</sup>(Flat-rate water customers)

If water service is cut off by utility for good cause	Actual Cost
---	-------------

Management Fee: (in the following subdivisions only)

(Per connection)

Wolf Laurel	\$150.00
-------------	----------

Covington Cross Subdivision (Phases 1 & 2)	\$100.00
--	----------

Oversizing Fee: (in the following subdivision only)

(One-time charge per single-family equivalent) Winghurst	\$400.00
---	----------



Meter Fee:

For <1" meters	\$ 50.00
For meters 1" or larger	Actual Cost

Irrigation Meter Installation:

Actual Cost

SEWER RATES AND CHARGES

Monthly Metered Sewer Service:

B. Base Facility Charge:

Residential (zero usage)	\$ 58.91
--------------------------	----------

Commercial (based on meter size with zero usage)

< 1" meter	\$ 58.91
1" meter	\$ 147.28
1 1/2" meter	\$ 294.55
2" meter	\$ 471.28
3" meter	\$ 883.65
4" meter	\$1,472.75
6" meter	\$2,945.50

B. Usage charge, per 1,000 gallons	\$ 4.59
------------------------------------	---------

Commercial customers, including condominiums or other property owner associations who bill their members directly, shall have a separate account set up for each meter and each meter shall be billed separately based on the size of the meter and usage associated with the meter.

Monthly Metered Purchased Sewer Service:

Collection Charge (Residential and Commercial)	\$ 41.24
--	----------

Usage charge, per 1,000 gallons  
(based on purchased water consumption)

EXHIBIT NO. P-4  
PAGE 7 OF 11

APPENDIX A  
PAGE 5 OF 7

<u>Service Area</u>	<u>Bulk Provider</u>		
White Oak Plantation/ Lee Forest/Winston Pt.	Johnston County	\$	6.45
Kings Grant	Two Rivers Utilities	\$	4.39
College Park	Town of Dallas	\$	7.33

Monthly Flat Rate Service: \$ 73.73

Multi-residential customers who are served by a master meter shall be charged the flat rate per unit. \$ 73.73

Mt. Carmel Subdivision Service Area:

Monthly Base Facility Charge \$ 7.29

Monthly Collection Charge  
(Residential and Commercial) \$ 41.24

Usage Charge, per 1,000 gallons  
(based on metered water from the water supplier) \$ 6.32

Regalwood and White Oak Estates Subdivision Service Area:

Monthly Flat Rate Sewer Service

Residential Service	\$ 73.73
White Oak High School	\$2,187.33
Child Castle Daycare	\$ 280.41
Pantry	\$ 153.76

Fairfield Mountain/Apple Valley (a.k.a. Rumbling Bald) Service Area, and Highland Shores Subdivision:

Monthly Sewer Rates:

Residential

Collection charge/dwelling unit	\$ 41.24
Treatment charge/dwelling unit	\$ 90.00
Total monthly flat rate/dwelling unit	<u>\$ 131.24</u>

Commercial and Other:

Minimum monthly collection and treatment charge \$ 131.24

Monthly collection and treatment charge for customers  
who do not take water service \$ 131.24

Treatment charge per dwelling unit

Small (less than 2,500 gallons per month) \$ 103.00

Medium (2,500 to 10,000 gallons per month) \$ 182.00

Large (over 10,000 gallons per month) \$ 286.00

Collection Charge (per 1,000 gallons) \$ 13.93

The Ridges at Mountain Harbour:

Monthly Sewer Rates:

Collection charge (Residential and Commercial) \$ 41.24

Treatment charge (Residential and Commercial)

< 1" meter \$ 18.42

2" meter \$ 147.36

Availability Rate: (Monthly rate, billed semiannually)

Applicable only to property owners in Fairfield Sapphire  
Valley Service Area \$ 10.20

Availability Rate: (Monthly rate, billed quarterly)

Applicable only to property owners in Connestee Falls \$ 5.75

New Sewer Customer Charge: <sup>4/</sup> \$ 27.00

Reconnection Charge: <sup>5/</sup>

If sewer service is cut off by utility for good cause: Actual Cost

MISCELLANEOUS UTILITY MATTERS

<u>Charge for processing NSF Checks:</u>	\$ 25.00
<u>Bills Due:</u>	On billing date
<u>Bills Past Due:</u>	21 days after billing date
<u>Billing Frequency:</u>	Bills shall be rendered monthly in all service areas, except for Mt. Carmel, which will be billed bimonthly.  Availability rates will be billed quarterly in advance for Connestee Falls, semiannually in advance for Carolina Forest, Woodrun, and Fairfield Sapphire Valley, and monthly for Linville Ridge.
<u>Finance Charge for Late Payment:</u>	1% per month will be applied to the unpaid balance of all bills still past due 25 days after billing date.

Notes:

<sup>1/</sup> If a customer requests a test of a water meter more frequently than once in a 24-month period, the Company will collect a \$20.00 service charge to defray the cost of the test. If the meter is found to register in excess of the prescribed accuracy limits, the meter testing charge will be waived. If the meter is found to register accurately or below prescribed accuracy limits, the charge shall be retained by the Company. Regardless of the test results, customers may request a meter test once in a 24-month period without charge.

<sup>2/</sup> Customers who request to be reconnected within nine months of disconnection at the same address shall be charged the base facility charge for the service period they were disconnected.

<sup>3/</sup> The utility shall itemize the estimated cost of disconnecting and reconnecting service and shall furnish this estimate to customer with cut-off notice.

<sup>4/</sup> This charge shall be waived if customer is also a water customer within the same service area.

<sup>5/</sup> The utility shall itemize the estimated cost of disconnecting and reconnecting service and shall furnish this estimate to customer with cut-off notice. This charge will be waived if customer also receives water service from Carolina Water Service within the same service area. Customers who request to be reconnected within nine months of disconnection at the same address shall be charged the base facility charge for the service period they were disconnected.

---

Issued in Accordance with Authority Granted by the North Carolina Utilities Commission in Docket No. W-354, Sub 389, on this the \_\_\_\_ day of August, 2021.

*APPENDIX B*

**STATE OF NORTH CAROLINA  
UTILITIES COMMISSION  
RALEIGH**

**NOTICE TO CUSTOMERS  
DOCKET NO. W-354, SUB 389  
BEFORE THE NORTH CAROLINA UTILITIES COMMISSION**

Notice is hereby given that the North Carolina Utilities Commission (Commission) has granted Carolina Water Service Inc. of North Carolina (CWSNC), an increase in its water usage charge to customers in the Whispering Pines service area in Moore County, North Carolina.

CWSNC filed a letter with the Commission pursuant to N.C.G.S. § 62-133.11, requesting authority to amend its tariff for the purpose of passing along to water customers in the Whispering Pines service area in Moore County an increase in the cost of purchasing water service from Town of Southern Pines. N.C.G.S. § 62-133.11 provides that the Commission shall allow a water or sewer utility to adjust its rates approved pursuant to N.C.G.S. § 62-133 to reflect changes in its costs based solely on changes in the rates imposed by third-party suppliers of purchased water or sewer service.

The Public Staff – North Carolina Utilities Commission has reviewed the Town of Southern Pines' current rates and recommends that CWSNC be allowed to increase its usage charge for water service by \$0.14 per 1,000 gallons, increasing the rate from \$3.38 to \$3.52 per 1,000 gallons effective for service rendered on and after the date of this Notice.

The new rates will increase the average residential monthly bill (< 1 inch meter) from \$44.65 to \$45.30, based on an average usage of 4,654 gallons.

ISSUED BY ORDER OF THE COMMISSION.

This the \_\_\_\_ day of August, 2021.

NORTH CAROLINA UTILITIES COMMISSION

A. Shonta Dunston, Chief Clerk

CERTIFICATE OF SERVICE

I, \_\_\_\_\_, mailed with sufficient postage or hand delivered to all affected customers the attached Notice to Customers issued by the North Carolina Utilities Commission in Docket No. W-354, Sub 389 and the Notice was mailed or hand delivered by the date specified in the Order.

This the \_\_\_\_ day of \_\_\_\_\_, 2021.

