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06-Apr-2019

N C Utilities Commission Raleigh NC Via e-file

In Re: Quarterly Report on Progress

W-1075 sub 12

Pursuant to Provision 14, page 31, of Order entered in the above docket on 6-Aug-2018, we submit the following report concerning progress in improvement of production of Southern Trace Well 2.

As reported in our 3-Jan-2019 report Quarterly Report: Renovation work on Southern Trace well # 2 was performed, with minimal improvement to well yield, and that KRJ was proceeding with attempts to acquire additional sources of water; and, additional efforts were being made to elicit e-mail addresses from the remaining customers who had not provide their e-mail addresses previously.

We discovered that several wells, previously part of a public water supply system, existed on an adjoining property. Since the wells had been taken out of service, their entire history was not available from Public Water Supply, but as the wells did have provenance sufficient to warrant pursuit. We have contacted the out-of-state owner of the property and will pursue the potential of acquiring one or more wells and a protective easement to augment the current wells at Southern Trace.

We continue to obtain e-mail addresses for our customers at each opportunity we have to talk with them. Further, all new customers' e-mail addresses, as well as phone numbers, are obtained then they obtain new service.

A new SCADA RTU has been obtained and installed at the Rockbridge Water Plant, to provide data of atypical operating conditions. The data is texted and voice transmitted to the Operator in Responsible Charge and e-mailed to our office by the SCADA CTU.

We will continue to provide updates to the Commission, as required in the order, as the work is prosecuted and results quantified.

Respectfully

James R. Butler, Manager