"Quarterly Review"

Selected Financial and Operational Data: Re:

Electric Companies

- Duke Energy Carolinas, LLC
- Duke Energy Progress, Inc., d/b/a Duke Energy Progress
- Virginia Electric and Power Company, d/b/a Dominion North Carolina Power

Natural Gas Local Distribution Companies

- Piedmont Natural Gas Company, Inc.
- Public Service Company of North Carolina, Inc., d/b/a PSNC Energy

■ Quarter Ending December 31, 2013 ■

Prepared by:

North Carolina Utilities Commission Operations Division

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State of North Carolina Htilities Commission

4325 Mail Service Center Raleigh, NC 27699-4325

COMMISSIONERS EDWARD S. FINLEY, JR., CHAIRMAN BRYAN E. BEATTY SUSAN W. RABON

July 24, 2014

COMMISSIONERS
TONOLA D. BROWN-BLAND
DON M. BAILEY
JERRY C. DOCKHAM
JAMES G. PATTERSON

MEMORANDUM

TO: Chairman Edward S. Finley, Jr.

Commissioner Bryan E. Beatty Commissioner Susan W. Rabon

Commissioner ToNola D. Brown-Bland

Commissioner Don M. Bailey Commissioner Jerry C. Dockham Commissioner James G. Patterson

FROM:

Donald R. Hoover, Director

Operations Division

The Operations Division hereby presents for your consideration the *Quarterly Review* for the calendar quarter ending December 31, 2013. Such report, which has been prepared by the Operations Division, presents an overview of selected financial and operational information and data for five major investor-owned public utilities regulated by the Commission.

Should you have questions concerning the report, Freda Hilburn, Bliss Kite, or I will be pleased to be of assistance.

Thank you for your consideration.

DRH/FHH/BBK/jme

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Part I

Introduction

The purpose, structure, focus, and an abbreviated synopsis of the nature of the contents of this report is presented here.

The Quarterly Review has been designed and is structured so as to provide, in a clear and concise format, relevant and useful financial and operational information pertaining to five major investor-owned public utilities regulated by the North Carolina Utilities Commission (Commission): three electric companies and two natural gas local distribution companies. The primary focus of this report is one of a jurisdictional financial nature. However, albeit limited, certain jurisdictional operational information is also included.

To a vast extent the information presented herein is organized into individual company overviews and covers a period of five years. From a general viewpoint, the individual company overviews provide information that users of this report will find helpful from the standpoint of gaining insight into each company's jurisdictional financial standing and in acquiring a sense of the magnitude of each company's overall jurisdictional economic dimension.

Significant changes have taken place with regard to the annual reporting requirements for the price plan regulated telephone companies which have impacted the conformity and comparability of the financial and operational information provided by such companies for the 12-month reporting period ending December 31, 2011 and beyond. Specifically, on June 30, 2011, in Docket No. P-100, Sub 72b, the Commission issued an Order ruling on a petition filed by the North Carolina Telecommunications Industry Association, Inc. on March 16, 2011, requesting modification or elimination of certain reporting requirements relating to incumbent local exchange companies (ILECs) and/or competing local providers (CLPs). The June 30, 2011 Order, among other things, revised Commission Rule R1-32 by adding a new Subsection (e1). Such revision allows ILECs, that are price plan regulated under G.S. 62-133.5(a), and any carrier electing regulation under G.S. 62-133.5(h) or (m) to satisfy all of their annual reporting obligations by one of the two following ways: (1) by providing a link to their annual filings with the Securities and Exchange Commission (SEC), if they are publicly traded entities, or (2) by filing copies of their audited financial statements with the Commission, if they are not publicly traded entities. The foregoing would be in lieu of filing annual reports regarding the North Carolina Operations on forms furnished or approved by the Commission. Price plan regulated telephone companies are to either provide their annual reports to the Commission or otherwise satisfy their annual reporting obligations under Commission Rule R1-32, Subsection (e1) as soon as possible after the close of the calendar year, but in no event later than the 30th day of April of each year for the preceding calendar year.

Seven of the eight ILECs for which the Commission last reported financial information for the 12-month period ending December 31, 2010, have since chosen to meet their annual reporting obligation by providing links to their annual filings with the SEC. As a result of such significant changes in the annual reporting requirements, financial information related to the telecommunications companies is no longer being provided in this report. However, for the following ILECs: (1) BellSouth Telecommunications, LLC, d/b/a AT&T North Carolina

(AT&T North Carolina); (2) Carolina Telephone and Telegraph Company LLC, d/b/a CenturyLink (Carolina); (3) Central Telephone Company, d/b/a CenturyLink (Central); (4) Mebtel, Inc., d/b/a CenturyLink (Mebtel); (5) Frontier Communications of the Carolinas Inc. (Frontier); (6) Verizon South Inc. (Verizon South); (7) Windstream Concord Telephone, Inc. (Concord); (8) Windstream Lexcom Communications, Inc. (Lexcom); and (9) Windstream North Carolina, LLC (Windstream NC) the url addresses/links to their 2013 annual filings with the SEC are provided in the report in Part IV.

With respect to other changes related to matters concerning the price plan regulated telephone companies, on June 30, 2009, House Bill 1180 (HB1180) became law as set forth in Session Law 2009-238. Said law, entitled "An Act Establishing the Consumer Choice and Investment Act of 2009," created a new category of price plan operation whereby any ILEC or CLP may choose to adopt by simply "filing notice of its intent to do so with the Commission," with such election being effective immediately upon filing. Subsection (h) price plans provide for extensive deregulation of an electing telecommunications company's "terms, conditions, rates, or availability" relating to its retail services. An ILEC electing Subsection (h) is required to continue to offer stand-alone basic residential lines to all customers who subscribe to that service at rates that can be increased annually by no more than the percentage increase over the prior year in the Gross Domestic Product Price Index (GDP-PI). While such deregulation is very extensive by historical standards, it is not a complete deregulation of carriers electing Subsection (h).²

Currently, there are 11 ILECs operating under Subsection (h) price plans as a result of their notices of election filed pursuant to G.S. 62-133.5(h): (1) Verizon South³ (notice filed on July 21, 2010 to become effective immediately, in Docket No. P-19, Sub 277M); (2) Frontier (notice filed January 30, 2012 to become effective immediately, in Docket No. P-1488, Sub 1A); (3) Carolina (notice filed March 8, 2012 to become effective April 1, 2012, in Docket No. P-7, Sub 825M); (4) Central (notice filed March 8, 2012 to become effective April 1, 2012, in Docket No. P-10, Sub 479N); (5) Mebtel (notice filed March 8, 2012 to become effective April 1, 2012, in Docket No. P-35, Sub 96I); (6) Concord (notice filed July 26, 2012 to become effective immediately, in Docket No. P-16, Sub 181L); (7) Lexcom (notice filed July 26, 2012 to become effective immediately, in Docket No. P-31, Sub 145C); (8) Windstream NC (notice filed July 26, 2012 to become effective immediately, in Docket No. P-118, Sub 86L); (9) North State Telephone Company, d/b/a North State Communications (North State) (notice filed November 30, 2012 to become effective immediately, in Docket No. P-42, Sub 137F); (10) Ellerbe Telephone Company (Ellerbe) (notice filed December 30, 2013 to become effective

¹ In general, the Commission refers to the new price plan category which resulted from the passage of HB1180 as "Subsection (h) price plans".

² See Docket No. P-100, Sub 165 for additional information regarding the implications of the enactment of HB1180 and the implementation of Subsection (h) price plans.

³ Such election relates to Verizon South's only exchange, the Knotts Island exchange.

January 1, 2014, in Docket No. P-21, Sub 75); and (11) Town of Pineville, d/b/a Pineville Telephone Company (Pineville) (notice filed July 1, 2014 to become effective immediately in Docket No. P-120, Sub 27). As a result of such elections, these 11 ILECs are no longer required to provide an annual report to the Commission as directed by Commission Rule R1-32, commencing with the calendar year in which such election becomes effective (2010: Verizon South; 2012: Frontier, Carolina, Central, Mebtel, Concord, Lexcom, Windstream NC, and North State; and 2014: Ellerbe and Pineville). Alternatively, as required by the Commission's March 30, 2010 Order in Docket No. P-100, Sub 165, these ILECs will provide the Commission, on an annual basis, a link to their financial filings with the SEC.

Furthermore, on April 26, 2011, Senate Bill 343 (SB 343) became law as set forth in Session Law 2011-52. Said law, entitled "An Act Establishing the Communications Reform and Investment Act of 2011," created a new category of price plan operation outlined in G.S. 62-133.5(m)⁴ whereby any local exchange company that forgoes receipt of any funding from a state universal service fund or alternative funding mechanism and whose territory is open to competition from CLPs may choose to adopt a Subsection (m) price plan⁵ by simply "filing notice of its intent to do so with the Commission," with such election being effective immediately upon filing. Subsection (m) price plans provide, among other things, that "the Commission shall not impose any requirements related to the terms, conditions, rates, or availability of any of the local exchange company's retail services."

