"Quarterly Review"

Selected Financial and Operational Data:

Re:

Electric Companies

- Duke Energy Carolinas, LLC
- Duke Energy Progress, Inc., d/b/a Duke Energy Progress
- Virginia Electric and Power Company, d/b/a Dominion North Carolina Power

Natural Gas Local Distribution Companies

- Piedmont Natural Gas Company, Inc.
- Public Service Company of North Carolina, Inc., d/b/a PSNC Energy
- Quarter Ending September 30, 2014 ■

Prepared by: North Carolina Utilities Commission Operations Division

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State of North Carolina

Htilities Commission
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COMMISSIONERS EDWARD S. FINLEY, JR., CHAIRMAN BRYAN E. BEATTY SUSAN W. RABON

January 15, 2015

COMMISSIONERS TONOLA D. BROWN-BLAND DON M. BAILEY JERRY C. DOCKHAM JAMES G. PATTERSON

MEMORANDUM

TO:

Chairman Edward S. Finley, Jr. Commissioner Bryan E. Beatty Commissioner Susan W. Rabon

Commissioner ToNola D. Brown-Bland

Commissioner Don M. Bailey Commissioner Jerry C. Dockham Commissioner James G. Patterson

FROM:

Donald R. Hoover, Director 🔀

Operations Division

The Operations Division hereby presents for your consideration the *Quarterly Review* for the calendar quarter ending September 30, 2014. Such report, which has been prepared by the Operations Division, presents an overview of selected financial and operational information and data for five major investor-owned public utilities regulated by the Commission.

Should you have questions concerning the report, Freda Hilburn, Bliss Kite, or I will be pleased to be of assistance.

Thank you for your consideration.

DRH/FHH/BBK/jme

Table of Contents

Part		Page
1	Introduction	1
11	Review of Key Financial Ratios:	9
	Summary Statement of Key Financial Ratios For Five Selected Companies For The Twelve Months Ended September 30, 2014 – Returns on Common Equity, Overall Rates of Return, Common Equity Capitalization Ratios, And Debt Ratios – And Certain Rate Case Data	10
	Statement of Authorized Returns on Common Equity and Overall Rates of Return Granted By Various Public Utility Regulatory Agencies As Reported By <u>Public Utilities Reports</u> , Volume Nos. 305-315, from June 2013 Through November 2014.	12
111	Overviews of Selected Financial and Operational Data By Utility:	14
	■ Electric Companies:	
	Duke Energy Carolinas, LLC	15
	Duke Energy Progress, Inc., d/b/a Duke Energy Progress	16
	 Virginia Electric and Power Company, d/b/a Dominion North Carolina Power 	17
	Natural Gas Local Distribution Companies:	
	Piedmont Natural Gas Company, Inc.	18
	 Public Service Company of North Carolina, Inc., d/b/a PSNC Energy 	19
IV	Telecommunications Companies - Annual Report Filings	20
V	Appendix A – Electronic Distribution List	

Part I

Introduction

The purpose, structure, focus, and an abbreviated synopsis of the nature of the contents of this report is presented here.

The Quarterly Review has been designed and is structured so as to provide, in a clear and concise format, relevant and useful financial and operational information pertaining to five major investor-owned public utilities regulated by the North Carolina Utilities Commission (Commission): three electric companies and two natural gas local distribution companies. The primary focus of this report is one of a jurisdictional financial nature. However, albeit limited, certain jurisdictional operational information is also included.

To a vast extent the information presented herein is organized into individual company overviews and covers a period of five years. From a general viewpoint, the individual company overviews provide information that users of this report will find helpful from the standpoint of gaining insight into each company's jurisdictional financial standing and in acquiring a sense of the magnitude of each company's overall jurisdictional economic dimension.

Significant changes have taken place with regard to the annual reporting requirements for the price plan regulated telephone companies which have impacted the conformity and comparability of the financial and operational information provided by such companies for the 12-month reporting period ending December 31, 2011 and beyond. Specifically, on June 30, 2011, in Docket No. P-100, Sub 72b, the Commission issued an Order ruling on a petition filed by the North Carolina Telecommunications industry Association, Inc. on March 16, 2011, requesting modification or elimination of certain reporting requirements relating to incumbent local exchange companies (ILECs) and/or competing local providers (CLPs). The June 30, 2011 Order, among other things, revised Commission Rule R1-32 by adding a new Subsection (e1). Such revision allows ILECs, that are price plan regulated under G.S. 62-133.5(a), and any carrier electing regulation under G.S. 62-133.5(h) to satisfy all of their annual reporting obligations by one of the two following ways: (1) by providing a link to their annual filings with the Securities and Exchange Commission (SEC), if they are publicly traded entities, or (2) by filing copies of their audited financial statements with the Commission, if they are not publicly traded entities. By Order dated November 22, 2011, in Docket No. P-100, Sub 165A, the Commission applied this same rule to entities operating under G.S. 62-133.5(m). The foregoing would be in lieu of filing annual reports regarding the North Carolina Operations on forms furnished or approved by the Commission. Price plan regulated telephone companies are to either provide their annual reports to the Commission or otherwise satisfy their annual reporting obligations under Commission Rule R1-32, Subsection (e1) as soon as possible after the close of the calendar year, but in no event later than the 30th day of April each year for the preceding calendar year.

Seven of the eight ILECs for which the Commission last reported financial information for the 12-month period ending December 31, 2010, have since chosen to meet their annual reporting obligation by providing links to their annual filings with the SEC. As a result of such significant changes in the annual reporting requirements, financial

information related to the telecommunications companies is no longer being provided in this report. However, for the following ILECs: (1) BellSouth Telecommunications, LLC, d/b/a AT&T North Carolina (AT&T North Carolina); (2) Carolina Telephone and Telegraph Company LLC, d/b/a CenturyLink (Carolina); (3) Central Telephone Company, d/b/a CenturyLink (Central); (4) Mebtel, Inc., d/b/a CenturyLink (Mebtel); (5) Frontier Communications of the Carolinas Inc. (Frontier); (6) Verizon South Inc. (Verizon South); (7) Windstream Concord Telephone, Inc. (Concord); (8) Windstream Lexcom Communications, Inc. (Lexcom); and (9) Windstream North Carolina, LLC (Windstream NC) the url addresses/links to their 2013 annual filings with the SEC are provided in the report in Part IV.

With respect to other changes related to matters concerning the price plan regulated telephone companies, on June 30, 2009, House Bill 1180 (HB1180) became law as set forth in Session Law 2009-238. Said law, entitled "An Act Establishing the Consumer Choice and Investment Act of 2009," created a new category of price plan operation whereby any ILEC or CLP may choose to adopt such a plan by simply "filing notice of its intent to do so with the Commission," with such election being effective immediately upon filing. Subsection (h) price plans provide for extensive deregulation of an electing telecommunications company's "terms, conditions, rates, or availability" relating to its retail services. An ILEC electing Subsection (h) is required to continue to offer stand-alone basic residential lines to all customers who choose to subscribe to that service at rates that can be increased annually by no more than the percentage increase over the prior year in the Gross Domestic Product Price Index (GDP-PI). While such deregulation is very extensive by historical standards, it is not a complete deregulation of carriers electing Subsection (h).²

Currently, there are eight ILECs operating under Subsection (h) price plans as a result of their notices of election filed pursuant to G.S. 62-133.5(h): (1) Verizon South³ (notice filed on July 21, 2010 to become effective immediately, in Docket No. P-19, Sub 277M); (2) Frontier (notice filed January 30, 2012 to become effective immediately, in Docket No. P-1488, Sub 1A); (3) Concord (notice filed July 26, 2012 to become effective immediately, in Docket No. P-16, Sub 181L); (4) Lexcom (notice filed July 26, 2012 to become effective immediately, in Docket No. P-31, Sub 145C); (5) Windstream NC (notice filed July 26, 2012 to become effective immediately, in Docket No. P-118, Sub 86L); (6) North State Telephone Company, d/b/a North State Communications (North State) (notice filed November 30, 2012 to become effective immediately, in Docket No. P-42, Sub 137F); (7) Ellerbe Telephone Company (Ellerbe) (notice filed December 30, 2013 to

¹ In general, the Commission refers to the new price plan category which resulted from the passage of HB1180 as "Subsection (h) price plans".

