

**STATE OF NORTH CAROLINA  
UTILITIES COMMISSION  
RALEIGH**

DOCKET NO. E-7, SUB 1249

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

In the Matter of	)	
Application of Duke Energy Carolinas, LLC,	)	
for Approval of Demand-Side Management	)	ORDER REQUIRING ANSWERS
and Energy Efficiency Cost Recovery Rider	)	TO QUESTIONS REGARDING
Pursuant to N.C. Gen. Stat. § 62-133.9 and	)	FIND IT DUKE PROGRAM
Commission Rule R8-69	)	

BY THE PRESIDING COMMISSIONER: On February 23, 2021, Duke Energy Carolinas, LLC (DEC), filed an application in the above-captioned docket for approval of cost recovery for DEC's demand-side management and energy efficiency programs pursuant to N.C. Gen. Stat. § 62-133.9 and Commission Rule R8-69.

On May 26, 2021, the Public Staff filed a letter stating that it and DEC had agreed to work to resolve issues raised by the Public Staff regarding DEC's Find It Duke program. Further, the Public Staff stated that it and DEC will report to the Commission on their efforts in their testimony to be filed in DEC's 2022 DSM/EE rider proceeding, and that DEC and the Public Staff had agreed that DEC should not be required to make any changes to its accounting related to the Find It Duke program costs or revenues at this time.

In response to a motion filed by DEC, the Public Staff, and other parties, the Commission issued an order on May 28, 2021, excusing all witnesses from testifying, canceling the hearing, and accepting all prefiled evidence into the record.

Notwithstanding the Commission's order excusing all witnesses, the Commission requests that DEC answer questions regarding the Find It Duke program. Accordingly, the Presiding Commissioner finds good cause to issue this Order requiring DEC to file verified responses to the questions set forth in the Appendix hereto on or before Friday, July 23, 2021.

IT IS, THEREFORE, SO ORDERED.

ISSUED BY ORDER OF THE COMMISSION.

This the 24th day of June, 2021.

NORTH CAROLINA UTILITIES COMMISSION



Joann R. Snyder, Deputy Clerk

## QUESTIONS

1. What are DEC's qualification guidelines for the approval of contractors to participate in the Find It Duke program (FID)?
2. How does DEC identify and recruit qualified contractors to participate in FID?
3. What efforts does DEC make to identify and recruit historically disadvantaged businesses for participation in FID?
4. How many historically disadvantaged businesses are currently participating in FID?
5. Provide DEC's data on the number of historically disadvantaged businesses participating in FID that are female-owned businesses, minority-owned businesses, and all other subcategories describing the nature and ownership of such businesses.
6. What is the total number of businesses currently participating in FID?
7. How does DEC determine the amount(s) of the fees that FID contractors pay to participate in FID?
8. What steps does DEC take to ensure that participating contractors are using FID to offer energy efficiency improvements to ratepayers, as opposed to using it to obtain customers for general home improvement work (such as plumbing or electrical wiring repairs)?
9. In 2020, how many DEC ratepayers contracted with a FID contractor (a contractor identified by the ratepayer through FID) solely for energy efficiency improvements?
10. In 2020, how many DEC ratepayers contracted with a FID contractor for energy efficiency improvements and general home improvement work?
11. In 2020, how many DEC ratepayers contracted with a FID contractor solely for general home improvement work?
12. Can a person who is not a DEC ratepayer access FID and obtain the contact information for FID contractors?
13. In 2020, how many persons who were not DEC ratepayers contracted with a FID contractor?
14. What criteria does DEC apply to determine that a previously qualified contractor is no longer qualified to participate in FID?

15. In 2020, what was the average dollar value for work performed by historically disadvantaged businesses in FID?

16. In 2020, what was the average dollar value of work performed by contractors that were not historically disadvantaged businesses?

17. In 2020, what was DEC's total cost of operating FID?

18. In 2020, what was DEC's total revenue received from FID?