Currently, AT&T North Carolina⁷ is the only ILEC operating under a Subsection (m) price plan. On October 14, 2011, in Docket No. P-55, Sub 1013M, AT&T North Carolina filed its notice of election of a Subsection (m) price plan. Prior to such election, AT&T North Carolina was operating under a Subsection (h) price plan.⁸ As set forth by the Commission's November 22, 2011 Order in Docket No. P-100, Sub 165A, AT&T North Carolina will continue to provide the Commission, on an annual basis, a link to its financial filings with the SEC.

⁴The enabling legislation was initially specified in G.S. 62-133.5(l); however such reference has been renumbered and codified in the General Statutes of North Carolina as G.S. 62-133.5(m). Consequently, on April 27, 2012, the Commission issued an Errata Order to correct the reference of Subsection (l) in prior Commission orders to Subsection (m) for consistency with the codification in the General Statutes.

⁵ In general, the Commission refers to the new price plan category which resulted from the passage of SB 343 as "Subsection (m) price plans".

⁶ Such retail services include stand-alone basic residential lines. See Docket No. P-100, Sub 165A for additional information regarding the implications of the enactment of SB 343 and the implementation of Subsection (m) price plans.

⁷ Effective July 1, 2011, BellSouthTelecommunications, Inc., d/b/a AT&T North Carolina changed its legal classification from a corporation to an LLC and began transacting business as BellSouth Telecommunications, LLC d/b/a AT&T North Carolina.

⁸ On October 5, 2009, in Docket No. P-55, Sub 1013M, AT&T North Carolina filed its notice of election of a Subsection (h) price plan.

This report has been prepared solely for the use of the Commission. The responsibility for developing and preparing the report is that of the Commission's Operations Division. The preponderance of the information and data included in and/or on which the report is based has been provided by the companies. Such data has not been audited or otherwise verified. Therefore, the Operations Division, although it believes the aforesaid data to be true and correct in each and every respect, cannot and does not offer any attestation in that regard.

A Specific Objective

A specific objective of this reporting process is to present to the Commission, on an ongoing basis, meaningful information regarding the financial viability of the subject companies, including the reasonableness of the overall levels of rates and charges currently being charged by jurisdictional utilities, whose rates are cost based, for their sales of services. Cost based regulation is synonymous with rate base, rate of return regulation.

Under rate base, rate of return regulation, the cost of service of a public utility is defined as the sum total of reasonable operating expenses, depreciation, taxes, and a reasonable return on the net valuation of property used and useful in providing public utility services. Therefore, the reasonableness of a public utility's rates is a function of the reasonableness of the level of each individual component of its cost of service.

The reasonable return component of the cost of service equation refers to the overall rate of return related to investment funded by all investors, including debt investors as well as preferred and common equity investors. The costs of debt capital and preferred stock, which are essentially fixed by contract, must be deducted from revenue, like all other components of the cost of service, in determining income available for distribution to common stockholders. Therefore, generally speaking, a very meaningful measure of the profitability of any utility, and consequently the reasonableness of its overall rates and charges, is the return earned on its common shareholders' investment, i.e., its return on common equity, over some specified period of time. Typically, such returns are measured over a period of one year. Thus, annual returns on common equity and certain other key financial ratios, which among other things give significant perspective to the common equity returns, are the focal points of this report.

The Key Financial Ratios

Specifically, the key financial ratios presented herein for use in reviewing the companies' financial viabilities, including their profitability and consequently the reasonableness of their rates and charges are (1) the return on common equity, (2) the

⁹ Regarding Limited Liability Corporations (LLCs), equity investors are, typically, referred to as "members" rather than as "shareholders or stockholders". Consequently, references to "common shareholders/stockholders", as contained herein, are also intended to apply to equity investors of LLCs as well. Additionally, discussion regarding "return on common equity" and the "common equity capitalization ratio" would also apply to the LLC's "return on members' equity" and "members' equity capitalization ratio".

equity capitalization ratio, (3) the pretax interest coverage ratio, and (4) the overall rate of return.

The Return on Common Equity

As indicated, the return on common equity is a key financial indicator which measures the profitability of an enterprise from the standpoint of its common stockholders over some specified period of time. That return or earnings rate reflects the ratio of earnings available for common equity to the common-equity investors' capital investment. As previously stated, the ratio is significant because it traditionally represents profitability after all revenues and costs, other than the cost of common equity capital, have been considered. From the standpoint of measuring profitability, return on common equity is indeed "the bottom line".

The Common Equity Capitalization Ratio

The common equity capitalization ratio is the ratio of common equity capital to total investor-supplied capital of the firm. That ratio is significant because it is a major indicator of the financial riskiness of the firm, particularly from the standpoint of the common stockholders. The issuance of debt capital, assuming no offsetting decrease in preferred stock, decreases the common equity capitalization ratio, and its existence creates what has come to be known as financial leverage. The risk borne by shareholders that accompanies that leverage is known as financial risk. As the proportion of debt in the capital structure increases, so does the degree of financial leverage and thus shareholders' risk and consequently the shareholders' requirements regarding expected return, i.e., the expected return on common equity or, in regulatory jargon, the cost of common equity capital.

Alternatively, the financial riskiness of the firm, some might argue, is more appropriately revealed when expressed in terms of debt leverage, particularly when preferred stock is present in the capital structure. Such leverage is the ratio of long-term debt capital to total investor-supplied capital. Both approaches are clearly insightful and useful. In evaluating the superiority of one approach in comparison to the other, one should consider the context within which the information is to be used. Since a major objective of this report is to review the reasonableness of the levels of earnings of the companies' common stockholders, and in consideration of the other key financial benchmarks which are also presented herein, the common equity capitalization ratio appears to be the most appropriate and meaningful measure of the financial riskiness of the companies for use in this regard.

The Pretax Interest Coverage Ratio

The pretax interest coverage ratio is the number of times earnings, determined before consideration of income taxes and interest charges, cover annual interest charges. That financial indicator is particularly important to debt investors because holders of the company's outstanding debt, including long-term bonds, receive interest payments from the company

before any earnings are determined to be available for distribution to preferred or common equity investors. Pretax interest coverage is measured before income taxes because interest expense is deductible in arriving at taxable income. Therefore, generally speaking, debt holders can expect to be paid before the company incurs any liability for the payment of income taxes. From the debt holder's perspective, all other things remaining equal, the higher the pretax interest coverage the better.

The Overall Rate of Return

The overall rate of return measures the profitability of a firm from the standpoint of earnings on total investment, including investment funded by both debt and equity investors. Specifically, in the public utility regulatory environment, it is the ratio of operating income to total investment.

The Propriety of the Methodology

The foregoing financial benchmarks, as presented in this report, have been determined on the basis of the companies' actual operating experience. Under rate base, rate of return regulation, North Carolina statutes require that the companies' rates be determined on a normalized, pro forma, end-of-period basis based upon an historical test period. Stated alternatively, the Commission, in setting prospective rates, essentially, must take into account the company's current level of operations adjusted for known and material changes in the levels of revenues and costs that the company can reasonably be expected to experience over a reasonable period of time into the future. Thus, rates, which are established for use prospectively, are set, to a certain extent and within certain constraints, on the basis of revenue and cost expectations, including investor expectations regarding their return requirements, as opposed to simply setting prospective rates solely on the basis of actual operating experience.

The process of setting prospective rates is inherently and exceedingly time consuming, difficult, and otherwise costly to both companies and regulators. It involves the assimilation, investigation, and evaluation of enormous amounts of complex information and data which invariably leads to multifarious issues; many, if not most, of which must be resolved through adjudication.

It is far less difficult and costly to perform an intellectual, financial analysis of the need to undertake the aforesaid process. Such preliminary analysis avoids the unnecessary incursion of the immense costs of setting prospective rates. Those are precisely the reasons why this report is focused on a review of the returns on common equity and other key financial ratios which the companies are currently earning or achieving under their existing rates and charges. Those ratios, when considered in conjunction with statutory ratemaking requirements, prevailing economic conditions, and certain other financial indicators, including returns on common equity and overall rates of return currently being authorized by other public utility regulatory agencies, are meaningful indicators of the need, if any, for further, more extensive regulatory review.

From the standpoint of giving an added measure of meaning to the aforesaid ratios of the individual companies and in the interest of providing a sense of current financial market conditions, certain financial information has been included herein as notes to the first statement included in Part II of this report. Such notes are an integral part of this report.

Additionally, also from the standpoint of providing perspective, returns on common equity and overall rates of return currently being authorized by a number of other public utility regulatory agencies are provided in the second statement presented in Part II.

A Final Note

It is emphasized that the information contained in this report is not intended and should not be construed to be all inclusive from the standpoint of the criteria to be used in assessing the reasonableness of the companies existing rates. But rather, it is submitted that such information is clearly relevant to such a determination and as such should be considered in conjunction with all other pertinent information and data.