² See Docket No. P-100, Sub 165 for additional information regarding the implications of the enactment of HB1180 and the implementation of Subsection (h) price plans.

³ Such election relates to Verizon South's only exchange, the Knotts Island exchange.

become effective January 1, 2014, in Docket No. P-21, Sub 75); and (8) Town of Pineville, d/b/a Pineville Telephone Company (Pineville) (notice filed July 1, 2014 to become effective immediately in Docket No. P-120, Sub 27).

Furthermore, on April 26, 2011, Senate Bill 343 (SB 343) became law as set forth in Session Law 2011-52. Said law, entitled "An Act Establishing the Communications Reform and Investment Act of 2011", created a new category of price plan operation outlined in G.S. 62-133.5(m)⁴ whereby any local exchange company that forgoes receipt of any funding from a state universal service fund or alternative funding mechanism that may be established to support universal service as described in G.S. 62-110(f1) and whose territory is open to competition from CLPs may choose to adopt a Subsection (m) price plan⁵ by simply "filing notice of its intent to do so with the Commission," with such election being effective immediately upon filing. Subsection (m) price plans provide, among other things, that "the Commission shall not impose any requirements related to the terms, conditions, rates, or availability of any of the local exchange company's retail services."

Currently, there are four ILECs operating under Subsection (m) price plans as a result of their notices of election filed pursuant to G.S. 62-133.5(m): (1) AT&T North Carolina (notice filed October 14, 2011, to become effective immediately, in Docket No. P-55, Sub 1013M); (2) Carolina (notice filed October 31, 2014 to become effective November 1, 2014, in Docket No. P-7, Sub 825N); (3) Central (notice filed October 31, 2014 to become effective November 1, 2014, in Docket No. P-10, Sub 479O); and (4) Mebtel (notice filed October 31, 2014 to become effective November 1, 2014, in Docket No. P-35, Sub 96J). Prior to such elections, these entities were operating under Subsection (h) price plans.⁷

As a result of their Subsection (h) or Subsection (m) elections, the twelve ILECs discussed hereinabove are no longer required to provide an annual report to the Commission as directed by Commission Rule R1-32, commencing with the calendar year

⁴ The enabling legislation was initially specified in G.S. 62-133.5(I); however, such reference has been renumbered and codified in the General Statutes of North Carolina as G.S. 62-133.5(m). Consequently, on April 27, 2012, the Commission issued an Errata Order to correct the reference of Subsection (I) in prior Commission orders to Subsection (m) for consistency with the codification in the General Statutes.

⁵ In general, the Commission refers to the new price plan category which resulted from the passage of SB 343 as "Subsection (m) price plans".

⁶ Such retail services include stand-alone basic residential lines. See Docket No. P-100, Sub 165A for additional information regarding the implications of the enactment of SB 343 and the implementation of Subsection (m) price plans.

⁷ On October 5, 2009, in Docket No. P-55, Sub 1013M, AT&T North Carolina filed its notice of election of a Subsection (h) price plan. On March 8, 2012, in Docket Nos. P-7, Sub 825M, P-10, Sub 479N, and P-35, Sub 96I, Carolina, Central, and Mebtel, respectively, filed their notices of election of a Subsection (h) price plan.

in which the Subsection (h) election became effective (2009: AT&T North Carolina; 2010: Verizon South; 2012: Frontier, Carolina, Central, Mebtel, Concord, Lexcom, Windstream NC, and North State; and 2014: Ellerbe and Pineville). Alternatively, as required by the Commission's March 30, 2010 Order in Docket No. P-100, Sub 165, and the November 22, 2011 Order in Docket No. P-100, Sub 165A, these ILECs will provide the Commission, on an annual basis, a link to their financial filings with the SEC.

This report has been prepared solely for the use of the Commission. The responsibility for developing and preparing the report is that of the Commission's Operations Division. The preponderance of the information and data included in and/or on which the report is based has been provided by the companies. Such data has not been audited or otherwise verified. Therefore, the Operations Division, although it believes the aforesaid data to be true and correct in each and every respect, cannot and does not offer any attestation in that regard.

A Specific Objective

A specific objective of this reporting process is to present to the Commission, on an ongoing basis, meaningful information regarding the financial viability of the subject companies, including the reasonableness of the overall levels of rates and charges currently being charged by jurisdictional utilities, whose rates are cost based, for their sales of services. Cost based regulation is synonymous with rate base, rate of return regulation.

Under rate base, rate of return regulation, the cost of service of a public utility is defined as the sum total of reasonable operating expenses, depreciation, taxes, and a reasonable return on the net valuation of property used and useful in providing public utility services. Therefore, the reasonableness of a public utility's rates is a function of the reasonableness of the level of each individual component of its cost of service.

The reasonable return component of the cost of service equation refers to the overall rate of return related to investment funded by all investors, including debt investors as well as preferred and common equity investors. The costs of debt capital and preferred stock, which are essentially fixed by contract, must be deducted from revenue, like all other components of the cost of service, in determining income available for distribution to common stockholders. Therefore, generally speaking, a very meaningful measure of the profitability of any utility, and consequently the reasonableness of its overall rates and charges, is the return earned on its common shareholders' investment, i.e., its return on common equity, over some specified period of time. Typically, such returns are measured over a period of one year. Thus, annual returns on common equity and certain other key

⁸ Regarding Limited Liability Corporations (LLCs), equity investors are, typically, referred to as "members" rather than as "shareholders or stockholders". Consequently, references to "common shareholders/stockholders", as contained herein, are also intended to apply to equity investors of LLCs as well. Additionally, discussion regarding "return on common equity" and the "common equity capitalization ratio" would also apply to the LLC's "return on members' equity" and "members' equity capitalization ratio".

financial ratios, which among other things give significant perspective to the common equity returns, are the focal points of this report.

The Key Financial Ratios

Specifically, the key financial ratios presented herein for use in reviewing the companies' financial viabilities, including their profitability and consequently the reasonableness of their rates and charges are (1) the return on common equity, (2) the common equity capitalization ratio, (3) the pretax interest coverage ratio, and (4) the overall rate of return.

The Return on Common Equity

As indicated, the return on common equity is a key financial indicator which measures the profitability of an enterprise from the standpoint of its common stockholders over some specified period of time. That return or earnings rate reflects the ratio of earnings available for common equity to the common-equity investors' capital investment. As previously stated, the ratio is significant because it traditionally represents profitability after all revenues and costs, other than the cost of common equity capital, have been considered. From the standpoint of measuring profitability, return on common equity is indeed "the bottom line".

