PLACE: Dobbs Building, Raleigh, North Carolina

DATE: Monday, September 24, 2018

TIME: 9:29 a.m. - 12:29 p.m.

DOCKET NO.: W-218, Sub 497

BEFORE: Commissioner ToNola D. Brown-Bland, Presiding

Chairman Edward S. Finley, Jr.

Commissioner Jerry C. Dockham

Commissioner James G. Patterson

Commissioner Lyons Gray

Commissioner Daniel G. Clodfelter

Commissioner Charlotte A. Mitchell

IN THE MATTER OF:

Application by Aqua North Carolina, Inc.,

202 MacKenan Court, Cary, North Carolina 27511,

for Authority to Adjust and Increase Rates

for Water and Sewer Utility Service in

All Service Areas in North Carolina.

VOLUME: 15



Session Date: 9/24/2018

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PROCEEDINGS:

commissioner brown-bland: Let's come to order and go back on the record. Good morning, everybody. We are here to pick up where we left off with the Aqua general rate increase matter. It was whispered in my ear "and to finish," but we will eventually finish. All good things do come to an end.

Mr. Grantmyre, the witness is with you on the cross of his rebuttal.

SHANNON BECKER,

having been previously duly sworn, was examined and testified as follows:

CONTINUED CROSS EXAMINATION BY MR. GRANTMYRE:

Q. Mr. Becker, you were asked about your district manager in the central district about what the Public Staff perceived as a high turnover rate.

Isn't it true THAT you had the same district manager in your western district for about 13 years, person named Lori Eisen (phonetic spelling)?

- A. By district manager, I'm assuming you mean our area manager?
 - Q. Area manager.
- A. She's been in the western area, but she's not

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been the area manager there for -- I think it was after
I went to Virginia when she got promoted to be the area
manager.

- Q. And when did you go to Virginia, 2013?
- A. I'm not exactly sure when she got promoted, but I went in 2012.
 - Q. And so she's been there for six years?
 - A. Approximately. Again, I don't know what year she was promoted.
 - Q. And you would agree that only one customer showed up from her district?
 - A. Two, but one was Belmont, wasn't really --
- Q. And that had nothing to do with really Aqua, correct?
 - A. That is correct.
 - Q. And you would also agree that your area manager in Wilmington, who retired about a year or two ago, he had been there about seven or eight years; isn't that correct?
 - A. He'd been there quite a while.
 - Q. And there were no customer service complaints at the hearing in Wilmington, correct?
 - A. I don't believe there were any customer service complaints.

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Q. Now, with regard to rate case expense, the company has contested the five-year amortization.

Hasn't it been four and a half years since the last rate case, the 363 rate case?

- A. It has. This is the first time we've been able to stay out that long, so it's been a --
- Q. And those rate case expenses were amortized over three years?
 - A. That's correct.
- Q. But you're still collecting that money in your revenue requirement, aren't you?
- A. It is, but it still helps us stay out longer, because it's offsetting other expenses that have increased that are not updated as part of the revenue requirement.
 - Q. Okay. But as far as the rate case expense, you're over-recovering that one expense?
- A. Over-recovering is a very strong word, I don't -- yeah. In that very specific item, I would agree.
- Q. Now, are you aware of the treatment by the Commission if it's a five-year amortization? Have you ever studied that?
- A. I'm sorry, what's the question?

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Q. Okay. Let me rephrase the question.

If it was a five-year amortization of rate case expense, and you were to come in in three years instead of five years, are you aware that the remaining two years are re-amortized and you, the Company, actually gets every penny of the rate case expense, but it's just spread out over more time?

- A. Yeah. Every time it comes in, whatever the balance that's left, goes into the new balance and gets amortized out. The history's always been three years.

 And I would say, just because we're now at four and a half years, doesn't mean it'll be that long this time.
 - Q. But is it -- and I'm sorry.

Isn't this the first case since the WSIC?

The WSIC was 363; that's when it was approved, correct?

A. That's correct.

We are spending a lot of money.

- Q. And when you were you pushing for the WSIC, the WSIC was an initiative by Carolina -- by Aqua North Carolina; is that correct?
 - A. It is.
- Q. And when you were pushing the WSIC through the legislature, one of the reasons given was it would delay rate cases, wasn't it?

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- A. One of the benefits is quicker recovery of the capital, and it does have the benefit of potentially allowing you to stay out longer. I will note that our three-year WSIC plan has a spending -- we have about a \$27 million cap, which is 5 percent of the revenues. That cap is anticipated to be spent in the next three years. Once that is spent, we no longer have WSIC-eligible projects that we can come in with.
- Q. Now, on -- throughout your testimony, you state that the Public Staff was basically negligent in not alerting you to this uncollected CIAC earlier; isn't that correct?
- A. I wouldn't say the Public Staff was negligent. I think there is a lot of issues that led to it. First of all, you look at the contract terms, I disagree with the Public Staff's position that it should have been collected. I think it's based on the capacity component of the charges, not necessarily transmission. Not transmission at all. But I think there were opportunities for a lot of people to see it.

In particular, I think, Mr. Grantmyre, you were very familiar with the drafting of the rules and the regulations in that contract. So if we were to be collecting it, you would have been very aware as well.

Page 10 So I think there is a lot of opportunities for a lot of

2 different people to see it, and it just was never

3 noticed or brought up.

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Q. And you state -- I'm going jump around a little bit -- on page 25 of your testimony, lines 10 through 12:

"To the best of my knowledge, Mr. Grantmyre participated in all the referenced Aqua general rate cases as an employee of the Public Staff and never raised any issues."

And previously you said there had been four rate cases by Aqua; is that correct?

- A. Is it correct that I said that there were four rate cases, or is it correct that I wrote that in my testimony?
- Q. Well, is it correct that you said that? Is it correct you said there were four rate cases?
- A. I don't know if I said there were four rate cases or not. I know there were several.
 - Q. Okay.

MR. GRANTMYRE: Madam Chairperson, we would hand out two exhibits. One is an order dated January 29, 2008, in Sub 251. And I believe the next cross examination exhibit is Public Staff

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Becker Cross Examination Exhibit Number 10. And another order dated April 8, 2009, in Sub 274, and

3 we would ask that be identified as Public Staff

Becker Rebuttal Cross Examination Exhibit 11.

COMMISSIONER BROWN-BLAND: All right.

The order regarding the partial rate increase requiring customer notice dated January 29, 2008, is identified as Public Staff Becker Cross Examination Exhibit 10 [sic]. And the order dated in April is identified Public Staff Becker Rebuttal

(Public Staff Becker Rebuttal Cross

Examination Exhibit Numbers 10 and 11

were marked for identification.)

BY MR. GRANTMYRE:

- Q. Mr. Becker, did you ask any one of your six lawyers to check and see the Commission records whether Mr. Grantmyre participated in all of the referenced general rate cases?
 - A. Not specifically.

Cross Examination Exhibit 11.

Q. Well, Exhibit Number 10, which is the order dated January 29, 2008, in the heading where it says, In the matter of the highlighted portion, "All of the Service Areas in Cumberland and Hoke Counties," you

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- would admit that is your Brookwood and LaGrange service area?
 - A. I would -- I would believe so, yes.
- Q. And you would admit that that case did not have anything to do with Flowers Plantation?
- A. Since it's not in that territory, I would assume that it did not.
- Q. And if you look at the bottom of the page where it has the attorney for the Public Staff, could you please read the name of that attorney into the record?
- 12 A. Tab Hunter.
- Q. Now, do you see William Grantmyre's name on that order?
 - A. I do not.
- Q. Now, I turn you to page 20, and at the top, the date is November 6, 2007.
 - And would you agree that this is the same rate case, Sub 251?
- A. I don't see a page 20. Oh, you labeled them at the top here.
- Q. Yeah. I'm sorry. The handwritten notes at the top, I numbered the pages to facilitate review.
- A. I'm sorry. So repeat the question, please.

- Q. On page 20, would you agree that this is the same case, that 251, and in the middle it talks about Cumberland and Hoke Counties?
 - A. (Witness peruses document.)

 I would agree.
- Q. And could you read, towards the bottom, on line 18, it talks -- names the Public Staff lawyer.

 Could you read that into the record?
- A. It says Tab Hunter. This is the Brookwood case, though, right?
- Q. Yes.

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- 12 A. Which has nothing to do with Johnston County?
- Q. Correct.
- 14 A. Okay.
- Q. And you would agree, on page 21, line 19, that has the night hearing, the 7:09 to 8:58, that on line 19, the only lawyer stated is Tab Hunter?
- 18 A. That appears accurate.
- Q. So it would appear, from the Commission records, that William Grantmyre had no participation in that case?
- A. Do you list all attorneys who are involved?

 Are all the five or six attorneys that are involved in

 this case all listed here, typically?

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- Ο. It is practice to list all that make an appearance.
 - Okay. Then I would agree. Α.
- 4 The next one, which is Sub 274, Cross Q. 5 Examination Exhibit 11, order dated April 8, 2009.

Now, would you agree that this is the first general rate case filed by Aqua after acquiring Heater?

- Α. I'm assuming you checked that. I'm not sure if that's the first one after, but subject to check.
- 10 Now, I refer you to page 2. Q.

In the middle of the page, could you read the name of the Public Staff lawyer?

- Α. Elizabeth A. Denning.
- 14 Q. And on page 3, which is one of the night hearings, could you read the Public Staff attorney on line 21?
 - Α. Elizabeth Denning Szafran.
- 18 Now, on page 5, line -- between 20 and a Ο. 19 half, could you please read the name of the Public 2.0 Staff attorney?
 - I'm sorry. Could you repeat the reference? Α.
- 22 Page 5, line 20. Ο.
- 23 Well, Elizabeth Denning Szafran, staff Α. 24 attorney.

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- Q. And that would be the February 3rd night hearing -- or day hearing?
 - A. That's correct.
- Q. And on page 6, would you please read the Public Staff attorney at this Jonesville hearing on December 8, 2008, on line 21?
 - A. Antoinette Wike.
- Q. And on page 8, the Greensboro hearing on December 9, can you please read the name of the attorney on line 21?
 - A. Antoinette Wike.
- Q. And on page 10, lines 19, for the Raleigh night hearing on December 1st, can you please read the name of the two Public Staff attorneys?
 - A. James Little and Elizabeth Denning Szafran.
- Q. And if I were to represent to you that, on pages 13, 15, 17, and 22, it lists the name of the Public Staff attorneys, and it's either Elizabeth Szafran, James Little, or Antoinette Wike,

and William Grantmyre's name never appears, and --

- 21 A. I would agree.
- Q. I'm going to back up a little bit in your
 testimony now. Now, you admit in your testimony, you
 say you're not aware of -- on page 19, lines 16 through

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18, you also say you're not aware of any construction for Johnston County since 2006.

Has the Company sat down with Johnston County and reviewed that?

- A. We actually asked them, and I don't recall if it's in that exact letter that came in in August to Ruffin Poole, but we did ask them. There's been work done on the plant, but there's not been an upgrade or a capacity upgrade to the plant, from what we understand.
- Q. Now, on page 19, line 21, you state Aqua did not purchase the capacity from the county immediately.

Isn't it true that you waited 12 years from the start of collecting capacity?

- A. Are you referring to the Buffalo Creek side only?
 - O. Yes.
- A. I don't know if it was 12 years. It was some time period. But one of the challenging and very intriguing things of this contract is you have two separate sides that have contractural obligations to charge two different rates. One based on what our build rate is; one based on what we have to buy from the county. Yet we have to serve the Buffalo Creek side, which is what we are ultimately going to send

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- over to the County. We have to serve them through our existing plant. So they are, theoretically, using -- not in theoretically, they are actually using the built-out plant that we built and owned.
- So you have -- it's a very convoluted way, I think, to handle this. Because that -- those people are being served by our plant, and those people, you think, then, should be paying for the capacity that they are using.
- Q. Well, the capacity in the plant, since you did the expansion, is something like \$9.48 or something, so.
 - A. 350. 350,000 gallons.
- Q. Yes. Your latest expansion was -- you're charging over \$9.
 - A. Probably \$9.47.
- Q. So are you saying you should have been collecting \$9.47 instead of \$6?
 - A. I'm not saying -- the contract doesn't allow me to do that, but that would have been more logical. Then the people down the road who needed the Buffalo Creek -- I'm sorry, the people down the road who need the Johnston County capacity should have then been paying for that capacity at that time.

- Q. Isn't it true that basically what happened here is the Company held the CIAC as cost-free capital and then took the risk of a price increase, and the price increase occurred, and the Company is left with the bogey between the \$8.48 and the \$6?
 - A. No.

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Q. Okay. Now, at the bottom of page 20, line 19, you say that Mr. Junis imputes CIAC because he believes the Company overpaid.

Doesn't the Public Staff testimony really say that you did not under -- overpay, but that you undercollected?

- A. You could look at it different ways.

 Overpaid, undercollected, underbilled. There are so many different ways to look at this, and the accounting treatment that's been proposed has impacts that are not easily observable.
- Q. Now, on page 21, line 11, you state in that the initial capacity fee did not include the cost of upgrades for the transmission system.

Now, the contract doesn't specifically say that, it is basically the Company's interpretation that it says that, but the Public Staff disagrees that the capacity fee is not defined.

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- A. I don't think that's an interpretation at all. I think it doesn't say it -- it does not mention transmission fees as part of that capacity payment anywhere.
- Q. But when you pay the \$8.48, it included what the County has decided is transmission capacity, correct?
 - A. Correct.
- Q. And you state, on page 15 and 16, that transmission fees were to be recovered on a monthly basis through usage charges.

Doesn't the contract say that the transmission service fees are being collected that way?

A. I'd have to look at the contract to see what it specifically stated for that.

MR. GRANTMYRE: We would ask that this next exhibit be identified as Public Staff Becker Rebuttal Cross Exam Exhibit 12.

COMMISSIONER BROWN-BLAND: All right.

The document just handed out is captioned "Central Johnston County Regional Wastewater Treatment

Facility Improvement" will be -- we have it. We have it - will be identified as Public Staff Becker Rebuttal Cross Examination Exhibit 12.

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(Public Staff Becker Rebuttal Cross

Examination Exhibit number 12 was marked for identification.)

- Q. Have you reviewed this previously?
- A. This is my first time seeing it. I see that you requested it and actually it was received from Chandra Farmer on September 12th, which was after the evidentiary hearing had started, so I --
 - Q. Was there any reason --
 - A. -- did not --
- Q. I'm sorry.