By: \_\_\_\_\_  
Signature

\_\_\_\_\_  
Name of Utility Company

The above named Applicant, \_\_\_\_\_, personally appeared before me this day and, being first duly sworn, says that the required Notice to Customers was mailed or hand delivered to all affected customers, as required by the Commission Order dated \_\_\_\_\_ in Docket No. W-354, Sub 389.

Witness my hand and notarial seal, this the \_\_\_\_ day of \_\_\_\_\_, 2021.

\_\_\_\_\_  
Notary Public

\_\_\_\_\_  
Printed Name

(SEAL) My Commission Expires: \_\_\_\_\_  
Date

[Back to Agenda](#)

**STATE OF NORTH CAROLINA  
UTILITIES COMMISSION  
RALEIGH**

DOCKET NO. W-354, SUB 390

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

In the Matter of	
Application of Carolina Water Service, Inc. of North	)
Carolina, 4944 Parkway Plaza Boulevard, Suite	)
375, Charlotte, North Carolina, 28217, for Authority	)
to Amend Its Tariff to Increase Rates for Providing	)
Water Utility Service in the Zemosa Acres Service	)
Area in Gaston County, North Carolina	)
	ORDER APPROVING
	TARIFF REVISION AND
	REQUIRING CUSTOMER
	NOTICE

BY THE COMMISSION: On July 28, 2021, Carolina Water Service, Inc. of North Carolina (CWSNC or Company), filed a letter with the North Carolina Utilities Commission (Commission) pursuant to N.C. Gen. Stat. § 62-133.11, requesting authority to amend its tariff for the purpose of passing along to water customers in the Zemosa Acres service area in Gaston County an increase in the cost of purchasing water service from the City of Concord. N.C.G.S. § 62-133.11(a) provides that the Commission shall allow a water or sewer utility to adjust its rates approved pursuant to N.C.G.S. § 62-133 to reflect changes in its costs based solely on changes in the rates imposed by third-party suppliers of purchased water or sewer service.

CWSNC stated that effective July 1, 2021, the City of Concord increased its usage charge for water service by \$0.11 per 1,000 gallons, increasing the rate from \$5.41 to \$5.52 per 1,000 gallons. CWSNC requested to increase the commodity charge applicable to its water customers in Zemosa Acres for service rendered on and after the date of this order. The requested increase passes along the aforementioned increase in the cost of purchasing water service from the City of Concord.

The Public Staff – North Carolina Utilities Commission (Public Staff) presented this matter at the Commission's Staff Conference on August 30, 2021. The Public Staff stated that (1) it has reviewed the City of Concord's current rates and the Company's request and (2) recommends that the tariff revision be approved for service rendered on and after the date of this order. The Public Staff further stated that the new rates will increase the average residential monthly water bill (< 1 inch meter) from \$50.24 to \$50.67, based on an average usage of 3,941 gallons. The average usage was determined in Exhibit 17 of the Testimony of Gina Y. Casselberry, Advanced Utilities Engineer, Public Staff Water, Sewer, and Telephone Division, filed on November 4, 2019, in Docket No. W-354, Sub 364.

Based upon the foregoing, the Commission concludes that the tariff revision should be approved.

IT IS, THEREFORE, ORDERED as follows:

1. That Carolina Water Service, Inc. of North Carolina is granted a tariff revision for water utility service in Zemosa Acres in Gaston County, North Carolina, as set forth herein;
2. That the Schedule of Rates, attached hereto as Appendix A, is approved and is deemed filed with the Commission pursuant to N.C.G.S. § 62-138. This Schedule of Rates shall become effective for service rendered on and after the date of this Order;
3. That a copy of the Notice to Customers, attached hereto as Appendix B, shall be mailed with sufficient postage or hand delivered by the Company to all its affected customers in Zemosa Acres contemporaneously with the next billing of customers; and
4. That the Company shall file the attached Certificate of Service, properly signed and notarized, not later than ten days after the Notice to Customer is mailed or hand delivered to customers.

ISSUED BY ORDER OF THE COMMISSION.

This the \_\_\_\_\_ day of August, 2021.

NORTH CAROLINA UTILITIES COMMISSION

A. Shonta Dunston, Chief Clerk



SCHEDULE OF RATES

for

CAROLINA WATER SERVICE, INC. OF NORTH CAROLINA

for providing water and sewer utility service

in

ALL OF ITS SERVICE AREAS IN NORTH CAROLINA

(excluding Fairfield Harbour Service Area, Treasure Cove, Register Place Estates,  
North Hills, Glen Arbor/North Bend, Bradfield Farms, Silverton, Woodland Farms, and  
Larkhaven Subdivisions, and Hawthorne at the Green Apartments

WATER RATES AND CHARGES

Monthly Metered Water Service (Residential and Commercial):

Base Facility Charge (based on meter size with zero usage)

< 1" meter	\$ 28.92
1" meter	\$ 72.30
1 1/2" meter	\$ 144.60
2" meter	\$ 231.36
3" meter	\$ 433.80
4" meter	\$ 723.00
6" meter	\$1,446.00

Usage Charge:

G. Treated Water/1,000 gallons	\$ 8.27
H. Untreated Water/1,000 gallons (Brandywine Bay Irrigation Water)	\$ 4.23

I. Purchased Water for Resale, per 1,000 gallons:

<u>Service Area</u>	<u>Bulk Provider</u>		
Carolina Forest	Montgomery County	\$	3.19
High Vista Estates	City of Hendersonville	\$	4.72
Riverbend	Town of Franklin	\$	8.10
Riverpointe	Charlotte Water	\$	7.07
Whispering Pines	Town of Southern Pines	\$	3.52
White Oak Plantation/			
Lee Forest	Johnston County	\$	3.02
Winston Plantation	Johnston County	\$	3.02
Winston Pointe	Johnston County	\$	3.02
Woodrun	Montgomery County	\$	3.19
Yorktown	City of Winston Salem	\$	5.79
Zemosa Acres	City of Concord	\$	5.52
Carolina Trace	City of Sanford	\$	2.21

Commercial customers, including condominiums or other property owner associations who bill their members directly, shall have a separate account set up for each meter and each meter shall be billed separately based on the size of the meter and usage associated with the meter.

When because of the method of water line installation utilized by the developer or owner, it is impractical to meter each unit or other structure separately, the following will apply:

Sugar Mountain Service Area:

Where service to multiple units or other structures is provided through a single meter, the average usage for each unit or structure served by that meter will be calculated. Each unit or structure will be billed based upon that average usage plus the base monthly charge for a <1" meter.

Mount Mitchell Service Area:

Service will be billed based upon the Commission-approved monthly flat rate.

Monthly Flat Rate Service: (Billed in Arrears) \$ 58.54

Availability Rate: (Semiannual)

Applicable only to property owners in Carolina Forest  
and Woodrun Subdivisions in Montgomery County \$ 27.15

Availability Rate: (Monthly)

Applicable only to property owners in Linville Ridge Subdivision	\$ 13.60
--	----------

Availability Rate: (Monthly rate, billed semiannually)

Applicable only to property owners in Fairfield Sapphire Valley Service Area	\$ 10.05
--	----------

Availability Rate: (Monthly rate, billed quarterly)

Applicable only to property owners in Connestee Falls	\$ 5.30
---	---------

<u>Meter Testing Fee:</u> <sup>1/</sup>	\$ 20.00
---	----------

<u>New Water Customer Charge:</u>	\$ 27.00
-----------------------------------	----------

Reconnection Charge: <sup>2/</sup>

If water service is cut off by utility for good cause	\$ 42.00
If water service is discontinued at customer's request	\$ 42.00

Reconnection Charge: <sup>3/</sup>(Flat-rate water customers)

If water service is cut off by utility for good cause	Actual Cost
---	-------------

Management Fee: (in the following subdivisions only)

(Per connection)

Wolf Laurel	\$150.00
-------------	----------

Covington Cross Subdivision (Phases 1 & 2)	\$100.00
--	----------

Oversizing Fee: (in the following subdivision only)

(One-time charge per single-family equivalent) Winghurst	\$400.00
---	----------

Meter Fee:

For <1" meters	\$ 50.00
For meters 1" or larger	Actual Cost

Irrigation Meter Installation:

Actual Cost

SEWER RATES AND CHARGES

Monthly Metered Sewer Service:

C. Base Facility Charge:

Residential (zero usage)	\$ 58.91
--------------------------	----------

Commercial (based on meter size with zero usage)

< 1" meter	\$ 58.91
1" meter	\$ 147.28
1 1/2" meter	\$ 294.55
2" meter	\$ 471.28
3" meter	\$ 883.65
4" meter	\$1,472.75
6" meter	\$2,945.50

B. Usage charge, per 1,000 gallons	\$ 4.59
------------------------------------	---------

Commercial customers, including condominiums or other property owner associations who bill their members directly, shall have a separate account set up for each meter and each meter shall be billed separately based on the size of the meter and usage associated with the meter.

