

From: [Yvonne Downing](#)
To: [Statements](#)
Subject: State of NC Utilities Commission Raleigh
Date: Tuesday, July 21, 2020 3:18:58 PM

Hello,

I received a letter regarding the matter of Application by Aqua North Carolina for Authority to Adjust and Increase Rates. We have lived in our home since April 2014. We live in a small neighborhood that uses a community well, serviced by Aqua. Since we have lived in this home, we have received 13 of these notices over the past 6 years. I am frustrated with these constant requests for increases, with no known changes or improvements to our community well system. Are we paying more to continue to maintain our system, or are we paying more to allow Aqua to become a utility giant?

I do not appreciate increases of this frequency without explanation, especially because we have no choice in the matter and no ability to contract another well service provider.

Sincerely,
Yvonne Martin