Was there any reason that Aqua could not have requested and received a similar document?

- A. We did ask them if there were any capacity upgrades since 2006, and there were none. These appear to be projects of maintenance repair, maybe some modifications. But we did ask them, we just weren't provided a compiled list.
- Q. Well, did you ask for a complete list or just when was the last major upgrade?
- A. I do not recall -- actually, I was not the person who asked for it, so I do not know that specifically.
 - Q. And you would agree that item number 7,

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- biosolids facilities expansion, that is an expansion?
 - A. That does appear to say that, yes.
- Q. The biosolids -- number 11, biosolids

 maintenance building, maintenance storage building

 construction, isn't that an expansion if they

 destructed a building?
 - A. That's not a capacity expansion, no. That would be a project.
 - Q. Well, it was construction at the plant, which costs money.
 - A. They added a structure, I would agree to that.
 - Q. And you would agree, on the second page is a series of e-mails, the bottom from William Grantmyre to Chandra Farmer?
 - A. Yes.
- Q. Could you please read that e-mail into the record?
 - A. I'm sorry. Which one, the highlighted one?
- Q. The bottom one that starts out, "Chandra, could you or Tim Broom provide."
 - A. "Could you or Tim Broome provide a brief summary of the major upgrades, renovations, and expansions to the Johnston County wastewater treatment

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plant from 2002 to date. It does not need to be detailed or comprehensive as the Public Staff would simply like an outline of the approximate year and brief description on the upgrades, renovations, and/or expansions. It is not necessary to provide cost data. If there is a history from an engineering study, that would be great."

- Q. And further up the page, she responded on September 12th. Could you read that -- her response beginning with Mr. Grantmyre?
- A. "Mr. Grantmyre" -- I'm sorry, from Chandra Farmer, September 12th.

"Mr. Grantmyre, in response to your request, please find attached a summary of the Johnston County wastewater treatment plant projects from 2002 to date. Please let me know if you have any questions or need additional information."

Q. Now, under your argument that the entire \$2,000,925 of CIAC should be applied to the Johnston County capacity that you purchased for \$2.15 million, I believe the number is, the 250 gallons, that is the entire amount of capacity fees you've collected for the Buffalo Creek side; is that correct?

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- A. I'm sorry, was there a reference?
- Q. On page 17. I'm sorry, page 22, line 17.
 - A. (Witness peruses document.)

 And can you repeat the question now?
- Q. There you're saying that you've collected \$2,925,000 in capacity fees, and Aqua's argument is that the entire amount of CIAC should be applied in this case; is that correct?
 - A. That's correct.
- Q. But you've collected or sold 333,000 gallons of capacity; isn't that correct?
- A. Based on the stated DEQ book numbers, but the flow for those same units that we sold the 333,000 gallons to is less than 230,000. So the actual building and utilizing the capacity in strategically building and timing when you need that capacity is based on actual flow. It does not have anything to do with the book numbers that were sold, that 333 that you're referencing.
- Q. But developers have paid for 83,000 gallons of capacity and you have no -- under your argument, there's no CIAC left to offset it; isn't that correct?
- A. Those lots are using the capacity that was purchased, or will be using it.

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Q. Now, on page 23 of your testimony, you talk about numerous discussions with the Public Staff over the years. This is on line 10.

Isn't it true that, in none of these discussions was it ever discussed the amount -- the dollar amount of capacity fees?

- A. I cannot -- I do not know. I was not here for those discussions. I just know that there were many contacts over the years talking about the general issue.
- Q. But you do admit that, in April of 2018, you presented to the Public Staff, as we said, that the capacity fee payment per gallon was \$8.48?
- A. We did that as a comparative to showing that we could potentially save the customers a lot of money by buying in advance of any rate increase. The focus was not on the \$8.48. The breakout of transmission versus capacity and all that history had not been -- that was not the premise of why we approached the Public Staff and asked for this collaborative effort to be able to save the customer some money. It turned around on us.

After that review, when we found out that the Public Staff was then coming back to recommend that not

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only would we not be supported moving forward to do that advanced purchase, but there was going to be an attempt to impute CIAC.

- Q. Well, didn't the Public Staff write you a letter encouraging you to buy the gallons?
- A. They wrote me a letter to buy as much quantity of capacity as we had received. Very vague. It did not specifically say the 333 gallons. It said use the CIAC that we received. Well, I had received \$2 million --
 - O. That's it.
- A. Excuse me.
 - Q. I'm sorry. Go ahead.
 - A. I had received \$2 million -- we had received \$2 million of CIAC on the books for Buffalo Creek. It was \$2 million and change. I don't know exactly what the number was. So we actually -- we needed about 250,000 gallons, we had to buy in 25,000 gallon increments. We actually ended up buying 2.12, or \$2,120,000 worth of capacity.

So at the time, the usage of gallons, if that's what the Public Staff was referring to, I would say that the Public Staff was then asking me to buy and spend another \$600- and, I think, 25,000 on capacity

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that was not needed. If I would have bought 333,000 gallons, I don't need that. That would be imprudent for me to do.

- Q. The Public Staff did not say you had to purchase 333, they said should purchase gallons, shouldn't you?
- A. Right. But didn't you just refer that the gallons that we had received on the books, according to Public Staff, was 333,000 gallons?
- Q. Yes. But we -- the Public Staff letter did not dictate to you or state to you a specific number of gallons.
- A. Exactly. And we referred to CIAC as the contributions in aid of capital, which is a dollar amount.
- Q. Now, you will admit that, if Aqua had constantly kept in touch with Johnston County, the issue of capacity fees would not be so -- as you say on page 24, line 2, you say it's complicated; is that true?

I mean, if you had kept up every time you collected CIAC for a capacity fee, you had discussed it with the County, you would have been up to date on that, on the capacity fees, wouldn't you?

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- A. Right. We would have negotiated a rate at the time we would have actually submitted whatever it was that we collected.
- Q. Now, the Public Staff never told you not to speak to the County, did they?
- A. Well, you didn't want to meet with us and jointly meet with the County. I'm not sure what you're referring to specifically.
- Q. Well, when we said that, hadn't we already met with you three times?
- A. But at the end of this, there was obviously still a considerable amount of confusion. And we had asked the Public Staff if you'd like to jointly meet with the County so we can all be at the same table and get the same responses. Because, apparently, there is some confusion -- maybe in interpretation, but there is some confusion with the other three parties, not even including Becky Flowers, who is the developer.
- Q. And at the time we refused to meet with you and the County, isn't it true that Aqua had represented to the Public Staff, on at least two or three occasions, that the price increase would go into effect July 1, and the Public Staff, independent of Aqua, found out that wasn't true?

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- A. When we met in April, we had indicated we were unsure as to when the -- and this -- I'm very clear on this, that we were unsure. We did not know, which is why we were trying to get a response by May 31st, so we could not miss the window of time before any rate increase did go into effect. We later found out that they had a board meeting, and I think they voted to put it into effect as of July 1st, whatever the new rates were.
- Q. But in June of 2018, you told the Public Staff again that a price increase was imminent, which was not true; isn't that correct?
- A. No. At that time, we absolutely thought, in having discussions with the County, that there was a rate increase going to come. They had, I think, 900,000 gallons of capacity left or something of that nature, and they were looking at doing their next plant expansion. We had not known. The only reason we came in was because we were concerned that there was going to be a significant price increase based on the next upgrade or build-out of their plant. We had no idea what that was. We estimated the 18, and we had discussions with the Public Staff saying, well, it could be 15, it could be 20. We used 18 as a

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placeholder. There was a lot of theoreticals.

And you know, we purposely didn't go to Johnston County up front with the -- with our idea, because we wanted to make sure the Public Staff was on board. Because if we were going to be buying 500,000 gallons of their capacity, we did not want them to advance the due date or the date that that new rate would be effective.

We were wholeheartedly going into this. We would not have benefitted. The Company would not have benefitted. This would have been a sole potential attempt to keep rates down for the customers.

- Q. Now, you were -- weren't you in the room when it was testified earlier by Chuck Junis that he and Lindsay Darden (phonetic spelling) went to see Johnston County, Tim Broome and Chandra Farmer, in late June of 2018 and were told that the price increase would not occur until sometime in 2019?
- A. I don't recall the -- I know that they went to visit them, and there may have been some conversations about the price increase. We did find out around that same time -- again, after we had already gone down this path and we started doing all the discovery and reviews of the history, we did find

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out that they were willing to honor the quote that they had provided to us earlier.

- Q. But the price increase, why is it that the Public Staff has to find out from Johnston County rather than Aqua give accurate information as to when a major price increase is going to occur?
- A. Why is it -- I'm sorry, could you repeat that question?
- Q. Why is it necessary -- why can't Aqua find out when a price increase is rather than the Public Staff?
- A. We were, that's why we had initiated this discussion. When we were looking at building versus buying, then we started going down the path of buying the capacity from Johnston County, we had an engineer and our director of business development go out and talk to the County. And that's when they had indicated that there was going to be a price increase. They did not know exactly what it was. They talked about they were starting to do their engineering work, but they cannot dictate when the board approves the effective date of a price increase.
- Q. Well, the price increase wouldn't occur until they did the major plant renovations or expansion;

isn't that correct?

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- A. I can't put myself in their shoes as to when they're able to put forth a price increase.
- Q. Now, on page 24, lines 4 through 6, you talk about it's inappropriate to use management by hindsight to impose significant penalty against Aqua by imputing CIAC that was never collected.

Now, you keep using the word "penalty" throughout your testimony, but isn't it a penalty on the public -- on the using and consuming public for them to have to absorb rate increases because the Company failed to collect CIAC which they were supposed to do?

- A. Well, we didn't fail to collect any CIAC.
- Q. On the Buffalo Creek pump station?
- A. On the -- on the -- what is it?
- Q. Buffalo Creek pump station.
- A. You're talking about the Buffalo Creek pump station. Can you repeat the question? I was going on the capacity piece.
- Q. Okay. I'm sorry. We're kind of switching.

 Really it's both. Undercollecting on the capacity fees

 and not collecting anything on the Buffalo Creek pump

 station and force main. You talk about it's

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inappropriate to use management by hindsight to impose a significant penalty against Aqua by imputing CIAC that was never collected.

Now, isn't it true that, if the CIAC is not imputed, it becomes a penalty against the customers which had no involvement whatsoever in any of these transactions?

A. I think there was a lot of opportunity, and I talk about this management by hindsight. We're living and working in and making decisions based on information that's in front of us at the time that's available. There was lots of opportunities for different parties: Public Staff, Commission, Aqua, in our filings. I will admit that that was -- appears to be an error. When we -- when the handoff between the management teams happened, it just -- it didn't make it into the new contracts. If it was handled differently up front, there's a lot of ifs.

It's a lot easier, though, to look back now, 15 years later, almost 15 years later, and say, well, this is what you should have done, this is what you would have done. There's a lot of material that can be reviewed. But I'll also say there's a lot of material that I don't think is available anymore, whether it was

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handwritten notes or just conversations that were had.

We're trying to make decisions now based on partial information that happened 13 years ago. It's incomplete. It's obviously extremely complicated. So to go back after we've had all this time to review, I just don't think it's appropriate to go back and do that.

- Q. Well, you will agree that the paragraph dealing with the Buffalo Creek pump station and force main recovery is not complicated at all, it's just that Aqua never collected the fees?
- A. I disagree with that. The original amount that Mr. Junis attempted to impute was for over 500 and -- I can't remember what the numbers were -- \$505,000, based on the calculation. Thankfully, one of my senior accountants, Susan Willburn (phonetic spelling), was going through her files and came up with an old e-mail, I believe to you, Mr. Grantmyre, that we shared. And it showed the breakout of the interconnection agreement and how that was going to be displayed, and there were certain items that were removed from there.

Until that came up, I wouldn't have known what the right amount was, and Mr. Junis didn't either.

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- We're finding new information, and who knows, and we're probably unlikely to find all the information that could really lead us as to the reasons as to who knows if there wasn't another agreement that was made, a verbal agreement. I don't know. But it's very complicated. We're relying on information that's available that I think is incomplete as well.
- Q. Isn't the first information that Mr. Junis used supplied by Aqua, and then later, you changed the numbers, and that was why it was changed?
- A. I think we provided a list of the costs for that interconnection, if I remember correctly, yes.

 But it wasn't a calculation showing how much the amount to be charged was.
- Q. And had you charged it appropriately when it was supposed to be charged, you would have known what the amount was, wouldn't you?
- A. Well, I think you answered your question.

 Yes. If we had charged it appropriately, we would have known.
- Q. Now, on page 24, lines 15 and 16, you say, "Yet neither of these provisions was included in Heater's tariff."
 - And that is correct, isn't it?

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A. Yes.

- Q. Then you go on to say, "Had those provisions been included in the tariff, it would have been less likely that the recovery of the pump station and force main would have been overlooked after the management changes at Heater Aqua; is that correct?
 - A. That's correct.
- Q. Now, you're aware that many times cash CIAC, other than tap fees, connection fees are not included in the tariffs; is that correct? I'll give you some --
 - A. There are some in there, right.
- Q. I will give you some examples. Cash CIAC for force main extensions.

You have contracts that the developer pays cash CIAC, correct?

- A. Right. For the contract, yeah.
- Q. Then there's cash CIAC for production facilities where a developer is paying you cash in lieu of paying for production for providing a well; is that correct?
- A. I'm not aware of any specific circumstances, but I assume so. It sounds reasonable.
- Q. Well, recently, within the last six months or so, hasn't the Public Staff approached Aqua and told

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- Aqua that putting cash CIAC instead of production for the Bayleaf system that is short on water, or historically short of on water, is not reasonable and prudent, and the Public Staff would oppose that if it is not discontinued?
 - A. I wasn't part of that conversation, but we would only sell capacity if it was determined to be excess capacity. And in that case, we have frozen new developments in the north Raleigh area.
 - Q. After the Public Staff spoke to you about it?
 - A. I froze development in North Raleigh area, I think, early last year.
 - Q. What do you mean? Did you freeze all development or just --
 - A. New contracts. I have to honor my contracts that are already -- been initiated.
 - Q. Okay. You froze those where they could buy -- pay for capacity and not provide it, correct?
 - A. That's correct.
 - Q. But if the developer did have water capacity or drilled a well and provided the water, you would -- Aqua's still dealing with those contracts?
 - A. If they provided the source water that was plentiful to cover their development, yes.

