

From: smtprelay
Sent: Friday, October 11, 2019 6:54 AM
To: Statements
Subject: Statement of Position Submitted by Michael ferrara

Statement of Position Submitted

Name

Michael ferrara

Email

mjferra@icloud.com

Docket

W-354,sub364

Message

This water increase for the “point”, Mooresville,N.C. is insane. The 30% example increase is very low and my calculations indicate an increase over 50%, for my home,with just 3 residents. We have had drought conditions all year and the last 3 years have been very dry. What are we to do, have all our grass and landscaping die. As it is I am finding out how expensive it is to maintain a decent lawn in this area of N.C. I do not live on the lake so I cannot use lake water to irrigate. We are frugal now with our day to day water use. I am retired and this will be a major impact on our already tight budget. Just the notion of increasing such an essential need by 30 to 50% is outrageous.

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Campbell, Kimberley

From: Wade, Sharon <sharon.wade@psncuc.nc.gov>
Sent: Friday, October 11, 2019 11:36 AM
To: Statements
Cc: Casselberry, Gina
Subject: Docket No. W-354 Sub 364 FW: [External] Carolina Water Service Proposed Rate Increase

From: cinghram@aol.com <cinghram@aol.com>
Sent: Thursday, October 10, 2019 5:41 PM
To: Wade, Sharon <sharon.wade@psncuc.nc.gov>
Subject: [External] Carolina Water Service Proposed Rate Increase

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Dear Ms. Wade,

Despite earning an MBA from the Kellogg School at Northwestern University, Evanston, Illinois, I don't pretend to be able to understand Docket No. W-354, Sub 364, dated August 2, 2019. I am informed by neighbors I trust, however, that it is a major rate increase for our subdivision of Connestee Falls, Transylvania County, NC.

I object to the utility being granted a rate increase--even being **considered** for a rate increase.

We have had several hikes in our water and sewer rates in the six years since we have owned our property.

Moreover, the water and sewer utilities provided by Carolina Water **are extremely unreliable**. Going back to March 12 of this year, our property has been under a boil advisory three times: May 8, June 1, and August 8. Also due to a sewer leak, Lake Tioroga was closed May 25, not reopening until May 31. I cannot access records prior to March 12, but the experience has been similar for at least the past three years.

Until Carolina Water Service demonstrates that it can be a reliable utility and deliverer of the most basic of services, they should not be granted a rate increase. Performance benchmarks should be established so that improvement can be measured in the future before consideration of a rate increase.

Sincerely,
Nick Revill & Cheryl Inghram, 45 Tsalagi Dr, Brevard, NC 28712, 828-862-8470

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Oct 11 2019