Monthly Metered Purchased Sewer Service:

Collection Charge (Residential and Commercial)	\$ 41.24
--	----------

Usage charge, per 1,000 gallons  
(based on purchased water consumption)

<u>Service Area</u>	<u>Bulk Provider</u>		
White Oak Plantation/ Lee Forest/Winston Pt.	Johnston County	\$	6.15
Kings Grant	Two Rivers Utilities	\$	4.39
College Park	Town of Dallas	\$	7.33

Monthly Flat Rate Service: \$ 73.73

Multi-residential customers who are served by a master  
meter shall be charged the flat rate per unit. \$ 73.73

Mt. Carmel Subdivision Service Area:

Monthly Base Facility Charge \$ 7.29

Monthly Collection Charge  
(Residential and Commercial) \$ 41.24

Usage Charge, per 1,000 gallons  
(based on metered water from the water supplier) \$ 6.32

Regalwood and White Oak Estates Subdivision Service Area:

Monthly Flat Rate Sewer Service	
Residential Service	\$ 73.73
White Oak High School	\$2,187.33
Child Castle Daycare	\$ 280.41
Pantry	\$ 153.76

Fairfield Mountain/Apple Valley (a.k.a. Rumbling Bald) Service Area, and Highland  
Shores Subdivision:

Monthly Sewer Rates:

Residential	
Collection charge/dwelling unit	\$ 41.24
Treatment charge/dwelling unit	\$ 90.00
Total monthly flat rate/dwelling unit	<u>\$ 131.24</u>

Commercial and Other:

Minimum monthly collection and treatment charge \$ 131.24

Monthly collection and treatment charge for customers  
who do not take water service \$ 131.24

Treatment charge per dwelling unit

Small (less than 2,500 gallons per month) \$ 103.00

Medium (2,500 to 10,000 gallons per month) \$ 182.00

Large (over 10,000 gallons per month) \$ 286.00

Collection Charge (per 1,000 gallons) \$ 13.93

The Ridges at Mountain Harbour:

Monthly Sewer Rates:

Collection charge (Residential and Commercial) \$ 41.24

Treatment charge (Residential and Commercial)

< 1" meter \$ 18.42

2" meter \$ 147.36

Availability Rate: (Monthly rate, billed semiannually)

Applicable only to property owners in Fairfield Sapphire  
Valley Service Area \$ 10.20

Availability Rate: (Monthly rate, billed quarterly)

Applicable only to property owners in Connestee Falls \$ 5.75

New Sewer Customer Charge: <sup>4/</sup> \$ 27.00

Reconnection Charge: <sup>5/</sup>

If sewer service is cut off by utility for good cause: Actual Cost

MISCELLANEOUS UTILITY MATTERS

<u>Charge for processing NSF Checks:</u>	\$ 25.00
<u>Bills Due:</u>	On billing date
<u>Bills Past Due:</u>	21 days after billing date
<u>Billing Frequency:</u>	Bills shall be rendered monthly in all service areas, except for Mt. Carmel, which will be billed bimonthly.  Availability rates will be billed quarterly in advance for Connestee Falls, semiannually in advance for Carolina Forest, Woodrun, and Fairfield Sapphire Valley, and monthly for Linville Ridge.
<u>Finance Charge for Late Payment:</u>	1% per month will be applied to the unpaid balance of all bills still past due 25 days after billing date.

Notes:

<sup>1/</sup> If a customer requests a test of a water meter more frequently than once in a 24-month period, the Company will collect a \$20.00 service charge to defray the cost of the test. If the meter is found to register in excess of the prescribed accuracy limits, the meter testing charge will be waived. If the meter is found to register accurately or below prescribed accuracy limits, the charge shall be retained by the Company. Regardless of the test results, customers may request a meter test once in a 24-month period without charge.

<sup>2/</sup> Customers who request to be reconnected within nine months of disconnection at the same address shall be charged the base facility charge for the service period they were disconnected.

<sup>3/</sup> The utility shall itemize the estimated cost of disconnecting and reconnecting service and shall furnish this estimate to customer with cut-off notice.

<sup>4/</sup> This charge shall be waived if customer is also a water customer within the same service area.

<sup>5/</sup> The utility shall itemize the estimated cost of disconnecting and reconnecting service and shall furnish this estimate to customer with cut-off notice. This charge will be waived if customer also receives water service from Carolina Water Service within the same service area. Customers who request to be reconnected within nine months of disconnection at the same address shall be charged the base facility charge for the service period they were disconnected.

---

Issued in Accordance with Authority Granted by the North Carolina Utilities Commission in Docket No. W-354, Sub 390, on this the \_\_\_\_ day of August, 2021.

*APPENDIX B*

**STATE OF NORTH CAROLINA  
UTILITIES COMMISSION  
RALEIGH**

**NOTICE TO CUSTOMERS  
DOCKET NO. W-354, SUB 390  
BEFORE THE NORTH CAROLINA UTILITIES COMMISSION**

Notice is hereby given that the North Carolina Utilities Commission (Commission) has granted Carolina Water Service Inc. of North Carolina (CWSNC), an increase in its water usage charge to customers in Zemosa Acres in Gaston County, North Carolina.

CWSNC filed a letter with the Commission pursuant to N.C.G.S. § 62-133.11, requesting authority to amend its tariff for the purpose of passing along to water customers in the Zemosa Acres service area in Gaston County an increase in the cost of purchasing water service from the City of Concord. N.C.G.S. § 62-133.11 provides that the Commission shall allow a water or sewer utility to adjust its rates approved pursuant to N.C.G.S. § 62-133 to reflect changes in its costs based solely on changes in the rates imposed by third-party suppliers of purchased water or sewer service.

The Public Staff – North Carolina Utilities Commission has reviewed the City of Concord's current rates and recommends that CWSNC be allowed to increase its usage charge for water service by \$0.11 per 1,000 gallons, increasing the rate from \$5.41 to \$5.52 per 1,000 gallons effective for service rendered on and after the date of this Notice.

The new rates will increase the average residential monthly bill (< 1 inch meter) from \$50.24 to \$50.67, based on an average usage of 3,941 gallons.

ISSUED BY ORDER OF THE COMMISSION.

This the \_\_\_\_ day of August, 2021.

NORTH CAROLINA UTILITIES COMMISSION

A. Shonta Dunston, Chief Clerk



CERTIFICATE OF SERVICE

I, \_\_\_\_\_, mailed with sufficient postage or hand delivered to all affected customers the attached Notice to Customers issued by the North Carolina Utilities Commission in Docket No. W-354, Sub 390 and the Notice was mailed or hand delivered by the date specified in the Order.

This the \_\_\_\_ day of \_\_\_\_\_, 2021.

By: \_\_\_\_\_  
Signature

\_\_\_\_\_  
Name of Utility Company

The above named Applicant, \_\_\_\_\_, personally appeared before me this day and, being first duly sworn, says that the required Notice to Customers was mailed or hand delivered to all affected customers, as required by the Commission Order dated \_\_\_\_\_ in Docket No. W-354, Sub 390.

Witness my hand and notarial seal, this the \_\_\_\_ day of \_\_\_\_\_, 2021.