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- Q. And sometimes you have joint projects, say, to build a lift station or a pump station or -- isn't that cash CIAC that never shows up in tariffs?
 - A. I'm not following the question.
- Q. We're talking about cash CIAC that a company receives dealing with a developer --
 - A. Right.
 - Q. -- that never shows up in a tariff.

And isn't an example of one of those types is when there's a joint building of a lift station or pump station and the developer contributes either all or a dollar amount percentage of that pump station?

- A. And if they don't -- so if they don't own the capacity -- "they," meaning if that developer who built it doesn't own the capacity -- and they contribute it to us, I could charge contributions and capital to somebody else to use that, which benefits the consumer. Is that what you're referring to?
- Q. No. I'm talking about you have a contract, and a lift station is purchased or constructed, and in your negotiations with the developer, it was agreed that Aqua pay 40 percent and the developer pay 60 percent. These type contracts.

Now, that is a cash CIAC payment; isn't it?

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- A. If we're building -- first of all, I'm not aware of any contracts where we do 40/60 or we're doing the building. It's usually we give guidance to the developer who will build it and then contribute it to us. If there is another recent contract where we've built it, I think that's the reason you have the excess capacity adjustments for some of those plants, right? Where we went in and contributed for the full amount of the plant up front. I don't think we do that much more.
 - Q. That's correct. Okay.

And also cash CIAC not in your tariff, you have instances where there's an interconnection and the developer pays the cash CIAC for Aqua to do an interconnection; isn't that correct?

- A. I'm not familiar with any of -- any contracts where we're doing the work and then the developer is paying us. There may be, but I'm just not familiar with them if there are.
- Q. At the bottom of page 25, line 20, you talk about adjust rate base and impute fictionalized CIAC.

Isn't the word "fictionalized" a misstatement? Shouldn't it just simply say "uncollected CIAC"?

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A. No. We do not agree with the Public Staff's

A. No. We do not agree with the Public Staff's opinion that we should have been collecting that transmission component. If it's not part of the agreement, it shouldn't be collected. Maybe "fictionalized" is the wrong word. Probably a little too strong of a word, but it would be inappropriate for the Public Staff to impute, to attempt to propose to impute CIAC.

MR. GRANTMYRE: We would ask that this next letter be identified as Public Staff
Redirect -- Becker Rebuttal Cross Examination
Exhibit 13.

COMMISSIONER BROWN-BLAND: All right.

This exhibit, dated June 19, 2018, on Public Staff letterhead, will be identified as Public Staff Becker Rebuttal Cross Examination Exhibit 13.

(Public Staff Becker Rebuttal Cross

Examination Exhibit Number 13 was marked
for identification.)

BY MR. GRANTMYRE:

- Q. And could you please -- you would agree that this is the letter that you were referring to earlier?
- A. The letter where the Public Staff recommends --

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Q. You purchase capacity.

- A. Yes. That is correct.
- Q. And it says, "Dear Mr. Becker," and it's from Charles Junis?
 - A. Correct.
- Q. Could you please read the -- read it into the record?
 - A. The whole letter?
 - Q. Yes, please.
 - "Dear Mr. Becker, regarding Johnston County Α. wastewater capacity. I am writing in response to Aqua's inquiry regarding the Public Staff's position on whether Aqua should purchase wastewater capacity from Johnston County, and if so, how much and when. Aqua brought this issue to the Public Staff's attention during a meeting on April 20, 2018, and it and the related issues of the Flowers Plantation development and Aqua's infrastructure and options to expand its wastewater treatment capacity were further discussed at subsequent meetings on May 23rd and June 14th. "It is the Public Staff's opinion that it

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would be prudent for Aqua to purchase from the County, wastewater treatment and transmission capacity in the same quantity rounded up to the nearest 25,000-gallon-per-day increment for which Aqua has received contribution in aid of construction payments from developers. "In addition, it is the Public Staff's opinion that it would be prudent for Aqua to attempt to renegotiate its contract with developer Rebecca Flowers, developer, such that Aqua will purchase additional capacity from the County at the rate of \$8.48 per gallon per day, and the developer and any secondary developer will pay Aqua CIAC at the same rate along with carrying costs incurred on amounts extended for Aqua's purchase of capacity prior to receipt of payment from the developer. "Aqua should negotiate with the developer to recovery its carrying costs for the capacity of purchases now to serve future customers. Such an arrangement would likely be less costly to developers than what they would pay

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under the current agreement between Aqua and the developer.

"That agreement provides that the developer and secondary developers pay Aqua the County's then current bulk wastewater capacity fee. And it is the Public Staff's opinion that the County's capacity will likely materially increase over time."

- Q. Now, with respect to renegotiating the contract that we suggested, basically would you agree that the intent of that suggestion was to lock in the \$8.48 price before the price went up to \$15 or \$18 a gallon sometime in 2019 when they let the contracts or got the bids for the plant, the 4-million-gallon-a-day plant that they're going to build?
- A. I was looking at the intent as more of just negotiate the contract to get a -- to lock in a lower price. Whether it's \$8.48, we can't control, but that's a negotiated rate.
- Q. Now, you -- you got a flow reduction to

 180 gallons a day per three-bedroom house with a

 minimum of 180 gallons a day for a two-bedroom house,

 and you filed for a reconciliation whereby it would be
 applied backwards to all your prior permits; is that

correct?

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A. Whether it's applied backwards or not, it's at 180, and we would be reconciling the whole plants. So DEQ has the current records of what the actual flow going through the plant is. I don't have all the definitions of what the reconciliation really means, other than I know that it's a paper filing with DEQ based on current flows.

MR. GRANTMYRE: We would ask that this Public Staff Becker Rebuttal Cross Examination Exhibit be marked 14. The Public Staff did put handwritten notes on the pages up to page 20 at what would be the top right-hand corner.

COMMISSIONER BROWN-BLAND: All right. This exhibit, when it is looked at horizontally, has Lawson in the top left-hand corner, will be identified as Public Staff Becker Rebuttal Cross Examination Exhibit 14.

(Public Staff Becker Rebuttal Cross

Examination Exhibit Number 14 was marked for identification.)

BY MR. GRANTMYRE:

Q. Now, you recognize this as your Lawson general ledger journal entries?

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- A. It looks similar to one, yes.
- Q. And you recognize this as being filed with Aqua's W-1 requirements in this case?
 - A. I don't know how to confirm that.
- Q. Can you please look at the -- where it says, on the right, "journal entry line description"? If you could -- you ARE -- you're still an accountant, even though your CPA license is on sabbatical, okay?
 - A. I understand accounting very well, yes.
- Q. Okay. If you look down there, would you agree that in nowhere on those journal entries do you list any cash CIAC for capacity, either water or wastewater capacity fees?
- A. (Witness peruses document.)
- I'm sorry, Mr. Grantmyre, I know the description is here, but I don't know what that represents behind, you know, what the details --
- Q. If you will go to page 4, and it's highlighted. You see "engineering main services."
- Now, none of those are capacity fees, are they?
- 22 A. You said it's highlighted?
 - Q. Yours is not high -- okay, I'm sorry.
- A. I do see in the center there under

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- description, engineering main services, \$42,244 in total.
 - Q. And then on the next page, page 5, sewer mains, manholes, services, and it comes out to \$90,216?
 - A. I see that, yes.
 - Q. Now, if you go back to page 1, towards the bottom, the middle bottom, it says developers' cost certification, \$42,244 for water, and that matches what was on page 4?
- 10 A. I would agree, yes.
- Q. And the same thing for the sewer, the \$90,216 matches what is on page 5?
 - A. I would agree, yes.
 - Q. So, basically, on the journal entries you're filing with the W-1, you are not listing the capacity fees paid?
 - A. Yeah. I believe this is the -- this is the journal entry that's used to record the contributions that come from the developer, the property contributions.
- Q. But doesn't the W-1 require all contributions and not just property contributions?
 - A. I don't know if the W-1 has that requirement.
 - Q. And will you accept, subject to check,

without going through all these examples here, that the patent is the same, it only reflects property CIAC and doesn't reflect any capacity fees? Accept subject to

A. I would accept, subject to check, yes.

MR. GRANTMYRE: We would -- I'm going to hand out to facilitate Public Staff Junis -- Public Staff Junis Exhibit 19 and 18. In case some of us can't find it, we'll give it again.

BY MR. GRANTMYRE:

- Q. Now, you agree on -- the second page is Junis
 Exhibit 18, and it's a document given to you by
- Johnston County dated January 10, 2018, correct?
- 14 A. Yes.

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check?

- Q. And total option number 2 towards the bottom is \$8.48?
- 17 A. Yes.
 - Q. And in your testimony, you talk about, to your knowledge, they had not constructed any of the transmission facilities; did you not?
 - A. I believe so, yes.
- Q. And there's an asterisk, estimated cost,
- 23 | \$2.06 next to the asterisk?
 - A. Yes.

- Q. But there is no asterisk above the others, the \$0.42, the \$0.37, and the \$0.29?
 - A. I agree.

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- Q. So would you assume from this that those transmission facilities had already been constructed as of January 10, 2018?
- A. I would agree that those components are likely already in use in their collection system.
- Q. And without going through detail, doesn't the July 11, 2018, letter basically say the same thing?
 - A. As?
- Q. That the transmission facilities, the three, had already been constructed? There is no asterisk next to those three?
 - A. Yes. Except for the 12 inch, yes.
- 16 Q. And, again, they say total capacity fee is 17 \$8.48, correct?
 - A. They do. Just enough to point, that \$5.34 does say based on 2006 expansion, and it refers specifically in this total fee of \$8.48 on the components in all the options. Total transmission is one component. WWTP capacity, which is how it's referred to in the contract, is referred to as the second component.

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MR. GRANTMYRE: We would ask this next exhibit be identified as Public Staff Becker Cross-Examination Exhibit Number 15.

THE WITNESS: I'm sorry, the letter that was just handed out, what exhibit number was that?

That was 14?

- Q. No. That was Public Staff Junis exhibit to his testimony, 18 and 19.
 - A. Oh, so that's -- okay.
- Q. Yeah. It's just -- we've already talked
 about that earlier. We didn't want to make it another
 exhibit.
 - A. Thank you.

14 COMMISSIONER BROWN-BLAND: All right.

At this time, the Aqua Johnston County wastewater capacity fees and construction exhibit will be identified as Public Staff Becker Cross Exam Exhibit 15 [sic].

(Public Staff Becker Rebuttal Cross

Examination Exhibit Number 15 was marked for identification.)

- 22 BY MR. GRANTMYRE:
- Q. Now, the good news is we're getting to the end, so we're trying to summarize here.

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Now, you agree that this is a timeline with some dates here of the capacity fee dispute, correct?

- A. That's what it appears to be, yes.
- Q. And the 550 was May of 2002?
- 5 A. Yes. May, yes.
 - Q. And subsequent to that, Johnston County, as we showed it under early exhibit, expanded the wastewater treatment plant from 5 million gallons to 7 million gallons a day?
 - A. I believe that was -- yes, I believe that.
- Q. And then there was a later expansion in 2006 from 7 million gallons a day to 9.5 million gallons a day?
 - A. Right.
 - Q. And in April of 2018, the PowerPoint presentation by Aqua to the Public Staff had \$8.48 -- \$8.48 gallons per day?
- 18 A. Correct.
 - Q. And then, in June, you paid the \$8.48?
- 20 A. That's correct.
- Q. And it was in May of 2018 that the Public Staff advised that it was our opinion you undercollected; isn't that correct?
- 24 A. It was in that meeting when we were told

this, yes.

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- Q. Now, could you give an explanation, if the capacity fee in 2002 was \$5.50, how does it get to \$5.34 16 years later with two plant expansions, in that, in general, the costs of construction increase over time?
- A. Yeah. I can't explain the timeline that they have in here. The \$5.50 doesn't seem to have any support, as I mentioned before. I don't think we're seeing the complete record of what existed prior to 2005, or even some documents possibly after. The \$5.50, nobody can support that. Nobody seems to know where that comes from, including Johnston County when we asked them.

It did move up to \$6 per gallon within that same year after we sold, I think, one development at \$5.50. It went to \$6. We do not know how it went to \$6 or what was included in that. All I'm doing and what we're doing now is going back and trying to recreate and rebuild a big Lego structure with a lot of missing Legos.

The -- looking at the agreement the way it stands, it's pretty clear that the costs are supposed to be based on the wastewater treatment plant capacity

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by the County, which are being based on actual costs of future upgrades. When we spoke with Chandra and Tim -- Chandra, I think her name was Coates, and I think it's new, now Farmer -- and Tim Broome, they could not account for the increases or what was actually involved in that \$5.50.

So for me to speculate now and to, again, try to rebuild this in hindsight, without being there and looking at the information that was available at that time, it's just -- we're trying to piecemeal something and create facts that we don't know if we have the right facts. So I can't speculate.

- Q. But didn't he tell you, Tim Broome, that the \$5.50 included the capacity -- the capacity fee included the transmission upgrades?
- A. I believe that's what Mr. Junis had said when he testified, or maybe you had said it, Mr. Grantmyre, but our folks on our team who had met with Tim and Chandra, I think three different times, it was not clear. There was no confidence that he knew, from our understanding, interpretation of what he was saying, he did not know what went into that \$5.50. That's what I mentioned. Nobody knows where that \$5.50 came from. And that includes the County. They can't back it up.

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And when we asked them for their upgrades in the Ruffin Poole e-mail recently that Chandra had drafted to Ruffin, she had indicated that that base fee, there -- it was -- it's been the same for a long, long period of time. And the only update that they made was one, I think, in 2009 or something like that for inflation.

Q. Now, also in your testimony, you talk about the 2.12 million gallons that you paid -- or dollars that you paid to the County for the 250,000 gallons.

You admit that that is not currently used and useful and will not be used and useful until the connection is made to the County and you have the engineering certification that is complete?

- A. Well, I am advised, and as it's in my testimony, the definition of "used and useful" could also include that, since it's going to be used and purposeful within the next several months. It's very definitive.
- Q. Well, the test year ended June 30, 2017, correct? Or 2018, that was the update?
- A. The update was through that period. The evidentiary hearing is still obviously going on. We won't have an order probably until October, maybe

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November, I don't know. But if you look at my

testimony -- this might take a bit to locate, but I do

have -- bear with me for just a moment.

