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INFORMATION SHEET

PRESIDING: Chairman Finley and Commissioners Brown-Bland, Dockham,

Patterson, Gray, and Mitchell

PLACE: Craven County Courthouse, New Bern, NC

DATE: August 28, 2018 TIME: 7:00 p.m. – 8:05 p.m. DOCKET NO.: W-354, Sub 3:60

COMPANY: Carolina Water Service, Inc. of North Carolina

DESCRIPTION: Application by Carolina Water Service, Inc. of North Carolina, 4944 Parkway Plaza Boulevard, Suite 375, Charlotte, North Carolina 28217, for Authority to Adjust and Increase Rates for Water and Sewer Utility Service in All of Its Service Areas

in North Carolina, Except Corolla Light and Monteray Shores Service Area

VOLUME: 1

<u>APPEARANCES</u>

FOR CAROLINA WATER SERVICE, INC. OF NORTH CAROLINA: Robert H. Bennink, Jr., Esq.

FOR THE USING AND CONSUMING PUBLIC: Gina C. Holt, Esq.

<u>WITNESSES</u>

Ted Warnock Mike Shannon Simon Lock Ralph Tridico Jim Brown Irving Joffee Diana Viglianese Michael Kaplan

John Gumbel

Benny Thompson

EXHIBITS

Warnock Exhibit 1 (I)
Lock Exhibit 1 (I/A)
Tridico Exhibits 1 and 2 (I)

EMAIL COPIES ORDERED: E-mail: Holt - 1; Casselberry - 1

PRINTED COPIES ORDERED: 0

REPORTED BY: Kim Mitchell

TRANSCRIBED BY: Kim Mitchell

DATE TRANSCRIBED: September 7, 2018

TRANSCRIPT PAGES: 58

PREFILED PAGES:

TOTAL PAGES: 58

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Clerk's Office N.C. Utilities Commission

NORTH CAROLINA UTILITIES COMMISSION PUBLIC STAFF - APPEARANCE SLIP

DATE <u>August 28, 2018</u> DOCKET # <u>W-354, Sub 360</u>
PUBLIC STAFF MEMBER Gina C. Holt
ORDER FOR TRANSCRIPT OF TESTIMONY TO BE EMAILED TO THE PUBLIC STAFF - PLEASE INDICATE YOUR DIVISION AS WELL AS YOUR EMAIL ADDRESS BELOW:
ACCOUNTING
WATER GINE. Cosselberry psneuc, nc. gov. COMMUNICATIONS
COMMUNICATIONS
ELECTRIC
GAS
TRANSPORTATIONECONOMICS
LEGAL gina.holt@psncuc.nc.gov
CONSUMER SERVICES
PLEASE NOTE: Electronic Copies of the regular
transcript can be obtained from the NCUC web site at
HTTP://NCUC.commerce.state.nc.us/docksrch.html under
the respective docket number.
Number of copies of Confidential portion of regular transcript (assuming a confidentiality agreement has been signed). Confidential pages will still be received in paper copies.
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Signature of Public Staff Member

NORTH CAROLINA UTILITIES COMMISSION APPEARANCE SLIP

DATE (lugust 28, 2018
DOCKET #: 0 W-354, Sub- 360
NAME OF ATTORNEY Robert H. BENNINK, JR.
TITLE ATTORNEY
FIRM NAME BENNINK LAW OFFICE
ADDRESS 124 MURRILL TRILL
ADDRESS 130 MURPHY DRIVE
CITY CARY NC.
27595
APPEARING FOR: CAROLINA WATER SERVICE, IN. of N.C.
APPLICANT COMPLAINANT INTERVENOR
PROTESTANT RESPONDENT DEFENDANT
PLEASE NOTE: Electronic Copies of the regular
transcript can be obtained from the NCUC website at
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the respective docket number.
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peen signed.
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Signature: Robert H. Bennink, (Required for distribution)
(Postinod for distant)

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6014 Cardinal Drive, New Bern, NC28560

Simon: 252-626-7716 ~ Penny: 252-876-3811

August 14, 2018

Mr. David Drooze Chief Counsel Public Staff — North Carolina Utilities Commission 4326 Mail Service Center Raleigh, NC 27699-4300

Dear Mr. Drooze:

Ref: Request by CWS for a Rate Increase in Fairfield Harbour

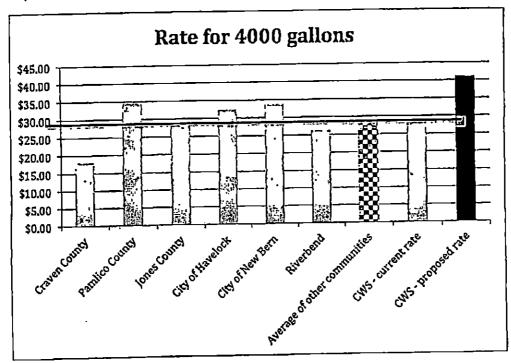
Over the past three years the North Carolina Utilities Commission has granted CWS two outrageous increases in water and sewer rates that have far outstripped the low rates in inflation that were occurring over this same period. The fact that CWS are now coming to the NC Utilities Commission for an even bigger rate increase than either of the two previous increases clearly shows that they have been emboldened by their previous successes.

In the documentation provided to the public there is absolutely no justification provided for this latest request for a rate increase of over 50% for water and almost 23% for sewage service, so it can only be concluded that this has nothing to do with the cost of providing service and is purely profit driven. One only has to look at the corporate structure of CWSNC being a wholly owned subsidiary of Utilities Inc, which is in turn is a wholly owned subsidiary of Corix whose principal owner is British Columbia Investment Management Corporation to recognize that this enterprise is profit driven and not in business to serve their clients like the typical local utility company.

As I am sure you are aware Fairfield Harbour is a community with a high proportion of retirees living on Social Security that increases at the rate of less than 2% per year and for those who are lucky enough to have other investments they are certainly not seeing gains of 23% let alone 50%. So how can a corporation be asking for such outrageous increases in their rates yet again when overall inflation is currently running at between

2 and 3% especially as the Utilities Commission have already twice granted this corporation rates that far exceed existing Inflation within a period of 2 years.

As illustrated in the following graph it can clearly be seen that the current water rates are already at the average for the area. While the new proposed rate grossly exceeds any other water system.



All the local water companies are pumping from the same aquifer (Castle Haines) so costs for pumping that water should be relatively similar. Thus, the differential should be in the number of miles of pipe that have to be maintained. If one equates road mileage to miles of water pipe then Fairfield Harbour with just 35 miles of road should have one of the lowest costs and be more comparable to Riverbend with about 17 miles of road than having a proposed rate that exceeds Pamlico County with over 300 miles of roads.

