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To: Legal1 <Legal1@psncuc.nc.gov>
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DUKES price increase is absurd and they are not being truthful in their request and reasons! The price increase will cause financial hardships on those that already going through a hard time and trying to survive.

Power companies should always be prepared for unexpected weather and should be worked into their budget.

DUKE is not an honest company at all, for instance, address at 20 Wild Holly Ln, Fairview, NC 28730, power pole caught on fire on 1/25/2019, DUKE came out and took the meter off of the pole, the occupants had no choice but to move from that location that very day. With meter or power going to the house, the electric bill was a little more than 300, the electric went up each month despite no power at all going to the house and no occupants, to over \$1500 over the next few months! Crooks is what they are, you can certainly check their records for that address to see for yourself.

Instead of the increase they should take some money from the top executives to cover their untruthful "needs"! Don't increase to customers who are already struggling in unprecedented times!

Sick of being taken advantage of by this company!

Cheryl Williams