

DOCKET NO. WR-2800
sub 2

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

NOTIFICATION OF REVISED RATES AND FEES FOR APARTMENT COMPLEXES AND MANUFACTURED HOME
PARKS CHARGING FOR WATER AND/OR SEWER SERVICE PURSUANT TO G.S. 62-110(G)

COMPANY

1. Name of current certified owner MC Holiday City Property LLC
2. Business mailing address of owner PO Box 7008
City and state Bloomfield Hills MI Zip Code 48307
3. Business telephone number 248-718-3198 Business fax number 910-353-0574
4. Business email address hac@combiomhc.com
5. Name, telephone number, and fax number for person to contact concerning this notification:
Jaclyn Ortiz 910-353-2241

UTILITY SERVICE AREA

6. Name of Apartment Complex or Manufactured Home Park Holiday City
7. Docket number on current schedule of rates WR-2800, Sub 0
8. County Onslow

PROPOSED AND PRESENT RATES

- | | <u>Proposed Rates</u> | <u>Present Rates</u> |
|--|--------------------------|--------------------------|
| 9. Water usage rate (not to exceed supplier's unit consumption rate): | <u>17.79 = 2000 gals</u> | <u>17.40 = 2000 gals</u> |
| 10. Sewer usage rate (not to exceed supplier's unit consumption rate): | <u>36.93 = 2000 gals</u> | <u>36.12 = 2000 gals</u> |
| 11. Are the usage rates listed above per ccf or per 1,000 gallons? | <u>1,000 gallons</u> | <u>1,000 gallons</u> |
| 12. Monthly administrative fee: | <u>3.75</u> | <u>3.75</u> |
- (NOTE: NCUC Rule R18-6(a) specifies that no more than \$3.75 may be added to the cost of purchased water and sewer service as an administrative fee to compensate the provider for meter reading, billing, and collection. An additional administration fee amount may be requested to compensate the provider for administrative fees imposed by the supplier)
13. Bills past due 25 days after billing date (NCUC Rule R18-7(d) specifies that bills shall not be past due less than twenty-five (25) days after billing date).
 14. Bills Due: On billing date.
 15. Billing Frequency: Shall be monthly for service in arrears.
 16. Effective date of the supplier's rate increase August 1, 2021

REQUIRED EXHIBITS

17. Enclose a copy of the supplier's schedule of new rates that will be charged to the provider for purchased water.
18. Enclose a copy of the supplier's schedule of new rates that will be charged to the provider for purchased sewage treatment.
19. If the company is requesting an increase in the administrative fee, see instructions on the reverse.

INSTRUCTIONS

20. Pursuant to NCUC Rule R18-6(b), an apartment complex or manufactured home park may increase its rates by filing this notification of revised rates and fees with the Commission. The rates proposed on this notification will become effective on the later of: (1) the effective date of the increase in rates by your supplier of water and purchased sewage treatment, or (2) fourteen (14) days after the date the notification was filed with the Commission, unless the rates are suspended or disapproved by Commission Order issued within 14 days of the filing of this notification.

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INSTRUCTIONS (continued)

21. A separate notification should be filed for each apartment complex or manufactured home park.
22. **Line 1** - The Company's name listed on Line 1 should be the name of the current owner as certified by the Commission. Do **not** list the name of the billing and collection company or the management company. Under General Statute 62-111, any transfer of the authority to charge rates requires prior approval by the Commission. If the system has been transferred without prior Commission approval, the new owner should immediately file a transfer application with the Commission. Until a transfer application is filed and approved, the new owner has no authority to charge rates. The transfer application form may be obtained by calling the Public Staff – Water Division at (919) 733-5610 or from the Commission's website at www.ncuc.net by accessing Applications (Water/Wastewater Resale Applications).
23. **Line 2** – The business mailing address listed on Line 2 should be the mailing address for the current owner as certified by the Commission. Do **not** list the mailing address for the billing and collecting company or the management company.
24. **Line 6** – The name of the apartment complex or manufactured home park listed on Line 6 should be the name as certified by the Commission. If the name of the apartment complex or manufactured home park has been changed since the authority was granted by the Commission, list both the original name and the current name. For example, Happy Hollow (formerly High Ridge).
25. **Line 7** – The docket number, which begins with "WR-", as listed on the current schedule of rates for the apartment complex or manufactured home park, should be included on this line.
26. **Line 19** - Enclose a copy of the current agreements or contracts covering the provision of billing and collection and meter reading services or other documentation supporting the requested increase in the administrative fee. Enclose an exhibit listing the master meters serving the apartment complex or mobile home park, indicating for each master meter the size of the meter. Apartment complexes should also indicate the number of apartment buildings served by the meter, and the number of apartments in each apartment building.
27. **Line 20** – The notification should be signed by the owner or management company, not the billing and collecting company.
28. **MAIL TO** – Submit one (1) original application with **original notarized signature** and required exhibits to: [USPS address] **Chief Clerk's Office, North Carolina Utilities Commission, 4325 Mail Service Center, Raleigh, North Carolina 27699-4325**, or [overnight delivery at street address] **Chief Clerk's Office, North Carolina Utilities Commission, 430 North Salisbury Street, Raleigh, North Carolina 27603**. Provide a self-addressed stamped envelope, plus additional copies, if a file-stamped copy is requested by the Applicant.
29. **QUESTIONS** – For any questions concerning this notification form, please contact the **Public Staff – Water Division at (919) 733-5610**.