The Common Equity Capitalization Ratio

The common equity capitalization ratio is the ratio of common equity capital to total investor-supplied capital of the firm. That ratio is significant because it is a major indicator of the financial riskiness of the firm, particularly from the standpoint of the common stockholders. The issuance of debt capital, assuming no offsetting decrease in preferred stock, decreases the common equity capitalization ratio, and its existence creates what has come to be known as financial leverage. The risk borne by shareholders that accompanies that leverage is known as financial risk. As the proportion of debt in the capital structure increases, so does the degree of financial leverage and thus shareholders' risk and consequently the shareholders' requirements regarding expected return, i.e., the expected return on common equity or, in regulatory jargon, the cost of common equity capital.

Alternatively, the financial riskiness of the firm, some might argue, is more appropriately revealed when expressed in terms of debt leverage, particularly when preferred stock is present in the capital structure. Such leverage is the ratio of long-term debt capital to total investor-supplied capital. Both approaches are clearly insightful and useful. In evaluating the superiority of one approach in comparison to the other, one should consider the context within which the information is to be used. Since a major objective of this report is to review the reasonableness of the levels of earnings of the companies' common stockholders, and in consideration of the other key financial benchmarks which are also presented herein, the common equity capitalization ratio appears to be the most

appropriate and meaningful measure of the financial riskiness of the companies for use in this regard.

The Pretax Interest Coverage Ratio

The pretax interest coverage ratio is the number of times earnings, determined before consideration of income taxes and interest charges, cover annual interest charges. That financial indicator is particularly important to debt investors because holders of the company's outstanding debt, including long-term bonds, receive interest payments from the company before any earnings are determined to be available for distribution to preferred or common equity investors. Pretax interest coverage is measured before income taxes because interest expense is deductible in arriving at taxable income. Therefore, generally speaking, debt holders can expect to be paid before the company incurs any liability for the payment of income taxes. From the debt holder's perspective, all other things remaining equal, the higher the pretax interest coverage the better.

The Overall Rate of Return

The overall rate of return measures the profitability of a firm from the standpoint of earnings on total investment, including investment funded by both debt and equity investors. Specifically, in the public utility regulatory environment, it is the ratio of operating income to total investment.

The Propriety of the Methodology

The foregoing financial benchmarks, as presented in this report, have been determined on the basis of the companies' actual operating experience. Under rate base, rate of return regulation, North Carolina statutes require that the companies' rates be determined on a normalized, pro forma, end-of-period basis based upon an historical test period. Stated alternatively, the Commission, in setting prospective rates, essentially, must take into account the company's current level of operations adjusted for known and material changes in the levels of revenues and costs that the company can reasonably be expected to experience over a reasonable period of time into the future. Thus, rates, which are established for use prospectively, are set, to a certain extent and within certain constraints, on the basis of revenue and cost expectations, including investor expectations regarding their return requirements, as opposed to simply setting prospective rates solely on the basis of actual operating experience.

The process of setting prospective rates is inherently and exceedingly time consuming, difficult, and otherwise costly to both companies and regulators. It involves the assimilation, investigation, and evaluation of enormous amounts of complex information and data which invariably leads to multifarious issues; many, if not most, of which must be resolved through adjudication.

It is far less difficult and costly to perform an intellectual, financial analysis of the need to undertake the aforesaid process. Such preliminary analysis avoids the unnecessary incursion of the immense costs of setting prospective rates. Those are precisely the reasons why this report is focused on a review of the returns on common equity and other key financial ratios which the companies are currently earning or achieving under their existing rates and charges. Those ratios, when considered in conjunction with statutory ratemaking requirements, prevailing economic conditions, and certain other financial indicators, including returns on common equity and overall rates of return currently being authorized by other public utility regulatory agencies, are meaningful indicators of the need, if any, for further, more extensive regulatory review.

From the standpoint of giving an added measure of meaning to the aforesaid ratios of the individual companies and in the interest of providing a sense of current financial market conditions, certain financial information has been included herein as notes to the first statement included in Part II of this report. Such notes are an integral part of this report.

Additionally, also from the standpoint of providing perspective, returns on common equity and overall rates of return currently being authorized by a number of other public utility regulatory agencies are provided in the second statement presented in Part II.

A Final Note

It is emphasized that the information contained in this report is not intended and should not be construed to be all inclusive from the standpoint of the criteria to be used in assessing the reasonableness of the companies' existing rates. But rather, it is submitted that such information is clearly relevant to such a determination and as such should be considered in conjunction with all other pertinent information and data.

The Operations Division will be pleased to receive and respond to any questions or comments.

Part II

A Review of Key Financial Ratios

- Summary Statement of Key Financial Ratios For Five Selected Companies For The Twelve Months Ended September 30, 2014 Returns on Common Equity, Overall Rates of Return, Common Equity Capitalization Ratios, and Debt Ratios And Certain Rate Case Data
- Statement of Authorized Returns on Common Equity and Overall Rates of Return Granted By Various Public Utility Regulatory Agencies As Reported By Public Utilities Reports, Volume Nos. 305-315 from June 2013 Through November 2014

Summary Statement

Of Key Financial Ratios Achieved By And Authorized For Selected Companies

"Estimated Returns on Common Equity, Overall Rates of Return, Common Equity Capitalization Ratios, and Debt Ratios are for Twelve Months Ended September 30, 2014

"Rate Case Data are from Orders with Various Issue Dates as Indicated in Column (i)"

		Estimate	ed for 12 Me	onths Ended	9/30/2014	Au	thorized - L	ast Rate C	ase
Line <u>No.</u>	<u>ltem</u> (a)	Return On Equity (b)	Overall Rate of <u>Return</u> (c)	Equity <u>Ratio</u> (d)	Debt <u>Ratio</u> (e)	Return On <u>Equity</u> (f)	Overall Rate of <u>Return</u> (9)	Equity <u>Ratio</u> (h)	Date of Last <u>Order</u> (i)
	Electric Companies								
1.	Duke Energy Carolinas, LLC	10.99%	8.31%	55.47%	44.53%	10.20%	7.88%	53.00%	09/24/2013
2.	Duke Energy Progress, Inc. d/b/a Duke Energy Progress	10.57%	7.65%	53.41%	46.59%	10.20%	7.55%	53.00%	05/30/2013
3.	Virginia Electric and Power Company, d/b/a Dominion North Carolina Power	9.90%	7.56%	53.49%	45.49%	10.20%	7.80%	51.00%	12/21/2012
	Natural Gas Local Distribution Companies								
4.	Piedmont Natural Gas Company, Inc.	8.92%	6.05%	43.94%	56.06%	10.00%	7.51%	50.66%	12/17/2013
5.	Public Service Company of North Carolina, Inc., d/b/a PSNC Energy	11.14%	8.99%	58.88%	41.12%	10.60%	8.54%	54.00%	10/24/2008

Summary Statement Of Key Financial Ratios Achieved by And Authorized for Selected Companies

"Estimated Returns on Common Equity, Overall Rates of Return, Common Equity Capitalization Ratios, and Debt Ratios are for Twelve Months Ended September 30, 2014"