The Operations Division will be pleased to receive and respond to any questions or comments.

Part II

A Review of Key Financial Ratios

- Summary Statement of Key Financial Ratios For Five Selected Companies For The Twelve Months Ended December 31, 2013 Returns on Common Equity, Overall Rates of Return, Common Equity Capitalization Ratios, and Debt Ratios And Certain Rate Case Data
- Statement of Authorized Returns on Common Equity and Overall Rates of Return Granted By Various Public Utility Regulatory Agencies As Reported By Public Utilities Reports, Volume Nos. 302-311 from February 2013 Through May 2014

Summary Statement

Of Key Financial Ratios Achieved By And Authorized For Selected Companies

"Estimated Returns on Common Equity, Overall Rates of Return, Common Equity Capitalization Ratios, and Debt Ratios are for Twelve Months Ended December 31, 2013

"Rate Case Data are from Orders with Various Issue Dates as Indicated in Column (i)"

		Estimated for 12 Months Ended 12/31/2013				Authorized - Last Rate Case			
Line <u>No.</u>	<u>Item</u> (a)	Return On <u>Equity</u> (b)	Overall Rate of Return (c)	Equity Ratio (d)	Debt Ratio (e)	Return On <u>Equity</u> (f)	Overall Rate of <u>Return</u> (g)	Equity <u>Ratio</u> (h)	Date of Last <u>Order</u> (i)
	Electric Companies								
1.	Duke Energy Carolinas, LLC	10.44%	7.96%	53.89%	46.11%	10.20%	7.88%	53.00%	09/24/2013
2.	Duke Energy Progress, Inc. d/b/a Duke Energy Progress	10.21%	7.53%	53.17%	46.70%	10.20%	7.55%	53.00%	05/30/2013
3.	Virginia Electric and Power Company, d/b/a Dominion North Carolina Power	13.21%	9.56%	55.09%	43.44%	10.20%	7.80%	51.00%	12/21/2012
	Natural Gas Local Distribution Companies								
4.	Piedmont Natural Gas Company, Inc.	10.51%	6.80%	44.12%	55.88%	10.00%	7.51%	50.66%	12/17/2013
5.	Public Service Company of North Carolina, Inc., d/b/a PSNC Energy	11.40%	9.05%	57.82%	42.18%	10.60%	8.54%	54.00%	10/24/2008

Summary Statement Of Key Financial Ratios Achieved by And Authorized for Selected Companies

"Estimated Returns on Common Equity, Overall Rates of Return, Common Equity Capitalization Ratios, and Debt Ratios are for Twelve Months Ended December 31, 2013"

NOTES: [1] Selected financial market indicators from "Moody's Credit Trends" updated on July 17, 2014 follow:

Part I

		U.S.	Treasury Secur	ities	Dealer- Placed	Moody's Long-Term
Line No.	<u>Date</u> (a)	3-Month Bill <u>%</u> (b)	10-Year Note <u>%</u> (c)	30-Year Bond <u>%</u> (d)	3-Month CP <u>%</u> (e)	Corporate Bond Yield <u>%</u> (f)
1.	July 16, 2014	0.02	2.55	3.35	0.11	4.38
2.	July 15, 2014	0.02	2.56	3.37	0.10	4.40
3.	July 14, 2014	0.03	2.55	3.36	0.10	4.40
4.	July 11, 2014	0.02	2.53	3.34	0.09	4.37
5.	July 10, 2014	0.02	2.55	3.38	0.10	4.39
6.	Month of June 2014	0.04	2.60	3.42	0.27	4.44
7.	Month of May 2014	0.03	2.56	3.39	0.31	4.38

Part II

Moody's public utility long-term bond yield averages (%):

Line No.		7/16/2014	_Past 12	Months_	Monthly Average		
	Rating		<u>High</u>	Low	July 2014	June 2014	
	(a)	(b)	(c)	(d)	(e)	(f)	
1.	Aa	4.17	4.59	4.16	4.21	4.23	
2.	Α	4.24	4.81	4.26	4.28	4.29	
3.	Baa	4.67	5.31	4.69	4.70	4.73	

[2] Most recent data available when this edition of the *Quarterly Review* was prepared. According to "Moody's Credit Trends", updated on July 17, 2014, such long-term bond yield averages are derived from pricing data on a regularly-replenished population of nearly 90 seasoned corporate bonds in the United States market, each with current outstandings over \$100 million. Further, the bonds have maturities as close as possible to 30 years; bonds are dropped from the list if their remaining life falls below 20 years or if their ratings change.

Statement of Authorized Returns On Common Equity and Overall Rates of Return

Granted By Various Public Utility Regulatory Agencies As Reported In Public Utilities Reports, Volume Nos. 302-311, from February 2013 through May 2014 (Statement Is All Inclusive With Respect To Returns Published)

		Authorized	d Returns		Volume No.
Line <u>No.</u>	Company (Jurisdiction) (a)	Common Equity (b)	Overall (c)	Date Of Order (d)	Public Utilities <u>Reports</u> (e)
	Electric Companies				
1.	Southern California Edison Company (CA)	10.45%	7.90%	12/20/2012	Volume 302
2.	San Diego Gas & Electric Company (CA)	10.30%	7.79%	12/20/2012	Volume 302
3.	Pacific Gas & Electric Company (CA)	10.40%	8.06%	12/20/2012	Volume 302
4.	Wisconsin Electric Power Company, d/b/a We Energies (WI)	10.40%	7.71%	12/21/2012	Volume 302
5.	Avista Corporation d/b/a Avista Utilities (WA)	9.80%	7.64%	12/26/2012	Volume 303
6.	Narragansett Electric Company, d/b/a National Grid (RI)	9.50% [[1] N/A	02/01/2013	Volume 303
7.	Indiana Michigan Power Company (IN)	10.20%	6.97%	02/13/2013	Volume 303
8.	Baltimore Gas and Electric Company (MD)	9.75%	7.60%	02/22/2013	Volume 303
9.	Duke Energy Progress, Inc., d/b/a Duke Energy Progress (NC)	10.20%	7.55%	05/30/2013	Volume 306
10.	Potomac Electric Power Company (MD)	9.36%	7.63%	07/12/2013	Volume 306
11.	The United Illuminating Company (CT)	9.15%	N/A	08/14/2013	Volume 307
12.	Duke Energy Carolinas, LLC (NC)	10.20%	7.88%	09/24/2013	Volume 308
13.	Northern States Power Company (MN)	9.83%	7.45%	09/03/2013	Volume 308
14.	Duke Energy Carolinas, LLC (SC)	10.20%	7.89%	09/18/2013	Volume 308
15.	Southwestern Electric Power Company (TX)	9.65%	7.77%	10/10/2013	Volume 309
16.	Virginia Electric and Power Company (VA)	10.00%	N/A	11/26/2013	Volume 309
17.	Westar Energy, Inc. (KS)	N/A	N/A	11/21/2013	Volume 309
18.	Baltimore Gas and Electric Company (MD)	9.75%	N/A	12/13/2013	Volume 311
	Natural Gas Local Distribution Companies				
19.	San Diego Gas & Electric Company (CA)	10.30%	7.79%	12/20/2012	Volume 302
20.	Southern California Gas Company (CA)	10.10%	8.02%	12/20/2012	Volume 302
21.	Pacific Gas & Electric Company (CA)	10.40%	8.06%	12/20/2012	Volume 302
22.	Wisconsin Natural Gas, LLC, d/b/a We Energies (WI)	10.50%	6.90%	12/21/2012	Volume 302

Statement of Authorized Returns On Common Equity and Overall Rates of Return

Granted By Various Public Utility Regulatory Agencies As Reported In Public Utilities Reports, Volume Nos. 302-311, from February 2013 through May 2014 (Statement Is All Inclusive With Respect To Returns Published)