With respect to the sewer rates the entire billing model is grossly flawed. Yes there are fixed charges for plant and equipment before one drop of water is treated; BUT the higher the volume of water that has to be treated the greater the expense that is incurred both in terms of the need for capacity, the wear on the equipment and the need for treatment chemicals. So why is it that property owners are being penalized for good water stewardship by being charged largely for fixed costs and almost nothing for the volume of their water being treated. This puts an unfair burden on those practicing water conservation.

With many years of records, and based on a fiscally responsible budget that is designed to serve the community rather than passing unknown profits up the food chain, CWS could easily redesign their rate structure. This rate structure could allow them to collect the money they need to serve the community and generate a **reasonable** profit by dramatically lowering the fixed charges and increasing the rate per 1000 gallons treated.

In conclusion, I respectfully ask that you vigorously advocate on behalf of the residents of Fairfield Harbour to not only have the Utility Commission deny these rate increases in their entirety but also to freeze the rates for at least the next 2 years so that we can start bringing some sanity back into the costs to the community for water and sewage.

Sincerely

Simon Lock, Ph.D.

1/

Petition to Public Staff-North Carolina Utilities Commission

Petition summary ar	ıd
background:	

NC Utilities Commission Docket No. W-354, Sub 360 indicates application for authority to increase rates for water and sewer utility service in areas including Fairfield Harbour has been filed by Carolina Water Service, Inc of North Carolina (CWSNC)

Action petitioned for:

	Printed name	Signature	Address	Date
$\sqrt{}$	Elivere Newhall	Elma Jawhet	New Bern, NC 28560	6126 118
1	Allan Loh	AllanJoh	5636 Gondolier Dr	6128118 -
V	Cathering Wrazynski	Muser William?	23 L Corycara D. New Bern, NC 28560	6/28/18
1	CAROLETROCOLD	Caroli N. Trabold	SIU BLACK SWAV QD New Bern, NC 28560	(128118
✓	Glenn Kaijala	Mikaijala	1319 MonaPassage Ct New Bern, NC 28560	6 178/118
√c		Louise Higher	1300 Mona Passage Ct. New Bern, NC 28560	6129118
	JOE ROGERS	One Rogers	Rew Bern, NC 28560	6129118
~	MACMEYER	max meyer	6335A(batross New Bern, NC 28560	6129 118
	Marios of Dale	Mitto	New Bern, NC 28560	4 29/18
~	William Pkor	win Flow	6(09 Constleton Ct New Bern, NC 28560	6 129 118

Petition summary and background:

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Action petitioned for:

	Printed name	Signature	Address	Date
/	LAWRENCE NEVINS	Husine nonn	7143 WWDWAAD DO New Bern, NC 28560	6 129 118
ا		Statea Godin	2217 CAKINGTKH DR	6 1.30 /18
	, ,	a Polat Bliga	6308 Genduican. New Bern, NC 28560	6129118.
/	PUCHHANTENZET	· Reflerini	918 ISEE TREE CT New Bern, NC 28560	6129118
/	Carlochesebo	1/1, $1/2$	New Bern, NC 28560	6129118
		Murle John	900 MUTRFJELD PL New Bern, NC 28560	/ /18
	TONY MUZZ 11/	Henr moulls	208 Charles DTZ New Bern, NC 28560	6129118
	J.Sh. Ashnor	3 / Holl	821 Pelican Pr New Bern, NC 28560	6129/18
	Jerry E. Shake	Tung E Shake	900 Nassau Ct. New Bern, NC 28560	6130 118
√	RENBETTO	JUZH	New Bern, NC 28560	61365 118

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Action petitioned for:

	Printed name	Signature	Address	Date
/	Judith Baile	Julia Barty	New Bern, NC 28560	6/27/18
J _.	James Fieser	la in	6405 A (Loctros). New Bern, NC 28560	6/27/18
J.	BRYAN BRIFEN	12	5420 SANTO DOMINGO CT New Bern, NC 28560	6127/18.
/	Vanve Massetti	Whyn Mast II	906 Jewel CT New Bern, NC 28560	6127/18
J	James Schulte	94	5718 Gendalize New Bern, NC 28560	6127/18
1	Mitch Meniage	Mith M	1205 (1005 NCS4 CF. New Bern, NC 28560	6127/18
	<i>J</i>		New Bern, NC 28560	6127/18
			New Bern, NC 28560	6127/18
			New Bern, NC 28560	6127/18
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Action petitioned for:

	Printed name	Signature	Address	Date
J	Pam Gaskill	Pum Jaspiel	903 Hawksbill Ct. New Bern, NC 28560	6127118
./	Jae Scharlo		L 00.8 Stern C+	6127 118 -
<i>\frac{1}{\sqrt{\chi}}</i>	JM HAINPSON	Hampson	5320 TRADE WINDS Rd New Bern, NC 28560	6127118.
/	Jim Power	Cons.	903 Jewell Ct New Bern, NC 28560	6127/18
J	CHRISRI	The Oplishing	New Bern, NC 28560	6127 118
J	Andi Ostar	Andi Osta	905 Savgrass Ct. New Bern, NC 28560	6127 118
1	Sharon Henke.	Shoron Wentz	2156 Royal Fines Dr New Bern, NC 28560	6127118
			New Bern, NC 28560	6127118
			New Bern, NC 28560	6127118
			New Bern, NC 28560	6127118

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	Printed name	Şignature		Address	Date
1	Dawn Ritter	Dawn	Netter	1509 Caracara Or. New Bern, NC 28560	6127/18
J	ALAN HARRED	ali	Nau	909 CALACACA DO	6127 118
<i>J</i> .	JoAnn Williams	Harr	Prolecine	801 Coral C+ New Bern, NC 28560	6127118.
✓	Doug weig		Lui War	5714 Gandalier Dr. New Bern, NC 28560	6127 118
Ĵ	Josome Harwed		suroous	New Bern, NC 28560	6127118
✓	Kutt Ann MON	38 6	The same	1737 Carraca & Dr. New Bern, NC 28560	6127 118
J	BOB DUMOR	TÁ	Duna.	2154 ROYALTIMES DR. New Bern, NC 28560	6127 118
\int	Lugar Thomps	Ginc.	er Thompsa	6005 Bris Ct New Bern, NC 28560	6127/18
	# 1		l	New Bern, NC 28560	6127118
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Action petitioned for:

	Printed name	Signature	Address	Date
1	Dan Dudley	Dan Dudy On	902 Crane Dr New Bern, NC 28560	G 127 118
, \	John Symislask	Son Sindh	809 NAUZDAD BONK CT. New Bern, NC 28560	6127118
,	Potricial Schroder	Porties Calcular	1110 Crows Nest Co. New Bern, NC 28560	6127/18.
	John Rothengart	Um Pathonzas	2008 Caracara Drive New Bern, NC 28560	6127118
1	monsaret Gilbert	Maywoll. Gerse	912 Reliew Ave vou Ben New Bern, NC 28560	6127118
1	Peter Liker	feth Listy	909 Salt Cay CT New Bern, NC 28560	6127 118
\checkmark	VINNY MICHAUD	If Michael.	1212 CORAL REEF CT New Bern, NC 28560	6127118
\checkmark	In Mechan	Muchan	715 Jan Jesan New Bern, NC 28560	6127 118
			New Bern, NC 28560	6 127 118
			New Bern, NC 28560	6/27/18

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	Printed name	Signature /	Address	Date
/	Joseph C. Pica	() gust ()	1003/ WINDWARD Dr. New Bern, NC 28560	6127118
	KAT PO		New Bern, NC 28560	6127 118
J	Kate Clark	Kare Clah	903 Salt Cay Cf New Bern, NC 28560	6/27/18
✓	BEVERLY MYRSETH	6 mounth	7141 Windowsd & New Bern, NC 28560	6127 118
	John L. Codeller		962 Ship yard Al New Bern, NC 28760	6127 118
	Man Beth Tretger	dall oral	927 Sla Holly New Bern, NC 28560	6127 118
✓	BARBARA SCHEFE	$X \cap A \cap A$	1108 PELICAN DR New Bern, NC 28560	6/27/18
/	DUNNA HULBERT	Dona Bullet	904 SAWGRASS CT. New Bern, NC 28560	6127 118
/[Phyllis Deg NW	Atthlis WILTE	SO 2 BUNCKSUN New Bern, NC 28560	6 127 118
	v -		New Bern, NC 28560	6127.118

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•	reorganization in August 2016, and utility rate increases very recently granted CWSNC by the Commission (water
•	+21 38% sewer +9 26%) in November 2017

	Printed name	Signature	Address	Date
1	Howses Portice	Horler	80Z いい いんて New Bern, NC 28560	6127 /18
	525 Herrney	SLL	Farula75 Uilla5. New Bern, NC 28560	6127/18=
<i>.</i>	J.W. Byvel	Synd	907 Salt Cay Ct New Bern, NC 28560	6/27/18.
\checkmark	DONUG CARRY	Thomas Carey	908. Spar C+ New Bern, NC 28560	6127/18
/	JANET LEE	Janet Le	New Bern, NC 28560	6127 118
1	Rose Voss Lite	e Hose Vers. Like	New Bern, NC 28560	6127118
1	JAMES M CORMICK		GI9 Culles CT New Bern, NC 28560	6127/18
\int	Marilyn Smith		5805 Barbary Coast New Bern, NC 28560	6127118
/	' '	Steve Bucton	PIS HURRICAL Cf. New Bern, NC 28560	6127 118
ļ			New Bern, NC 28560	6127118

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	reorganization in August 2016, and utility rate increases very recently granted CWSNC by the Commission (water
	+21.38%, sewer +9.26%) in November 2017.

ſ	Printed name	Signature	Address	Date
<u>/</u>	SIMON LOCK	Stok	6014 CARD, HALDRIUC New Bern, NG' 28560.	6126/18
	Caroll Haggell	Carol & Sagaret	1018: Macat Ct (10+453) New Bern, NC 28560	612/7\118
- 71	Edward G. Haggert	Edeva 1 s Hogith	New Bern, NC 28560	6127118
- 1	LARRY DEGLADON	e all	5420 TRADE WINDS New Bern, NC 28560	6127 118
_ /	CYNTHIA PELLEGRINI	Cyrithia Pellezini	New Bern, NC 28560	6127118
	Judy Cline	Judy Clina	New Bern, NC 28560	6127/18
	HOPSIMPSON	Com Simpson	New Bern, NC 28560	6127118
1	BENNY THORPEON	Ben lugh	909 Tenen CT. New Bern, NC 28560	6127118
1	Donnes Str	Vours Ger	6/12 Cut/Ags CT New Bern, NC 28560	6127118
1	Toy Thompson	Jay Thompson	5516 Goodeliër DR. New Bern, NC 28560	6127118

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Plan	<u>+21.38%, sewer +9.26%) in November 2017.</u>

	Printed name	Signature	Address	Date -	
/	Mary Warnock	Mary Warnock	5002 Plymouth Ct. New Bern, NC 28560	6126118	•
1		Churcht.	New Bern, NC 28560	6/27/18	
/	Jean Paladin	& Madein	123 Wzgosy Dr New Bern, NO 28560	6127/18	
<i>y</i>	ANN MEDOWGALL	I Malorgall	121 ANGOSY DEIVE New Bern, NC 28560	61.27 /18.	a state
	SisAW Smith.	Ely Sunt	New Bern, NC 28560	6127 118	Duplicaste
V	HAZVEY (SmiTH	as of the	1082 TERRELEO TERRO DR. New Bern, NC 28560	6127/18	
J	Charlene Trember	Charge Trushert	909 Red Jai) RD New Bern, NC 28560	6127 118	
/	` ` `	1 . // .	12/3 PETITE TERRE CT New Bern, NC 28560	6/27 /18	
J	Ton Dalton	Tan Palter	ノロロス デュンリオ Cナ New Bern, NC 28560	6127 118	
√	Sally Confad	Aally Confrond	X132 Royal Pins Dr New Bern, NC 28560	6127 118	

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	Printed name	Signature	Address	Date
/	CARY BRENDEMA	1 Hang Sim	1122 Par Kentine Dr New Bern, NC 28560	6127 118
\int	Pate Castle	Lot Caste	6004 Tactas CT New Bern, NC 28560	6127 118
·	AL Asheuen	Com c	904 Mour Field 74-	6127118
√	HOWARDNER	Devoid Bir	BI) HELM De. New Bern, NC 28560	6/27/18
✓	LIZ MARAVELES	La Maravelas	6314 (andusal In. New Bern, NC 28560	6/27 /18
\checkmark	Lorna Mitchell	Joana Mitchell		6127 118
√	Dat Daily	fot Daily	2057 ROYALFINE DK. New Bern, NC 28560	6127 118
√	CHRIS DAVIES		2107 ROYAL PINES TO. New Bern, NC 28560	6127 118
	Japle Vogel	JOSEPH VOGEL	6007 TARTAN CY New Bern, NC 28560	6127 118
1	Brucettice	2 Bruse Hire	New Bern, NC 28560	6 P7 118

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Action petitioned for:

[Printed name	Signature	Address	Date	
	Bonnie L Smith	Bornie R. Smith	1211 Pelican Dr. New Bern, NC 28560	627 118	
1	BOB MACHAU	Rolet Mital	4107 CVTLAGS CAT	6127/18	•
	BILL MARSITI	EW Waroth	21/4 Royal Pares No.	6/27/18	
,	Signiff Things	Down Marty	New Bern, NC 28560	6/27/18	Dupaica
	Nancy Hasting	Many Hastings	903 Crare Dr New Bern, NC 28560	6127 118	
✓	HED CAUSTON	Padavelos	S 105 BARBARY COAST New Bern, NC 28560	G127 118	
	Tom O'BRIE	- / ·	909 Hearthside Ct New Bern, NC 28560	6127118	
√	Dara Stevenson	N. S. Herryson	9 23 Caroline Ct New Bern, NC 28560	6127 118	
J	BILL DEECHSLER	Willia J. Drechola	6303 ALBATROSS DR. New Bern, NC 28560	6127118	
	K.C. Fuller	K. C. Fuller	907 Muirfield PL. New Bern, NC 28560	6 127 118	

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	Printed name	Signature	Address	Date
1	JIM HARRISON	Jim Harrier	New Bern, NC 28560	6127 118
	Chaslatte Moer,	5 Charlotte Marin	15/3 Sex to drace of. New Bern, NC 28560	6/27/18
	Ellen Louisla	Ellen Ringle	New Bern, NC 28560 Jac River	6127 118
\checkmark	Claude G Cote	Claud & Tota	New Bern, NC 28560	6127118
	NORMAN MEISSNER	MaMeissner	6000 Cardinal Dr New Bern, NC 28560	6127118
		Beheit a Steval	New Bern, NC 28560	6127 118
	•	Barbara Molal.	New Bern, NC 28560	6127118
l l		Topolie Susol	New Bern, NC 28560	6127118
	_	Albour J. Rayen	1033 BARKENTINE DE New Bern, NC 28560	6127118.
	ROGER NAVEATIL		New Bern, NC 28560	6127118

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	reorganization in August 2016, and utility rate increases very recently granted CWSNC by the Commission (water
	+21.38%, sewer +9.26%) in November 2017.

	Printed name	Signature	Address	Date	
	Nancy Robinson	Marcy Robinson	2128 Royal Pines DV New Bern, NC 28560	6/27/18	
	SAMESTO BINISON	Townsoffs Sanson	New Bern, NC 28580		Duplicate house
_/·	MCD'AMICS	In C Dame	2 135 RoyaL PINT Dr.	6/27/18.	**
	Jim ROWAN II	anes Perus	2152 ROYAL PIÑES OR. New Bern, NC 28560	6127 118	
	(Tarapetrula)	2 Minution of the	New Bern, NC 28560)	612/118	Diplicate_
\int	JANET MACLARGA	Jarel hadae	New Bern, NC 28560	6127118	
	Tom Man	Mondo MARY	New Bern, NC 28560	6127118	
	Bryan Brown	Byfy Blen	New Bern, NC 28560 re Dr -	6 127 118	
√	Haran Maure <		HTS Brad Coak Po New Bern, NC 28560	6/27/18	
V	Can Glegg		1164 Kea Litert New Bern, NC 28560	6/27 /18	

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Action petitioned for:

	Printed name	Signature	Address	Date	
	Day of Simpson	Oslifety	5707 Berbary Coast Dr New Bern, NC 28500	6127/18	Duplicate
U	Man Telled	Wais A To shot	Stille Freeke Winds Col	6/27/18	The state of the s
	Edward Duits	Challand	2057 Royal Pinos DAIRP New Bern, NC 28560	6/27/18.	- Duplicate
	Rhonds Miller	Chonda Miller	902 CRANE DA New Bern, NC 28560	612-7118	Duplicate
✓	MICHAEL CONMILLY		1107 Canera New Bern, NC 28560	6127/18	
✓	PAMELA LEAHY	Panula Lenhy	5802 GONDOLIER DR. New Bern, NC 28560	6/27/18	
/	Margadan		805 Blue bird Dr New Bern, NC 28560	6127118	
✓	RW Willing	RONALD HELLING	6102 C/7112 F TON C T. New Bern, NC 28560	6127118	
✓	Bally	Beyn Gregson	New Bern, NC 28560	6127118	
/	Elliott Alternar	MAN Mar	1008 א פאינט (100 DV New Bern, NC 28560	6127 118	

	
Petition summary and	NC Utilities Commission Docket No. W-354, Sub 360 indicates application for authority to increase rates for water and sewer
background:	utility service in areas including Fairfield Harbour has been filed by Carolina Water Service, Inc of North Carolina (CWSNC)
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	CWSNC are also outrageous in light of increased efficiencies promised by CWSNC as a result of their corporate
	reorganization in August 2016, and utility rate increases very recently granted CWSNC by the Commission (water
	124 299/ cower 10 269/) in Nevember 2047

	Printed name	Signature	Address	Date
/	Sam Corry	Doslin	903 Davit Ln New Bern, NC 28560	6127/18
1	Louise Knight	Kouse Knight	2214 Canabara Dr New Bern, NC 28560	6127 118
	Connie C. Brown	· · · · · · · · · · ·	2225 Cava cara Dr New Bern, NC 28560	6127118
	John Gorman		2015 Corocoro New Bern, NC 28560	6/27 /18
		Rephono Milla	5913 SANTO JOMINGO New Bern, NC 28560	6127118
		Keren Hallquist	New Bern, NC 28560	6127 /18
\ \ 	\mathcal{A}	face Brown.	1504 Co Limbers Ct. New Bern, NC 28560	6127/18
- /	0.	Larle PDunck	SOOO Plum ruth. C	6127/18
	MSTRICKAND	- Fotrickland	1123 Coral Ruf D.L. New Bern, NC 28560	6127 118
√	Elaine besser		5408 Tladewind New Bern, NC 28560	E 127 118

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NC Utilities Commission Docket No. W-354, Sub 360 indicates application for authority to increase rates for water and sewer

	Printed name	Signature	Address	EDate -
/	Jean Hitchir	surgent 62	New Bern, NC 28560	7/2/18
	DRIEN Scott		6200 Gondolier DR New Bern, NC 28560	1/2/18
· ~	Sherry Pendleton	distance	New Delli, NC 20000	712/18.
	/	Scharl Golpin	CID & LBS Lare New Bern, NC 28560	712/18
		w. Kankenare	1	7/3/18
		Bersham Staphers	New Bern, NC 28560	713 /18
	James Pettigrew		5626 Gondoller Dr New Bern, NC 28560	713 118
	Richard Camke		5807 Jolly Roger CT New Bern, NC 28560	7/3 /18
	Petricia Delva	١٨٠ ٨ //	6/28 Harbourside Dr. New Bern, NC 28560	7/3/18
		Atricia Perfusa	6/12 FOUTOWSIDE DY New Bern, NC 28560	71_3 /18

Petition summary and background:

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NC Utilities Commission Docket No. W-354, Sub 360 indicates application for authority to increase rates for water and sewer utility service in areas including Fairfield Harbour has been filed by Carolina Water Service, Inc of North Carolina (CWSNC).