SIGNATURE

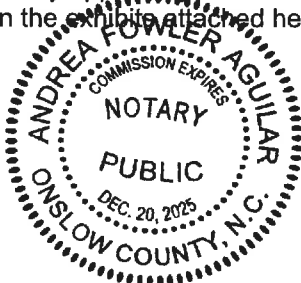
30. Application shall be signed and verified by the Applicant.

Signature

Date

31. (Typed or Printed Name)

personally appearing before me and, being first duly sworn, says that the information contained in this application and in the exhibits attached hereto are true to the best of his/her knowledge and belief.



This the

25th

day of

AUGUST

, 2021

Andrea Fowler Aguilar
Notary Public

My Commission Expires:

12/20/25

Date

billed August

**WATER AND SEWER RATE
SCHEDULE "A"**

Rate Schedule Description	Water	Sewer	Water & Sewer Totals
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1) Capacity Charge per month

* 5/8" meter	\$17.79	\$36.93	\$54.72
3/4" meter-sprinkler	\$17.79	\$36.93	\$54.72
Multi-units (per unit)	\$17.79	\$36.93	\$54.72
3/4" meter	\$26.70	\$55.42	\$82.12
1" meter	\$44.51	\$92.35	\$136.86
1 1/2" meter	\$88.97	\$184.67	\$273.64
2" meter	\$142.36	\$295.48	\$437.84
3" meter	\$284.73	\$590.96	\$875.69
4" meter	\$444.88	\$923.38	\$1368.26
6" meter	\$889.78	\$1846.76	\$2736.54

2) Volumes Charges per 100 Gallons

	Capacity	Capacity	Capacity
0-2,000 gallons	See #1	See #1	See #1
2,001 – 5,999 gallons	.3517	.4826	.8343
6,000 – 9,999 gallons	.4397	.555	.9947
10,000 – 29,999 gallons	.5277	.6274	1.1551
Over 30,000 gallons	.6157	.7239	1.3397

Surcharges per 100 gallons:

Restaurant	-0-	0.0746
Laundry	-0-	0.0692
Bakery	-0-	0.2289

3) Outside City Rates

Percentage of inside rates	200%	200%	200%
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1) Hydrant meter used on Onslow County waterlines

Minimum monthly charge	Based on ONWASA rate schedule
(up to 60,000 gallons)	
>60,000 gallons per 1,000 gallons	

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City of Jacksonville

Billing Information

City Hall: 815 New Bridge Street
Jacksonville NC 28540-5436

Utilities Billing: **910 938-5248** Fax: 910 938-3779

Normal Business Hours: 8AM - 5PM Mon-Fri

After Hours Utilities Emergencies: 910 938 5234

This Bill represents services provided to our Citizens and others which are not paid for from property or sales taxes, but from fees and charges that are required to pay the costs associated with these services.

Water and Sewer Utility Charges

Charges for Water and Sewer services include a 'base rate' which includes a 'capacity' charge. This charge is the contribution of all users toward the operation of the water & sewer systems. The base rate includes a fixed amount of water or sewer service, up to 2000 gallons. Any use over the base amount results in additional charges to the user per this table below.

Conservation Pays

The charge for additional water or sewer usage depends on water use.

Conserving water will result in lower water & sewer charges.

Utility Billing Periods, Penalties, Suspensions

Bills are generated about every 30 days and are due 20 days from the bill date. There is a 10 day grace period. A 10% penalty will be assessed if payment is not received by 2PM on the last day of the grace period.

The City will suspend and may discontinue utility service for an account that has a previous balance that is not paid in full within 10 days of the current bill date. All suspended accounts will be charged a suspension fee according to the City fee schedule. All past due charges plus a suspension fee will be required to have accounts reinstated.

Additional Charge per 100 gallons of water use

	Water	Sewer	Combined
2,001-5,999 gallons	0.3440	0.4720	0.8160
6,000-9,999 gallons	0.4300	0.5428	0.9728
10,000-29,999 gallons	0.5161	0.6136	1.1297
Over 30,000 gallons	0.6022	0.7080	1.3102

Notification of Disconnection

Charges for water, sewer and sanitation services commence when the meter is authorized whether the service is used or not. Therefore, the City must be notified when service is to be disconnected. Notice may be done by telephone or in person.

After Hours Service

Call 938-5234. There will be a charge for services rendered after regular working hours. Before calling, please check for any valves that may be off.

Sanitation service

Call 938-5337 or visit www.jacksonvillenc.gov/sanitation for information about sanitation pickup, recycling and containers.