		Authorized	d Returns		Volume No.
Line <u>No.</u>	Company (Jurisdiction) (a)	Common Equity (b)	Overall (c)	Date Of Order (d)	Public Utilities Reports (e)
	Natural Gas Local Distribution Companies (continued)				
23.	Avista Corporation d/b/a Avista Utilities (WA)	9.80%	7.64%	12/26/2012	Volume 303
24.	Bluefield Gas Company (WV)	9.90%	6.62%	01/30/2013	Volume 303
25.	Narragansett Electric Company, d/b/a National Grid (RI)	9.50% [1] N/A	02/01/2013	Volume 303
26.	Baltimore Gas and Electric Company (MD)	9.60%	7.53%	02/22/2013	Volume 303
27.	Washington Gas Light Company (DC)	9.25%	7.93%	05/15/2013	Volume 305
28.	Brooklyn Union Gas Company, d/b/a National Grid New York (NY)	9.40%	6.98%	06/13/2013	Volume 306
29.	Centerpoint Energy Resources Corporation, d/b/a Centerpoint Energy Oklahoma Gas (OK)	10.50%	N/A	08/06/2013	Volume 307
30.	Duke Energy Ohio, Inc. (OH)	9.84%	7.73%	11/13/2013	Volume 309
31.	Connecticut Natural Gas Corporation (CT)	9.18%	7.88%	01/22/2014	Volume 310
32.	Baltimore Gas and Electric Company (MD)	9.60%	N/A	12/13/2013	Volume 311
33.	Northern Utilities, Inc., d/b/a Unitil (ME)	N/A	8.40%	12/27/2013	Volume 311
	Water Companies				
34.	Utilities Services of South Carolina, Inc. (SC)	9.42%	7.73%	02/12/2013	Volume 304
35.	Arizona Water Company (AZ)	10.55%	8.72%	02/20/2013	Volume 304
36.	Far West Water & Sewer, Inc. (AZ)	9.50%	7.29%	09/23/2013	Volume 308

Notes:

^[1] The Rhode Island Public Utilities Commission approved a settlement which includes an earnings sharing mechanism whereby accumulated earnings over the authorized 9.50% ROE, up to and including 100 basis points above the authorized ROE, would be shared 50/50 with customers. Earnings over 100 basis points above the authorized ROE would be shared 75% to ratepayers and 25% to the utility.

^[2] N/A denotes that information is not available.

Part III

Overviews of Selected Financial and Operational Data by Utility:

- Electric Companies
 - Duke Energy Carolinas, LLC
 - Duke Energy Progress, Inc., d/b/a Duke Energy Progress
 - Virginia Electric and Power Company, d/b/a Dominion North Carolina Power
- Natural Gas Local Distribution Companies
 - Piedmont Natural Gas Company, Inc.
 - Public Service Company of North Carolina, Inc., d/b/a PSNC Energy

DUKE ENERGY CAROLINAS, LLC SELECTED FINANCIAL AND OPERATIONAL DATA

North Carolina Retail Jurisdiction (Amounts In Thousands)

				Annual Growth Rate				
Line		December	December	December	December	December	Four	Current
No.	<u>ltem</u>	<u>2013</u>	<u>2012</u>	<u>2011</u>	<u>2010</u>	<u>2009</u>	<u>Year</u>	<u>Year</u>
	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)
1.	Operating Revenue	\$4,855,217	\$4,691,019	\$4,483,671	\$4,443,445	\$3,857,612	5.92%	3.50%
2.	Operating Expenses:							
3.	Fuel	1,154,481	1,012,419	1,118,297	1,173,373	989,667	3.93%	14.03%
4.	Purchased Power	173,794	249,493	204,368	169,375	130,139	7.50%	-30.34%
5.	Maintenance	389,768	440,981	438,634	414,099	390,984	-0.08%	-11.619
6.	Other Operating Expenses	<u>899,706</u>	873,836	901,399	901,705	<u>715,006</u>	<u>5.91%</u>	2.96%
7.	Total Operating Expenses	2,617,749	2,576,729	2,662,698	2,658,552	2,225,796	4.14%	1.59%
8.	Depreciation & Amortization	660,957	640,287	<u>540,371</u>	<u>513,629</u>	<u>469,989</u>	<u>8.90%</u>	3.23%
9.	Total Expenses & Depreciation	3,278,706	3,217,016	3,203,069	3,172,181	2,695,785	5.02%	1.92%
0.	Total Operating Taxes	694,188	637,923	<u>573,316</u>	570,920	<u>512,569</u>	<u>7.88%</u>	8.82%
1.	Total Expenses, Depr. & Taxes	3,972,894	3,854,939	3,776,385	3,743,101	3,208,354	<u>5.49%</u>	3.06%
2.	Operating Income	<u>\$882,323</u>	<u>\$836,080</u>	<u>\$707,286</u>	\$700,344	<u>\$649,258</u>	<u>7.97%</u>	5.53%
13.	Net Plant Investment	<u>\$13,353,527</u>	<u>\$14,394,718</u>	<u>\$12,049,429</u>	<u>\$11,435,778</u>	<u>\$11,212,164</u>	<u>4.47%</u>	<u>-7.23%</u>
14.	Oper. Exp. as a % of Total Revenue	53.92%	54.93%	59.39%	59.83%	57.70%	-1.68%	-1.84%
5.	Net Plt. Investment per \$ of Revenue	\$2.75	\$3.07	\$2.69	\$2.57	\$2.91	-1.40%	-10.42%
6.	Number of Customers Served (000s inclu	ıded):						
7.	Residential	1,616,028	1,600,832	1,590,044	1,585,673	1,578,510	0.59%	0.95%
8.	Commercial	254,233	252,136	250,959	249,574	248,534	0.57%	0.839
9.	Industrial	4,891	4,974	5,134	5,344	5,502	-2.90%	-1.67%
20.	Other	<u>11,056</u>	<u>10,913</u>	<u>10,926</u>	<u>10,758</u>	<u>10,744</u>	0.72%	1.319
1.	Total Number of Customers	<u>1,886,208</u>	<u>1,868,855</u>	<u>1,857,063</u>	<u>1,851,349</u>	<u>1,843,290</u>	<u>0.58%</u>	0.939
2.	Annual Sales Volume: (Millions kWh)							
3.	Residential	20,578	20,122	21,626	22,848	20,827	-0.30%	2.27%
4.	Commercial	22,157	21,868	21,896	22,110	21,310	0.98%	1.329
5.	Industrial	12,410	12,318	12,199	12,179	11,461	2.01%	0.75%
6.	Other	<u>2,563</u>	<u>741</u>	<u>616</u>	<u>1,162</u>	<u>1,066</u>	<u>24.52%</u>	245.889
7.	Total Sales	<u>57,708</u>	<u>55,049</u>	<u>56,337</u>	<u>58,299</u>	<u>54,664</u>	<u>1.36%</u>	<u>4.83%</u>
28.	Estimated Overall Rate of Return	7.96%	7.94%	7.32%	7.88%	7.45%	1.67%	0.25%
9.	Estimated Return on Members' Equity	10.44%	10.41%	8.94%	9.97%	9.24%	3.10%	0.29%
0.	Members' Equity Ratio	53.89%	53.11%	53.43%	52.86%	52.30%	0.75%	1.47%
1.	Debt Ratio	46.11%	46.89%	46.57%	47.14%	47.70%	-0.84%	-1.66%
32.	Estimated Pretax Interest Coverage Ratio (Times)	4.97	4.70	4.13	4.35	3.99	5.64%	5.74%

Notes:

^[1] North Carolina retail jurisdictional revenue equates to 70% of total company electric utility revenue.

^[2] Net Plant Investment reflects net plant in service.

^[3] Source of Data: NCUC ES-1 Reports.

^[4] The increase from December 2012 to December 2013 in "Other" annual sales volume (millions kWh) can be attributed to energy sales by DEC to Duke Energy Progress, Inc., d/b/a Duke Energy Progress (DEP) pursuant to the Joint Dispatch Agreement between DEC and DEP filed in Docket Nos. E-2, Sub 998 and E-7, Sub 986.

DUKE ENERGY PROGRESS, INC., d/b/a DUKE ENERGY PROGRESS

SELECTED FINANCIAL AND OPERATIONAL DATA

North Carolina Retail Jurisdiction (Amounts In Thousands)

