

ML Christopher J. Ayers  
Executive Director, Public Staff  
4326 Mail Service Center  
Raleigh, NC 27699-4326



April 2, 2020

Dear Mr. Ayers •

I am a resident of Woodlake, a community in Moore County. I am also a customer of Aqua North Carolina, Inc. I am writing in regard to Aqua's Water/Sewer rate increase request, Docket No.W-218, Sub 526.

I am requesting the Public Staff to pay particular attention to the mathematics used by Aqua to calculate the percent increase in water/sewer rates. Specifically, my water meter rate goes from \$19.25 to \$21.57, an increase Of 12+<sup>0</sup>/0. My per gallon of water charge remains at \$2.77/1000 gal. My sewer rate goes from \$72.04 to \$80.18, an increase of 11+<sup>0</sup>/0. I eliminated the Water and Sewer Improvement charge but still applied the \$7.40 in credits.

My calculations of the effect on my monthly water/sewer bill would be an increase of 10%, using my average monthly consumption of 1800 to 2000 gallons, Even if I use Aqua's claimed average usage of 4,896 gallons, my bill would still increase 9.1%. This is totally inconsistent with Aqua's claim of only a 4.3% increase for the Woodlake Development.

I understand that written statements are not evidence unless testify, which I do not Intend to do. I do hope they will be found consistent with calculations made by the Public Staff and used appropriately in judging the requested rate increase. I am copying this letter to the Attorney General suggesting that the misrepresentation that the proposed rate increase would only result in a 4.3% increase, might constitute lying in an official document or even a fraud by the applicant.

Thank you for your attention.

A handwritten signature in black ink that reads "Alan E. Frazelle".

Alan E. Frazelle 629  
Cottonwood Court  
Vass, NC 28394

cc: The Honorable Josh Stein, Attorney General  
9001 Mail Service Center Raleigh,  
NC 27699-4300