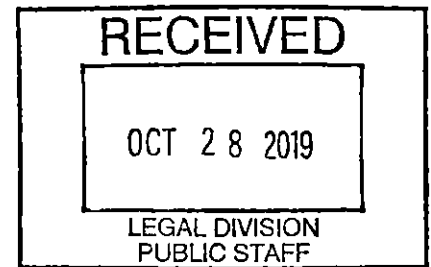


Mr. David Drooz
Chief Counsel, Public Staff
North Carolina Utilities Commission
4326 Mail Service Center
Raleigh, NC 27699-4326

October 22, 2019



OFFICIAL COPY

Oct 28 2019

RE: Submission of Comments on Requested Rate Increase by Carolina Water, Inc.

Docket Number W-354, Sub364. Application by Carolina Water Service, Inc. of North Carolina to Increase Rates for Water and Sewer Utility Service in All Service Areas in North Carolina.

Dear Members of the North Carolina Utility Commission

The following letter is written to express opposition and concern regarding proposed fee increases that have been submitted for approval by Carolina Water Services, Inc. The letter is submitted on behalf of the Board of Directors of the Waterglyn Homeowners Association and represent the Board of Directors on behalf of 58 home and lot owners.

The opposition to the increase is based on several factors and is not simply an adverse opinion because of an increase in the service. The opposition is based on the size of the proposed increase as a percentage of the monthly bill, additional increases that have been granted in previous years, a lack of justification for the need and an unverified thought that the fees are higher than other providers of water in western North Carolina. The proposal would adjust the fees in all service areas regardless of differences in different locations across the State.

For example, the amount of the monthly bill would increase approximately 19%. The increase that was approved in February 2019 was 12% in the base rate for water. Since 2018, this increase would equate to a 22% increase in the base rate for water and a 24.5% increase in the incremental cost per 1000 gallons. It is our opinion that the increase is not justified and places an increased burden on our homeowners.

Thank you for the opportunity to submit comments and for consideration of our concerns over the proposed fee increases.

Sincerely

A handwritten signature in black ink, appearing to read "Kim Meyer" followed by a stylized flourish.

Kim Meyer
President
Waterglyn Homeowners Association
PO Box 580
Nebo, NC 28761