			(Amounts in	i i nousanas)			Ann	ual	
			12	Months Ende	ed		Growth Rate		
Line		December	December	December	December	December	Four	Current	
No.	Item	2013	2012	2011	2010	2009	Year	Year	
	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	
1.	Operating Revenue	\$3,482,791	\$3,406,939	\$3,327,396	\$3,605,609	\$3,379,227	0.76%	2.23%	
2.	Operating Expenses:								
3.	Fuel	996,513	1,043,224	931,920	1,171,346	1,171,481	-3.96%	-4.48%	
4.	Purchased Power	279,756	241,185	211,731	201,399	152,489	16.38%	15.99%	
5.	Maintenance	302,042	331,997	257,249	271,616	234,345	6.55%	-9.02%	
6.	Other Operating Expenses	658,784		647,895	622,841	589,522	2.82%		
7.			767,405	2,048,795			1.02%	<u>-14.15%</u> -6.15%	
7.	Total Operating Expenses	2,237,095	2,383,811	2,040,795	2,267,202	2,147,837	1.02%	-0.15%	
8.	Depreciation & Amortization	<u>343,721</u>	<u>365,776</u>	<u>345,062</u>	<u>324,877</u>	<u>337,235</u>	0.48%	<u>-6.03%</u>	
9.	Total Expenses & Depreciation	2,580,816	2,749,587	2,393,857	2,592,079	2,485,072	0.95%	-6.14%	
10.	Total Operating Taxes	<u>416,958</u>	313,573	394,760	<u>461,872</u>	<u>412,155</u>	0.29%	32.97%	
11.	Total Expenses, Depr. & Taxes	2,997,774	3,063,160	2,788,617	3,053,951	2,897,227	0.86%	<u>-2.13%</u>	
12.	Operating Income	<u>\$485,017</u>	<u>\$343,779</u>	<u>\$538,779</u>	<u>\$551,658</u>	\$482,000	<u>0.16%</u>	<u>41.08%</u>	
13.	Net Plant Investment	<u>\$6,858,147</u>	<u>\$6,626,159</u>	\$6,021,586	<u>\$5,473,029</u>	<u>\$5,280,498</u>	<u>6.75%</u>	<u>3.50%</u>	
-									
14.	Oper. Exp. as a % of Total Revenue	64.23%	69.97%	61.57%	62.88%	63.56%	0.26%	-8.20%	
15.	Net Plt. Investment per \$ of Revenue	\$1.97	\$1.94	\$1.81	\$1.52	\$1.56	6.01%	1.55%	
16.	Number of Customers Served (000s inclu	qeq).							
17.	Residential	1,114,281	1,100,743	1,111,076	1,105,466	1,098,279	0.36%	1.23%	
18.	Commercial	191,042	189,018	193,001	191,830	190,683	0.05%	1.07%	
19.	Industrial	3,626	3,732	3,931	3,960	4,027	-2.59%	-2.84%	
20.	Other	<u>1,463</u>	<u>1,507</u>	<u>1,592</u>	<u>1,728</u>	<u>1,803</u>	<u>-5.09%</u>	<u>-2.92%</u>	
21.	Total Number of Customers	<u>1,310,412</u>	<u>1,295,000</u>	<u>1,309,600</u>	<u>1,302,984</u>	<u>1,294,792</u>	<u>0.30%</u>	<u>1.19%</u>	
22.	Annual Sales Volume: (Millions kWh)								
23.	Residential	15,204	14,607	15,853	16,679	14,954	0.42%	4.09%	
24.	Commercial	11,922	11,908	12,101	12,378	11,898	0.05%	0.12%	
25.	Industrial	8,259	8,344	8,392	8,382	8,115	0.44%	-1.02%	
26.	Other	4,007	3,888	1,234	1,854	<u>2,327</u>	14.55%	3.06%	
27.	Total Sales	39,392	38,747	37,580	39,293	37,294	1.38%	1.66%	
	5 % + 10 - WD + 12 +			2.225	40.405	6	·	05.000	
28.	Estimated Overall Rate of Return	7.53%	5.55%	9.23%	10.19%	8.79%	-3.79%	35.68%	
29.	Estimated Return on Common Equity	10.21%	6.19%	12.15%	13.78%	11.60%	-3.14%	64.94%	
30.	Common Equity Ratio	53.17%	53.42%	58.38%	58.12%	55.50%	-1.07%	-0.47%	
31.	Debt Ratio	46.70%	45.98%	40.99%	41.22%	43.80%	1.62%	1.57%	
32.	Estimated Pretax Interest Coverage Ratio (Times)	5.27	3.44	6.12	7.09	5.62	-1.59%	53.20%	

33. LAST RATE CASE (Docket No. E-2, Sub 1023)

Authorized Returns: Common Equity 10.20%, Overall 7.55%; Equity Ratio: 53.00%; Date of Order: 5-30-13

Notes:

- [1] North Carolina retail jurisdictional revenue equates to 70% of total company electric utility revenue.
- [2] Net Plant Investment reflects net plant in service.
- [3] Source of Data: NCUC ES-1 Reports.
- [4] The decrease from December 2011 to December 2012 in the number of customers was primarily due to a change in reporting by DEP. Beginning with the December 2012 NCUC ES-1 Report, DEP now reports the number of active customers rather than the total number of customers which includes both active and inactive customers.
- [5] The increase in "Other" annual sales volume (millions kWh) beginning in December 2012 can be attributed to energy sales by DEP to Duke Energy Carolinas, LLC (DEC) pursuant to the Joint Dispatch Agreement between DEC and DEP filed in Docket Nos. E-2, Sub 998 and E-7, Sub 986.

VIRGINIA ELECTRIC AND POWER COMPANY, d/b/a DOMINION NORTH CAROLINA POWER

SELECTED FINANCIAL AND OPERATIONAL DATA

North Carolina Retail Jurisdiction (Amounts In Thousands)

				12 Months En	ded		Ann Growth	
Line		December	December	December	December	December	Four	Current
No.	<u>Item</u>	2013	<u>2012</u>	<u>2011</u>	<u>2010</u>	2009	<u>Year</u>	<u>Year</u>
	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)
1.	Operating Revenue	\$365,523	\$346,210	\$313,529	\$347,816	\$330,408	2.56%	5.58%
2.	Operating Expenses:							
3.	Fuel	69,255	90,357	40,027	89,501	104,145	-9.70%	-23.35%
4.	Purchased Power	47,463	58,512	82,980	77,043	60,260	-5.79%	-18.88%
5.	Maintenance	0	0	0	0	0	N/A	N/A
6.	Other Operating Expenses	86,971	73,838	<u>71,788</u>	80,383	74,223	4.04%	17.79%
7.	Total Operating Expenses	203,689	222,707	194,795	246,927	238,628	-3.88%	-8.54%
8.	Depreciation & Amortization	<u>48,149</u>	43,037	<u>48,995</u>	<u>35,270</u>	<u>34,328</u>	<u>8.83%</u>	<u>11.88%</u>
9.	Total Expenses & Depreciation	251,838	265,744	243,790	282,197	272,956	-1.99%	-5.23%
10.	Total Operating Taxes	35,869	<u>36,264</u>	<u>38,321</u>	33,846	24,252	10.28%	<u>-1.09%</u>
11.	Total Expenses, Depr. & Taxes	287,707	302,008	282,111	316,043	297,208	<u>-0.81%</u>	<u>-4.74%</u>
12.	Operating Income	<u>\$77,816</u>	<u>\$44,202</u>	<u>\$31,418</u>	<u>\$31,773</u>	<u>\$33,200</u>	<u>23.73%</u>	<u>76.05%</u>
13.	Net Plant Investment	<u>\$979,465</u>	<u>\$919,011</u>	<u>\$815,578</u>	<u>\$677,649</u>	<u>\$641,493</u>	<u>11.16%</u>	<u>6.58%</u>
14.	Oper. Exp. as a % of Total Revenue	55.73%	64.33%	62.13%	70.99%	72.22%	-6.27%	-13.37%
15.	Net Plt. Investment per \$ of Revenue	\$2.68	\$2.65	\$2.60	\$1.95	\$1.94	8.41%	1.13%
16	Number of Customers Conved (000s inclu	.do.d\.						
16.	Number of Customers Served (000s inclu Residential	,	101.069	100 007	101 125	100 702	0.430/	0.220/
17.		101,301	101,068	100,807	101,135	100,792	0.13%	0.23%
18.	Commercial	15,579	15,532	15,398	15,436	15,488	0.15%	0.30%
19.	Industrial	51	50	52	54	59	-3.58%	2.00%
20.	Other	<u>2,245</u>	<u>2,246</u>	<u>2,252</u>	<u>2,255</u>	<u>2,264</u>	<u>-0.21%</u>	<u>-0.04%</u>
21.	Total Number of Customers	<u>119,176</u>	<u>118,896</u>	<u>118,509</u>	<u>118,880</u>	<u>118,603</u>	<u>0.12%</u>	0.24%
22.	Annual Sales Volume: (Millions kWh)							
23.	Residential	1,578	1,503	1,625	1,717	1,579	-0.02%	4.99%
24.	Commercial	893	864	794	825	809	2.50%	3.36%
25.	Industrial	1,703	1,614	1,618	1,640	1,497	3.28%	5.51%
26.	Other	<u>136</u>	<u>134</u>	140	148	<u>144</u>	<u>-1.42%</u>	1.49%
27.	Total Sales	<u>4,310</u>	<u>4,115</u>	<u>4,177</u>	<u>4,330</u>	<u>4,029</u>	<u>1.70%</u>	<u>4.74%</u>
28.	Estimated Overall Rate of Return	9.56%	5.90%	4.46%	6.15%	6.48%	10.21%	62.03%
29.	Estimated Return on Common Equity	13.21%	6.37%	3.68%	6.62%	7.19%	16.42%	107.38%
30.	Common Equity Ratio	55.09%	54.90%	55.16%	53.46%	51.08%	1.91%	0.35%
31.	Debt Ratio	43.44%	43.55%	43.24%	44.81%	47.03%	-1.97%	-0.25%
32.	Estimated Pretax Interest Coverage Ratio (Times)	5.05	3.41	2.91	3.37	2.77	16.20%	48.09%

33. LAST RATE CASE (Docket No. E-22, Sub 479)

Authorized Returns: Common Equity - 10.20%, Overall - 7.80%; Equity Ratio: 51%; Date of Order: 12-21-12

Notes: [

- [1] North Carolina retail jurisdictional revenue equates to 5% of total company electric utility revenue.
- [2] Net Plant Investment reflects net plant in service.
- [3] Source of Data: NCUC ES-1 Reports.