We the undersigned are concerned residents of Fairfield Harbour (FH) who under the NC Utilities Commission and the

	Printed name	Signature ()	Address	Date
/	Ridges FARRES	Richard =	ara	1211 PutiteTerce Ct New Bern, NC 28560	7 / 3 /18
	, GEORGE SECHALSI	- South	chil	709 Black Swan Rd. New Bern, NC 28560	7/4 /18
<i></i>	DONALD EYLER	Pall &		906 Harbour Pointe Dri- New Bern, NC 28560	715 118.
	Sandra ROTHSCHID	✓·	liched	New Bern, NC 28560	715-118
/	Holwin Brochall	$\int \Lambda - \Lambda$	wholl	ZEII Cora Cara Dr New Bern, NC 28560	45/18
/	Barhan Mus)	lels	908 PortRoyal Desct	715-118
✓	Lyman Grubb	سو. د	uß	6005 Gondolier Dr New Bern, NC 28560	7/5/18
/	E.K. Ostrask	Mond	I liter	, New Bern, NC 28560	7/6 /18
/	JOSEPH STUPPIEUS	$\setminus V$, V^-		5707 SLOOP CT New Bern, NC 28560	7'6118
/	Charleve Terrill	Chalenon	Errill	New Bern, NC 28560	716 118

Petition summary and background:

NC Utilities Commission Docket No. W-354, Sub 360 indicates application for authority to increase rates for water and sewer utility service in areas including Fairfield Harbour has been filed by Carolina Water Service, Inc of North Carolina (CWSNC)

Action petitioned for:

	Printed name	Signature	Address	Date
	Patricia Deluca	Patricia DeLuca	6210 Harbourside Or New Bern, NC 28560	7/3 /18
,	JOANNE Phillips (6313 Cardival DV New Bern, NC 28560	713 118
٠.,	Chery NEASKILL	Cherk M-Askiel	1707 CARACARA DE. New Bern, NC 28560	713 118.
/	Eileen Coyle	& len Coyle	580/ Solly Roger Ct. New Bern, NC 28560	7/3 /18
	Cynthiassall	200	10000 P/NESTA	713 118
	Carol Picc	$A \sim 1$	7223 Wirdward DR New Bern, NC 28560) ¹ 3 ^{/18}
/	BAKERA EXPOSITO		2065 ROYAL PINES DR. New Bern, NC 28560) <i>3 1</i> 18
	Fileen My Higgs	Edea In Julya	6101 SChooper CT. New Bern, NC 28560	913 118
	Audrey CARSON	Oseeder Cour	6110 IBTS LANC New Bern, NC 28560	013 118
	Morgan Taggart	ann 1120 a l	Wew Bern, NC 28560	713 118

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	Printed name	Signature	Address	Date
1	HARLES RIST	C/S/ Jun	903 LAN /A ROLN New Bern, NC 28560	7/10/18
1	JERALPINE JOEPA	V Keraldine Josla	All! CALHCAUR DR	P170 118
<i>.</i>	Shirley Balolwin		719 BIRLY CINONI DO	7/10/18.
/	Diane McKillo	& Sun Me Kul	5 407 60 LD Yew Bern, NC 28560	7/10/18
/	Dory & Slipp	John Shap	New Bern, NC 28560	7/10/18
/	Lary & 5hipp	Goy E Shap	New Bern, NO 28560	7/10/18
✓ [₹]	Twyk Hearson	Jaza Ceason	903 Terregren et New Bern, NC 28560	7 11 118
✓	NORMAJ. MORRA	norma & Morra	1410 Cava Cara 31 New Bern, NC 28560	7111 118
ļ			New Bern, NC 28560	/ /18
			New Bern, NC 28560	/ /18

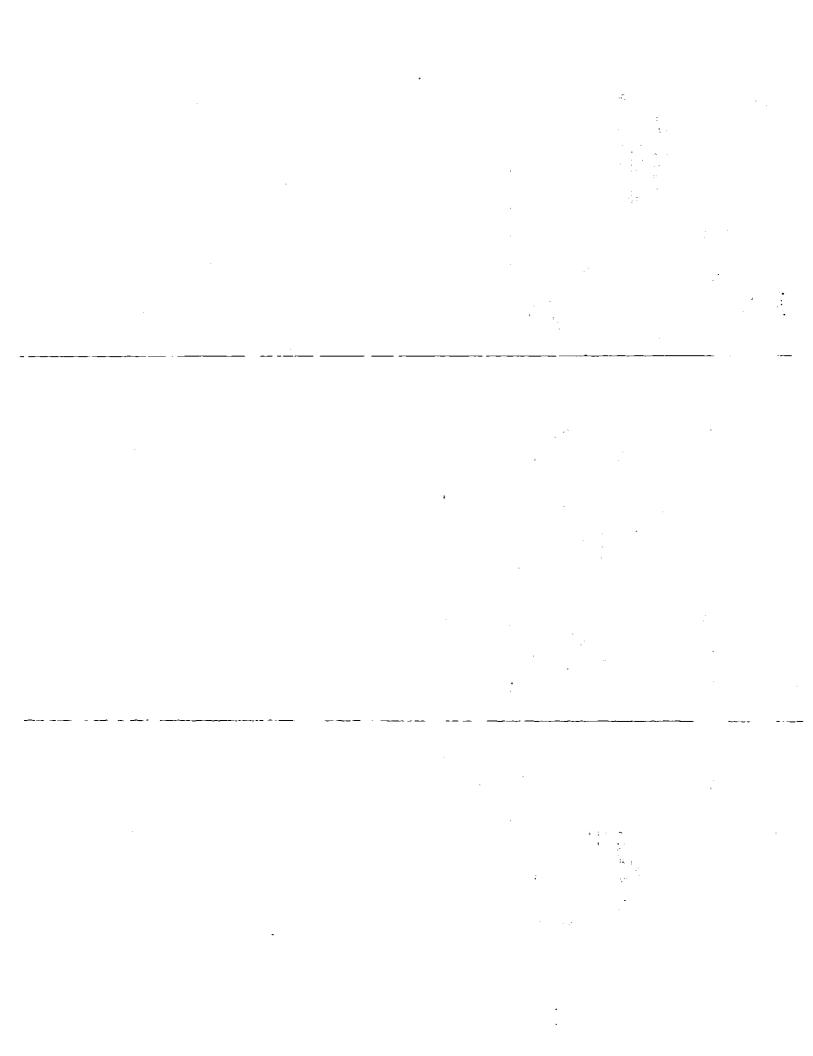
A Fairfield Harbour:

- Please pass this on to the petition baders. Thombyon J. Van hem

Petition to Public Staff-North Carolina Utilities Commission

Petition summary and background:	NC Utilities Commission Docket No. W-354, Sub 360 indicates application for authority to increase rates for water and sewer utility service in areas including Fairfield Harbour has been filed by Carolina Water Service, Inc of North Carolina (CWSNC)
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- "	CWSNC are also outrageous in light of increased efficiencies promised by CWSNC as a result of their corporate
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1 ,	+21.38%, sewer +9.26%) In November 2017.