(Witness peruses document.)

On page 26 of 52, the question under line 1,
"Do you agree with Mr. Junis' proposal to remove
\$2.12 million from plant in service because it views it
not to be used and useful?"

Again, that's where I had indicated that these costs may be included in rate base because capacity will be used within a reasonable time frame after the close of our evidentiary hearing.

So I think there's a possible -- possibility that, because this is known, it's measurable, we already acquired it, it's going to be used in Q1 of '19, that's pretty near term.

- Q. But you don't know when in 2019, other than you say quarter one sometime?
- A. Well, the engineering's already been completed for the interconnection, the capacity has already been purchased. Once that interconnection is completed, which is not a lengthy project, other than -- take, you know, six months or so, so it will be first part of 2019.

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Q. But it has not been permitted yet by DWR, has it?

- A. The collection line?
- Q. The interconnection has not been permitted by DWR?
 - A. We have the -- I'm not going to try to convey the engineering terms. I know that we've got the engineering approvals to move forward.
 - Q. When did you get them?
 - A. I want to say a couple of weeks ago.
- 11 Q. Isn't it true you've only submitted them, and 12 you don't have them yet?
- 13 A. I know that our engineers came to me and were
 14 very excited that we got the approval to move forward.
- I don't exactly know what that constituted, but it's a live project.
- Q. Now, have you ever heard the matching concept that you're supposed to match revenues to plant?
 - A. Would that apply to CIAC too?
- 20 Q. Well --
- 21 A. I apologize. I shouldn't have asked a 22 question. Yes, I have.
- Q. And if you got to include plant being built or put in service six months after the test year,

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- shouldn't you include revenues for customer growth for the same six months so that you have a matching of revenues with the plant?
- A. This is capacity that's going to be used for the -- well, actually, we can get by with -- grossed up now, yes, I would agree with that.
- Q. Now, also you have a contract pending with the East School Road subdivision which has been renamed something, you know?
 - A. Sure.
- Q. And that permit to construct the facilities was issued by DENR in early 2018; are you aware of that?
 - A. I'm not familiar with the school construction.
 - Q. And there's got to be about \$400,000 of CIAC for capacity fees on wastewater in that contract; are you aware of that?
 - A. From the school?
- Q. No, from the developer. The subdivision is on East School Road. It is a residential subdivision in Flowers Plantation. But if you're going to extend and allow this plant as used and useful, shouldn't we also bring in that \$400,000 plus of CIAC if you're

basically extending the time period?

- 2 A. No. I believe the school's capacity is --
 - Q. No, no, not the school.
 - A. -- covered --
 - Q. This is not the school. This is a residential subdivision. The initial contract called it the East School Road project.
- 8 A. Okay.

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- 9 Q. It's --
- 10 A. It's not a school.
- Q. It's -- no. It's -- looks like townhomes, and it's near the Neuse River. But the point is, there
- is going to be approximately \$421,000 of wastewater
- capacity fees collected as CIAC. And it may have
- already been collected by y'all, we don't know. It
- 16 | wasn't a month ago.
- If you're going to extend and bring in -- you
- 18 know, go into the first quarter of 2019, shouldn't we
- 19 also bring in this \$421,000 of CIAC when it's
- 20 | collected?
- 21 A. I don't know if I could answer that question.
- 22 | Should we bring it in? To rate base, to offset?
- 23 O. Yes.
- 24 A. Yes.

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Q. Now, you asked for a deferral at the bottom of -- on page 27.

Isn't it the Commission's -- if you know
this -- the Commission's policy that they don't issue
deferrals unless there's a significant revenue impact?

- A. I'm sorry. So repeat the question about the deferral I mention where?
- Q. Are you -- do you agree it is the Commission's policy not to approve deferrals unless there is a significant revenue impact to the utility?
 - A. A deferral for what?
- Q. Didn't you ask for an accounting deferral?
- 13 A. On capacity if it's considered an asset held 14 for future use?
 - Q. Yes.
- 16 A. Yes.
 - Q. And the question was, are you aware that it's been -- one of the criteria the Commission uses on deferrals is what is the revenue impact if there is not a deferral?
 - A. I was not aware of the Commission's requirement that that's one of the things that they look at. This was a request very similar to what we brought to you in April, because we knew it's not a

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Page 58

normal request to have deferred accounting or capacity -- or recovery of carrying costs. That's what makes this challenging is we were going to be buying an asset that may not be used right away but for the advantage of the consumer.

Q. Now, at the top of page 28, you talk about that the customers have not been hurt by the undercollection of CIAC either in capacity fees or the pump station, the noncollection for that.

Is it your statement that, if a developer gets a really good deal on purchasing land or in his development costs, that he always passed those cost savings on to the customers rather than just sell whatever he is developed, whether it be land or houses, based upon what the developer feels is the fair market price?

- A. Well, I could tell you, when I worked for Pulte Homes as the controller and I used to do my analysis for new developments, that we would calculate what the costs of the lots were. And that would include capacity fees, connection fees, whatever it might be that's in there. You bill the lot cost and then we would do the markup based on the total of that.
 - Q. But if, in fact, it is in an area that is a

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hot development area, and after you do your cost markup you come up to \$250,000 per house, but all the other developers in the area are selling similar houses or almost identical for \$300,000, wouldn't the company increase to \$300,000 or close to it to be at market rather than just a markup percent?

A. They very well might do that. I just know that this is how we did it or how I did it. We knew what the cost was, the cost basis, and determined whatever markup was. If the going rate was a 30 percent markup or 50 or 100 percent, I didn't make those decisions. But the foundation of the cost of the basis of that lot was utilized to determine the sales price.

MR. GRANTMYRE: We would ask that this exhibit be identified as Public Staff Becker Cross Exam 16.

COMMISSIONER BROWN-BLAND: All right.

This document being handed out that starts off
captioned "Johnston County capacity fees collected"

will be identified as Public Staff Becker Cross

Examination Exhibit 16 [sic].

(Public Staff Becker Rebuttal Cross

Examination Exhibit Number 16 was marked

for identification.)

BY MR. GRANTMYRE:

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- Q. Now, can you please read the bold type?
- A. "Johnston County capacity fees collected and Buffalo Creek pump and force main CIAC construction reimbursements not collected subsequent to the update cutoff of October 31, 2013 in Aqua's last general rate case, Docket Number W-218, Sub 363."
 - Q. Now, you were in the room when
 Chairman Finley was asking Public Staff engineer
 Charles Junis about amounts collected subsequent to the
 last rate case?
 - A. I was.
 - Q. And will you accept, subject to check, that the Johnston County capacity fees, the total collected from developer is the \$2,000,925 which is in your testimony?
 - A. I would.
 - Q. And would you accept, subject to check, that it says less collected prior to October 31, 2013, which was the cutoff date in the last rate case, that it would be \$751,545?
 - A. Subject to check, yes.
- Q. And that the balance subsequent to that

- cutoff date would be the \$1,249,380?
- Α. Yes.

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And would you accept, subject to check --3 Ο. 4 now, the -- I'll read into the record the next 5 grouping, Buffalo Creek pump station CIAC not collected 6 subsequent to October 31, 2013.

And would you agree, subject to check, that there had been 993.6 single-family residential equivalents times the \$220.41 per SFRE, and that would be the uncollected CIAC of 2,000 -- I'm sorry \$218,999 subsequent to October 31st, subject to check?

- Α. So just to clarify, that was the amount that was not collected prior to October 31st, '13?
 - Q. No. This is subsequent -- this is subsequent to October 31. This is the number --
 - Since then? Α.
- 17 Yeah. Ο.
 - I guess I would agree with that, subject to Α. check, yes.
- Okay. I know this is going to disappoint Ο. you, but we're about at the end of Johnston County. 21
 - Very disappointed. Α.
- 23 And I'm going to ask you a question --O. 24 COMMISSIONER BROWN-BLAND:

Page 62 1 Mr. Grantmyre, are you about at the end or you 2. got --3 MR. GRANTMYRE: Yes. This is only going 4 to take less than a minute. 5 COMMISSIONER BROWN-BLAND: Then you'll be done? 6 7 MR. GRANTMYRE: No. With Johnston 8 County. 9 COMMISSIONER BROWN-BLAND: With Johnston 10 County. How much more before you're done, quite a 11 bit? 12 MR. GRANTMYRE: I have quite a bit. 13 It'll go a lot guicker --14 COMMISSIONER BROWN-BLAND: When you 15 finish with Johnston County, we're going to take a 16 15-minute break. 17 MR. GRANTMYRE: Okay. 18 BY MR. GRANTMYRE: 19 Ο. Now, earlier I mentioned that I've got a 2.0 solution or a suggestion to go forward to avoid having 21 all this fun again on another time. And would you 22 agree or not -- whether you agree or not, the Public 23 Staff is going to put in our proposed orders. But on 24 any contract that a water or wastewater utility brings

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to the Commission for a certificate of public convenience and necessity, or a continuous extension, that the Commission require, in an ordering paragraph, if that contract has cash CIAC, that will not be included in the tariff, that post-closing within 30 days of the closing date, that company must file a report with the Commission outlining all the contract provisions for cash CIAC identifying the paragraph; and then also in the report, outlining and stating that the company has complied with collecting the cash CIAC, stating the date you've collected, how you collected it, the amount you collected, and how it was calculated. And this would be filed in the Commission records in the docket so that everyone would have access to it on a go-forward basis, and we would not have this fun in the future. MS. SANFORD: Commissioner Brown-Bland,

MS. SANFORD: Commissioner Brown-Bland, if I might object, just for purposes of clarification, that was a very long --

THE WITNESS: I was going to ask him to repeat the question.

COMMISSIONER BROWN-BLAND: I was going to say, Mr. Grantmyre, that was the record for a run-on question. I learned about run-on sentences.

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	MR.	GRANTMYRE:	It	was	а	good	question,
though.							

MS. SANFORD: And we're very interested in the question, but I just --

MR. GRANTMYRE: We'll let the record speak to itself.

MS. SANFORD: Well, he's got to answer.

COMMISSIONER BROWN-BLAND: If he's

unclear and can't answer -- well, I'll just say

this. I sustain her objection, because it's in -
there are several pieces to it, and I would imagine

he --

MR. GRANTMYRE: Well, I'm just --

THE WITNESS: If I could just make a -I'm not going to be able to answer that, because
there was a lot of content in that, specifically,
other than we are referring to this Johnston County
contract. This is the only contract that we have
like this. We don't -- we're not in the middle of
any other contract -- I'm sorry. No other contract
has the utility in the middle collecting from the
developer and then buying other places and
requiring it and dictating it. There are so many
terms here. This contract is so unique, to put

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something that's a broad rule, if there's a benefit, the Commission sees it as a benefit, we'll regulate it, you know, we need to hear it, whatever that might be. But to go about and impose something around this one very, very challenging contract and issue, that might be a little bit overkill, I would say, in my opinion.

MS. SANFORD: Commissioner Brown-Bland, I'm sorry, all I wanted to ask was whether there could be a copy this given to the witness or whether it could be reread. And just so that we can all hear it again and he can see it.

CHAIRMAN FINLEY: I think he said he was going to put it in his proposed order. I don't think we need to debate that now. I think he needs to put it in his proposed order and the Commission can react to that. I've got some thoughts on this whole line of questioning I want to clear up with Mr. --

COMMISSIONER BROWN-BLAND: Let's get back to order. When we get to the Commission's questions, we can hear all that.

BY MR. GRANTMYRE:

Q. Now, just very quickly, you've got about over

Page 66 1 700 water systems, don't you? And about 60 wastewater systems, 59? 2. 3 Correct. Α. 4 And every one of those has at least one or Q. 5 more developer contracts? 6 Α. Yes. 7 And some, say, Bayleaf have 100 or 100-plus Ο. 8 developer contracts? 9 Α. Possibly. 10 Now, do you think that, as a former Ο. accountant, that the Public Staff has the capacity to 11 12 audit every one of those contracts in every rate case 13 to see if you're collecting the appropriate cash CIAC? 14 Α. I can't speak to the how the Public Staff 15 does their performance of audits. I don't know if they 16 have the capacity or not. 17 MR. GRANTMYRE: We have no more 18 questions on Johnston County. 19 COMMISSIONER BROWN-BLAND: All right. 2.0 We'll take a break and come back on the record 21 11:05. 22 (At this time, a recess was taken from 23 10:51 to 11:06.) 24 COMMISSIONER BROWN-BLAND: Let's come

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Page 67 back to order. Mr. Grantmyre, you may resume.

BY MR. GRANTMYRE:

Q. Yes. We are going to move on to excess capacity.

To your knowledge, has the Commission ever approved deferred accounting on plant for Aqua?

- A. Not to my knowledge.
- Q. And you will admit, when Aqua installs plant, that plant is depreciating and deteriorating due to age even if it's deferred?
 - A. That's correct.

MR. GRANTMYRE: And we would hand out two exhibits. We'd ask that they be marked as Public Staff Becker Cross Examination Exhibit

Number 17, which is the chart with cost, and Number 18 deals with Cannonsgate.

COMMISSIONER BROWN-BLAND: All right.

The exhibit that deals with the cost that has a chart on it is identified as Public Staff Becker

Cross Examination Exhibit Number 17 [sic]. And the exhibit dealing -- exhibit that says Aqua

North Carolina uniform rate wastewater is identified as Public Staff Becker Cross Examination Exhibit 18 [sic].

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Page 68
 1
                    (Public Staff Becker Rebuttal Cross
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                    Examination Exhibit Numbers 17 and 18
 3
                    were marked for identification.)
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     BY MR. GRANTMYRE:
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               Now, with respect to Exhibit 17, the list of
     structures and improvements, will you agree that this
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     is a list of post test year plant capital expenditures
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     by Aqua in this rate case?
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               I'm sorry. I think I misread. This one is
         Α.
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     17 or 18?
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               17.
                    I'm sorry.
         Ο.
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         Α.
               That's my fault.
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               (Witness peruses document.)
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               They do all appear to be post test year
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     additions, yes.
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               And you agree that the total is
         Ο.
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     $1.249 million, as stated at the bottom?
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         Α.
               I would agree.
               Now, moving on to Number 18, do you agree
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         Ο.
     that the information Aqua provided the Public Staff,
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     subject to check, is that the total capacity in the
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     Cannonsgate wastewater treatment plant is
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     250,000 gallons per day?
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         Α.
               I'm sorry, that's the permitting capacity?
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Q. Yes.