NOTES: [1] Selected financial market indicators from "Moody's Credit Trends" updated on January 8, 2015 follow:

Part I

		U.s	. Treasury Secur	ities	Dealer- Placed	Moody's Long-Term
<u>Line No,</u>	<u>Date</u> (a)	3-Month Bill <u>%</u> (b)	10-Year Note <u>%</u> (c)	30-Year Bond <u>%</u> (d)	3-Month CP <u>%</u> (e)	Corporate Bond Yield <u>%</u> (f)
1.	January 7, 2015	0.03	1.96	2.52	n/a	3.88
2.	January 6, 2015	0.03	1.97	2.52	n/a	3.89
3.	January 5, 2015	0.03	2.04	2.60	n/a	3.96
4.	January 2, 2015	0.02	2.12	2.69	n/a	4.04
5.	January 1, 2015	n/a	n/a	n/a	n/a	n/a
6.	Month of December 2014	0.03	2.21	2.83	0.48	4.17
7.	Month of November 2014	0.02	2.33	3.04	0.39	4.28

Part II

Moody's public utility long-term bond yield averages (%):

			_Past 12	<u>Months</u>	Monthly Average		
<u>Line No.</u>	Rating (a)	<u>1/07/2015</u> (b)	High (c)	Low (d)	<u>Jan. 2015</u> (e)	<u>Dec. 2014</u> (f)	
1.	Aa	3.57	4.40	3.64	3. 6 4	3.90	
2.	Α	3.65	4.53	3.72	3.72	3.95	
3.	Baa	4.46	5.01	4.51	4.51	4.70	

^[2] Most recent data available when this edition of the Quarterly Review was prepared. According to "Moody's Credit Trends", updated on January 8, 2015, such long-term bond yield averages are derived from pricing data on a regularly-replenished population of nearly 90 seasoned corporate bonds in the United States market, each with current outstandings over \$100 million. Further, the bonds have maturities as close as possible to 30 years; bonds are dropped from the list if their remaining life falls below 20 years or if their ratings change.

Statement of Authorized Returns

On Common Equity and Overall Rates of Return

Granted By Various Public Utility Regulatory Agencies As Reported in Public Utilities Reports, Volume Nos. 305-315, from June 2013 through November 2014 (Statement is All Inclusive With Respect To Returns Published)

Line No. Company (Jurisdiction)	Authorized	Returns		Volume No.	
	Company (Jurisdiction) (a)	Common <u>Equity</u> (b)	(c)	Date Of <u>Order</u> (d)	Public Utilities <u>Reports</u> (e)
	Electric Companies				
1.	Duke Energy Progress, Inc., d/b/a Duke Energy Progress (NC)	10.20%	7.55%	05/30/2013	Volume 306
2.	Potornac Electric Power Company (MD)	9.36%	7.63%	07/12/2013	Volume 306
3.	The United Illuminating Company (CT)	9.15%	N/A	08/14/2013	Volume 307
4.	Northern States Power Company (MN)	9.83%	7.45%	09/03/2013	Volume 308
5.	Duke Energy Carolinas, LLC (SC)	10.20%	7.89%	09/18/2013	Volume 308
6.	Duke Energy Carolinas, LLC (NC)	10.20%	7.88%	09/24/2013	Volume 308
7.	Southwestern Electric Power Company (TX)	9.65%	7.77%	10/10/2013	Volume 309
8.	Westar Energy, Inc. (KS)	N/A	N/A	11/21/2013	Volume 309
9.	Virginia Electric and Power Company (VA)	10.00%	N/A	11/26/2013	Volume 309
10.	Baltimore Gas and Electric Company (MD)	9.75%	N/A	12/13/2013	Volume 311
11.	Northern States Power Company (ND)	9.75% [1]	j N/A	02/26/2014	Volume 312
12.	Potomac Electric Power Company (DC)	9.40%	7.65%	03/26/2014	Volume 313
13.	Potomac Electric Power Company (MD)	9.62%	7.61%	07/02/2014	Volume 314
14.	Kansas City Power & Light Company (KS)	N/A	N/A	07/17/2014	Volume 315
15.	Rockland Electric Company (NJ)	9.75%	7.83%	07/23/2014	Volume 315
16.	Delmarva Power & Light Company (DE)	9.70%	7.26%	08/05/2014	Volume 315
	Natural Gas Local Distribution Companies				
17.	Washington Gas Light Company (DC)	9.25%	7.93%	05/15/2013	Volume 305
18.	Brooklyn Union Gas Company, d/b/a National Grid New York (NY)	9.40%	6.98%	06/13/2013	Volume 306
19.	Centerpoint Energy Resources Corporation, d/b/a Centerpoint Energy Oklahoma Gas (OK)	10.50%	N/A	08/06/2013	Volume 307
20.	Duke Energy Ohio, Inc. (OH)	9.84%	7.73%	11/13/2013	Volume 309
21.	Connecticut Natural Gas Corporation (CT)	9.18%	7.88%	01/22/2014	Volume 310
22.	Baltimore Gas and Electric Company (MD)	9.60%	N/A	12/13/2013	Volume 311

Statement of Authorized Returns

On Common Equity and Overall Rates of Return

Granted By Various Public Utility Regulatory Agencies As Reported In Public Utilities Reports, Volume Nos. 305-315, from June 2013 through November 2014 (Statement Is All Inclusive With Respect To Returns Published)

. I to a		Authorized	d Returns	Volume No.		
Line		Common		Date Of	Public Utilities	
<u>No.</u>	Company (Jurisdiction)	<u>Equity</u>	<u>Overall</u>	<u>Order</u>	Reports	
	(a)	(b)	(c)	(d)	(e)	
	Natural Gas Local Distribution Companies (continued)					
23.	Northern Utilities, Inc., d/b/a Unitil (ME)	N/A	8.40%	12/27/2013	Volume 311	
24.	Questar Gas Company (UT)	9.85%	7.64%	02/21/2014	Volume 312	
25.	Arkansas Oklahoma Gas Corporation (AR)	9.30%	6.18%	07/25/2014	Volume 314	
26.	Indiana Natural Gas Corporation (IN)	10.10%	9.47%	07/30/2014	Volume 314	
27.	Centerpoint Energy Resources Corporation, d/b/a Centerpoint Energy Minnesota Gas (MN)	9.59%	7.42%	06/09/2014	Volume 315	
	Water Companies					
28.	Far West Water & Sewer, Inc. (AZ)	9.50%	7.29%	09/23/2013	Volume 308	
29.	Iowa-American Water Company (IA)	9.90%	N/A	02/28/2014	Volume 312	
30.	United Water New York, Inc. (NY)	9.00% [2) 6.80%	06/26/2014	Volume 314	
31.	Water Service Corporation of Kentucky (KY)	N/A	N/A	07/24/2014	Volume 314	
32.	San Jose Water Company (CA)	N/A	8.09%	08/14/2014	Valume 315	

Notes:

^[1] The North Dakota Public Service Commission approved a settlement agreement that establishes, among other things, a multi-year rate plan that allows for an authorized ROE of 9.75% in 2013, 10.0% in 2014, 10.0% in 2015, and 10.25% in 2016. The utility is required to refund 50% of any earnings above the authorized ROE during the term of the rate plan.

^[2] in its June 26, 2014 Order, the New York Public Service Commission authorized that United Water New York, Inc. may elect a two-year levelized stayout alternative that allows for a return on common equity of 9.2%.