^[4] The results for the 12 months ended December 31, 2013, reflect income tax reductions related to (i) an adjustment to North Carolina state accumulated deferred income taxes to recognize tax rate reductions effective January 1, 2014 and January 1, 2015, as enacted in 2013 North Carolina Session Law 2013-316 (HB 998), and (ii) a change in the Company's determination of North Carolina state income taxes that has been filed with, but not yet accepted by, the North Carolina Department of Revenue. According to the Company, the return on common equity for the 12 months ended December 31, 2013, excluding such adjustments, would have been 9.57%.

^[5] N/A denotes that the data is not available or not applicable or that information is, essentially, unmeaningful.

PIEDMONT NATURAL GAS COMPANY, INC. SELECTED FINANCIAL AND OPERATIONAL DATA

North Carolina Jurisdiction (Amounts In Thousands)

No. Item 2013 2012 2011 2010 2009 Year (a) (b) (c) (d) (e) (f) (d) (e) (f) (d) (e) (f)				12	Months Ende	ed			nual th Rate
1. Operating Revenue: 2. Residential \$422,542 \$380,054 \$424,085 \$516,537 \$529,056 -5.47% 3. Commercial 238,817 213,400 246,253 301,731 323,489 -7.31% 4. Industrial 19,728 17,001 24,123 33,924 42,310 17,37% 5. Public Authorities 539 368 594 908 426 6.06% 6. Other 145,598 103,451 87,763 810,064 76,554 17,572% 7. Total Operating Revenue 827,624 714,814 782,818 934,164 971,835 3.94% 8. Cost of Gas 384,368 308,243 388,316 552,862 584,453 -9.95% 9. Margin 443,256 406,571 394,502 381,302 387,382 3.43% 10. O & M Expenses 182,050 171,959 161,829 157,928 150,064 4.95% 11. Other Deductions 147,804 136,685 130,831 123,645 132,511 2.77% 12. Operating Income \$113,402 \$87,927 \$101,842 \$89,729 \$104,787 1.99% 13. Net Plant Investment \$2,479,348 \$2,016,408 \$1,750,571 \$1,639,867 \$1,569,242 12,11% 14. Operating Exp. as a % of Margin 41,07% 42,29% 41,02% 41,42% 38,74% 1,47% 15. Net PIt. Investment \$2,479,348 \$2,016,408 \$1,750,571 \$1,639,867 \$1,569,242 12,11% 14. Operating Exp. as a % of Margin \$55.59 \$4,96 \$4,44 \$4,30 \$4,05 83,39% 15. Net Pit. Investment \$2,479,348 \$2,016,408 \$1,750,571 \$1,639,867 \$1,569,242 12,11% 14. Operating Exp. as a % of Margin \$2,79 \$2,528 27,726 0.87% 15. Net Pit. Investment per \$ of Margin \$55.59 \$4,96 \$4,44 \$4,30 \$4,05 83,74% 1,47% 15. Net Pit. Investment per \$ of Margin \$2,749 \$2,566 \$3,228 4,714 4,900 1,35% 16. Gas Delivered in DTs (000s omitted):	Line		December	December	December	December	December	Four	Current
1. Operating Revenue: 2. Residential 3. 422,542 \$380,054 \$424,085 \$516,537 \$529,056 -5.47%. 3. Commercial 3. Commercial 3. 238,817 213,940 246,253 301,731 323,489 7.31%. 4. Industrial 19,728 17,001 24,123 33,924 42,310 -17.37%. 5. Public Authorities 5.39 368 594 908 426 6,05%. 6. Other 145,998 103,451 87,763 81,064 97,185 5.98%. 6. Other 145,998 103,451 87,763 81,064 97,185 5.98%. 6. Other 145,998 103,451 87,763 81,064 97,185 5.99.5%. 6. Other 145,998 103,451 87,763 81,064 97,185 5.99.5%. 7. Total Operating Revenue 82,752,7 174,814 57,828,118 93,4164 97,185 5.99.5%. 8. Cost of Gas 384,368 308,243 388,316 552,862 584,453 -9.95%. 9. Margin 443,256 406,571 394,502 381,302 387,392 3,43%. 10. O & M Expenses 182,050 171,959 161,829 157,928 150,084 4,95%. 11. Other Deductions 147,804 138,685 130,831 123,645 132,511 2,77%. 12. Operating Income \$113,402 \$397,927 \$101,842 \$99,729 \$104,787 1.99%. 13. Net Plant Investment \$2,479,348 \$2,016,408 \$1,750,571 \$1,639,867 \$1,569,242 12,11%. 14. Operating Exp. as a % of Margin 41.07% 42,29% 41,02% 41,42% 38,74% 1,47%. 15. Net Plt. Investment per \$ of Margin \$3,172 31,160 33,639 41,261 36,994 0,79%. 16. Gas Delivered in DTs (000s omitted): 17. Residential 2. 248,999 25,152 25,797 29,528 27,776 0,97%. 18. Constraint \$2,479,348 \$2,586 3,228 4,071 4,390 -15,59%. 19. Public Authorities 2. 249,349 25,562 25,579 29,528 27,776 0,97%. 29. Public Authorities 2. 677 41 61 90 33 1,379 13,59%. 20. Public Authorities 2. 678 41 61 90 33 1,379 13,59%. 21. Other 2. 280,088 226,082 155,996 134,281 97,146 30,31%. 22. Total DTs 23. Number of Customers (000s included): 24. Residential 25. Commercial 26. 200,085 275 15,596 571,108 663,873 1,09%. 29. Public Authorities 1. 1,907 572 1,576 1,577 1,388 7,21%. 20. Public Authorities 1. 1,907 572 1,576 1,577 1,388 7,21%. 21. Other 220,088 275 572 1,576 1,577 1,388 7,21%. 22. Total DTs 3. Estimated Overall Rate of Return 6.80% 7.44% 8.04% 6.05% 51,32% 67,084 64,28% 53,77% 0,97%. 34. Estimated Pretax Interest Coverage	No.	<u>ltem</u>	<u>2013</u>	<u>2012</u>	<u>2011</u>	<u>2010</u>	<u>2009</u>	<u>Year</u>	<u>Year</u>
2. Residential \$422,542 \$380,054 \$424,085 \$516,537 \$529,056 5-5.47% 4. Industrial 19,728 17,001 24,123 33,924 42,310 -17,31% 5. Public Authorities 539 368 594 908 426 6,06% 6. Other 145,999 103,451 87,763 81,064 76,554 17,52% 7. Total Operating Revenue 827,624 714,814 782,818 934,164 971,835 3,94% 8. Cost of Gas 384,368 308,243 388,316 552,862 584,453 9.995% 9. Margin 443,256 406,571 394,502 381,302 387,382 3,43% 10. O & M Expenses 182,050 171,959 161,829 157,928 150,084 4,95% 11. Other Deductions 147,804 136,685 130,831 123,645 132,511 2,77% 12. Operating Income \$113,402 \$37,927 \$101,842 \$99,729 \$104,787 1,93% 13. Net Plant Investment \$2,479,348 \$2,016,408 \$1,750,571 \$1,639,867 \$1,569,242 12,11% 14. Operating Exp. as a % of Margin 41,07% 42,29% 41,02% 41,42% 38,74% 1,47% 15. Net Plt. Investment per \$ of Margin \$5,59 \$4,96 \$4,44 \$4,30 \$4,05 \$8.39% 16. Gas Delivered in DTs (000s omitted): 7,776 \$1,000,000 \$1,		(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)
3. Commercial 238.817 213,940 246,253 301,731 323,489 -7.31%						.			
Industrial							. ,		11.18%
5. Public Authorities 539 368 594 908 426 6.06% 6. Other 145,998 103,451 82,763 81,064 971,835 12,52% 7. Total Operating Revenue 827,624 714,814 762,818 934,164 971,835 3,94% 8. Cost of Gas 384,368 308,243 388,316 552,862 564,453 9,95% 9. Margin 443,256 406,571 394,502 381,302 387,382 3,43% 10. O & M Expenses 182,050 171,959 161,829 157,928 150,084 4,95% 11. Other Deductions 147,804 136,685 130,831 123,645 132,511 2,77% 12. Operating Income \$113,402 \$97,927 \$101,842 \$99,729 \$104,787 1,99% 14. Operating Exp. as a % of Margin 41,07% 42,29% 41,02% 41,42% 38,74% 1,47% 15. Net Pitt. Investment per \$ of Margin \$5.59 \$4.96 \$4.44 \$4.30 \$4.05 8,39%									11.63% 16.04%