\_\_\_\_\_  
Notary Public

\_\_\_\_\_  
Printed Name

(SEAL) My Commission Expires: \_\_\_\_\_  
Date

[Back to Agenda](#)

**STATE OF NORTH CAROLINA  
UTILITIES COMMISSION  
RALEIGH**

DOCKET NO. W-354, SUB 394

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

In the Matter of	
Application of Carolina Water Service, Inc. of North	) ORDER APPROVING
Carolina, 4944 Parkway Plaza Boulevard, Suite	) TARIFF REVISION AND
375, Charlotte, North Carolina, 28217, for Authority	) REQUIRING CUSTOMER
to Amend Its Tariff to Increase Rates for Providing	) NOTICE
Water Utility Service in the Riverpointe Service	)
Area in Mecklenburg County, North Carolina	)

BY THE COMMISSION: On July 28, 2021, Carolina Water Service, Inc. of North Carolina (CWSNC or Company), filed a letter with the North Carolina Utilities Commission (Commission) pursuant to N.C. Gen. Stat. § 62-133.11, requesting authority to amend its tariff for the purpose of passing along to water customers in the Riverpointe service area in Mecklenburg County an increase in the cost of purchasing water service from Charlotte Water. N.C.G.S. § 62-133.11(a) provides that the Commission shall allow a water or sewer utility to adjust its rates approved pursuant to N.C.G.S. § 62-133 to reflect changes in its costs based solely on changes in the rates imposed by third-party suppliers of purchased water or sewer service.

CWSNC stated that effective July 1, 2021, Charlotte Water increased its usage charge for water service by \$0.33 per 1,000 gallons, increasing the rate from \$6.74 to \$7.07 per 1,000 gallons. CWSNC requested to increase its commodity charge to its water customers in the Riverpointe service area for service rendered on and after the date of this order. The requested increase would pass along the aforementioned increase in the cost of purchasing water service from Charlotte Water.

The Public Staff – North Carolina Utilities Commission (Public Staff) presented this matter at the Commission's Staff Conference on August 30, 2021. The Public Staff stated that (1) it has reviewed Charlotte Water's current rates and the Company's request and (2) recommends that the tariff revision be approved for service rendered on and after the date of this order. The Public Staff further stated that the new rates will increase the average residential monthly water bill (<1 inch meter) from \$70.52 to \$72.56 based on an average usage of 6,172 gallons. The average usage was determined in Exhibit 17 of the Testimony of Gina Y. Casselberry, Advanced Utilities Engineer, Public Staff Water, Sewer, and Telephone Division, filed on November 4, 2019, in Docket No. W-354, Sub 364.

Based upon the foregoing, the Commission concludes that the tariff revision should be approved.

IT IS, THEREFORE, ORDERED as follows:

1. That Carolina Water Service, Inc. of North Carolina is granted a tariff revision for water utility service in the Riverpointe service area in Mecklenburg County, North Carolina, as set forth herein;

2. That the Schedule of Rates, attached hereto as Appendix A, is approved and is deemed filed with the Commission pursuant to N.C.G.S. § 62-138. This Schedule of Rates shall become effective for service rendered on and after the date of this Order;

3. That a copy of the Notice to Customers, attached hereto as Appendix B, shall be mailed with sufficient postage or hand delivered by the Company to all its affected customers in the Riverpointe service area contemporaneously with the next billing of customers; and

4. That the Company shall file the attached Certificate of Service, properly signed and notarized, not later than ten days after the Notice to Customer is mailed or hand delivered to customers.

ISSUED BY ORDER OF THE COMMISSION.

This the \_\_\_\_\_ day of August, 2021.

NORTH CAROLINA UTILITIES COMMISSION

A. Shonta Dunston, Chief Clerk

SCHEDULE OF RATES

for

CAROLINA WATER SERVICE, INC. OF NORTH CAROLINA

for providing water and sewer utility service

in

ALL OF ITS SERVICE AREAS IN NORTH CAROLINA

(excluding Fairfield Harbour Service Area, Treasure Cove, Register Place Estates,  
North Hills, Glen Arbor/North Bend, Bradfield Farms, Silverton, Woodland Farms, and  
Larkhaven Subdivisions, and Hawthorne at the Green Apartments

WATER RATES AND CHARGES

Monthly Metered Water Service (Residential and Commercial):

Base Facility Charge (based on meter size with zero usage)

< 1" meter	\$ 28.92
1" meter	\$ 72.30
1 1/2" meter	\$ 144.60
2" meter	\$ 231.36
3" meter	\$ 433.80
4" meter	\$ 723.00
6" meter	\$1,446.00

Usage Charge:

J. Treated Water/1,000 gallons	\$ 8.27
K. Untreated Water/1,000 gallons (Brandywine Bay Irrigation Water)	\$ 4.23

L. Purchased Water for Resale, per 1,000 gallons:

<u>Service Area</u>	<u>Bulk Provider</u>		
Carolina Forest	Montgomery County	\$	3.19
High Vista Estates	City of Hendersonville	\$	4.72
Riverbend	Town of Franklin	\$	8.10
Riverpointe	Charlotte Water	\$	7.07
Whispering Pines	Town of Southern Pines	\$	3.52
White Oak Plantation/			
Lee Forest	Johnston County	\$	3.02
Winston Plantation	Johnston County	\$	3.02
Winston Pointe	Johnston County	\$	3.02
Woodrun	Montgomery County	\$	3.19
Yorktown	City of Winston Salem	\$	5.79
Zemosa Acres	City of Concord	\$	5.52
Carolina Trace	City of Sanford	\$	2.21

Commercial customers, including condominiums or other property owner associations who bill their members directly, shall have a separate account set up for each meter and each meter shall be billed separately based on the size of the meter and usage associated with the meter.

When because of the method of water line installation utilized by the developer or owner, it is impractical to meter each unit or other structure separately, the following will apply:

Sugar Mountain Service Area:

Where service to multiple units or other structures is provided through a single meter, the average usage for each unit or structure served by that meter will be calculated. Each unit or structure will be billed based upon that average usage plus the base monthly charge for a <1" meter.

Mount Mitchell Service Area:

Service will be billed based upon the Commission-approved monthly flat rate.

Monthly Flat Rate Service: (Billed in Arrears) \$ 58.54  
Availability Rate: (Semiannual)

Applicable only to property owners in Carolina Forest  
and Woodrun Subdivisions in Montgomery County \$ 27.15

Availability Rate: (Monthly)

Applicable only to property owners in Linville Ridge Subdivision	\$ 13.60
--	----------

Availability Rate: (Monthly rate, billed semiannually)

Applicable only to property owners in Fairfield Sapphire Valley Service Area	\$ 10.05
--	----------

Availability Rate: (Monthly rate, billed quarterly)

Applicable only to property owners in Connestee Falls	\$ 5.30
---	---------

<u>Meter Testing Fee:</u> <sup>1/</sup>	\$ 20.00
---	----------

<u>New Water Customer Charge:</u>	\$ 27.00
-----------------------------------	----------

Reconnection Charge: <sup>2/</sup>

If water service is cut off by utility for good cause	\$ 42.00
If water service is discontinued at customer's request	\$ 42.00

Reconnection Charge: <sup>3/</sup>(Flat-rate water customers)

If water service is cut off by utility for good cause	Actual Cost
---	-------------

Management Fee: (in the following subdivisions only)

(Per connection)

Wolf Laurel	\$150.00
-------------	----------

Covington Cross Subdivision (Phases 1 & 2)	\$100.00
--	----------

Oversizing Fee: (in the following subdivision only)

(One-time charge per single-family equivalent) Winghurst	\$400.00
---	----------

Meter Fee:

For <1" meters	\$ 50.00
For meters 1" or larger	Actual Cost

Irrigation Meter Installation:

Actual Cost

SEWER RATES AND CHARGES

Monthly Metered Sewer Service:

D. Base Facility Charge:

Residential (zero usage)	\$ 58.91
--------------------------	----------

Commercial (based on meter size with zero usage)

< 1" meter	\$ 58.91
1" meter	\$ 147.28
1 1/2" meter	\$ 294.55
2" meter	\$ 471.28
3" meter	\$ 883.65
4" meter	\$1,472.75
6" meter	\$2,945.50

B. Usage charge, per 1,000 gallons	\$ 4.59
------------------------------------	---------

Commercial customers, including condominiums or other property owner associations who bill their members directly, shall have a separate account set up for each meter and each meter shall be billed separately based on the size of the meter and usage associated with the meter.