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- A. Subject to check, yes.
- Q. And that information provided showed that, as of June 2018, at the end of the test year, there were 27 occupied REUs at Cannonsgate?
 - A. Subject to check, yes.
- Q. And times 400 gallons per day per REU, that would be 10,800 gallons per day?
 - A. Subject to check, yes.
- Q. Which would leave us with excess capacity of 95.7 percent, dividing the 10,800 by the 250,000, subject to check?
 - A. Assuming that's a similar calculation of how excess capacity was calculated previously, yes.
 - Q. Now, you agree that the Public Staff did not recommend an excess capacity adjustment for Cannonsgate; is that correct?
 - A. I don't believe that's one of the adjustments, no. Or correct.
 - Q. And didn't the Public Staff explain to you that, as Aqua did not pay for the initial construction of the wastewater treatment plant, that was the reason why the Public Staff did not recommend an overbill plant adjustment?

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- A. I believe, in discussions with yourself, we have had that in the past, and that's consistent with my request that these are even post upgrades. They're not part of the initial capacity build-out, and that's why I'm requesting a different treatment here. These are upgrades afterwards to benefit the customers that are required.
- Q. Well, as Cannonsgate, Aqua did not pay any of the initial construction costs, they did not -- would you agree they did not assume any of the developer's risk of subdivision build-out?
- A. The plant was fully donated and contributed, yes.
 - Q. Now, you agree, would you not, on item number 3 at the bottom, subject to check, that the plant -- the wastewater treatment plant was constructed in 2005?
 - A. I would agree with that.
- Q. And these replacements and renovations were made due to deterioration and depreciation with age, even though, as we could see, there aren't that many customers; is that correct?
 - A. That these upgrades or these --
- 23 O. Yes.
 - A. -- were all because of depreciation?

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- Q. And deterioration.
- A. I don't know if that's the case or not.

 There may have been some nutrient requirements. I'm just not positive what they were for.
- Q. But this is a land application system, isn't it?
 - A. I believe Cannonsgate is.
- Q. Because it's on the Bogue Sound, and you don't have a discharge permit to go into the sound, do you?
 - A. I'll take your word for it on that.

MR. GRANTMYRE: We would hand out this next exhibit that we would ask be identified as Public Staff Becker Rebuttal Cross Exam Exhibit 19. Madam Chair, we have numbered this at the top right-hand corner so we could move quickly through the exhibit handwritten numbers, and the Public Staff has highlighted certain portions to help us move through it quickly.

COMMISSIONER BROWN-BLAND: Let me say for the record that this morning, the exhibits that have been identified, I'm not certain that I included in there that they were rebuttal, that this was Public Staff Becker Rebuttal Cross

Page 72 Examination. So that is added to the 1 2. identification of those for purposes of keeping 3 this record straight. And this current exhibit 4 just passed out is identified as Public Staff 5 Becker Rebuttal Cross Examination Exhibit 19. (Public Staff Becker Rebuttal Cross 6 7 Examination Exhibit Number 19 was marked 8 for identification.) 9 BY MR. GRANTMYRE: 10 Now, I know you were not with the Company in Ο. 2005 when this was filed, but I would represent to you 11 12 that this was the application for the transfer of the 13 Carolina Meadows wastewater system to Aqua 14 North Carolina filed in June of -- June 28, 2005. 15 Would you accept that, subject to check? 16 Yes, I would. Α. 17 And you see, on page 4, that -- I'm sorry, O. 18 line 4, page 1, that the purchaser is Aqua North Carolina, Inc.? 19 2.0 Α. Yes. 21 And it was not Heater Utilities, Inc. as Ο. 22 discussed by your attorney the other day; is that 23 correct?

It does show the purchaser as Aqua

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- Q. And on page -- I'm sorry, line 9, the president, can you read his name?
 - A. Neil Phillips.
 - Q. I refer you to page 4, line 14.

Can you please read into the record what it has there, the highlighted portion?

- A. Line 14 says, "Capacity of Company sewage treatment plant, gallons per day, 180,000 gallons per day, and see number 33 below."
- Q. And we would move on to page 6, at the top,
 where it is line 33. Could you please read that into
 the record?
 - A. "See attached contract regarding expansion to 350,000 gallons per day."
 - Q. And line 34, would you agree, says, "See docket number W-1118, Sub 1"?
- 18 A. Yes.
- Q. And, of course, that is in the Commission's record, but would you agree, subject to check, that it was the most recent contiguous extension by Chatham Water Reclamation Company, LLC, which was the water utility?
 - A. Subject to check, yes.

Page 74 1 Ο. Now, on page 11, the signature line, line 12 -- and, actually, it's hard to read his signature, 2. 3 but would you agree that the verification line 13 says Dane L. Vincent? 4 5 I'm sorry, you said page 11? Α. I'm sorry. Line 12 -- page 12, line 13. 6 Ο. 7 Page 12 on the document or page 12 on your --Α. 8 I'm sorry. Of my numbers, because --Ο. 9 Α. Your numbers? 10 Yeah. We're going by our numbers, because we Q. 11 have numbered documents. 12 Α. Okay. So your numbered page 12, line --13 Ο. 13. 14 Α. -- 13, says Dane L. Vincent. 15 Now, on page 14, would you agree that this Ο. seems to be the cover page of the asset purchase 16 17 agreement? 18 Α. It looks like one, yes. 19 Q. And it's dated May 12, 2005? 2.0

- It is. Α.
- 21 And again, it's Chatham Water Reclamation Ο.
- 22 Company and Aqua North Carolina?
- 23 Α. Correct.
- And on page 15, in the middle of the page, it 24 Ο.

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refers to previous dockets, Docket Number W-1118, Sub 0 and Sub 1?

- A. That appears correct, or it is correct, yes.
- Q. And if the Public Staff represented to you that Docket Number W-1118, Sub 0 was the original franchise, would you accept that, subject to check?
 - A. For Aqua America? For Aqua North Carolina?
- Q. No. That would be the original franchise for Chatham Water Reclamation Company.
 - A. I would agree with that, subject to check.
- Q. Now, on page 24 -- if you'll go to page 24.

 Now, you agree that Aqua North Carolina was the buyer here, correct?
 - A. Yes.
- Q. Could you please read the highlighted section on subparagraph H?
- A. "Buyer will pay and construct a replacement or upgraded plant with a treatment capacity of 350,000 gallons per day in accordance with plans and specifications and a construction schedule to be approved by seller and Carolina prior to closing, provided, however, that the parties agree that buyer will begin construction of a replacement or upgraded plant with a treatment capacity of 350,000 gallons per

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- day not later than 45 days after the closing date, unless construction schedule approved by the seller and Carolina provides otherwise."
- Q. Now, isn't this where Aqua North Carolina assumed the responsibility to expand the plant from 180,000 gallons a day to 350,000 gallons a day? And I could refer you back to --
 - A. I was just checking, yes.
 - Q. -- page 4 that said 180,000.
- 10 A. That does appear correct.
 - Q. Now, if we go to page 30, again, will you agree again Neil Phillips signed this as president and not William Grantmyre?
 - A. I do confirm that.
 - Q. Now, up top, Chatham Water Reclamation Company, and it has by.
 - Could you please read who the two bys are?
 - A. Chatham Water Reclamation Company, LLC, by
 Governors Club Limited Partnership, manager; by
 Governors Club Development Corporation, general
 partner.
 - Q. Now, are you aware that Governors -- these two entities were the developers of the land that was transferred and the ongoing subdivisions at -- that

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were part of this transaction?

- A. I'm sorry, can you repeat the question? Am I aware --
- Q. Are you aware that these were the -- these two entities were the developers of the land that was already developed and was in the process of being developed that this wastewater utility was to serve?
 - A. Possibly. I was not aware.
- Q. And are you aware that this same group of two entities were the developer and owner of the wastewater utility at Governors Club, which Aqua also purchased in a similar transaction -- in another transaction?
- A. I was not aware of that. I don't know if it was similar or not, but I was not aware.
- Q. Now, one reason that I'm aware of this development background is I would represent to you that I represented the Governors Club wastewater utility in its last general rate case give or take in 2004.

Will you accept that, subject to check?

- A. I would accept that.
- Q. And you -- would you accept that there was a zealous consumer advocate attorney representing the property owner's association that undertook a ferocious cross examination of my star witness, Dane Vincent, who

was a certified public accountant and was representing the -- speaking for the Company?

- A. I don't think I should comment on the zealous or other adjectives that may have been used there. I was not aware.
- Q. And were you aware that Ed Finley, as the zealous consumer advocate, did everything he could in that case to cut my witness' throat, tear his heart out, throw his body on the floor and then stomp all over it?
 - A. I had no idea.
- 12 Q. And --

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- 13 CHAIRMAN FINLEY: You said attempt. You 14 didn't say he succeeded.
- MR. GRANTMYRE: Well, came close.
- 16 COMMISSIONER BROWN-BLAND: Come on,
- 17 let's keep it going.
- 18 BY MR. GRANTMYRE:
- Q. And we could point out, on page 41, this is the Carolina Meadows, the other section of the transfer.
- 22 | Will you accept that?
- A. The other section. I would accept it if you're saying so.

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- Q. It's the other -- it's the large customer group that has the continuing care retirement community in Chapel Hill.
 - A. Subject to check, yes.
- Q. And on page 50, will you read into the record, paragraph G?
- A. "Buyer will pay for and construct a replacement for an upgraded plant with a treatment capacity of 350,000 gallons per day in accordance with plans and specifications in a construction schedule to be approved by seller and Chatham prior to closing."
- Q. So you would agree that this clause also obligated Aqua North Carolina to build the expansion of the plant for the development from 180 to 350?
- A. Does this section -- are we now on Carolina Meadows? Is that what you're --
- Q. Well, I would represent to you, subject to check, there's only one wastewater treatment plant, and both Carolina Meadows and the Chatham Water Reclamation Company both fed into that one same plant. In other words, you had two developer contracts.
- A. Okay. So this is a repeat term of what we went through earlier?
 - O. Yes. Yes.

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- A. If it's the exact same term, then I would agree with that.
- Q. Now, you have asked for a deferral in this case, but why should the customers pay for a deferral when Aqua undertook expanding this plant for the benefit of developers and assumed the risk?
- Well, I asked for the deferral, and Α. significantly just some kind of accounting treatment that would accommodate where Aqua doesn't continually spend \$3 but can only recover one of them. case here where we have the 30 percent for the three plants and then the one specific with Carolina Meadows in having the upgrade being a post test year, \$1.7 million, we're effectively spending \$1.7 million and are only going to be allowed to recover this -- has very little or no growth on this system. So you can almost assume that 30 percent is going to be there for the rest of ever. But every future dollar we spend, I'll only be able to recover \$0.70. There's no incentive for my company, other than meeting the environmental regulations that we're required to meet, but every dollar I spend, I'm going to lose and write off almost \$0.30 of every dollar.

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- where we can come and maybe not just this one isolated incident, but to be able to invest in other areas in North Carolina and some -- even help out with some of these systems, depending on what their contract said, these are unique as well, but the incentive to invest, and maintain, and to meet regulatory regulations is -- there is a disincentive as a result of this treatment. Just look for some kind of common -- some kind of acceptable treatment where we're not losing a third of everything we spend.
- Q. But you are obligated under your DWR issued permits and the Commission rules to be in compliance with both the Commission rules and your DWR permits, aren't you?
 - A. Yes, we are.
- Q. We're going to move on to your 811 contract now.
 - A. Oh, the USIC.
 - Q. I believe it's on page 35.
- 20 A. Yes.
 - Q. Now, the Public Staff did not make an adjustment to disallow this contract or any part of it, and you -- or they reduced it from your application based upon the actual locates in, what, May and June?

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- A. That's right.
- Q. And the Company agreed to that, so we're agreed on that. The only disagreement is the cost savings, and we won't go through that again.

But how many -- didn't you file either in a data request that you only did locates for about 2,400 that you -- of the requested ones, about 10 percent?

- A. It was about 10 percent of those work orders that were completed, correct. And that was -- I don't know what the time period was. It was a one-year time period, I believe, from --
- Q. It was test year.
- 13 A. It was, okay.
 - Q. Okay. And the One Call 811, or whatever the name of the group is, brought some -- a complaint or charges -- I don't know how to call it correctly, because we don't have access to the document, so I haven't seen them -- against a number of your operators for not complying with the 811 rules, the One Call 811 rules, correct?
 - A. There were vendor -- several vendor complaints for not responding to certain work orders through 811, yes.
 - Q. When you say "vendor," you're talking about a

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contractor who called in for a locate and Aqua did not do the locate, correct?

- A. That's correct.
- Q. And could you please explain to the Commission what a locate -- what they do out there in the field on a locate? They paint?
- A. Sure. So the locate comes in from a residence who calls requesting the locate, and all utilities respond. We have to provide a -- I think it's 18 inches on either side. We identify where our lines might be in that area that they're planning on doing whatever work they may be doing. So we send out somebody to mark the lines. And I believe it's 18 inches on either side of the line. So you mark it, and then they know that there's something below that and to be careful.
- Q. Now, if you have a call that comes in to mark the lines and Aqua does not go out and mark the lines, the contractor is then -- would you agree, is not aware, then, that your lines are located there?
 - A. That's possible, yes.
- Q. Well, if it hadn't been marked, how would he know it's there, then?
 - A. Well, I agree.

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- Q. Okay. Now, these contractors that ask for marking of the lines, they're digging, aren't they?
- A. Usually. They can call for various reasons.

 I -- they need to know where the gas line, the electric
- 5 line, telephone lines, and the water and sewer lines 6 are applicable.
 - Q. These are all underground lines?
 - A. They are, yes.
 - Q. So the contractor cannot visually see the lines, he -- unless they're marked, he doesn't know where they are; would that be correct?
 - A. That would be correct.
 - Q. And how many times during the test year did a contractor come in and cut your lines, either your water mains or your customer service lines, because of Aqua's failure to mark?
 - A. I don't have that calculation as to how many were cut or -- because we didn't mark. I don't know that number.
 - Q. But if you marked about 2,400 and that was 10 percent, then you would accept that give or take 24,000 calls were placed, and that would leave about 21,000 times that Aqua did not mark the lines; is that correct?