Printed name	Signature	Address	Date	
JAMES H. VANDE	35 Cames Hkurhen	GOIT Felican Dr. New Bern, NC 28560	6120	/18
· · · · · · · · · · · · · · · · · · ·	V	New Bern, NC 28560	1	/18
		New Bern, NC 28560	/	/18
		New Bern, NC 28560	1	/18
		New Bern, NC 28560	1	/18
		New Bern, NC 28560	/	/1B
;		New Bern, NC 28560	1	/18
,		New Bern, NC 28560	. 1	<i>1</i> 18
	1 .	New Bern, NC 28560	1	/18
· · · · · · · · · · · · · · · · · · ·		New Bern, NC 28560	1	· /18



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background:	

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Action petitioned for:

	Printed name	Signature	Address	Date	
/	EdyteCotton	Esothe Colton	906 Supyard Pt- New Bern, NC 28560	7/6/18	
	JIM Brown	The NOW	801 Navidad Bank. New Bern, NC 28560	719 118 =	l
<i>J</i> .	Ginger Wevins		10012 WINDWARD DRINE New Bern, NC 28560	719/18	
	Ralph F. Tridico	Ralph F. wydro	// 605 / KEA CT, New Bern, NC 28560	7/9/18	
\checkmark	newforin tool	AKOBUSH ,	804 Gullane New Bern, NC 28560	719 118	
1	STEUE HART	Shah	SUIU TRADE WINDS New Bern, NC 28560	7/16/18	
/	RAM THOMSON	Tubal Thomsa	SOIZ PLYMOUTH New Bern, NC 28560	7110/18	
/	Joyce GRASLEN	Jeyce Deasler	8/3 Hy/In D 12 New Bern, NC 28560	7/10/18	
/	EARL WINGSOUE		/ 609 CONAL RESF New Bern, NC 28560	71/0/18	
~	RICHAMS DROWS	Pullaron	Zo 3 Chetcan Dr New Bern, NC 28560	7/10 /18	

Petition summary and	
background:	

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Action petitioned for:

	Printed name	Signature	Address	Date	
/	PENZLOESILLO	n St Seellien	914 Croded Creek New Bern, NC 28560	7/11/18	
/	ChristineWard	Cuard	Colle Harbourside In New Bern, NC 28560	711 118	top (
\/ \/	Mary Damiani	Mary Demecni	1025 Harbour Pointe Dr	7111 118 .	*
<u></u>	Wich a to Ester	1-/-	906 16 360 POINTO OK New Bern, NC 28560	Z 1/2 /18	Dophicad
/	EO Gillespis	& Gillispie	7/93 W. NSWAR DAL New Bern, NC 28560	7/2/18	
✓	Sue Spivak	Lugar Sprich	7172 Windwell Dr New Bern, NC 28560	7 / 12 /18	
/	Elise Hauber	Elise Haulun	New Bern, NC 28560	71/2/18	
	Elizabeth Rodge Rs	Sterebeth Rodgere	1406 MONA PASSAJE CE. New Bern, NC 28560	71 12 118	
\sqrt{a}	Kim Bennett.	Sin Beno H	5715 Slow New Bern, NC 28560	11 14-118	
✓	Marker Pressure	Thanking	1419 MONN PASSAGE C.T. New Bern, NC 28560	71 13118	

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Action petitioned for:

Printed name	Signature	Address	Date	7
Philip YANDER	Refle	1217 Pente Telle CT New Bern, NC 28560	7 123 118]
Jana Yander	A Ct prodet	1217 Perite Terre CT. New Bern, NC 28560	7-12-3-718	Duplicat
Gen Reid	sa alder Pin	835 Peloca D	712/118.	~
B1. TEUbeat	B & Teibert	19 vs. Har bruside Dr. New Bern, NC 28560	7/ 12/18	
KathleenOttinger	Kartleen Ollingen	905 Pelican New Bern, NC 28560	7/23/18	\checkmark
	Therese Zirkle	1208 Barkenline New Bern, NC 28560	7 123 118	
WILLIAM DIAMOND	CHUPDY.	5310 TRADE WITTDS RP New Bern, NC 28560	7 1 25 118	
James Diven	Vone De	905 FIRFLY CT New Bern, NC 28560	81 / 118	
Carolyn Curtis.	Carolyn Wurter	902 Massau Ct. New Bern, NC 28560	87] /18	
<i>J</i>		New Bern, NC 28560	/ /18	

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Action petitioned for:

Printed name	Signature	Address	Date	
Christie Selven	Casalkan	ME Condition DY New Bern, NC 28560	1127/18	V
TUH Pesti	H Bud Per ho	SC00 PSRD PRICET. New Bern, NC 28560	7/30/18	
LYNTON PHENSON	Lyster Stephense.	6/6/2 FALCON DR New Bern, NC 28560	7131 118	
Rm Kulik	Ponckubis	New Bern, NC 28560 2032 Royal Pines Drive New Bern, NC 28560	7131 118	- "
Frances HOFFMANN	Francis Hoffmann	1315 PELICAN DR New Bern, NC 28560	7/3/ /18	1
Floratio Plazza	Munt Hagga	New Bern, NC 28560	7/3/ /18	Duplicate
Susan Lilly	2. woon filly	GD/ Caracara Dr. New Bern, NC 28560	811 118	
Seeff Lilly	1-270	New Bern, NE 28560	84 118	Dupli cat
STEPHENKHNE	18-119h	6200 Falc., 131712 New Bern, NC 28560	/ /18	
F Manda Dire	16 Thanka Deve	New Bern, NC 28560	8+1-118_	Duplicase

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	reorganization in August 2016, and utility rate increases very recently granted CWSNC by the Commission (water +21.38%, sewer +9.26%) in November 2017.

