

**From:** [Casselberry, Gina](#)  
**To:** [Statements](#)  
**Subject:** W-354, Sub 364 - Carolina Water Service, Inc. of North Carolina  
**Date:** Wednesday, May 20, 2020 9:24:19 AM

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**From:** Rich Westbury <richwestbury7@gmail.com>  
**Sent:** Monday, May 18, 2020 9:26 AM  
**To:** Josh Stein <jstein@ncdoj.gov>; Casselberry, Gina <gina.casselberry@psncuc.nc.gov>; Deb.clark@carolinawaterservicenc.com; Action9@wsocvtv.com  
**Cc:** Cathy Baker <cbakercatlover@icloud.com>  
**Subject:** [External] Affordable and safe water

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It seems that Carolina Water Service of North Carolina has a MONOPOLY on supplying water to our community, The Yachtsman. With that being said EVERYONE in our community feels that CWSNC is taking advantage of us. We are alarmed and outraged at yet another and significant water and sewage whopping 30% overall rate increase this month. And the fact that CWSNC will be able to apply for an additional rate surcharge in July, to become effective in October 2020.

In September 2018, our 131 unit community, with 100% resident petition signed, participated in the public hearing, regarding proposed rate increase and water quality, with unsatisfactory results, with a 4% overall rate increase in February 2019.

Our water and sewer costs are excessive, and they continue to increase. CWSNC has significantly higher rates on the annual NC Water and Wastewater Rates Dashboard, provided by UNC, that compares monthly water and sewer bills from other NC utilities

We deserve more affordable and safe water. WE WANT ANOTHER CHOICE ! WE WANT ANOTHER OPTION !

NO COMPANY SHOULD OWN A MONOPOLY ON A BASIC HUMAN NEED SUCH AS WATER !

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