

**From:** [Jonathan Mandala](#)  
**To:** [Statements](#)  
**Subject:** Statement of Position Submitted by Jonathan Mandala  
**Date:** Friday, December 11, 2020 10:11:50 AM

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## Statement of Position Submitted

### Name

Jonathan Mandala

### Email

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### Docket

W-218, SUB 526

### Message

Apparently effective November 1, 2020, the monthly fixed charges for the water and sewer services provided by Aqua in my neighborhood, Park South Station increased by a total of \$38.75 as follows: Water monthly fixed charge increased by \$1.45, from \$19.25 to \$20.70 Sewer monthly fixed charge increased by \$37.32, from \$26.11 to \$63.43. My November bill was \$61.82 and for December it increased to \$89.03, a 44% increase! Some other items to call out: - The confusing documents sent via USPS in February/March 2020 and July 2020 lack a true understanding of what my new charges might look like; and they do not reflect the outrageous increase I was then charged once "finalized" - Why did we receive announcements earlier this year via USPS but no prior warning of the actual/finalized rate increase until it was simply affixed to our December 2020 bill? (I think we all know the reason so they could avoid backlash prior) - Why wasn't the rather clear cut section called "Impact on Average Residential Bill" from Page 6 of the recent Appendix B-1 documentation included in the previous mailers from earlier this year? This obviously showed the drastic difference in pricing but yet is nowhere to be found in their earlier announcements I received - What is the definition of "temporary rates" - is there a defined start and end date somewhere? - What exactly is the reasoning behind the rate hike in the first place? I echo the sentiment of hundreds of homeowners in my community that this rate increase is outrageous and needs to be adjusted, not only was transparency entirely lacking here but this threatens to affect our property values