

**From:** [Marissa Beck](#)  
**To:** [Statements](#)  
**Subject:** Statement of Position Submitted by Marissa Beck  
**Date:** Wednesday, December 30, 2020 4:32:00 PM

---

## Statement of Position Submitted

### Name

Marissa Beck

### Email

beck.336@gmail.com

### Docket

W-218, SUB 526

### Message

Aqua has raised the rates in our neighborhood by approximately \$40/month. We were given zero notice of this rate hike and I cannot believe that would be allowed. During these times of economic uncertainty and during a global pandemic, this company thought would be a good idea to raise bills for everyone in this neighborhood knowing we have no choice of a water provider other than them. This company should be fined for this as businesses should be required to give the consumer ample notice. Notice at the bottom of the new bill after the hike has happened is unacceptable. My account number with Aqua Water is #0022873751419340. I have filed an official complaint by phone with them but would like to report their unethical business practices. Thank you for listening.