^[3] N/A denotes that information is not available.

Part III

Overviews of Selected Financial and Operational Data by Utility:

- Electric Companies
 - Duke Energy Carolinas, LLC
 - Duke Energy Progress, Inc., d/b/a Duke Energy Progress
 - Virginia Electric and Power Company, d/b/a Dominion North Carolina Power
- Natural Gas Local Distribution Companies
 - Piedmont Natural Gas Company, Inc.
 - Public Service Company of North Carolina, Inc. d/b/a PSNC Energy

DUKE ENERGY CAROLINAS, LLC SELECTED FINANCIAL AND OPERATIONAL DATA North Carolina Retail Jurisdiction (Amounts in Thousands)

			12		AnnualGrowth Rate			
Line	-	September	September	September	September	September	Four	Current
No.	<u>ltem</u>	2014	2013	2012	2011	2010	Year	Year
<u></u>	(a)	(b)	(c)	(d)	(e)	<u>(n)</u>	(g)	(h)
1.	Operating Revenue	\$5,154,230	\$4,783,693	\$4,582,164	\$ 4,481,344	\$4,331,882	4.44%	7.75%
2.	Operating Expenses:							
3.	Fuel	1,219,958	1,133,504	974,187	1,166,247	1,146,651	1.56%	7.63%
4.	Purchased Power	227,222	187,477	235,751	193,979	155,923	9.87%	21.20%
5.	Maintenance	414,525	435,141	421,454	435,708	416,893	-0.14%	-4.74%
6.	Other Operating Expenses	895,539	936,341	858,741	883,107	856,699	1.11%	-4.36%
7.	Total Operating Expenses	2,757,244	2,692,463	2,490,133	2,679,041	2,576,166	1.71%	2.41%
₿.	Depreciation & Amortization	744.518	642,918	625,050	<u>531,002</u>	<u>495,266</u>	10.73%	<u>15.80%</u>
9.	Total Expenses & Depreciation	3,501,762	3,335,381	3,115,183	3,210,043	3,071,432	3.33%	4.99%
10.	Total Operating Taxes	<u>681,067</u>	632,404	648,313	<u>575,961</u>	<u>556,923</u>	<u>5,16%</u>	7.69%
11.	Total Expenses, Depr. & Taxes	4,182,829	3,967,785	3,763,496	3,786,004	3 <u>.628,355</u>	<u>3.62%</u>	5.42%
12.	Operating Income	\$971.401	\$815,908	\$818.668	\$695,340	<u>\$703.527</u>	8.40%	<u>19.06%</u>
13.	Net Plant Investment	\$14.779.589	<u>\$14.046.007</u>	<u>\$12,408,597</u>	\$11.351,973	\$10.972.871	<u>7.73%</u>	<u>5.22%</u>
14.	Oper. Exp. as a % of Total Revenue	53.49%	56.28%	54.34%	59.78%	59.47%	-2.61%	-4.96%
15.	Net Plt. Investment per \$ of Revenue	\$2.87	\$2.94	\$2.71	\$2.53	\$2.53	3.20%	-2.38%
	N - ((0 -) (0 -) - (0 -) - (0 -)	I 10 .						
16.	Number of Customers Served (000s includ	•	4 540 845	4 600 000	4 500 007	4 500 400	£ 788:	4 000
17.	Residential	1,628,219	1,610,815	1,598,686	1,588,687	1,582,462	0.72%	1.08%
18.	Commercial	256,250	254,339	252,424	251,025	249,322	0.69%	0.75%
19.	Industrial	4,877	4,911	4,995	5,190	5,370	-2.38%	-0.69%
20.	Other	<u>11,530</u>	<u>10,999</u>	<u>10,993</u>	<u>10,901</u>	<u>10,821</u>	<u>1.60%</u>	<u>4.83%</u>
21.	Total Number of Customers	<u>1.900.876</u>	<u>1.881.064</u>	1.867.098	<u>1,855.803</u>	<u>1,847.975</u>	<u>0.71%</u>	<u>1.05%</u>
2 2.	Annual Safes Volume: (Millions kWh)							
23.	Residential	21,328	20,398	20,017	22,123	22,586	-1.42%	4.56%
24.	Commercial	22,640	21,977	21,795	22,000	21,966	0.76%	3.02%
25.	Industrial	12,607	12,370	12,244	12,233	12,066	1.10%	1.92%
26,	Other	<u>2,293</u>	<u>2.367</u>	<u>574</u>	<u>714</u>	<u>1.234</u>	<u>16.75%</u>	<u>-3.13%</u>
27.	Total Sales	58.868	57.112	54,630	<u>57.070</u>	57.852	0.44%	3.07%
28.	Estimated Overall Rate of Return	8.31%	7.57%	8.00%	7.36%	8.01%	0.92%	9.78%
29,	Estimated Return on Common Equity	10.99%	9.74%	10.42%	8.99%	10.19%	1.91%	12.83%
30.	Common Equity Ratio	55.47%	53.43%	53.35%	53,45%	52.85%	1.22%	3.82%
31.	Debt Ratio	44.53%	48.57%	46.65%	46.55%	47.15%	-1.42%	-4.38%
32.	Estimated Pretax Interest Coverage Ratio (Times)	5.33	4.55	4.75	4.17	4.33	5.33%	17.14%

33. LAST RATE CASE (Docket No. E-7, Sub 1026) Authorized Returns: Common Equity 10.20%, Overall 7.88%; Equity Ratio: 53.00%; Date of Order: 9-24-13

Notes:

- (1) North Carolina retail jurisdictional revenue equates to 70% of total company electric utility revenue.
- [2] Net Plant Investment reflects net plant in service.
- [3] Source of Data: NCUC ES-1 Reports.
- [4] The increase from September 2012 to September 2013 in "Other" annual sales volume (millions kWh) can be attributed to energy sales by DEC to Duke Energy Progress, Inc., d/b/a Duke Energy Progress (DEP) pursuant to the Joint Dispatch Agreement between DEC and DEP filed in Docket Nos. E-2, Sub 998 and E-7, Sub 986.
- [5] According to the Company, no cost (i.e., neither direct nor indirect) associated with the cleanup of the Dan River coal ash spill has been included in either capital and/or operating costs assigned to the Company's North Carolina retail jurisdiction for ES-1 reporting purposes.