6. Other Total Operating Revenue 145,988 bz7,624 714,814 762,816 234,164 971,835 3,94% 1.75,2% 71,815 3,94% 8. Cost of Gas 384,368 308,243 388,316 552,862 584,453 9,95% 9. Margin 443,256 406,571 394,502 381,302 387,382 3,43% 10. O & M Expenses 182,050 171,959 161,829 157,928 150,084 4,95% 11. Other Deductions 147,804 136,685 130,831 123,645 132,511 2,77% 12. Operating Income \$113,402 \$97,927 \$101,842 \$99,729 \$104,787 1,99% 13. Net Plant Investment \$2,479,348 \$2,016,408 \$1,750,571 \$1,639,867 \$1,569,242 12,11% 14. Operating Exp. as a % of Margin 41,07% 42,29% 41,02% 41,42% 38,74% 1,47% 15. Net Plt. Investment per \$ of Margin \$5,59 \$4,96 \$4,44 \$4,30 \$4,05 \$8,39% 16. Gas Delivered in DTs (000s omitted): 2,748 \$2,596 \$2,28 \$4,071 \$36,994 \$2,77,26 \$3,29% 17. Residential 2,748 \$2,596 \$2,28 \$4,071 \$36,994 \$3,39 \$3			,						46.47%
7. Total Operating Revenue 827,624 714,814 782,818 934,164 971,835 3.94% 8. Cost of Gas 384,368 308,243 388,316 552,862 584,453 9.95% 9. Margin 443,256 406,571 394,502 381,302 387,382 3.43% 10. O & M Expenses 182,050 171,959 161,829 157,928 150,084 4.95% 11. Other Deductions 147,804 136,865 130,831 123,645 132,511 2.77% 12. Operating Income \$113,402 \$97,927 \$101,842 \$99,729 \$104,787 1.99% 13. Net Plant Investment \$2,479,348 \$2,016,408 \$1,750,571 \$1,639,867 \$1,569,242 12,11% 14. Operating Exp. as a % of Margin 41,07% 42,29% 41,02% 41,42% 38,74% 1.47% 15. Net Plt. Investment per \$0 f Margin \$5.59 \$4.96 \$4.44 \$4.30 \$4.05 8.39% 16. Gas Delivered in DTs (000s omitted): 7. Residential 28,699 25,152 25,797 29,528 27,726 0.87% 18. Commercial 28,699 25,152 25,797 29,528 27,726 0.87% 19. Industrial 2.748 2,566 32,228 4,071 4,930 -13,59% 20. Public Authorities 67 41 61 80 33 19,37% 21. Other 280,088 226,082 155,986 134,281 7,4930 -13,59% 22. Total DTs 349,774 285,021 218,721 209,221 166,829 20,33% 23. Number of Customers (000s included): 849,774 285,021 218,721 209,221 166,829 20,33% 24. Residential 62,719 617,097 608,886 603,495 596,647 1.12% 25. Commercial 66,200 65,507 64,718 64,265 64,191 0.77% 26. Industrial 1,094 1,079 1,090 1,108 1,108 0.32% 27. Public Authorities 1,807 572 1,576 1,577 1,368 7,214% 28. Other 603 802 573 573 559 1,91% 29. Total Number of Customers (000s included): 1,807 572 1,576 1,577 1,368 7,21% 29. Total Number of Customers 693,423 684,857 676,843 671,018 663,873 1,09% 30. Estimated Overall Rate of Return 6,80% 7,44% 8,01% 8,20% 8,60% 5,70% 31. Estimated Pretax Interest Coverage									41.13%
9. Margin									15.78%
10. O & M Expenses 182,050 171,959 161,829 157,928 150,084 4.95% 11. Other Deductions 147,804 136,685 130,831 123,645 132,511 2.77% 12. Operating Income \$113,402 \$97,927 \$101,842 \$99,729 \$104,787 1.99% 13. Net Plant Investment \$2,479,348 \$2,016,408 \$1,750,571 \$1,639,867 \$1,569,242 12,11% 14. Operating Exp. as a % of Margin 41,07% 42,29% 41,02% 41,42% 38,74% 1,47% 15. Net Plt. Investment per \$ of Margin \$5.59 \$4.96 \$4.44 \$4.30 \$4.05 8.39% 16. Gas Delivered in DTs (000s omitted): 17. Residential 38,172 31,160 33,639 41,261 36,994 0.79% 18. Commercial 28,699 25,152 25,797 29,528 27,726 0.87% 19. Industrial 2,748 2,596 3,228 4,071 4,930 -13,59% 19. Industrial 2,748 2,596 3,228 4,071 4,930 -13,59% 21. Other 280,088 226,082 155,996 134,281 97,146 30,311/2 22. Total DTs 349,774 285,021 218,721 209,221 166,629 20,33% 23. Number of Customers (000s included): 24. Residential 66,200 65,507 64,718 64,265 64,191 0.77% 25. Commercial 66,200 65,507 64,718 64,265 64,191 0.77% 26. Industrial 1,094 1,099 1,1090 1,108 1,108 0.72% 27. Public Authorities 1,807 572 1,576 1,577 1,368 7,21% 29. Total Number of Customers (200 included): 28. Other 603 602 65,507 64,718 64,265 64,191 0.77% 28. Other 603 602 65,507 64,718 64,265 64,191 0.77% 28. Other 603 602 65,507 64,718 64,265 64,191 0.77% 28. Other 603 602 65,507 64,718 64,265 64,191 0.77% 28. Other 603 602 65,507 64,718 64,265 64,191 0.77% 28. Other 603 602 573 559 1,91% 29. Total Number of Customers 693,423 684,857 676,843 671,018 663,873 1,09% 30. Estimated Overall Rate of Return 6.80% 7.44% 8.01% 8.20% 8.60% -5.70% 31. Estimated Pretax Interest Coverage	8.	Cost of Gas	<u>384,368</u>	308,243	<u>388,316</u>	<u>552,862</u>	<u>584,453</u>	<u>-9.95%</u>	24.70%
11. Other Deductions 147,804 136,685 130,831 123,645 132,511 2,77% 12. Operating Income \$113,402 \$97,927 \$101,842 \$99,729 \$104,787 1,99% 13. Net Plant Investment \$2,479,348 \$2,016,408 \$1,750,571 \$1,639,867 \$1,569,242 12,11% 14. Operating Exp. as a % of Margin 41.07% 42,29% 41.02% 41.42% 38,74% 1.47% 15. Net Plt. Investment per \$ of Margin \$5.59 \$4.96 \$4.44 \$4.30 \$4.05 8,39% 16. Gas Delivered in DTs (000s omitted): 17. Residential 38,172 31,160 33,639 41,261 36,994 0.79% 18. Commercial 28,699 25,152 25,797 29,528 27,726 0.87% 19. Industrial 2,748 2,586 3,228 4,071 4,930 13,59% 21. Other 280,088 226,082 155,996 134,281 37,146 30,31½ 22. Total DTs 349,774 285,021 218,721 20	9.	Margin	443,256	406,571	394,502	381,302	387,382	3.43%	9.02%
12. Operating Income \$113,402 \$97,927 \$101,842 \$99,729 \$104,787 1,99% 13. Net Plant Investment \$2,479,348 \$2,016,408 \$1,750,571 \$1,639,867 \$1,569,242 12,11% 14. Operating Exp. as a % of Margin 41,07% 42,29% 41,02% 41,42% 38,74% 1,47% 15. Net Plt. Investment per \$ of Margin \$5,59 \$4,96 \$4,44 \$4,30 \$4,05 8,39% 16. Gas Delivered in DTs (000s omitted): 17. Residential 38,172 31,160 33,639 41,261 36,994 0,79% 18. Commercial 28,699 25,152 25,797 29,528 27,726 0,87% 19. Industrial 2,748 2,586 3,228 4,071 4,930 -13,59% 20. Public Authorities 67 41 61 80 33 19,37% 21. Other 280,088 226,082 155,996 134,281 97,146 30,31% 22. Total DTs 349,774 285,021 218,721 209,221 <t< td=""><td>10.</td><td>O & M Expenses</td><td>182,050</td><td>171,959</td><td>161,829</td><td>157,928</td><td>150,084</td><td>4.95%</td><td>5.87%</td></t<>	10.	O & M Expenses	182,050	171,959	161,829	157,928	150,084	4.95%	5.87%
13. Net Plant Investment \$2,479,348 \$2,016,408 \$1,750,571 \$1,639,867 \$1,569,242 12,11% 14. Operating Exp. as a % of Margin 41,07% 42,29% 41,02% 41,42% 38,74% 1,47% 15. Net Plt. Investment per \$ of Margin \$5,59 \$4,96 \$4,44 \$4,30 \$4,05 8,39% 16. Gas Delivered in DTs (000s omitted): 17. Residential 38,172 31,160 33,639 41,261 36,994 0.79% 18. Commercial 28,699 25,152 25,797 29,528 27,726 0.87% 19. Industrial 2,748 2,596 3,228 4,071 4,930 -13,59% 20. Public Authorities 67 41 61 80 33 19,37% 21. Other 280,088 226,082 155,996 134,281 97,146 30,31% 22. Total DTs 349,774 285,021 218,721 209,221 166,829 20,33% 23. Number of Customers (000s included): 24. Residential 62,00 65,507<	11.	Other Deductions	<u>147,804</u>	136,685	130,831	123,645	132,511	<u>2.77%</u>	<u>8.13%</u>