Monthly Metered Purchased Sewer Service:

Collection Charge (Residential and Commercial)	\$ 41.24
--	----------

Usage charge, per 1,000 gallons  
(based on purchased water consumption)

EXHIBIT NO. P-6  
PAGE 7 OF 11

APPENDIX A-1  
PAGE 5 OF 7

<u>Service Area</u>	<u>Bulk Provider</u>		
White Oak Plantation/ Lee Forest/Winston Pt.	Johnston County	\$	6.45
Kings Grant	Two Rivers Utilities	\$	4.39
College Park	Town of Dallas	\$	7.33

Monthly Flat Rate Service: \$ 73.73

Multi-residential customers who are served by a master meter shall be charged the flat rate per unit. \$ 73.73

Mt. Carmel Subdivision Service Area:

Monthly Base Facility Charge \$ 7.29

Monthly Collection Charge  
(Residential and Commercial) \$ 41.24

Usage Charge, per 1,000 gallons  
(based on metered water from the water supplier) \$ 6.32

Regalwood and White Oak Estates Subdivision Service Area:

Monthly Flat Rate Sewer Service  
Residential Service \$ 73.73  
White Oak High School \$2,187.33  
Child Castle Daycare \$ 280.41  
Pantry \$ 153.76

Fairfield Mountain/Apple Valley (a.k.a. Rumbling Bald) Service Area, and Highland Shores Subdivision:

Monthly Sewer Rates:

Residential  
Collection charge/dwelling unit \$ 41.24  
Treatment charge/dwelling unit \$ 90.00  
Total monthly flat rate/dwelling unit \$ 131.24



Commercial and Other:

Minimum monthly collection and treatment charge \$ 131.24

Monthly collection and treatment charge for customers  
who do not take water service \$ 131.24

Treatment charge per dwelling unit

Small (less than 2,500 gallons per month) \$ 103.00

Medium (2,500 to 10,000 gallons per month) \$ 182.00

Large (over 10,000 gallons per month) \$ 286.00

Collection Charge (per 1,000 gallons) \$ 13.93

The Ridges at Mountain Harbour:

Monthly Sewer Rates:

Collection charge (Residential and Commercial) \$ 41.24

Treatment charge (Residential and Commercial)

< 1" meter \$ 18.42

2" meter \$ 147.36

Availability Rate: (Monthly rate, billed semiannually)

Applicable only to property owners in Fairfield Sapphire  
Valley Service Area \$ 10.20

Availability Rate: (Monthly rate, billed quarterly)

Applicable only to property owners in Connestee Falls \$ 5.75

New Sewer Customer Charge: <sup>4/</sup> \$ 27.00

Reconnection Charge: <sup>5/</sup>

If sewer service is cut off by utility for good cause: Actual Cost

MISCELLANEOUS UTILITY MATTERS

<u>Charge for processing NSF Checks:</u>	\$ 25.00
<u>Bills Due:</u>	On billing date
<u>Bills Past Due:</u>	21 days after billing date
<u>Billing Frequency:</u>	Bills shall be rendered monthly in all service areas, except for Mt. Carmel, which will be billed bimonthly.  Availability rates will be billed quarterly in advance for Connestee Falls, semiannually in advance for Carolina Forest, Woodrun, and Fairfield Sapphire Valley, and monthly for Linville Ridge.
<u>Finance Charge for Late Payment:</u>	1% per month will be applied to the unpaid balance of all bills still past due 25 days after billing date.

Notes:

<sup>1/</sup> If a customer requests a test of a water meter more frequently than once in a 24-month period, the Company will collect a \$20.00 service charge to defray the cost of the test. If the meter is found to register in excess of the prescribed accuracy limits, the meter testing charge will be waived. If the meter is found to register accurately or below prescribed accuracy limits, the charge shall be retained by the Company. Regardless of the test results, customers may request a meter test once in a 24-month period without charge.

<sup>2/</sup> Customers who request to be reconnected within nine months of disconnection at the same address shall be charged the base facility charge for the service period they were disconnected.

<sup>3/</sup> The utility shall itemize the estimated cost of disconnecting and reconnecting service and shall furnish this estimate to customer with cut-off notice.

<sup>4/</sup> This charge shall be waived if customer is also a water customer within the same service area.

<sup>5/</sup> The utility shall itemize the estimated cost of disconnecting and reconnecting service and shall furnish this estimate to customer with cut-off notice. This charge will be waived if customer also receives water service from Carolina Water Service within the same service area. Customers who request to be reconnected within nine months of disconnection at the same address shall be charged the base facility charge for the service period they were disconnected.

---

Issued in Accordance with Authority Granted by the North Carolina Utilities Commission in Docket No. W-354, Sub 394, on this the \_\_\_\_ day of August, 2021.

*APPENDIX B*

**STATE OF NORTH CAROLINA  
UTILITIES COMMISSION  
RALEIGH**

**NOTICE TO CUSTOMERS  
DOCKET NO. W-354, SUB 394  
BEFORE THE NORTH CAROLINA UTILITIES COMMISSION**

Notice is hereby given that the North Carolina Utilities Commission (Commission) has granted Carolina Water Service Inc. of North Carolina (CWSNC), an increase in its water usage charge to customers in the Riverpointe service area in Mecklenburg County, North Carolina.

CWSNC filed a letter with the Commission pursuant to N.C.G.S. § 62-133.11, requesting authority to amend its tariff for the purpose of passing along to water customers in the Riverpointe service area in Mecklenburg County an increase in the cost of purchasing water service from Charlotte Water. N.C.G.S. § 62-133.11 provides that the Commission shall allow a water or sewer utility to adjust its rates approved pursuant to N.C.G.S. § 62-133 to reflect changes in its costs based solely on changes in the rates imposed by third-party suppliers of purchased water or sewer service.

The Public Staff – North Carolina Utilities Commission has reviewed Charlotte Water's current rates and recommends that CWSNC be allowed to increase its usage charge for water service by \$0.33 per 1,000 gallons, increasing the rate from \$6.74 to \$7.07 per 1,000 gallons effective for service rendered on and after the date of this Notice.

The new rates will increase the average residential monthly bill (< 1 inch meter) from \$70.52 to \$72.56 based on an average usage of 6,172 gallons.

ISSUED BY ORDER OF THE COMMISSION.

This the \_\_\_\_ day of August, 2021.

NORTH CAROLINA UTILITIES COMMISSION

A. Shonta Dunston, Chief Clerk

CERTIFICATE OF SERVICE

I, \_\_\_\_\_, mailed with sufficient postage or hand delivered to all affected customers the attached Notice to Customers issued by the North Carolina Utilities Commission in Docket No. W-354, Sub 394 and the Notice was mailed or hand delivered by the date specified in the Order.

This the \_\_\_\_ day of \_\_\_\_\_, 2021.

By: \_\_\_\_\_  
Signature

\_\_\_\_\_  
Name of Utility Company

The above named Applicant, \_\_\_\_\_, personally appeared before me this day and, being first duly sworn, says that the required Notice to Customers was mailed or hand delivered to all affected customers, as required by the Commission Order dated \_\_\_\_\_ in Docket No. W-354, Sub 394.

Witness my hand and notarial seal, this the \_\_\_\_ day of \_\_\_\_\_, 2021.