DUKE ENERGY PROGRESS, INC., d/b/a **DUKE ENERGY PROGRESS** SELECTED FINANCIAL AND OPERATIONAL DATA

North Carolina Retail Jurisdiction (Amounts in Thousands)

			Annual Growth Rate					
Line		September	September	September	September	September	Four	Current
<u>Νο.</u>	<u>item</u>	<u> 2014</u>	<u> 2013</u>	<u> 2012</u>	<u> 2011</u>	<u>2010</u>	<u>Year</u>	Year
	(a)	(b)	(c)	(d)	(e)	(1)	(g)	(h)
1.	Operating Revenue	\$3,585,408	\$3,456,915	\$3,329,765	\$3,406,263	\$3,571,805	0.10%	3.72%
2.	Operating Expenses:							
3.	Fuel	983,133	1,005,629	1,001,902	976,323	1,197,585	-4.81%	-2.24%
4.	Purchased Power	322,234	276,659	226,509	216,737	178,796	15.87%	16.47%
5.	Maintenance	385,807	291,278	331,953	263,856	254,801	10.93%	32.45%
6.	Other Operating Expenses	<u>599.470</u>	<u>704.885</u>	747,755	<u>636,895</u>	628 <u>,595</u>	<u>-1.18%</u>	<u>-14.95%</u>
7.	Total Operating Expenses	2,290,644	2,278,451	2,308,119	2,093,811	2,259,777	0.34%	0.54%
8.	Depreciation & Amortization	386,538	339,514	<u>380,110</u>	338,680	326,686	4.30%	<u>13,88%</u>
9.	Total Expenses & Depreciation	2,677,282	2,617,965	2,668,229	2,432,491	2,586,463	0.87%	2.27%
10.	Total Operating Taxes	<u>385,729</u>	<u> 382.325</u>	<u>305,633</u>	422,270	448,238	-3.69%	0.89%
11.	Total Expenses, Depr. & Taxes	<u>3,063,011</u>	3,000,290	2,973,862	<u>2,854,761</u>	3,034,701	0.23%	2.09%
12.	Operating Income	\$522.397	3456.625	\$355,903	\$551,502	\$537.104	<u>-0.89%</u>	14.40%
13.	Net Plant Investment	\$6,633,7 <u>01</u>	\$6.454.040	\$6,135,400	\$5,968,221	<u>\$5.295.383</u>	<u>5.79%</u>	2.78%
14.	Oper, Exp. as a % of Total Revenue	63.89%	65.91%	89,32%	61.47%	63,27%	0.24%	-3.06%
15.	Net Pit, Investment per \$ of Revenue	\$1.85	\$1.87	\$1,84	\$1.75	\$1.48	5.74%	-1.07%
	North and Continues Control (Special Control							
16.	Number of Customers Served (000s inclu	•	4 400 007	4 447 444	4 400 400	4.400.040	0.400	4 4401
17.	Residential	1,125,240	1,109,307	1,117,444	1,109,190	1,103,946	0.48%	1.44%
18.	Commercial	193,159	191,386	194,816	192,850	191,804	0.18%	0.93%
19,	Industrial	3,594	3,647	3,874	3,954	3,970	-2.46%	-1.45%
20.	Other	<u>1,398</u>	<u>1,492</u>	<u>1,514</u>	<u>1,611</u>	<u>1,748</u>	<u>-5.43%</u>	<u>-6.30%</u>
21.	Total Number of Customers	1.323.391	1.305.832	<u>1.317.648</u>	<u>1.307.615</u>	<u>1.301.468</u>	0.42%	1.34%
22.	Annual Sales Volume: (Millions kWh)							
23.	Residential	15,965	15,025	14,533	16,149	16,282	-0.49%	6.26%
24.	Commercial	12,165	11,808	11,963	12,151	12,237	-0.15%	3.02%
25.	Industrial	7,906	8,366	8,295	8,391	8,349	-1.35%	-5.50%
26.	Other	<u>4,198</u>	<u>4,380</u>	<u>2,728</u>	<u>1,816</u>	<u>2,181</u>	<u>17.79%</u>	<u>-4.16%</u>
27.	Total Sales	40.234	39,579	<u>37.519</u>	<u>38.307</u>	<u>39.049</u>	0.75%	<u>1.65%</u>
			·					
28.	Estimated Overall Rate of Return	7.65%	7.31%	5.81%	9,68%	9.93%	-6.31%	4.65%
29,	Estimated Return on Common Equity	10,57%	9.78%	6.57%	12.80%	13.41%	-5.78%	8.08%
30.	Common Equity Ratio	53.41%	52.83%	54.11%	59.04%	57,55%	-1.85%	1.10%
31.	Debt Ratio	46.59%	46.91%	45.29%	40.32%	41.78%	2.78%	-0.68%
32.	Estimated Pretax Interest Coverage Ratio (Times)	5.46	4.89	3.51	6.65	6.77	-5.23%	11.66%

33. LAST RATE CASE (Docket No. E-2, Sub 1023) Authorized Returns: Common Equity 10.20%, Overall 7.55%; Equity Ratio: 53.00%; Date of Order: 5-30-13

Notes: [1] North Carolina retall jurisdictional revenue equates to 69% of total company electric utility revenue.
[2] Net Plant investment reflects net plant in service.

^[3] Source of Data: NCUC ES-1 Reports.

^[4] The decrease from September 2012 to September 2013 in the number of customers was primarily due to a change in reporting by DEP. Beginning with the December 2012 NCUC ES-1 Report, PEC now reports the number of active customers rather than the total number of customers which includes both active and inactive customers.

^[5] The increase from September 2012 to September 2013 in "Other" annual sales volume (millions kWh) can be attributed to energy sales by DEP to Duke Energy Carolinas, LLC (DEC) pursuant to the Joint Dispatch Agreement between DEC and DEP filed in Docket Nos. E-2, Sub 998 and E-7, Sub 986.

VIRGINIA ELECTRIC AND POWER COMPANY, d/b/a DOMINION NORTH CAROLINA POWER

SELECTED FINANCIAL AND OPERATIONAL DATA

North Carolina Retall Jurisdiction (Amounts in Thousands)

			Annual Growth Rate					
Line		September	September	Months Ende September	September	September	Four	Current
No.	<u>ltem</u>	201 <u>4</u>	2013	2012	2011	2010	<u>Year</u>	<u>Year</u>
	(a)	(b)	(c)	(d)	(e)	<u>(f)</u>	(g)	(h)
1.	Operating Revenue	\$375,787	\$363,535	\$328,844	\$327,970	\$343,641	2.26%	3.37%
2.	Operating Expenses:							
3.	Fuel	71,615	68,909	84,203	50,410	95,514	-6.95%	3.93%
4.	Purchased Power	55,806	50,480	62,070	85,868	75,588	-7.30%	10.55%
5.	Maintenance	0	Ō	0	0	O	N/A	N/A
6.	Other Operating Expenses	86.079	81.481	73,829	79,360	78,796	2.23%	5.64%
7.	Total Operating Expenses	213,500	200,870	220,102	215,638	249,898	-3.86%	6.29%
8.	Depreciation & Amortization	<u>50,516</u>	48,208	47.592	<u>36.939</u>	34.575	9.94%	4,79%
9.	Total Expenses & Depreciation	264,016	249,078	267,694	252,577	284,473	-1.85%	6.00%
1D.	Total Operating Taxes	<u>46,954</u>	<u>33,534</u>	33,667	<u>35,821</u>	<u>26,602</u>	<u>15.26%</u>	40.02%
11.	Total Expenses, Depr. & Taxes	<u>310.970</u>	282.612	301.361	<u> 288.398</u>	311,075	<u>-0.01%</u>	10.03%
12.	Operating Income	\$64.817	\$80.923	\$27.483	\$39.572	\$32.566	18.78%	-19.90%
13.	Net Plant Investment	\$1.028.392	<u>\$9</u> 63,316	\$905.09 <u>1</u>	\$813.746	\$661.174	<u>11.68%</u>	<u>6.76%</u>
14,	Oper, Exp. as a % of Total Revenue	56.81%	55.25%	66.93%	65.75%	72,72%	-5.99%	2.82%
15.	Net Pit. Investment per \$ of Revenue	\$2.74	\$2.65	\$2.75	\$2.48	\$1.92	9.30%	3.40%
16.	Number of Customers Served (000s incl	udad):						
17.	Residential	101,317	101,163	101,139	100,916	100,933	0.09%	0.15%
18.	Commercial	15,648	15,574	15,548	15,426	15,432	0.35%	0.48%
19. 19.	Industrial	51	50	50	53	58	-3.16%	2.00%
20. 21.	Other Total Number of Customers	<u>2,237</u> 119,253	<u>2.241</u> 119.028	<u>2.233</u> 118.970	<u>2,244</u> <u>118,639</u>	<u>2,252</u> <u>118.675</u>	<u>-0.17%</u> 0.12%	<u>-0,18%</u> 0,19%
22.	Annual Sales Volume: (Millions kWh)							
23.	Residential	1,623	1,569	1,472	1,677	1,690	-1.01%	3.44%
24.	Commercial	845	886	828	813	825	0.60%	-4.63%
25.	Industrial	1,842	1,675	1,607	1,632	1,624	3.20%	9.97%
26.	Other	137	136	133	144	148	-1. 91%	0.74%
27.	Total Sales	<u>4.447</u>	4.266	4.040	4.266	4.287	0.92%	4.24%
	California d'Austria Della di Della di	7.56%	10.11%	3.69%	5.96%	6.39%	4,29%	DE 200
28.	Estimated Overall Rate of Return							-25.22%
29.	Estimated Return on Common Equity	9.90%	14.10%	2.31%	6.37%	7.05%	8.86%	-29.79%
30.	Common Equity Ratio	53. 49 %	55. 46 %	54. 6 5%	54.92%	52.72%	0.36%	-3,55%
31.	Debt Ratio	45.49%	43.04%	43.80%	43.47%	45.51%	-0.01%	5,69%
32.	Estimated Pretax Interest Coverage Ratio (Times)	4.64	5.15	2,30	3.43	2.87	12.76%	-9,90%