Printed name	Signature	Address	Date ']
MARCARET MOHINE	Morgant Mafe	16313 Sondolier V. New Bern, NC 28560	71 14118	J
WAN WALDMAN	Lhoan	New Bern, NC 28560	71/6 /18	٦
Ruy Murroce	Kay morre	SOS Jolly Roser CT. New Bern, NC 28560	7 1/6 /18 .	'
<u>'</u>	Robert Confung	5605 Barbardens De New Bern, NC 28560	71/7/18	
Richard HAR	DANK	TDS CARN CARA New Bern, NC 28560	71/7/18	Duplicat
JOHN CARAMANICA	Ahr Care	1409 SANTA ZUCIN RY New Bern, NC 28560	71 /7/18	
Wendy Beck	Wendy Beck	1316 CGCGCCC-C Price New Bern, NC 28560	7/21/18	
Stephen Beck	Llewan Hores	New Bern, NC 28560	7/2//18	Duplicase.
JAOSED RENIES	JAMES (HNZ(3)) 543 Mann 1955 New Bern, NC 28560	7 1235 118	
,,	11	New Bern, NC 28560	1 13 118	~
"	0/	1911 CARCARA	7/30/14	· /



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Action petitioned for:

Printed name	Signature	Address	Date	
William 4. Lauses	William J. Rouse TV	1016 HABBOAL. 10, W. & D. New Bern, NC 28560	OU 08 /18	. , , , .
Jerald Beebe		New Dem, NC 20000	OSI 10 118	
	als Knull Haren	New Delli, NC 20000	9114 118.	' "
- I-	VEGICA DE SENTIT	Le 29 Cercare Mive New Bern, NC 28560	& 1 14 118	
Jennigy McDiarn		1101 Kea C-f New Bern, NC 28560	8115/18	√ .
	n'ansomage-	63/577/Jatros Dr New Bern, NC 28560	115/18	
LIUNA BROWS	Donathan	203 CHATEAU DIC. New Bern, NC 28560	8 115 118	Duplicash
SANDY Giacobha	Dudy Lairon	2122 Po y A L PM S New Bern, NC 28560	8 1/5 /18	
JOHN WOOD	Jaka		8,17118	
CICHAND MITCHELL	Reder ntille	907 Saw 9rass New Bern, NC 28560	8 1 1 7 118	

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Action petitioned for:

Printed name	Signature	Address	Date	
JANGT MITCHE	y Sout Martill	907 Saw 5 Cass New Bern, NC 28560	§117148	Duplicate
Destillo	Karen artello	214.6 Royal Pires	817118	
DELORICE NEGER		702 San Juan New Bern, NC 28560	0/2/118	~
NANCYBREHMAN		5 9.06 Santa Domingo New Bern, NC 28560	8/21 /18	
Miko Thannew	102 m	New Bern, NC 28560	8/2/118	Duy C-cast
Elizabeth Kagseni	cs Elkreins	CIZZ Castleta New Bern, NC 28560	8 121 /18	
Paul Eckenroth	Document.	New Bern, NC 28560	8122/18	
Marie Ante		New Bern, NC 28560	/ /18] - -
Michael Fister	My wel Dort	New Bern, NC 28560	g i2 <u>></u> /18	/
THO HASA MILETSAY	Rinkiter	New Bern, NC 28560	8127118	<u>.</u>

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background:	

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Printed name	Signature	Address	Date	
PATER BUDZYMETERICZ	fill By wen	6 005 97Fy n C T New Bern, NC 28560	8 122 118	√
HEN'RY SCHAFRAN		1 11011 Dolli, 110 20000	8 123 118	
Had Schiller	Hail Scheeler	5505 (10 (10 10) Kby New Bern, NC 28560	8734 J18.	Duplicate "
JANET WITHERUF	Jant Withour	906 CROOKED CREEK DR New Bern, NC 28560	8124118	
BARBARA WALSK	Derbandials	1203 CILOWS WEST OF New Bern, NC 28560	8123 118	/
FREDA WAISH	Frenchall	2001 CARA CALA DR New Bern, NC 28560	8,25/18	
Engrid Kaplan	Pend Karolan	12/3 Sonta Lucia RD New Bern, NC 28560	8123118	
LAKTENCAP	Lak terate	1213 Sa la hace PP New Bern, NC 28560	8123 118	Duplicate
MiKEKAPLAN	Michaelagla	New Bern, NC 28560	8123/18	Duplicate
TAFFY MArron	7//	6305 Albatross Dr. New Bern, NC 28560	8 123 118	\
_/	110	,		_

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Printed name	Signature	Address	Date]
Gerald MAJOFIE	Lucia	New Bern, NC 28560	8 DS 118]~
Denise Flynr	DHY	New Bern, NC 28560	81 4 2118] _
Cano you Master	warehard nothers of	2083 Royal Pres Mr. New Bern, NC 28560	107 /18 .	
Pamela Dian	Pamula Q 1 an	a a market and the same	\$12718]/
RONALO B. BAGGS	Forald Bornes	DOOD Royal Penes Dr. New Bern, NC 28569	8127118	~
Kathloen Petrits	ch Kathler Patul 1	New Bern, NC 28560	8127118]~
KATE ANDERSON	/	916 Mule Fleepl. New Bern, NC 28560	1125 118]~
I		New Bern, NC 28560	/ /18	
		New Bern, NC 28560	/ /18	
		New Bern, NC 28560	/ /18	

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Action petitioned for:

Printed name	Signature	Address	Date	
Kathlern Gornley	Kethlen & Graney	2-123 Caracara Dr New Bern, NC 28560	8123118	√ .
Tell Paul	allent Che	903 Pain + C+	81 23/18	<i>)</i> .
REINERZEPPENTE	J July	ICII BRACKEN FERN New Bern, NC 28560	B123/18	/
Ala Cathy Mone	At Moned	New Bern, NC 28560	2124 118	Ż
CLIFF Bardwell	Call Dan Ivell	9.11 House ICS biVE-T 291 New Bern, NC 28560	8/24 118	<u> </u>
CLIFF Bardwell	Ch & Baraball	910 Hawksbiy Lot 292 New Bern, NC 28560	&T 24/18	/
John Shearer	Jon Shaver	6104 Pelican Orive New Bern, NC 28560	8/24/18	/
Eie Weiler	Six Weiter	New Bern, NC 28560	8 124 118	7
graite felson	Audith F. nelson	907 Span Cr New Bern, NC 28560	8/24/18	
Eduard de Nijs	Edward de Typ	6217 Gondeligh Dr. New Bern, NC 28560	8124118	/

Petition summary and background:

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Printed name	Signature	Address	Date
Kathryn Kina	latting and	\$504 Gondolier New Bern, NC 28560	8124118
		New Bern, NC 28560	/ /18
		New Bern, NC 28560	/ /18
		New Bern, NC 28560	/ /18
	,	New Bern, NC 28560	/ /18
		New Bern, NC 28560	/ /18
	,	New Bern, NC 28560	/ /18
	}! -{	New Bern, NC 28560	/ /18
		New Bern, NC 28560	/ /18
	}	New Bern, NC 28560	/ /18