\_\_\_\_\_  
Notary Public

\_\_\_\_\_  
Printed Name

(SEAL) My Commission Expires: \_\_\_\_\_  
Date

[Back to Agenda](#)

**STATE OF NORTH CAROLINA  
UTILITIES COMMISSION  
RALEIGH**

DOCKET NO. W-354, SUB 395

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

In the Matter of	
Application of Carolina Water Service, Inc. of North	)
Carolina, 4944 Parkway Plaza Boulevard, Suite	)
375, Charlotte, North Carolina, 28217, for Authority	)
to Amend Its Tariff to Increase Rates for Providing	)
Water and Sewer Utility Service in the White Oak	)
Plantation, Lee Forest, Winston Plantation, and	)
Winston Pointe Service Areas in Johnston County,	)
North Carolina	)

ORDER APPROVING  
TARIFF REVISION AND  
REQUIRING CUSTOMER  
NOTICE

BY THE COMMISSION: On July 28, 2021, Carolina Water Service, Inc. of North Carolina (CWSNC or Company), filed a letter with the North Carolina Utilities Commission (Commission) pursuant to N.C. Gen. Stat. § 62-133.11, requesting authority to amend its tariff for the purpose of passing along (1) an increase in the cost of purchasing water service from Johnston County Department of Public Utilities (Johnston County) to water customers in the White Oak Plantation, Lee Forest, Winston Plantation, and Winston Pointe service areas; (2) an increase in the cost of purchasing sewer service from Johnston County to sewer customers in the White Oak Plantation, Lee Forest, and Winston Pointe service areas; and (3) an increase in Johnston County's bulk capacity fee to customers in the Winston Pointe service area by increasing the water connection charge.. N.C.G.S. § 62-133.11(a) provides that the Commission shall allow a water or sewer utility to adjust its rates approved pursuant to N.C.G.S. § 62-133 to reflect changes in its costs based solely on changes in the rates imposed by third-party suppliers of purchased water or sewer service.

CWSNC stated that effective September 1, 2021, Johnston County increased its usage charge for water service by \$0.17 per 1,000 gallons, increasing the rate from \$2.85 to \$3.02 per 1,000 gallons and increased its usage charge for sewer treatment by \$0.30 per 1,000 gallons, increasing the rate from \$6.15 to \$6.45 per 1,000 gallons. CWSNC also stated that effective October 1, 2021, Johnston County increased its bulk water capacity fee by \$0.75 per gallons per day (gpd) of average capacity, increasing the fee from \$6.25 per gpd of average capacity to \$7.00 per gpd of average capacity. According to CWSNC, it currently charges a connection charge per single family equivalent (SFE) in the Winston Pointe service area of \$1,125, which is based on the \$6.25 per gpd of average capacity. The increase to \$7.00 per gpd of average capacity results in a new

connection charge of \$1,260 per SFE. CWSNC requested to increase the commodity charge applicable to its water customers in its White Oak Plantation, Lee Forest, Winston Plantation, and Winston Pointe service areas for service rendered on and after September 1, 2021. This requested increase passes along the aforementioned increase in the cost of purchasing water service from Johnston County. CWSNC requested to increase its bulk sewer commodity charge to its sewer customers in its White Oak Plantation, Lee Forest, and Winston Pointe service areas for service rendered on and after September 1, 2021. This requested increase passes along the aforementioned increase in the cost of purchasing sewer service from Johnston County. CWSNC requested to increase its connection charge to its customers in its Winston Pointe service area for service rendered on and after October 1, 2021. This requested increase passes along the aforementioned increase in the bulk water capacity fee from Johnston County.

The Public Staff – North Carolina Utilities Commission (Public Staff) presented this matter at the Commission's Staff Conference on August 30, 2021. The Public Staff stated that (1) it has reviewed Johnston County's current rates and the Company's request and (2) recommends that the tariff revision be approved for service rendered on and after September 1, 2021 for bulk water and sewer commodity rates and October 1, 2021 for Winston Pointe's connection charge. The Public Staff further stated that the new water rates will increase the average residential monthly water bill (< 1 inch meter) from \$39.40 to \$40.03 based on an average usage of 3,678 gallons and that the new sewer rates will increase the average residential monthly sewer bill (<1 inch meter) from \$63.10 to \$64.17 based on an average usage of 3,555 gallons. The average water and sewer usage was determined in Exhibit 17 and Exhibit 18 of the Testimony of Gina Y. Casselberry, Advanced Utilities Engineer, Public Staff Water, Sewer, and Telephone Division, filed on November 4, 2019, in Docket No. W-354, Sub 364.

Based upon the foregoing, the Commission concludes that the tariff revision should be approved.

IT IS, THEREFORE, ORDERED as follows:

1. That Carolina Water Service, Inc. of North Carolina is granted a tariff revision for water utility service in the White Oak Plantation, Lee Forest, Winston Plantation, and Winston Pointe service areas in Johnston County, North Carolina, as set forth herein;
2. That Carolina Water Service, Inc. of North Carolina is granted a tariff revision for sewer utility service in the White Oak Plantation, Lee Forest, and Winston Pointe service areas in Johnston County, North Carolina, as set forth herein;

3. That the Schedule of Rates, attached hereto as Appendix A, is approved and is deemed filed with the Commission pursuant to N.C.G.S. § 62-138. This Schedule of Rates shall become effective for service rendered on and after September 1, 2021;

4. The Schedule of Connection Fees attached as Appendix B is approved and is deemed filed with the Commission pursuant to N.C.G.S. § 62-138. This Schedule of Rates shall become effective for service rendered on and after October 1, 2021;

5. That a copy of the Notice to Customers, attached hereto as Appendix C, shall be mailed with sufficient postage or hand delivered by the Company to all its affected customers in the White Oak Plantation, Lee Forest, Winston Plantation, and Winston Pointe service areas contemporaneously with the next billing of customers; and

6. That the Company shall file the attached Certificate of Service, properly signed and notarized, not later than ten days after the Notice to Customer is mailed or hand delivered to customers.

ISSUED BY ORDER OF THE COMMISSION.

This the \_\_\_\_\_ day of August, 2021.

NORTH CAROLINA UTILITIES COMMISSION

A. Shonta Dunston, Chief Clerk

SCHEDULE OF RATES

for

CAROLINA WATER SERVICE, INC. OF NORTH CAROLINA

for providing water and sewer utility service

in

ALL OF ITS SERVICE AREAS IN NORTH CAROLINA

(excluding Fairfield Harbour Service Area, Treasure Cove, Register Place Estates,  
North Hills, Glen Arbor/North Bend, Bradfield Farms, Silvertown, Woodland Farms, and  
Larkhaven Subdivisions, and Hawthorne at the Green Apartments

WATER RATES AND CHARGES

Monthly Metered Water Service (Residential and Commercial):

Base Facility Charge (based on meter size with zero usage)

< 1" meter	\$ 28.92
1" meter	\$ 72.30
1 1/2" meter	\$ 144.60
2" meter	\$ 231.36
3" meter	\$ 433.80
4" meter	\$ 723.00
6" meter	\$1,446.00

Usage Charge:

M.	Treated Water/1,000 gallons	\$ 8.27
N.	Untreated Water/1,000 gallons (Brandywine Bay Irrigation Water)	\$ 4.23



O. Purchased Water for Resale, per 1,000 gallons:

<u>Service Area</u>	<u>Bulk Provider</u>		
Carolina Forest	Montgomery County	\$	3.19
High Vista Estates	City of Hendersonville	\$	4.72
Riverbend	Town of Franklin	\$	8.10
Riverpointe	Charlotte Water	\$	7.07
Whispering Pines	Town of Southern Pines	\$	3.52
White Oak Plantation/			
Lee Forest	Johnston County	\$	3.02
Winston Plantation	Johnston County	\$	3.02
Winston Pointe	Johnston County	\$	3.02
Woodrun	Montgomery County	\$	3.19
Yorktown	City of Winston Salem	\$	5.79
Zemosa Acres	City of Concord	\$	5.52
Carolina Trace	City of Sanford	\$	2.21

Commercial customers, including condominiums or other property owner associations who bill their members directly, shall have a separate account set up for each meter and each meter shall be billed separately based on the size of the meter and usage associated with the meter.

When because of the method of water line installation utilized by the developer or owner, it is impractical to meter each unit or other structure separately, the following will apply:

Sugar Mountain Service Area:

Where service to multiple units or other structures is provided through a single meter, the average usage for each unit or structure served by that meter will be calculated. Each unit or structure will be billed based upon that average usage plus the base monthly charge for a <1" meter.

Mount Mitchell Service Area:

Service will be billed based upon the Commission-approved monthly flat rate.