Notes:

33.

LAST RATE CASE (Docket No. E-22, Sub 479) Authorized Returns: Common Equity - 10.20%, Overall - 7.80%; Equity Ratio: 51%; Date of Order: 12-21-12

^[1] North Carolina retail jurisdictional revenue equates to 5% of total company electric utility revenue.

^[2] Net Plant Investment reflects net plant in service.

^[3] Source of Data: NCUC ES-1 Reports.

^[4] The results for the 12 months ended September 30, 2013, reflect income tax reductions related to (i) an adjustment to North Carolina state accumulated defenred income taxes to recognize tax rate reductions effective January 1, 2014 and January 1, 2015, as enacted in 2013 North Carolina Session Law 2013-316 (HB 998), and (ii) a change in the Company's determination of North Carolina state income taxes that has been filed with, but not yet accepted by, the North Carolina Department of Revenue. According to the Company, the return on common equity for the 12 months ended September 30, 2013, excluding such adjustments, would have been 10.43%.

^[5] N/A denotes that the data is not available or not applicable or that information is, essentially, unmeaningful.

PIEDMONT NATURAL GAS COMPANY, INC. SELECTED FINANCIAL AND OPERATIONAL DATA North Carolina Jurisdiction (Amounts in Thousands)

			12	Months Ende	.d			nual th Rate
Line		September	September	September	September	September	Four	Current
No.	<u>ltem</u>	2014	2013	2012	2011	2010	Year	Year
140.	(a)	(b)	(G)	(d)	(e)	(f)	(g)	(h)
	Out of the Court of							• •
1. 2.	Operating Revenue: Residential	\$461,722	\$405,990	\$378,300	\$454,102	\$532,56 1	3 519/	13.73%
3.	Commercial	268,569	228,689	214,848	262,548	313,645	-3.51%	17.44%
4.	Industrial	23,862	18,709	17,388	25,470	-	-3.80%	27.54%
5.		23,602	373			37,985	-10.97%	
	Public Authorities			443	644	983	-1.96%	143.43%
6.	Other	<u>157,196</u>	134,490	93,685	<u>87,509</u>	<u>80,152</u>	18.34%	<u>16.88%</u>
7.	Total Operating Revenue	<u>912,257</u>	<u>788,251</u>	<u>704,664</u>	<u>830,273</u>	<u>965,326</u>	<u>-1.40%</u>	<u>15.73%</u>
8.	Cost of Gas	<u>443,143</u>	<u>357,048</u>	<u>304,591</u>	<u>438,935</u>	<u>583,167</u>	<u>-6.63%</u>	<u>24.11%</u>
9.	Margin	469,114	431,203	400,073	391,338	382,159	5.26%	8.79%
10.	O & M Expenses	197,334	179,348	169,304	158,043	160,334	5.33%	10.03%
11.	Other Deductions	150,734	143,787	134,253	129,888	123,870	5.03%	4.83%
12.	Operating Income	<u>\$121.046</u>	\$108.068	\$96.516	\$103.407	<u>\$97.955</u>	<u>5.43%</u>	12.01%
13.	Net Plant Investment	\$2,796.045	\$2.450.099	<u>\$1.873.047</u>	\$1,707.392	\$1.606.257	14.86%	14.12%
				· -· -· -· -·	• • •		<u>, </u>	
14.	Operating Exp. as a % of Margin	42.07%	41.59%	42.32%	40.39%	41.95%	0.07%	1.15%
15.	Net Plt. Investment per \$ of Margin	\$5.96	\$5.68	\$4.68	\$4.36	\$4.20	9.14%	4.93%
16.	Gas Delivered in DTs (000s omitted):							
17.	Residential	40,729	37,373	29,468	38.371	39,249	0.93%	8.98%
18.	Commercial	30,894	28,298	24,023	28,267	28,407	2.12%	9.17%
19.	Industrial	3,203	2,703	2,580	3,339	4,559	-8.45%	18.50%
20.	Public Authorities	73	67	48	5,555	82	-2.86%	8.96%
21.	Other	281,362	259,613	215,023	148,732	122,802	23.03%	8.38%
22.			328.054					
22.	Total DTs	<u>356.261</u>	320.034	<u>271.142</u>	<u>218.775</u>	<u>195.099</u>	<u>16.25%</u>	8.60%
23.	Number of Customers (000s included):							
24.	Residential	815,542	606,286	600,350	593,848	587,461	1.17%	1.53%
25.	Commercial	65,681	64,642	64,172	63,358	62,790	1.13%	1.61%
26.	Industrial	1,075	1,070	1,069	1,083	1,076	-0.02%	0.47%
27.	Public Authorities	1,799	1,807	1,323	1,576	1,609	2.83%	-0.44%
28.	Other	<u>607</u>	<u>601</u>	<u>599</u>	<u>568</u>	<u>569</u>	<u>1.63%</u>	<u>1.00%</u>
29.	Total Number of Customers	<u>684.704</u>	674.406	667.513	660.433	653.505	1.17%	1.53%
30.	Estimated Overall Rate of Return	6.05%	6.99%	7.54%	8.21%	8.08%	-6.9B%	-13.45%
31.	Estimated Return on Common Equity	8.92%	10.83%	11.21%	11.07%	10.52%	-4.04%	-17.64%
32.	Common Equity Ratio	43.94%	44.58%	48.48%	51.45%	50.16%	-3.26%	-1.66%
33.	Debt Ratio	56.06%	55.32%	51.52%	48.55%	49.84%	2.98%	1.34%
34.	Estimated Pretax Interest Coverage Ratio (Times)	4.03	4.73	5.25	4.74	4.13	-0.61%	-14.80%
35.	LAST RATE CASE (Docket No. G-9, Sub 631)	Authorized Returns	: Common Equ	uity 10.00%, Ov	rerall 7.51%; E	quity Ratio: 50.66%;	Date of Order:	12-17-13

Notes:

^[1] North Carolina retail jurisdictional revenue equates to approximately 70% of total company gas utility revenue.