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- A. That would be correct. There is a geofencing tool that can be used or is used to minimize where they want to dig. So it's -- you're correct in the fact that we did not respond to marking all those other lines, but it doesn't mean that they would have been cut.
 - O. Well, I --
- A. You may not -- the person may not be going anywhere near it. And depending on how close that geofencing is, we could be marking something and, you know, they're doing something in their back yard but we have to go out and do it anyway.
- Q. Now, but Aqua in this case, you don't identify in your accounting or in your business model how many times your lines have been cut because of failure to mark?
- A. Because we do not know. We don't have that information.
- Q. But you would accept, then, that it's very possible there were occasions where your lines were cut because you failed to mark?
 - A. Absolutely.
- Q. And that would be expenses in the case, or capital items for either -- if you capitalize the

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repair, or replacement, or it increased your expenses, because once your lines are cut, you have to go fix it; is that correct?

A. That's typically the case. And if you don't mind if I comment, even when we do go and mark those lines, why we got USIC involved, that's the contract -- the third-party contractor we are utilizing now, most of our lines are PVC. They don't have any kind of metal tracking, metal tape, or anything like that is installed with them. So even when we go out and mark them, unless we actually dig, we just use an approximation. So the accuracy of whether we actually marked them or not was fairly loose.

So it was a high volume. And that's one of the reasons we did go out to the professional marking company who does mostly gas, and electric, and water, and wastewater lines, and we asked them to do this service for us because it's not something that we were handling very well or being able to handle the volume of.

Q. And you will agree that the Public Staff -first of all, you will agree that the Public Staff has
not criticized hiring this locate company; is that
correct?

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A. That's correct.

- Q. And you will agree that the Public Staff attempted, in a number of data requests, for the Company to quantify the cost savings in labor costs since you had to go out for 24 -- 2,400 locates, asked you to quantify the cost savings, which the Company refused to do?
- A. I don't know if "refused" was the right word. You asked us to do the analysis, and instead of asking us for the details, asking us to do the analysis for it. Again, this the adjustment relates to trying to eliminate 50 percent of four head count, which is not real. Those people are being utilized to do other services and improving our customer service. But with regards to that response, refused is not appropriate or accurate.
- Q. But in any event, you did not provide any cost savings; is that correct?
- A. There is no true cost savings from doing this outside. They're doing work that we were not fully doing in the past, so it's incremental.
- Q. But they're also doing the work that you did do in the past also?
 - A. Well, for 10 percent, but we didn't eliminate

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- those four people who -- which is what the proposed adjustment is trying to do. I can't terminate a half person. I'm utilizing those other people for other things.
- Q. Now, with your consumption adjustment mechanism, you will agree that Aqua was the one -- the company that sponsored or got that legislation introduced in the General Assembly, correct?
 - A. This past session, two sessions, yes.
- Q. And you do agree it is not passed -- it was not passed?
- A. It passed the House, it did not pass the Senate; that's correct.
- Q. Now, we're going to move on to communications. And I know you'll be happy to learn this is the last exhibit.
 - A. Thank you.

MR. GRANTMYRE: We would request that this be identified as Public Staff Rebuttal -- I'm sorry, Public Staff Becker Rebuttal Cross Exam Exhibit 20. Again, the markings at the top right-hand corner are Public Staff's markings to help us move through this.

COMMISSIONER BROWN-BLAND: This document

begins with "Dear Aqua customer," and it will be so identified as Public Staff Becker Rebuttal Cross Examination Exhibit 20.

(Public Staff Becker Rebuttal Cross

Examination Exhibit Number 20 was marked for identification.)

BY MR. GRANTMYRE:

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- Q. And you recognize the person -- I know you hadn't looked through all of it, yet you -- if you want to thumb through it, go ahead.
 - A. I'm familiar with the communications.
- Q. And you recognize this first one, "Dear Aqua," this was sent -- and where it has central Cary area, that appears to be an Aqua person -- an unnamed Aqua person's writing?
- A. Yes.
 - O. Okay. And you recognize this handwriting?
- 18 A. Oh, actually, I do not.
 - Q. Okay. Okay. But you will agree that identical letters were sent to Cary -- central Cary, Denver, and Kernersville on three, Fayetteville on five, and Wilmington on seven. The only difference being what's highlighted, the amount that was spent on that system in capital improvements, correct?

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- A. And the bullets below are particular to the region that it was sent to.
- Q. Okay. I see. Okay. And this was sent -- I believe the first group went out in -- somewhere in February of 2018, correct?
- A. It was earlier in the year. I don't know exactly what the dates were that they were sent. This was the first delivery of the communications plan.
- Q. And they were sent about prior to filing your general rate case on March 7, 2018?
 - A. I believe so.
- Q. And in the Company's application, did the Company designate all the expenses for this communication as rate case expense?
 - A. Yes, we did.
- Q. And you understand the Public Staff's adjustment was that this was not rate case expense, and the Public Staff recommended that these costs -- half of the -- only half of these costs be allowed, and they be amortized over three years without a return; is that correct?
- A. I think we all discussed and agreed that 50 percent would be allowed, yes.
 - Q. As an expense, yeah?

A. Correct.

- Q. And then you have, on page 9, Brayton Park that was sent in June prior to the June 25 customer hearing?
 - A. Page 9?
 - Q. Yes.

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- 7 A. I do see that this is the letter to Brayton 8 Park.
 - Q. And as you see in there, for Brayton Park in the middle, can you read what it says for Brayton Park?
- 11 A. If you don't mind, let me just refresh my
 12 memory on this.

13 (Witness peruses document.)

- Okay. I'm sorry. Read the highlighted section?
- 16 O. Yeah. Yes.
 - A. "For Brayton Park, the rates you pay have gone toward repair and improvements including installation of a new water filter to address naturally occurring iron and manganese and improve water quality, increase tank cleaning to address naturally occurring iron and manganese and improve water quality."
 - Q. Now, you would agree that it would be not -- it's not necessary, you have the in-house talent to add

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that Brayton Park section, don't you, the wording?

- A. Yeah. I'm sure we could have come up with some wording here.
- Q. But on a go-forward basis, updates such as Brayton Park, it would not be necessary for you to have the page group, correct?
- A. Well, it depends. I mean, we are looking at modifying -- I don't want to send out templates, the same template, you know, time after time. There's water quality -- I'm sorry. There's water filter installation letters that we're developing to provide in advance of constructions, and then post-construction to inform those specific communities, like in this case here Brayton Park, of the details. That would include a different kind of formatting.

So I can't say as if we would be able to do everything going forward. We brought them in to help with communications, templates, they did our survey to understand what customers want to see, how they want to see it, where they want to see it and how often. So we would still continue to need to use the PageGroup or similar public relations firm who helps with that kind of thing.

Q. But your contract with the PageGroup was not

- to exceed \$57,000 contract, isn't that correct?
- 2 A. I believe it was. As an introductory, yes.
- Q. And the next page, 11, you have a letter to
- 4 Brandon Station, Stillwater Landing, Stonehenge,
- 5 | Wildwood Green, and you would agree that that was the
- 6 group -- that water system last September or
- 7 October of 2017 was the one where you had the extended
- 8 or several-day water outage?
 - A. In Stonehenge?
- 10 Q. Yes.

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- 11 A. Yes.
- Q. Could you please read the highlighted -- and
- 13 you would agree that the rest of this letter, other
- 14 than what's highlighted, is basically identical to the
- 15 | Brayton Park letter?
- 16 A. Yes. A lot of what the communication plan
- 17 does is it's driving customers to the website, which is
- 18 on the very back page there. And it's advertising our
- 19 | water quality plan and initiative as well as providing
- 20 other relevant updates throughout this time. So we did
- 21 give them that initiative to run that process.
- 22 | 0. And the --
- A. So it is similar, but that's because we
- 24 | intended it to be similar.

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- Q. Now, what -- the highlighted portion in the middle of the page, on a go-forward basis, don't you have people at Aqua that could write the same highlighted portion?
- A. I don't know if it would be the same or not. They are very familiar with what -- again, the survey results showed how people want to hear, what they want to hear, how often. I don't think that this probably took them very long to do, but I know I didn't have to do it while I was in the middle of my rate case doing other things.
- Q. Now, part of -- part of their contract was to provide -- design a website for you, correct?
 - A. That's correct.
 - Q. And they've already done that, haven't they?
- A. It's an ongoing -- the initial framework has been established and it's live. We'll continuously update or we plan to continuously update it.
- Q. So do you think the same amount would be necessary for a website update as creating one from scratch the first time?
 - A. I would think not.
- Q. And pages 13 and 14 -- I'm sorry, there are two pages 13. Pages 13 and 14 were other materials

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that were prepared by the PageGroup; is that correct?

- A. I would have to check on that, but I would think so.
- Q. I would represent, where it keeps going page 13, that that's a lawyer's oops, and it should be -- shouldn't be here. But page 14 should be the last page.

And do you agree the gist of the Public Staff's adjustment is that, although the PageGroup was needed initially to get this communications program up and going, that it was not an ongoing project at the same cost going forward?

A. Specifically for that project, it wouldn't be ongoing at the same cost, but our use of PageGroup and other communications groups, there is -- we are trying to improve our communications, not temper it down. We need to get out there in front of people, and whether it's in this NC water quality website, or whether it's letters, or whether there's some other form, we would use communications professionals to help us design, tailor, install, implement lots of things. So I can't say as if the same cost would be applied to this specific project, but it would be applied to other projects that we want to do.

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- Q. Well, this total cost that you had was \$133,000 a year; isn't that correct?
 - A. That was our initial estimate, correct.
- Q. And you have -- you changed in your testimony saying that half of it should be in rate case expense and the other half should be ongoing whereby you recover the \$67,000 every year as an ongoing expense, correct?
- A. Yeah. I think the initial application that we filed did not have any communications expenses or costs incorporated. When we did our budget last year, that was before we were doing this initiative with the water quality communication plan. We didn't put it in there. I will respectfully say that this probably was more in line with being an annual communications expense versus an actual rate case expense. That's why we had the difference in the testimony. This should be something that is in our annual expense to benefit the customer so we could provide awareness. Having it as a rate case expense is probably not the correct characterization of it.
- Q. Well, I believe the testimony of the Public Staff said this was self-promotional to some extent.

 And do you agree that the effect of these

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letters sent during the rate case may have been to discourage customers to come to the hearings to testify?

- A. Not at all.
- Q. And the Public Staff basically is taking one half of this expense and amortized it over three years, and not included it in rate case expense. So, basically, the Public Staff's adjustment allows, give or take, \$22,000 a year for communications.

Don't you believe that is adequate for outside consultations now that you already have your website, you have some of these preliminary or communication tools on page 13 or 14?

A. So the question was do I think that that's adequate. First, I think the updated numbers that we provided to the Public Staff was more along \$83,000, somewhere in \$80,000 down from the 133. So it's that amount divided by three. I will say that's subject to check. That's going from recollection. So it's much less than the 22 that you just conveyed.

But again, we are trying to provide improved communications, provide awareness, and any way we can do that is better than what we have done in the past.

I actually would like to put -- I'd like to have

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- somebody here in state full-time handling public relations. You know the water quality problems that we have, they're pervasive. We have right now my operations team, my supervisors, and my area managers, and my director of ops, and my compliance manager, they all attend HOA meetings at the request of residents. There's 750 systems. I don't have the bandwidth to be able to do that and I -- it's probably not right for me to ask my operations team to spend their evenings, when they're on call already, to be doing all that. It would be very beneficial, I think, not to the -- well, to the Company, because it would be able to provide awareness, but to the customers to be able to have some resource, some line item expense that I can utilize that's in rates and recovering rates to provide that awareness, and that coverage, and knowledge, especially where we have these water quality issues.
 - Q. The expenses you gave the Public Staff, the -- the whatever, the 133 or the 83, that included mailing expenses, correct?
 - A. That did, correct.
 - Q. Now, on a go-forward basis, on the world of technology, wouldn't the mailing expenses be eliminated with your ability to text, to e-mail, to do bill

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inserts, all of which do not include first class mail postage?

A. No, actually. We like to -- and again, this is -- there's different people who want to see things in different forms. For sure, the electronic formats are less expensive, but just like we send out the direct mailings for the notice of the hearings, we do that in paper. The same weight isn't always given to materials that come from companies. When it's electronic form, they may not see it in electronic, a text goes away. But we're using all these forms.

In fact, one of the communications initiatives has the people who sign up on the water quality website are receiving -- I think we've had two now, little pamphlets, kind of short informationals go out. And those are sent out electronically through e-mail.

So we're just using all forms, but I think it's important to put the levity into certain messages. You want to send them something direct targeted, concise, and hopefully graphically pleasing so they'll actually read it.

Q. Well, aren't pages 13 and 14 items that you sent out to the customers on two separate electronic

communications?

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- A. I'm not -- I believe the one on 14 is the quarterly, or is the newsletter. That was one of the two that we had sent out electronically. But yes, those are -- they appear to be the electronic ones. Those were not direct mail.
- Q. Now, just to clarify your position, is it your position still that these costs should be rate case expense, or are you now asking that they be considered just operating expenses?
- A. Well, the update period is over, so I -- you know, I feel like we've made a mistake in not including it as an operating expense. Since it's not in the application, it's not requested for, I don't know what the leniency is to get that recovered as an operating expense. So the fact that we have it in as a rate case, and it's going to be amortized over three years, and it'll come out to, I guess, \$12,000-ish a year, if that's what we have to accept, that's what we have to accept.

But as far as the principal of utilizing the PageGroup and incurring more -- additional costs to provide awareness, we're going to far exceed the \$12,000 whether we get it recovered or not.

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- Q. But you want the \$83,000 amortized over three years, correct? Whether it be rate case -- you want \$40,000 as an ongoing regular expense and then you want the other \$41,000 considered rate case expense and amortized over three years, correct?
- A. Well, if we could amortize the full amount of the \$80,000-ish, that would be 25, \$26,000 a year. It's much better and would help us recover the communications cost that we're probably going to easily exceed. That's much above the 10 or 12,000 that would come out of the 50 percent.
- Q. But you would agree that the Commission has the authority, if it so decides, to take the \$83,000 and just amortize it over three years as an operating expense, thereby giving you approximately \$28,000 a year in ongoing communications?
- A. I would agree that they have that authority, yes.
- Q. And one last question, the -- one of the first data requests the Public Staff sent to the Company was for all the data responses to be ongoing and updated as additional information became available.