Monthly Flat Rate Service: (Billed in Arrears) \$ 58.54  
Availability Rate: (Semiannual)

Applicable only to property owners in Carolina Forest  
and Woodrun Subdivisions in Montgomery County \$ 27.15

Availability Rate: (Monthly)

Applicable only to property owners in Linville Ridge Subdivision	\$ 13.60
--	----------

Availability Rate: (Monthly rate, billed semiannually)

Applicable only to property owners in Fairfield Sapphire Valley Service Area	\$ 10.05
--	----------

Availability Rate: (Monthly rate, billed quarterly)

Applicable only to property owners in Connestee Falls	\$ 5.30
---	---------

<u>Meter Testing Fee:</u> <sup>1/</sup>	\$ 20.00
---	----------

<u>New Water Customer Charge:</u>	\$ 27.00
-----------------------------------	----------

Reconnection Charge: <sup>2/</sup>

If water service is cut off by utility for good cause	\$ 42.00
If water service is discontinued at customer's request	\$ 42.00

Reconnection Charge: <sup>3/</sup>(Flat-rate water customers)

If water service is cut off by utility for good cause	Actual Cost
---	-------------

Management Fee: (in the following subdivisions only)

(Per connection)

Wolf Laurel	\$150.00
-------------	----------

Covington Cross Subdivision (Phases 1 & 2)	\$100.00
--	----------

Oversizing Fee: (in the following subdivision only)

(One-time charge per single-family equivalent) Winghurst	\$400.00
---	----------

Meter Fee:

For <1" meters	\$ 50.00
For meters 1" or larger	Actual Cost

Irrigation Meter Installation:

Actual Cost

SEWER RATES AND CHARGES

Monthly Metered Sewer Service:

E. Base Facility Charge:

Residential (zero usage)	\$ 58.91
--------------------------	----------

Commercial (based on meter size with zero usage)

< 1" meter	\$ 58.91
1" meter	\$ 147.28
1 1/2" meter	\$ 294.55
2" meter	\$ 471.28
3" meter	\$ 883.65
4" meter	\$1,472.75
6" meter	\$2,945.50

B. Usage charge, per 1,000 gallons	\$ 4.59
------------------------------------	---------

Commercial customers, including condominiums or other property owner associations who bill their members directly, shall have a separate account set up for each meter and each meter shall be billed separately based on the size of the meter and usage associated with the meter.

Monthly Metered Purchased Sewer Service:

Collection Charge (Residential and Commercial)	\$ 41.24
--	----------

Usage charge, per 1,000 gallons  
(based on purchased water consumption)

<u>Service Area</u>	<u>Bulk Provider</u>		
White Oak Plantation/ Lee Forest/Winston Pt.	Johnston County	\$	6.45
Kings Grant	Two Rivers Utilities	\$	4.39
College Park	Town of Dallas	\$	7.33

Monthly Flat Rate Service: \$ 73.73

Multi-residential customers who are served by a master  
meter shall be charged the flat rate per unit. \$ 73.73

Mt. Carmel Subdivision Service Area:

Monthly Base Facility Charge \$ 7.29

Monthly Collection Charge  
(Residential and Commercial) \$ 41.24

Usage Charge, per 1,000 gallons  
(based on metered water from the water supplier) \$ 6.32

Regalwood and White Oak Estates Subdivision Service Area:

Monthly Flat Rate Sewer Service	
Residential Service	\$ 73.73
White Oak High School	\$2,187.33
Child Castle Daycare	\$ 280.41
Pantry	\$ 153.76

Fairfield Mountain/Apple Valley (a.k.a. Rumbling Bald) Service Area, and Highland  
Shores Subdivision:

Monthly Sewer Rates:

Residential	
Collection charge/dwelling unit	\$ 41.24
Treatment charge/dwelling unit	\$ 90.00
Total monthly flat rate/dwelling unit	<u>\$ 131.24</u>

Commercial and Other:

Minimum monthly collection and treatment charge \$ 131.24

Monthly collection and treatment charge for customers  
who do not take water service \$ 131.24

Treatment charge per dwelling unit

Small (less than 2,500 gallons per month) \$ 103.00

Medium (2,500 to 10,000 gallons per month) \$ 182.00

Large (over 10,000 gallons per month) \$ 286.00

Collection Charge (per 1,000 gallons) \$ 13.93

The Ridges at Mountain Harbour:

Monthly Sewer Rates:

Collection charge (Residential and Commercial) \$ 41.24

Treatment charge (Residential and Commercial)

< 1" meter \$ 18.42

2" meter \$ 147.36

Availability Rate: (Monthly rate, billed semiannually)

Applicable only to property owners in Fairfield Sapphire  
Valley Service Area \$ 10.20

Availability Rate: (Monthly rate, billed quarterly)

Applicable only to property owners in Connestee Falls \$ 5.75

New Sewer Customer Charge: <sup>4/</sup> \$ 27.00

Reconnection Charge: <sup>5/</sup>

If sewer service is cut off by utility for good cause: Actual Cost

MISCELLANEOUS UTILITY MATTERS

<u>Charge for processing NSF Checks:</u>	\$ 25.00
<u>Bills Due:</u>	On billing date
<u>Bills Past Due:</u>	21 days after billing date
<u>Billing Frequency:</u>	Bills shall be rendered monthly in all service areas, except for Mt. Carmel, which will be billed bimonthly.  Availability rates will be billed quarterly in advance for Connestee Falls, semiannually in advance for Carolina Forest, Woodrun, and Fairfield Sapphire Valley, and monthly for Linville Ridge.
<u>Finance Charge for Late Payment:</u>	1% per month will be applied to the unpaid balance of all bills still past due 25 days after billing date.

Notes:

<sup>1/</sup> If a customer requests a test of a water meter more frequently than once in a 24-month period, the Company will collect a \$20.00 service charge to defray the cost of the test. If the meter is found to register in excess of the prescribed accuracy limits, the meter testing charge will be waived. If the meter is found to register accurately or below prescribed accuracy limits, the charge shall be retained by the Company. Regardless of the test results, customers may request a meter test once in a 24-month period without charge.

<sup>2/</sup> Customers who request to be reconnected within nine months of disconnection at the same address shall be charged the base facility charge for the service period they were disconnected.

<sup>3/</sup> The utility shall itemize the estimated cost of disconnecting and reconnecting service and shall furnish this estimate to customer with cut-off notice.

<sup>4/</sup> This charge shall be waived if customer is also a water customer within the same service area.

<sup>5/</sup> The utility shall itemize the estimated cost of disconnecting and reconnecting service and shall furnish this estimate to customer with cut-off notice. This charge will be waived if customer also receives water service from Carolina Water Service within the same service area. Customers who request to be reconnected within nine months of disconnection at the same address shall be charged the base facility charge for the service period they were disconnected.

---

Issued in Accordance with Authority Granted by the North Carolina Utilities Commission  
in Docket No. W-354, Sub 395, on this the \_\_\_\_ day of August, 2021.

CAROLINA WATER SERVICE, INC. OF NORTH CAROLINA

SCHEDULE OF CONNECTION FEES

FOR WATER UTILITY SERVICE UNDER UNIFORM RATES

Uniform Connection Fees: <sup>1/</sup>

The following uniform connection fees apply unless specified differently by contract approved by and on file with the North Carolina Utilities Commission.

Connection Charge (CC), per SFE (Single-Family Equivalent)	\$ 100.00
Plant Modification Fee (PMF), per SFE	\$ 400.00

The systems where connection fees other than the uniform fees have been approved and/or allowed to become effective by the North Carolina Utilities Commission are as follows. These fees are per SFE:

<u>Subdivision</u>	<u>CC</u>	<u>PMF</u>
Abington	\$ 0.00	\$ 0.00
Abington, Phase 14	\$ 0.00	\$ 0.00
Amherst	\$ 250.00	\$ 0.00
Bent Creek	\$ 0.00	\$ 0.00
Blue Mountain at Wolf Laurel	\$ 925.00	\$ 0.00
Buffalo Creek, Phase I, II, III, IV	\$ 825.00	\$ 0.00
Carolina Forest	\$ 0.00	\$ 0.00
Chapel Hills	\$ 150.00	\$ 400.00
Eagle Crossing	\$ 0.00	\$ 0.00
Elk River Development	\$1,000.00	\$ 0.00
Forest Brook/Old Lamp Place	\$ 0.00	\$ 0.00
Harbour	\$ 75.00	\$ 0.00
Hestron Park	\$ 0.00	\$ 0.00
Hound Ears	\$ 300.00	\$ 0.00
Kings Grant/Willow Run	\$ 0.00	\$ 0.00
Lemmond Acres	\$ 0.00	\$ 0.00
Linville Ridge	\$ 400.00	\$ 0.00
Monterrey (Monterrey LLC)	\$ 0.00	\$ 0.00
Quail Ridge	\$ 750.00	\$ 0.00
Queens Harbour/Yachtsman	\$ 0.00	\$ 0.00
Riverpointe	\$ 300.00	\$ 0.00