^[2] Net Plant Investment reflects net plant in service.

^[3] Source of Data: Shareholders' reports and the NCUC GS-1 Reports.

PUBLIC SERVICE COMPANY OF NORTH CAROLINA, INC.,

d/b/a PSNC Energy SELECTED FINANCIAL AND OPERATIONAL DATA North Carolina Jurisdiction (Amounts in Thousands)

			AnnualGrowth Rate					
Line		September	September	September	Septem ber	September	Four	Current
No.	<u>ltem</u> (a)	2014 (b)	<u>2013</u> (c)	2012 (d)	2011 (e)	2010 (f)	<u>Year</u> (g)	<u>Year</u> (h)
1.	Operating Revenue:			•	•	*		
2.	Residential	\$365,041	\$334,932	\$252,825	\$330,258	\$332,587	2.36%	8.99%
3.	Commercial	139,680	124,087	99,088	127,737	129,870	1.84%	12.57%
4.	Industrial	17,158	16,516	14,773	18,223	22,109	-6.14%	3.89%
5. 6.	Public Authorities	0	0 0	0 0	0 3	0 6	N/A	N/A
D. 7.	Resate Other	38,069	31,95 <u>3</u>	27.864	27,318	26,177	N/A	10 149
8.	Total Operating Revenue	559,94 <u>8</u>	507.488	<u>27,664</u> <u>394,550</u>	503.539	510.749	<u>9.82%</u> 2.33%	<u>19.149</u> 10.349
9.	Cost of Gas	319,158	271.743	164,762	278.023	288.801	<u>2.53%</u>	<u>17.45%</u>
10.	Margin	240,790	235,745	229,788	225,516	221,948	2.06%	2.14%
11.	O & M Expenses	87,709	85,771	85,135	84,735	85,301	0.70%	2.26%
12.	Other Deductions	<u>85,402</u>	<u>82.713</u>	<u>79,445</u>	75,298	<u>74.091</u>	<u>3.62%</u>	3.25%
13.	Operating Income	\$67.679	\$67.261	\$65,208	<u>\$65.483</u>	\$62.556	1.99%	0.62%
14.	Net Plant Investment	\$873.335	\$858.321	\$831,731	<u>\$784.731</u>	<u>\$768.185</u>	3.26%	1.75%
15.	Operating Exp. as a % of Margin	36.43%	36.38%	37.05%	37.57%	38.43%	-1.33%	0.149
16.	Net Pit. Investment per \$ of Margin	\$3.63	\$3.64	\$3.62	\$3.48	\$3.46	1.21%	-0.27%
17.	Gas Delivered in DTs (000s omitted):	00.017	07.054	04.007	00.000	00.544	4 6004	46.050
18.	Residential	30,817	27,951 14,196	21,697 11,838	28,308 14,172	28,544 14,169	1.93% 2.70%	10.25% 11.02%
19. 20.	Commercial Industrial	15,760 2,698	2,936	2,699	2,721	3,200	-4.18%	-8.179
20. 21.	Public Authorities	2,690	2,555	2,055	2,,21	3,200	-4.10% N/A	-0.11
22.	Resale	0	0	Ö	0	Ö	N/A	N/
23.	Other	39.547	36,859	<u>32,982</u>	<u> 29,635</u>	28,924	8.13%	7.29
24.	Total DTs	88.822	81.944	69.216	74.836	74.837	4.38%	8.39
25.	Number of Customers (000s included):							
26.	Residential	464,621	453,101	443,728	434,601	427,873	2.08%	2.54
7.	Commercial	41,845	41,251	40,800	40,446	39,219	1.63%	1.44
8.	Industrial	196	167	165	172	170	3.62%	17.37
9.	Public Authorities	0	0	Q	0	0	N/A	N.
Q.	Resate	0	0	0	1	2	N/A	N/
1.	Other	<u>454</u> 507.116	460 494 979	<u>476</u> 485 169	<u>461</u> 475 681	<u>465</u> 467 729	<u>-0.60%</u> 2.04%	<u>-1.30</u> 2.45
12.		507.110	454.578	463.109	473.001	401.128	2.0476	
3.	Estimated Overall Rate of Return	8.99%	9.06%	8.96%	9.13%	8.90%	0.25%	-0.77
4.	Estimated Return on Common Equity	11.14%	11.45%	11.39%	11.51%	11.22%	-0.18%	-2.71
35.	Common Equity Ratio	58.88%	57.49%	56.11%	55.52%	54.97%	1.73%	2.42
36.	Debt Ratio	4 1.1 2 %	42.51%	43.89%	44.48%	45.03%	-2.25%	-3.27
37.	Estimated Pretax Interest Coverage Ratio (Times)	5.46	5.38	5.10	4.75	4.63	4.21%	1.49

Notes: [1] Net Plant investment reflects net plant in service.

 ^[2] Source of Data: Shareholders' Reports and the NCUC GS-1 Reports.
 [3] N/A denotes that the data is not available or not applicable or that information is, essentially, unmeaningful.

Part IV

Telecommunications Companies Annual Report Filings

Telecommunications Companies 2013 Annual Report Filings¹

- A. The following companies provided the Commission with links to their 2013 Annual Report filings, as submitted to the SEC:
 - BellSouth Telecommunications, LLC, d/b/a AT&T North Carolina –
 http://www.sec.gov/Archives/edgar/data/732717/000073271714000010/0000732717-14-000010-index.htm
 - Carolina Telephone and Telegraph Company LLC, d/b/a CenturyLink; Central Telephone Company, d/b/a CenturyLink; and Mebtel, Inc., d/b/a CenturyLink – http://www.sec.gov/Archives/edgar/data/18926/000144530514000656/ctl-2013123110k.htm
 - Frontier Communications of the Carolinas, Inc. –
 http://investor.frontier.com/secfiling.cfm?filingID=20520-14-17&CIK=20520
 - Verizon South Inc.² http://www.verizon.com/investor/quicklink.htm
 - Windstream Concord Telephone, Inc.; Windstream Lexcom Communications, Inc.; and Windstream North Carolina, LLC –
 http://files.shareholder.com/downloads/ABEA-43PVYW/3123311129x0xS1282266-14-8/1282266/filing.pdf
- B. <u>The following companies provided the Commission with copies of their 2013</u> audited financial statements:
 - North State Telephone Company, d/b/a North State Communications
 - Citizens Telephone Company, d/b/a Comporium³

¹ The deadline for a price plan regulated company to either provide its annual report to the Commission or to otherwise satisfy its annual reporting obligations under Commission Rule R1-32, Subsection (e1) is as soon as possible after the close of the calendar year, but in no event later than the 30th day of April each year for the preceding calendar year.

² Verizon South, Inc. Knotts Island Exchange.

³ Such report has been provided as confidential and proprietary information.

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