

Beverly Perdue, Governor

Edward S. Finley, Jr., Chairman



NORTH CAROLINA UTILITIES COMMISSION

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Clerk's Office N.C. Utilities Commission

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N.C. Utilities Commission to Implement 984 Area Code on March 31

Additional area code will require 10-digit dialing in the Raleigh area

RALEIGH – The option to place local calls using 7-digits in the current 919 area code will end March 30, 2012. Beginning March 31, 2012, all local calls in the current 919 area code must be placed using the 10-digit telephone number (919 or 984 plus the 7-digit local telephone number). Customers having automatic dialing equipment, including alarm or security systems, abbreviated dialing, or a PBX system, should make the necessary changes to accommodate mandatory 10-digit dialing including, if necessary, working with their service provider.

Further, Extended Area Service (EAS) calls between customers in the 919/984 area code to customers in the 252, 336 and 910 area codes, and vice versa, will also require 10 digit dialing beginning March 31, 2012. Dialing three digit numbers such as 211, 311, 411, 511, 611, 711, 811, and 911 will remain the same and will not be impacted by the new 10-digit dialing requirement.

Customers seeking new telephone numbers in the current 919 area code region may be assigned the new 984 area code as early as April 30, 2012. Existing telephone numbers in the 919 area code will remain the same.

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