Riverpointe (Simonini Bldrs.)	\$ 0.00	\$ 0.00
Riverwood, Phase 6E (Johnston County)	\$ 825.00	\$ 0.00
Saddlewood/Oak Hollow (Summey Bldrs.)	\$ 0.00	\$ 0.00

<u>Subdivision</u>	<u>CC</u>	<u>PMF</u>
Sherwood Forest	\$ 950.00	\$ 0.00
Ski Country	\$ 100.00	\$ 0.00
The Ridges at Mountain Harbour	\$2,500.00	\$ 0.00
White Oak Plantation	\$ 0.00	\$ 0.00
Wildlife Bay	\$ 870.00	\$ 0.00
Willowbrook	\$ 0.00	\$ 0.00
Winston Plantation	\$1,100.00	\$ 0.00
Winston Pointe, Phase 1A	\$1,260.00	\$ 0.00
Wolf Laurel	\$ 925.00	\$ 0.00
Woodrun	\$ 0.00	\$ 0.00
Woodside Falls	\$ 500.00	\$ 0.00

Other Connection Fees:

The following connection fees apply unless specified differently by contract approved and/or filed with the North Carolina Utilities Commission.

Amber Acres, Amber Acres North, Amber Ridge, Ashley Hills North, Bishop Pointe, Carriage Manor, Country Crossing, Covington Cross, Heather Glen, Hidden Hollow, Jordan Woods, Lindsey Point, Neuse Woods, Oakes Plantation, Randsdell Forest, Rutledge Landing, Sandy Trails, Stewart's Ridge, Tuckahoe, Wilder's Village and Forest Hill Subdivisions

Connection Charge:

A. 5/8" meter	\$ 500.00
B. All other meter sizes	Actual cost of meter and installation

The systems where other connection fees have been approved and/or allowed to become effective by the North Carolina Utilities Commission are as follows:

<u>Subdivision</u>	<u>CC</u>
Lindsey Point Subdivision	\$ 0.00
Amber Acres North, Sections II & IV	\$ 570.00



Fairfield Mountain/Apple Valley (a.k.a Rumbing Bald) Service Area	\$ 500.00
Highland Shores Subdivision	\$ 500.00
Laurel Mountain Estates	\$ 0.00
Carolina Trace	\$ 605.00
Connestee Falls	\$ 600.00

The following connection fees apply unless specified differently by contract approved and/or filed with the North Carolina Utilities Commission.

All Areas Except Holly Forest XI, Holly Forest XIV, Holly Forest XV, Whisper Lake I, Whisper Lake II, Whisper Lake III, Deer Run, Lonesome Valley Phases I and II, and Chattooga Ridge

Recoupment of Capital Fee (RCF) <sup>2/</sup>	\$ 0.00
Connection charge	\$ 400.00

The systems where other connection fees have been approved and/or allowed to become effective by the North Carolina Utilities Commission are as follows.

<u>Subdivision</u>	<u>CC</u>	<u>RCF</u>
Holly Forest XI	\$ 400.00	\$2,400.00
Holly Forest XIV	\$ 400.00	\$ 250.00
Holly Forest XV	\$ 400.00	\$ 500.00
Whispering Lake Phase I	\$ 400.00	\$1,250.00
Whispering Lake Phases II and III	\$ 400.00	\$2,450.00
Deer Run	\$ 400.00	\$1,900.00
Lonesome Valley Phases I and II	\$ 0.00	\$ 0.00
Chattooga Ridge	\$ 0.00	\$ 0.00

EXHIBIT NO. P-7  
PAGE 14 OF 17

APPENDIX B  
PAGE 4 OF 4

<sup>1/</sup> These fees are only applicable one time, when the unit is initially connected to the system.

<sup>2/</sup> The recoupment of capital portion of the connection charges shall be due and payable at such time as the main water and sewer lines are installed in front of each lot, and the tap-on fee for water and sewer shall be payable upon request by the owner of each lot to be connected to the water and sewer lines. With written consent of the company, payment of the recoupment capital portion of the connection charge may be made payable over the five-year period following the installation of the water and sewer mains in the front of each lot, payment to be made in such a manner and in such installments as agreed upon between the lot owner and the company, together with interest on the balance of the unpaid recoupment of capital fee from said time until payment in full at the rate of 6% per annum.

**STATE OF NORTH CAROLINA  
UTILITIES COMMISSION  
RALEIGH**

**NOTICE TO CUSTOMERS  
DOCKET NO. W-354, SUB 395  
BEFORE THE NORTH CAROLINA UTILITIES COMMISSION**

Notice is hereby given that the North Carolina Utilities Commission (Commission) has granted Carolina Water Service Inc. of North Carolina (CWSNC), an increase in its bulk water and/or sewer commodity charge and/or capacity fee to customers in White Oak Plantation, Lee Forest, Winston Plantation, and Winston Pointe in Johnston County, North Carolina.

CWSNC filed a letter with the Commission pursuant to N.C.G.S. § 62-133.11, requesting authority to amend its tariff for the purpose of passing along to water and/or sewer customers in the White Oak Plantation, Lee Forest, Winston Plantation, and Winston Pointe service areas in Johnston County, an increase in the cost of purchasing water and sewer service from Johnston County. N.C.G.S. § 62-133.11 provides that the Commission shall allow a water or sewer utility to adjust its rates approved pursuant to N.C.G.S. § 62-133 to reflect changes in its costs based solely on changes in the rates imposed by third-party suppliers of purchased water or sewer service.

The Public Staff – North Carolina Utilities Commission has reviewed Johnston County's current rates and recommends that CWSNC be allowed to (i) increase its bulk water commodity charge for water service by \$0.17 per 1,000 gallons, increasing the rate from \$2.85 to \$3.02 per 1,000 gallons effective for service rendered on and after September 1, 2021; (ii) increase its bulk sewer commodity charge for sewer service by \$0.30 per 1,000 gallons, increasing the rate from \$6.15 to \$6.45 per 1,000 gallons effective for service rendered on and after September 1, 2021; and (iii) increase the water connection charge by \$135 per single family equivalent unit (SFE), increasing the rate from \$1,125 to \$1,260 per SFE.

The new rates will increase the average residential monthly water bill (< 1 inch meter) from \$39.40 to \$40.03, based on an average usage of 3,678 gallons and increase the average residential monthly sewer bill (< 1 inch meter) from \$63.10 to \$64.17, based on an average usage of 3,555 gallons.

EXHIBIT NO. P-7  
PAGE 16 OF 17

*APPENDIX B*  
*PAGE 2 OF 2*

ISSUED BY ORDER OF THE COMMISSION.

This the \_\_\_\_ day of August, 2021.

NORTH CAROLINA UTILITIES COMMISSION

A. Shonta Dunston, Chief Clerk

CERTIFICATE OF SERVICE

I, \_\_\_\_\_, mailed with sufficient postage or hand delivered to all affected customers the attached Notice to Customers issued by the North Carolina Utilities Commission in Docket No. W-354, Sub 395 and the Notice was mailed or hand delivered by the date specified in the Order.

This the \_\_\_\_ day of \_\_\_\_\_, 2021.

By: \_\_\_\_\_  
Signature

\_\_\_\_\_  
Name of Utility Company

The above named Applicant, \_\_\_\_\_, personally appeared before me this day and, being first duly sworn, says that the required Notice to Customers was mailed or hand delivered to all affected customers, as required by the Commission Order dated \_\_\_\_\_ in Docket No. W-354, Sub 395.

Witness my hand and notarial seal, this the \_\_\_\_ day of \_\_\_\_\_, 2021.

\_\_\_\_\_  
Notary Public

\_\_\_\_\_  
Printed Name

(SEAL) My Commission Expires: \_\_\_\_\_  
Date

[Back to Agenda](#)