Keeping Informed about Sanitation Schedules, Outages, Service Interruptions and Emergencies

The City has a system to notify you by email, text message to your cell phone, or by any other phone. You may register online by clicking the Jacksonville Connect button on our webpage, or by telling someone at the Front Desk of City Hall. This is a voluntary contribution of your information, but it will make you better informed about emergencies, particularly during hurricanes and natural disasters, or routine water outages.

e-Billing

Enroll in the online customer portal so that you can receive an e-bill each month.

Paying Your Bill

Pay In Person: Pay in the Utility Billing at City Hall where we accept cash, money orders, check, MasterCard and Visa. There is a charge for returned checks and we do not accept post dated or two-party checks.

Drive Up: You may pay at City Hall using the drive-up window.

Phone: Our automated phone system is available to you at 910 938-5248. There is no additional cost for using our in-house system but you will need your account number. If you desire to pay for after hours reconNECTIONS, you may use 888-272-9829. For a convenience fee, you can pay with a major credit card. Use the City's Jurisdiction Code (4307).

Online: Payments may be made online at www.jacksonvillenc.gov at no additional charge. Click on the Doing Business tab at the top of the page and select the online Billpay option.

Automatically: Enroll online to pay your bill automatically each month with an electronic funds transfer or credit card.

Drop Box: For your convenience a drop box is just past the drive up window for after hours payments. Please do not place cash in the drop box.

Mail: Place the bottom third of your bill in a stamped envelope with a check made out to City of Jacksonville and mail to: City of Jacksonville Utility Billing, PO Box 128, Jacksonville NC 28541-0128.

Pay By Text or Email: Enroll in our online customer portal to sign up for texts or secure email that allows you to pay your bill instantly.

Keeping Us Informed

If you need to change your address, please list it here and note that you have a change on the front of the bill.

New Address:

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City of Jacksonville

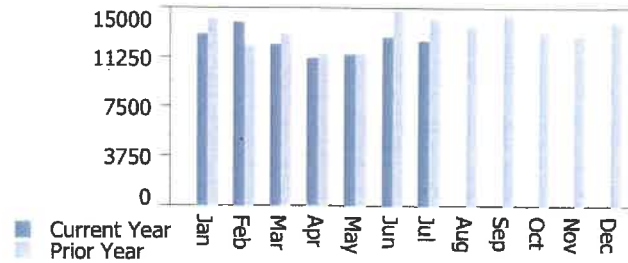
Post Office Box 128 • Jacksonville NC 28541-0128

Utility Bill August bill reflects water & sewer increase. Sanitation fee increase in October bill.

Jacksonville Connect Sign up to receive messages about Sanitation schedule changes and more.

National Night Out, August 3 Make plans to join the event where Community and law enforcement come together for a night of fun at Riverwalk.

Historical Water Usage



Average Cost Per Day for This Period: \$850.32

See back for online options.

Service Address: 553 CORBIN ST		Account Number		Bill Date 7/26/21		Due Date (Current Charges Only) 8/16/21	
Service Period 6/21/21 - 7/22/21		Days 31	Meter Number 33514606	Current 954943	Previous 942443	Multiplier x 100 =	Usage 1,250,000 gallons

Service	Total
Balance Forward	\$0.00
COMMERCIAL DUMPSTER SERVICE FEE	\$266.92
SANITATION	\$248.96
WATER	\$8,718.40
SEWER	\$17,105.60
STORMWATER	\$20.00
Total Current Charges	\$26,359.88
Total Amount Due	\$26,359.88

Prop HOC P/H P
 Site# _____ Asset# _____
 Acct # 610400 Amount \$515.88
 Acct # 610200 Amount \$25844.00
 Acct # _____ Amount _____
 Acct # _____ Amount _____
 Total \$26,359.88
 PM Appr [Signature] Date 7/30/21
 Corp Appr _____ Date _____

Thank you for your last payment of \$26,643.85 that was received on 7/06/21

RETURN PORTION

Balance Forward: \$0.00
 Current Charges: \$26,359.88 ➔ Past due after 8/16/21
Total Amount Due: \$26,359.88

☐ Please check here for change of address indicate change on back of form

Account number	[Redacted]
Name	MC HOLIDAY CITY PROPERTY LLC
Service Address	553 CORBIN ST
Billing Date	7/26/21

Paying Your Bill

- **Online:** Payments may be made online at www.jacksonvillenc.gov
- **By Phone:** You can call 910-938-5248
- **In Person:** at City Hall either by drive-up or inside.
- **Bank Draft:** Enroll online
- **Drop Box:** It's right by the drive-up window
- **E-Bill:** See back

T6 P1 *****AUTO**5-DIGIT 28546
 001117- -0002- -1117-1997-4335-1117
 MC HOLIDAY CITY PROPERTY LLC
 553 CORBIN ST
 JACKSONVILLE NC 28546-7849

00017544300000936000002635988

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