Would you agree that the Company did not provide updates unless the Public Staff specifically

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sent a follow-up data request?

- A. I don't know if I would wholly agree with that. Those data requests are very extensive, went to very -- to several different people. I can't say as if there weren't any updates provided for all of them. I don't know that.
 - Q. Thank you.

MR. GRANTMYRE: I have no further questions.

COMMISSIONER BROWN-BLAND: Redirect.

MS. SANFORD: Thank you,

Commissioner Brown-Bland. Mr. Becker, it's 11:55. This portion of the hearing ends at 12:30. I had hoped to get you on and off and leave time for the Commissioners. We're going to go as quickly as we can, but just to note that, in 35 minutes, we're through here.

REDIRECT EXAMINATION BY MS. SANFORD:

- Q. Let me --
- A. I think that was a hint that I have to give short answers.
- Q. To you and to me. Let me try to go -- not in any particular order, I guess this is going to be.

 Starting with the line of questions today having to do

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and 363.

with whether Mr. Grantmyre actually participated in the last four rate cases, which were Subs 251, 274, 319,

Mr. Grantmyre indicated that he had not been in all of those cases, and you accept that; is that correct?

- A. I don't know that to be --
- Q. You don't know that?
 - A. Yeah, I don't know for sure.
- Q. And it's possible that your attorneys misadvised you on which ones he was in.

The -- but Mr. Grantmyre was at the Public Staff during that period of time; is that correct?

- A. Yes.
- Q. And Mr. Grantmyre is extremely knowledgeable about the operations of your company; is that correct?
- A. Absolutely. And to the -- there is a tremendous benefit that Mr. Grantmyre offers with a lot of history that we don't or I don't have.
 - Q. That's right.
- And to a more central point here, it is true that Aqua had four rate cases during the period of time involved?
- A. Correct.

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- Q. Okay. And there was opportunity, during that time, for examination of all sorts of issues, some that were examined, and then perhaps in the case of Johnston County some that weren't examined; is that correct?
 - A. That's correct.
- Q. Let's try to go back to Friday, back in time. With respect to the Company's obligation to share with the Public Staff, some DEQ reports -- I will remind you that Mr. Grantmyre asked you about the obligation that was embodied in paragraph Number 12, ordering paragraph 12 of the Commission's order in W-218, Sub 363 that was issued around May 2nd of 2014 and was at page 88.

You were generally speaking to provide -- to convey conversations, reports and recommendations of what was then DENR to the Public Staff about your water quality concerns; is that correct?

- A. That is correct.
- Q. And tell us again when you came back from Virginia?
- A. I started up back in North Carolina

 August 2000 -- in '16.
- 0. '16.
- And after you returned sometime in 2016,

 Mr. Grantmyre brought to your attention this provision,

didn't he?

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- A. Several months afterwards, yes.
- Q. And that was a courtesy, wasn't it?
- A. We were just talking, and I don't know how it came up. It came up, and he mentioned it, and I didn't know and immediately turned around and addressed it.
- Q. But that was a courtesy from Mr. Grantmyre, wasn't it?
 - A. It absolutely was.
 - Q. And appreciated by the Company?
- 11 A. (No audible response.)
 - Q. Do you know if either during your tenure here, which, I guess, was pretty short at that period of time, or were you able to determine whether anybody else in the Company had heard from the Public Staff about the obligation to file these reports?
 - A. No. When I brought it up internally, that was not something that we were aware of or had been mentioned previously.
 - Q. But it was your obligation to know to do that?
- 22 A. Absolutely.
- Q. And "you" in the sense of Aqua.
- So is it reasonable to conclude, or do you

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have a basis to conclude that perhaps both you and the Public Staff missed it prior to that conversation?

- A. I would agree.
- Q. Again, it was your obligation to comply?
- A. It was absolutely our obligation to -- we're regulated, it was our responsibility to provide.
- Q. And when reminded, you filed the DEQ -- you filed the ones you had already filed and you have subsequently filed the quarterly reports with the Public -- or shared it with the Public Staff; is that correct?
 - A. That's correct, yes.
- Q. Thank you. Let's talk about EDR Number 62. It was a good bit of conversation about that and it contains, I think, at questions 7 and 8, the questions regarding your personnel. Mr. Grantmyre and you talked a long time about that.

Do you remember it?

- A. I do.
- Q. And there's been a good bid of conversation in this room characterized in terms of your failure to comply with data requests or your failure to update or your refusal to do same; is that correct?
- 24 A. That's correct.

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- Q. Do you agree with this characterization of your response to the discovery process?
- A. I don't. The -- we were in a rate case, so we are responsible to provide data. The Public Staff's requirement is to audit us. But I will say the expansive nature, the volume, the delay in starting with the discovery from the get-go, and then I don't think -- the last several weeks prior to the evidentiary hearing as we received their testimony, and then we were to provide our rebuttal in that 10 days, we started doing settlement discussions and negotiations which were very, very time consuming; weekends, evenings.

So we had my team, which included my local team as well as corporate out-of-town or out-of-state folks in Ohio, even, in our tax site, pulled together to try to address as much as we could as fast as we could while we were still responsible for putting together all these other requirements or prepping for the evidentiary hearing.

So I think our team actually did a very good job with the volume that came through. And also the broad nature of the requests, provide all, provide this analysis, provide -- there was a lot of general

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requests that were made that were very vague and broad that required extensive work to try to pull up and respond to.

Q. With the Commission's indulgence, and assuming that it's not an objectionable thing to request, let me ask you to look at those boxes that have black notebooks on the table behind us.

Are you personally aware that those boxes represent the responses to data requests in this case?

- A. I am.
- Q. And who's involved in the preparation of these data requests?
- A. My whole team. My accounting team. But usually, it's my targeted operational folks, my -Dean Gearhart (phonetic spelling) who has testified here, but encompasses my whole team to pull together the responses necessary to meet those needs and dates.
 - Q. Including your field personnel?
- A. It depends on what the questions are. We have corporate -- we have other state personnel pulling things, corporate personnel, communications, my accounting team, my operations team, and quite a bit in the operations team.
 - Q. So you think your response has been good?

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- A. I would say it's been exemplary.
- Q. Was it perfect?
- A. Absolutely not.
- Q. Did responses change over the course of the proceeding as either the Public Staff or you evaluated, or re-evaluated, or dug into things more?
- A. Sure. It's -- you know, I used to audit, so things come up and you need more information about this, and it's kind of a living process. So, you know, as we get more information, we provide it. As they get more information, they'll request more information to get clarity. So, you know, there are some things that we may not have provided that they may have taken several times to request.
- Q. And as you said, some of the data requests were -- I don't want to put a word in your mouth, I can't remember the word you used, my word would be "sweeping," they were broad; is that correct? Asking for all communications over a period of time?
 - A. Generic, yes.
 - O. Going back to 2005 in some cases?
- A. In particular, some cases went way back and were very intensive to try to respond to.
 - Q. All right. So let's stick with this one

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exhibit, this EDR-62, which I believe was Becker Cross Examination Exhibit Number 4 from the Public Staff, the one you were discussing with Mr. Grantmyre last week.

Can you tell us when it was dated?

- A. Exhibit -- what is this, Exhibit 4?
- Q. Cross Examination Exhibit Number 4.
- A. (Witness peruses document.)
- I don't know if I have a copy of that exhibit.
- Q. Would you accept, subject to check, that it was dated Thursday, September 6th at 1:39 p.m.?
- 12 A. I would, yes.
 - Q. And let's get some context to this as we address why you didn't answer questions 7 and 8.
- That was, and subject to check, I think two
 days after your rebuttal testimony was filed; is that
 correct?
- 18 A. Correct.
- 19 Q. The day or the day after the Public Staff's 20 supplemental testimony was filed?
 - A. On the 5th, yes.
- Q. The day before your supplemental rebuttal was filed?
- 24 A. That's correct.

Q. And four days before your hearing was to start?

- A. That is accurate.
- Q. And it was the 62nd engineering data request consisting of eight subparts; is that correct?
 - A. I believe so, yes.
 - Q. And on Wednesday, the day before, after 4 p.m. on Wednesday the 5th, you had received engineering data requests 58 through 61 from Mr. Junis; is that correct?
- 11 A. I believe that is accurate.
- 12 Q. Consisting for EDR-58 of 12 subparts?
- 13 A. I believe that's correct.
- 14 Q. EDR-59 of 13 subparts?
- 15 A. Subject to check, yes.
- 16 Q. 60 of three subparts?
- 17 A. Yes.

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- 18 Q. 61 of one subpart?
- 19 A. Subject to check, yes.
- Q. And then on Thursday, you received EDR-62 consisting of eight subparts?
- 22 A. That's correct.
- Q. Can you tell us when these responses were provided by Ms. Robin Lambeth (phonetic spelling) to

the Public Staff?

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- A. I don't think I have all the dates.
- Q. I'm going to ask you to accept some things subject to check and in the interest of speed.

By 10:17 a.m. on the 7th, that was a Friday,
Ms. Lambeth provided the response to Number 61
consisting of one Word document and one Excel
spreadsheet; is that correct?

- A. Subject to check, yes.
- Q. By 11:02 on the same day, she provided the response to Number 60 consisting of one Word document and 5 Excel sheets, correct?
 - A. Subject to check, correct.
- Q. By 3:50 on the same day, Friday, Ms. Lambeth provided Mr. Junis the response to Number 62, which is the one principally in discussion, objecting to questions 7 and 8; is that correct?
- A. That is accurate, yes.
- Q. She submitted one PDF and one Excel spreadsheet; is that right?
 - A. Subject to check, yes.
- Q. By 3:55 on the 7th, she provided to

 Mr. Junis, the response to EDR-58 consisting of nine

 Word documents, four PDFs, and three Excel

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- spreadsheets; is that correct?
 - A. She reminds me, yes.
- Q. Yes, I'm sure she does. Further conversation to be had here.

And this is on the 7th responding, in the instance of 58 through 61, to requests that came in on the afternoon of the 5th; is that correct?

- A. Subject to check, yes.
- Q. By 4:00 on the 7th, this is the last one,
 Ms. Lambeth provided to Mr. Junis the response to EDR
 59 consisting of 13 Word documents, 7 PDFs and 3 Excel
 spreadsheets; is that correct?
 - A. Subject to check, yes.
- Q. And you were in the week before your rate case with the various filings that we had discussed, correct?
- A. Correct.
- Q. The recognition having come to you that the nature of this case was different than your prior cases which had been settled; is that correct?
 - A. That's is correct.
- Q. That recognition included; A, the fact that you weren't going to settle?
 - A. That's what we had learned, yes.

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- Q. And that you had, in a short period of time, to deal with -- just after the Public Staff's testimony was filed, to deal with discussion of matters in the testimony, attempts to settle, as you and the Public Staff did on some matters?
 - A. That's correct.
 - Q. Preparation of your rebuttal?
 - A. That's correct.
 - Q. And preparation for a fully-litigated case?
- 10 A. That is correct.
- 11 Q. In which your Company has been accused of 12 mismanagement in some particulars; is that correct?
 - A. Yeah. I think in Mr. Junis' testimony, he mentioned several times how we mismanaged.
 - Q. And so in recognition of this, you -- and the record, I guess, will show when it is, or the bills will show -- you retained additional legal counsel on the advice of your existing regulatory counsel; is that correct?
 - A. We did, yes.
- Q. Okay. So you don't have any internal regulatory attorneys, do you?
 - A. We do not. We have some -- Kim Joyce, who provides guidance from a regulatory perspective, yes.

- But we do not have attorneys.
- Q. And you don't have -- specifically charged to
- 3 do this and only this, you don't have an internal
- 4 | regulatory workforce that just deals with your
- 5 regulatory obligations to this Commission; is that
- 6 correct?

- 7 A. We do not. We use the same staff that we use
- 8 to manage and operate every day.
- 9 Q. And they deal with your regulatory
- 10 obligations, which you can see that you certainly have
- 11 to this Commission as well as to DENR, now DEQ?
- 12 A. Responses, reports, yes.
- Q. And probably to some other environmental
- 14 | agencies; is that correct?
- 15 A. There is a lot of reporting and requirements.
- 16 O. We'll leave it with DEO.
- 17 And you make a lot of filings with this
- 18 Commission, don't you?
- 19 A. We do.
- 20 Q. And it's your job to do that?
- 21 A. We are regulated. That's -- we are a
- 22 regulated industry. I would expect that that's what we
- 23 are supposed to do.
- Q. That's right.

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- A. Rightfully so, but we do make a considerable --
- Q. And the Commission's docket -- I have some documents which I'll spare us all conversation about, but the Commission's docket will reflect the number, the nature, the size of the filings that you make in the course of any year, and certainly in the course of the test year up until this hearing?
 - A. Yes, it will.
- Q. Okay. So this data request, Number 62 requesting that you provide some specific information from your human resources department, came in on a Wednesday afternoon in the context that I just described and was a thing about which Mr. Grantmyre reminded us, and here I'll have to yield to somebody else's recollection, perhaps on Friday, but certainly on Sunday afternoon, with an e-mail to Mr. Bennink and myself; is that correct?
 - A. That is correct, yes.
- Q. Was the office response to that consistently to object to it for relevance?
 - A. It was.
- Q. And are you aware whether the Public Staff ever made a motion to compel?

- A. I'm not aware.
- Q. Okay. All right. We're going to leave that.

 And --
- A. If I might add to that, those questions 7 and 8 were regarding the personnel that we spoke with yesterday --
 - Q. Yes.

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- A. -- which I believe the answers were pretty well known by the Public Staff as we discussed.
- Q. But nonetheless, this wasn't some willful or antagonistic refusal to go find the information, was it?
- A. No. At this time, it was bandwidth. We -- they asked for specific dates and times, and that would have had to gone through HR.
- Q. Right. Let's turn to the Price Waterhouse and Ernst and -- I guess they were Ernst & Whinney at the time. There were some questions from Mr. Grantmyre about audits and why Aqua's prior auditor, I believe it was Ernst & Whinney, but whoever it was, Price Waterhouse or Ernst & Whinney, why they didn't review and focus on the Flowers Plantation developer agreements.
 - Do you remember that?