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Printed name	Signature	Address	Date
HAL VOM DOLLA	4/~	New Bern, NC 28560	8127/18
lictoria Bozenhan	It V. Bondonst	6108 Pelican Drue. New Bern, NC 28560	8127118
braces Galant	Ageast	909 Sawgas New Bern, NC 28960	8125118
DENALD FRANT	Almula Frents	Wew Bern, NC 28560	8128118
GEORGE ROSS	els from	6200 FELICAN DR New Bern, NC 28560	V128 118
William Flynne		1004 PFLICAR DQ. New Bern, NC 28560	P128118
VILLIAW A JARVIS	Ma Janis.	5620 GON BOLLETZ DR. New Bern, NC 28560	8/28/18
AnitaEnglis		1929 Caracara Dr New Bern, NC 28560	\$ 128 /18
Richard Steward	// // // // // // // // // // // // //	New Bern, NC 28560	<i>31281</i> 18
RABERT MING	fun of	New Bern, NC 28560	/ /18

Petition summary and background:

NC Utilities Commission Docket No. W-354, Sub 360 indicates application for authority to increase rates for water and sewer utility service in areas including Fairfield Harbour has been filed by Carolina Water Service, Inc of North Carolina (CWSNC)

Action petitioned for:

Printed name	Signature	Address	Date
Debulah Johnson	Nelh Toloren	1014 Colat Reef Pr New Bern, NC 28560	8 128718
(RMG ROSINAME	E L	New Bern, NC 28560	8 1 <u>23</u> 118 -
JAMES HARRISON	Since Harrison	New Dem, NC 20000	8128/18
DAVID E.TAYLOR	David E. Taylon	973 CV Will CV2211 OVIN New Bern, NC 28560	81 28 118
ROY C. KUHNS	1770 Kulup	New Bern, NC 28560	8128 118
DAND WOOTROUS	Andan	New Bern, NC 28560	8724 /18
Mun Waters	Must Wat	New Bern, NC 28560	F1 2 118
LANKALanda	Lover Startel	New Bern, NC 28560	8/12/118
Sardy Thinguldstad	Landy Hing solland	1105 CaraCara Drive New Bern, NC 28560	8 128/18
Irving Toffee		New Bern, NC 28560	8 / 28 /18
	701 100		

Petition summary and background:

Action petitioned for:

NC Utilities Commission Docket No. W-354, Sub 360 indicates application for authority to increase rates for water and sewer utility service in areas including Fairfield Harbour has been filed by Carolina Water Service, Inc of North Carolina (CWSNC)

Printed name	Signature /	Address	Date	
Aga Joffre	Allha	1614 Pelican Dr. New Bern, NC 28560	838	-/18
THOMAS	Alex Man	1211. 5991778 Lucia. New Bern, NC 28560	يحدا ھ	/18
MARTIN CAVINS	Modera	6012 80077 LN New Bern, NC 28560	8128	/18
MARGARET CARHOR	Mascut Cahart	New Bern, NC 28360	8128	7 /18
Barbara-Robicha	id Sachar Robickar	1402 Monathsapet New Bern, NC 28560	120	P _{/18}
Susannelculleton	Susanne Penlle	901 Saugrass Ct. New Bern, NC 28560	8 128	/18
		New Bern, NC 28560	1	/18
		New Bern, NC 28560	1	/18
		New Bern, NC 28560	1	/18
		New Bern, NC 28560	/	/18

Petition summary and background:

Action petitioned for.

NC Utilities Commission Docket No. W-354, Sub 360 indicates application for authority to increase rates for water and sewer utility service in areas including Fairfield Harbour has been filed by Carolina Water Service, Inc of North Carolina (CWSNC) We, the undersigned, are concerned residents of Fairfield Harbour (FH) who urge the NC Utilities Commission and the Attorney General to oppose and disallow the rate increases proposed by CWSNC for FH. Proposed increases in the average monthly residential bill of over 51% in water utility service and over 22% in sewer utility service in FH are not justified nor reasonable in comparison to rates paid by residential in neighboring areas. The increases proposed by CWSNC are also outrageous in light of increased efficiencies promised by CWSNC as a result of their corporate reorganization in August 2016, and utility rate increases very recently granted CWSNC by the Commission (water +21.38%, sewer +9.26%) in November 2017.

	Printed name	Signature	Address	Date	····
4	PAUL STOCKMANN	Sul Blitus	GLOO PELICAN DY New Bern, NC 28560 -	612	f /18
			New Bern, NC 28560	Ī	/18
		-	New Bern, NC 28560	1.	118
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	· · · · · · · · · · · · · · · · · · ·	,	New Bern, NC 28560	1.	<i>1</i> 18

Petition summary and	NC Utilities Commission Docket No. W-354, Sub 360 indicates application for authority to increase rates for water and sewer
background:	utility service in areas including Fairfield Harbour has been filed by Carolina Water Service, Inc of North Carolina (CWSNC)
Action petitioned for:	We, the undersigned, are concerned residents of Fairfield Harbour (FH) who urge the NC Utilities Commission and the
	Attorney General to oppose and disallow the rate increases proposed by CWSNC for FH. Proposed increases in the
	average monthly residential bill of over 51% in water utility service and over 22% in sewer utility service in FH are not
	justified nor reasonable in comparison to rates paid by residents in neighboring areas. The increases proposed by
	CWSNC are also outrageous in light of increased efficiencies promised by CWSNC as a result of their corporate
	reorganization in August 2016, and utility rate increases very recently granted CWSNC by the Commission (water
	+21 38% sawar +0 26%) in Navambar 2017

	Printed name	Signature	Address	Date
/	Roymond DeSouls	Quynd D. Sut	1318 Santa Lucia New Bern, NC 28560	7/2/18
>	Evelun Hosson	Evely Horder	908 Shipyoud PT	7/2 1/18
./	Evely Hassley	Lewy Houles	6217 Harbootside PT	7/2/18
V .	DAVID K. JOHNSON	David K. Johnson	G21814ARBOURSIDED & 1UE New Bern, NC 28560	712/18
\	GailSchiller	Lail Schules	5508 Gundalian Dr. New Bern, NC 28560	フ, ス _{/18}
~	MYRNA COHED.	Myralon	814 HELU もRIVE New Bern, NC 28560	712.118
~	John Batista	Lide Battista	2017 Caraciand LOR. New Bern, NC 28560	712 118
1	Tom & Elain Smith	Drine Amith	5305 Trade Winds Rd New Bern, NC 28560	712 118
			New Bern, NC 28560	<i>l 1</i> 18
I			New Bern, NC 28560	<i>l 1</i> 18