A. I do.

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- Q. He noted that you had filed around 50, I believe; is that correct?
 - A. I believe it was 50 or 51.
 - Q. And you filed them with the Commission?
- 6 A. That's correct.
- 7 Q. Over a period of years?
 - A. That's correct.
- 9 Q. I believe Mr. Grantmyre, in the course of 10 questioning you, indicated that PW had many 11 opportunities to make a selective review of the 12 contracts; is that correct?
 - A. That's what he indicated, yes.
 - Q. Is it the Company's position in this case, or their assertion in this case, that the Public Staff also had an equal number of opportunities to analyze those developer agreements; is that correct?
 - A. That is correct.
 - Q. That is not said in any way to indicate that the Company's responsibility is offloaded to the Public Staff, correct?
 - A. No, not at all.
 - Q. It is simply to say there was a regulatory opportunity based upon filings publicly made to review

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these transactions either in a rate case or outside of a rate case?

- A. That's accurate.
- Q. Because they're filed with the clerk?
- A. That's correct.
 - Q. Okay. We're going to move now to Johnston County, and I want to ask you actually some specific questions first, and then I'll move to some general ones.
 - Mr. Grantmyre mentioned that Aqua had initiated several meetings with the Public Staff to discuss how much capacity to buy; is that correct?
 - A. That's correct, yes.
 - Q. And I think we've established in here, we've seen on the record -- I actually had a redirect exhibit, but Mr. Grantmyre beat me to it -- this June 19, 2018, letter was the Public Staff's effort to provide you some guidance.

Is that how you would view it with respect to this capacity purchase issue?

- A. I would agree with that, yes.
- Q. How did you -- how would you characterize the advice?
 - A. Well, we talked, as I mentioned a little bit

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- earlier when Mr. Grantmyre was crossing me, the letter came in and recommended that we buy as much capacity as CIAC as we had received. There is specific wordings in there, but it was taken by me that, well, we had \$2 million of CIAC -- I think that was on the record, I was \$2,900,000-something -- that we had received from Buffalo Creek. And that was approximately amount of money that would have cost to buy 250,000 gallons of capacity from Johnston County. And we have to buy in 25,000-gallon increments. So we bought 2,120,000 gallons. I'm sorry, dollars of capacity.
 - Q. Now, is it correct, in this case, that the Public Staff is proposing that the full \$2.1 million of the purchase price be considered an asset held for future use?
 - A. That is what's proposed by the Public Staff, and that would eliminate our ability to recover any of that amount.
 - Q. So my next question was tell us what that means. Did you just tell me what that means?
 - A. I think I did.
- Q. So this amount would be removed from rate base?
 - A. It would be remove from rate base.

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- Q. No recovery of the asset or the carrying costs?
 - A. Not in this case.
- Q. Since you collected about \$2 million of CIAC already recorded on your books, wouldn't that just about fully offset the 250,000 gallons of your \$2,120,000 purchase from Johnston County and result in no negative impact to Aqua?
- A. It would if the full \$2 million of CIAC, and that's C-I-A-C. If the full \$2 million of CIAC was associated with the asset that we bought, that 2 should have been removed and put into assets held for future use, because we basically took that money and bought the asset with it. So it's -- it's a complete -- it would have been a complete offset.

The way that the Public Staff proposes their adjustment, though, is they're calculating the amount of corresponding CIAC to be only \$1,497,000. So that's what they're recommending that they pull off and offset my \$2,120,000 asset. And that's -- so that leaves about \$600,000 net that would be off balance sheet, not earning. They're agreeing to remove that \$1,497,000 to associate with that. But it's also leaving \$500,000 of CIAC that's been collected, previously recorded on the

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books there to offset other assets unrelated that would otherwise be earnable assets.

So it doesn't show up in the adjustments, but it has an impact of removing \$500,000, because that's the amount that's left. \$2 million of CIAC collected, they're going to move off \$1,497,000, so about \$500,000 would be left to stay on the books, offsetting assets that it doesn't relate to.

- Q. So what does that mean to your revenue requirement?
- A. Approximately \$50,000 annually just for that piece of it. And then the \$600,000 that's off balance sheet, we wouldn't be able to collect on that either, that's about \$60,000 in addition.
- Q. I think you spoke to this, but I want to be sure that we have this on the record.

Is this revenue requirement impact identified by a Public Staff proposed adjustment, per se?

A. No. Because of the way it's being proposed -- and I use this term smokescreen. Because of the handling and taking the \$2.12 million off the books and putting off as this asset held for future use, it has these alternative impacts that you don't see in an adjustment. The easiest thing would be to

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leave the \$2.1 million on the books, and then the full \$2 million of CIAC that's been collected basically offsets it.

- Q. Will the 250,000 gallons of capacity purchased allow you to serve all of the Buffalo Creek lots that have already been paid?
- A. Yes. The 250,000 gallons -- so we've received, and it's in my Table 2 on page 18. I've done a calculation to re-rate all of the sold capacity for Buffalo Creek, and that amount of capacity totals \$259,000 -- or 259,000 gallons using the current plant re-rating of 180 gallons per day.

However, it should be noted that we own this capacity. The 180 gallons per day when you've got to do capacity upgrades, DEQ used them to give you the -- I think Mr. Junis spoke about before, the 80 and 90 percent rule. They -- DEQ kind of gives you notice, hey, you're getting to 80 percent of your capacity, you need to build more. Or what's your plan is what they ask for. If I'm not going to build any more, you don't stop at 80 percent. But the 180 is as low as DEQ will go.

The actual flow -- and we just did our plant re-rating to 180, so we had to run these numbers

- 1 | last -- I think it was in 2017, is -- the actual flow
- 2 | from each of these lots is about 115 gallons per day.
- 3 I have a ton of capacity that's serving all the
- 4 | customers I've sold to already.
- So to answer your question, the 250 that I

 just bought, will it serve the Buffalo Creek customers

 that I've sold this capacity to? Absolutely. And
- 8 more.

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- 9 Q. How much wastewater treatment plant capacity
 10 does Aqua now own to serve the Flowers Plantation
- 11 | development?
- A. So we have 350,000 gallons built, that's in the Neuse Colony plant, and then we have the 250. So 600,000 gallons.
 - Q. So this 600,000 gallons of Aqua capacity will serve all current lots; is that correct?
 - A. Oh, absolutely, yes.
 - Q. And you would be able to continue to sell capacity and collect additional CIAC; is that correct?
 - A. We would, yeah. The re-rating of the -- the re-rating of the plant allows us to sell unused capacity. So we can sell it beyond what was stated as sold on the books. So again, in my tables, and the Public Staff's position is we sold it at 360, and 240,

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and 180, whatever the rating was at that time. Well, when it comes down to it at the end of the day, I own the plant. Or I don't personally, but Aqua owns the plant, and, in fact, most of that -- actually, all of that plant, I don't even own it, the customer owns it. The customer has already contributed enough CIAC -- or the developers have contributed enough CIAC to pay fully for the plant that's in the ground, the 350,000 gallons, excuse me.

And we are -- and as I mentioned, we collected \$2 million of CIAC that just bought the 250,000 gallons for those customers. That plant has been fully paid for -- just about fully paid for by the developers already, and I still have access that I can sell off and I'll continue to sell.

- Q. So this re-rating of the plant to 180 gallons per unit from 360, does this benefit the customer and reduce rates ultimately?
- A. It does. The gallonage cost that you're going to collect from 360 or two lots split at 180, because they're only using 180, so I can -- it will end up being the same amount of CIAC at the end, but I now have more customers on. If I have more customers on, those customers can share -- it dilutes the fixed

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costs, if you will. It actually dilutes the rates.

There's actually a decrease in rates by having more customers. That's why growth is good. Not just for Aqua, but growth is good for the customers as well.

- Q. And so who will pay Aqua for future capacity needs?
- A. The future lots that are sold. We buy capacity or we build capacity as it's needed to serve the flows that are there today and in a short time in the future as we project it. When I go buy that next 250,000 gallons of capacity, I have 500,000 gallons I'm obligated to committed to buy with Johnston County, bought 250. The next 250 will be purchased at a time to serve the customers when those lots close or are developed.
- Q. Does the Public Staff's proposed treatment affect Aqua only in this rate case?
- A. No. With the way the Public Staff has proposed it by moving the \$2.12 million to the assets held for future use, when that does get brought onto the books and is considered used and useful, absent my argument earlier, but when that's brought on, they're assuming that I undercharged and then want to impute CIAC. So they haven't imputed the CIAC for that part

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that's off the books right now, but when that gets brought onto the books, I estimated it was about \$600,000 of additional CIAC that they would attempt to impute.

- Q. And can you quantify the extent to which that's an annual revenue impact for Aqua?
- A. For that one piece, it's about \$0.10 on the dollar in general, so -- for an asset. The revenue requirement for an asset is about \$0.10 on the dollar. So that would be about \$60,000 in annual revenue requirement that would be imputed.
- Q. In the June 19th Public Staff letter to Aqua, was it your understanding that the Public Staff was recommending that Aqua purchase the amount of gallons and not necessarily a focus on the dollars that say you collected per -- that they say you collected per the books?
- A. And that's exactly it. That's what I've been saying, is we kind of -- maybe we generalize. I mentioned CIAC is contributions in aid of capital.

 It's a payment that's a dollar amount. We bought as much capacity as CIAC we received, and that's what we did. We bought 250,000 gallons of CIAC at \$2,120,000 which is very close to the \$2,000,997, I think, that we

had received, or 925.

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- Q. So if you did -- so was this a request to Aqua, or suggestion to Aqua to buy an asset for which you could not totally recover and for which you will be able to collect CIAC in the future?
- A. So if we took the other side, I assumed they meant the CIAC contributions, the dollars, but if they meant the quantity of CIAC that we received, again, in my Table 2 on page 18 of my rebuttal, the Public Staff is saying I collected 333,000 gallons of CIAC, and I only bought 250.

If they were, in that letter, saying I should buy as much CIAC as we've collected, then they're now saying that I should have actually bought an additional, what is that, 80,250? An additional 80,000 gallons of capacity at an additional \$8, so it's another \$640,000, for which, then, they were just going to turn around and impute more CIAC, so it's effectively -- it's just a write-off.

But that would be an advanced purchase of the CIAC that we did not receive money for, or contributions for, that would be assumed to be asset held for future use and sit on our side books kind of like good will and not earn anything on it. And we

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would be paying the carrying costs for that additional \$600,000. "We" meaning Aqua would exclusively.

- Q. And we have you purchasing capacity that you don't need right now; is that correct?
- A. When we're running a business, you build or you buy based on the capacity that you need or it is in the foreseeable future. And that's part of the problem with this contract is it's requesting you to -- basically, to end up as a neutral position back in 2005 to buy capacity that I still don't need.
- Q. Do you agree with the Public Staff's characterization of your -- of Aqua's administration of this contract and all things flowing from it as being imprudent?
- A. Absolutely not. I think that we've prudently managed the way we -- a utility should operate. We -- as I just said, we buy capacity, we build capacity as it's needed or when it's needed in the foreseeable future. Trying to manage to the terms of this contract retroactively, I can see where there's confusion.

 There's a lot of complexity to it. But when it comes down to it, it's as simple as you build or buy when you need it, and you don't hold an asset that's just going to sit out here for no benefit.

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MS. SANFORD: Commissioner Brown-Bland, I am not going to finish by 12:30. I'll be close, but not close enough to ask you to stay, because I understand you have other commitments. I don't have much more, but this would be a good stopping place, and I project I can finish in between 10 and 15 minutes in the morning.

COMMISSIONER BROWN-BLAND: Very good.

Just to make the use of a couple of minutes here,
the Commissioner would request from the Public
Staff -- I would normally do this at the end, but
we need every minute to get this case done. We
would request from the Public Staff the provision
on the calculation of the adjustments, revenue
requirements and rates, and we would ask you to
provide to our Commission staff and to any other
party who requests it, the Excel files used by the
Public Staff witnesses Henry Cooper, Boswell, and
Junis to calculate the pro forma adjustments, the
revenue requirements, and the rates in each of
Aqua's five rate divisions. Is that good?
Commissioner Clodfelter?

COMMISSIONER CLODFELTER: Thank you,

Madam Chairman. I would like to ask too if the

Page 131 1 Company would be willing to submit a late-filed 2. exhibit of any documentation that shows DEQ 3 approval of the interconnection that Mr. Becker 4 referred to in his cross examination by 5 Mr. Grantmyre. Interconnection for the new capacity purchase of Johnston County. If there is 6 7 documentation of that and it's not just an oral 8 statement, if the Company would file as a 9 late-filed exhibit, that documentation, I would 10 appreciate it. 11 THE WITNESS: I'm sorry. Commissioner Clodfelter, the most recent one I was 12 13 referring to? 14 COMMISSIONER CLODFELTER: The one that 15 you referred to that occurred about two weeks ago. 16 THE WITNESS: Yes. 17 MS. SANFORD: And I have one more 18 question, if I might. Is this room to be in use this afternoon? 19 2.0 COMMISSIONER BROWN-BLAND: 21 MS. SANFORD: This has to do with 22 whether I have to clean up. 23 COMMISSIONER BROWN-BLAND: This room will be in use. 24

Page 132 1 MS. SANFORD: Thank you. 2 COMMISSIONER BROWN-BLAND: Perhaps 3 unfortunately, but it will be. All right. We will finish this up tomorrow. That's an order. No, I'm 4 5 just kidding. We will finish this up tomorrow, and 6 we will return here at 9:00 in the morning. 7 stand in recess. 8 (The hearing was adjourned at 12:29 p.m. 9 and set to reconvene at 9:00 a.m. on 10 Tuesday, September 25, 2018.) 11 12 13 14 15 16 17 18 19 2.0 21 22 23 24

CERTIFICATE OF REPORTER

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3 STATE OF NORTH CAROLINA

4 COUNTY OF WAKE

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I, Joann Bunze, RPR, the officer before whom the foregoing hearing was taken, do hereby certify that the witnesses whose testimony appears in the foregoing hearing were duly sworn; that the testimony of said witnesses was taken by me to the best of my ability and thereafter reduced to typewriting under my direction; that I am neither counsel for, related to, nor employed by any of the parties to this; and further, that I am not a relative or employee of any attorney or counsel employed by the parties thereto, nor financially or otherwise interested in the outcome of the action.

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JOANN BUNZE, RPR

Notary Public #200707300112

This the 26th day of September, 2018.

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