14. Operating Exp. as a % of Margin 41.07% 42.29% 41.02% 41.42% 38.74% 1.47% 15. Net Plt. Investment per \$ of Margin \$5.59 \$4.96 \$4.44 \$4.30 \$4.05 8.39% 16. Gas Delivered in DTs (000s omitted): 17. Residential 38,172 31,160 33,639 41,261 36,994 0.79% 18. Commercial 28,699 25,152 25,797 29,528 27,726 0.87% 19. Industrial 2,748 2,566 32,28 4,071 4,930 -13,59% 20. Public Authorities 67 41 61 80 33 19,37% 21. Other 280,088 226,082 155,996 134,281 97,146 30,31% 22. Total DTs 349,774 285,021 218,721 209,221 166,829 20,33% 23. Number of Customers (000s included): 24. Residential 623,719 617,097 608,886 603,495 596,647 1,12% 26. Industrial 1,094 1,079 1,090 1,018 <t< td=""><td>12.</td><td>Operating Income</td><td><u>\$113,402</u></td><td><u>\$97,927</u></td><td><u>\$101,842</u></td><td>\$99,729</td><td><u>\$104,787</u></td><td><u>1.99%</u></td><td><u>15.80%</u></td></t<>	12.	Operating Income	<u>\$113,402</u>	<u>\$97,927</u>	<u>\$101,842</u>	\$99,729	<u>\$104,787</u>	<u>1.99%</u>	<u>15.80%</u>
15. Net Plt. Investment per \$ of Margin \$5.59 \$4.96 \$4.44 \$4.30 \$4.30 \$4.05 8.39% 16. Gas Delivered in DTs (000s omitted): 17. Residential 38,172 31,160 33,639 41,261 36,994 0.79% 18. Commercial 28,699 25,152 25,797 29,528 27,726 0.87% 19. Industrial 2,748 2,586 3,228 4,071 4,930 -13.59% 20. Public Authorities 67 41 61 80 33 19,37% 21. Other 280,088 226,082 155,996 134,281 97,146 30,31½ 22. Total DTs 349,774 285,021 218,721 209,221 166,829 20,33% 23. Number of Customers (000s included): 24. Residential 623,719 617,097 608,886 603,495 596,647 1.12% 25. Commercial 66,200 65,507 64,718 64,265 64,191 0.77% 26. Industrial 1,094 1,079 1,090 1,108 1,108 -0.32% 27. Public Authorities 1,807 572 1,576 1,577 1,368 7.21% 28. Other 603 602 573 573 559 19,11% 29. Total Number of Customers (633,423 684,857 676,843 671,018 663,873 1.09% 30. Estimated Overall Rate of Return 6.80% 7.44% 8.01% 8.20% 8.60% -5.70% 31. Estimated Return on Common Equity 10.51% 11.48% 10.87% 10.68% 12.58% -4.40% 32. Common Equity Ratio 44,12% 46,60% 51,32% 51,02% 46,23% -1.16% 33. Debt Ratio 55,88% 53,40% 48,68% 48,98% 53,77% 0.97% 34. Estimated Pretax Interest Coverage	13.	Net Plant Investment	\$2,479,348	\$2,016,408	<u>\$1,750,571</u>	<u>\$1,639,867</u>	\$1,569,242	<u>12.11%</u>	22.96%
16. Gas Delivered in DTs (000s omitted): 17. Residential 38,172 31,160 33,639 41,261 36,994 0.79% 18. Commercial 28,699 25,152 25,797 29,528 27,726 0.87% 19. Industrial 2,748 2,586 3,228 4,071 4,930 -13,59% 20. Public Authorities 67 41 61 80 33 19,37% 21. Other 280,088 226,082 155,996 134,281 97,146 30,31% 22. Total DTs 349,774 285,021 218,721 209,221 166,829 20,33% 23. Number of Customers (000s included): 24. Residential 623,719 617,097 608,886 603,495 596,647 1.12% 25. Commercial 66,200 65,507 64,718 64,265 64,191 0.77% 26. Industrial 1,094 1,079 1,090 1,108 1,108 -0.32% 27. Public Authorities 1,807 572 1,576 1,577 1,368 7.21% 28. Other 603 602 573 573 559 1,91% 29. Total Number of Customers 693,423 684,857 676,843 671,018 663,873 1,09% 30. Estimated Overall Rate of Return 6.80% 7.44% 8.01% 8.20% 8.60% -5.70% 31. Estimated Return on Common Equity 10.51% 11.48% 10.87% 10.68% 12.58% -4.40% 32. Common Equity Ratio 44.12% 46.60% 51.32% 51.02% 46.23% -1.16% 33. Debt Ratio 55.88% 53.40% 48.68% 48.98% 53.77% 0.97% 34. Estimated Pretax Interest Coverage	14.	Operating Exp. as a % of Margin	41.07%	42.29%	41.02%	41.42%	38.74%	1.47%	-2.88%
17. Residential 38,172 31,160 33,639 41,261 36,994 0.79% 18. Commercial 28,699 25,152 25,797 29,528 27,726 0.87% 19. Industrial 2,748 2,586 3,228 4,071 4,930 -13,59% 20. Public Authorities 67 41 61 80 33 19,37% 21. Other 280,088 226,082 155,996 134,281 97,146 30,31% 22. Total DTs 349,774 285,021 218,721 209,221 166,829 20,33% 23. Number of Customers (000s included): 24. Residential 623,719 617,097 608,886 603,495 596,647 1,12% 25. Commercial 66,200 65,507 64,718 64,265 64,191 0,77% 26. Industrial 1,094 1,079 1,090 1,108 1,108 -0,32% 27. Public Authorities 1,807 572 1,576 1,577 1,368 7,21% 28. Other 603 602 573 573 559 1,91% 29.	15.	Net Plt. Investment per \$ of Margin	\$5.59	\$4.96	\$4.44	\$4.30	\$4.05	8.39%	12.70%
17. Residential 38,172 31,160 33,639 41,261 36,994 0.79% 18. Commercial 28,699 25,152 25,797 29,528 27,726 0.87% 19. Industrial 2,748 2,586 3,228 4,071 4,930 -13,59% 20. Public Authorities 67 41 61 80 33 19,37% 21. Other 280,088 226,082 155,996 134,281 97,146 30,31% 22. Total DTs 349,774 285,021 218,721 209,221 166,829 20,33% 23. Number of Customers (000s included): 24. Residential 623,719 617,097 608,886 603,495 596,647 1,12% 25. Commercial 66,200 65,507 64,718 64,265 64,191 0,77% 26. Industrial 1,094 1,079 1,090 1,108 1,108 -0,32% 27. Public Authorities 1,807 572 1,576 1,577 1,368 7,21% 28. Other 603 602 573 573 559 1,91% 29.	40	One Bullians II's BTs (000s a sittle II)							
18. Commercial 28,699 25,152 25,797 29,528 27,726 0.87% 19. Industrial 2,748 2,586 3,228 4,071 4,930 -13.59% 20. Public Authorities 67 41 61 80 33 19.37% 21. Other 280,088 226,082 155,996 134,281 97.146 30.31% 22. Total DTs 349,774 285,021 218,721 209,221 166,829 20.33% 23. Number of Customers (000s included): 24. Residential 623,719 617,097 608,886 603,495 596,647 1.12% 25. Commercial 66,200 65,507 64,718 64,265 64,191 0.77% 26. Industrial 1,094 1,079 1,090 1,108 1,108 -0.32% 27. Public Authorities 1,807 572 1,577 1,368 7,21% 28. Other 603 602 573 573 559 1,91% 29. Total Number of Customers 693,423 68		· · · · · · · · · · · · · · · · · · ·	20 172	31 160	33 630	41 261	36 004	0.70%	22.50%
19. Industrial 2,748 2,586 3,228 4,071 4,930 -13.59% 20. Public Authorities 67 41 61 80 33 19.37% 21. Other 280.088 226.082 155.996 134.281 97.146 30.31½ 22. Total DTs 349.774 285.021 218.721 209.221 166.829 20.33% 23. Number of Customers (000s included): 24. Residential 623,719 617.097 608.886 603,495 596,647 1.12% 25. Commercial 66,200 65,507 64,718 64,265 64,191 0.77% 26. Industrial 1,094 1,079 1,090 1,108 1,108 -0.32% 27. Public Authorities 1,807 572 1,576 1,577 1,368 7.21% 28. Other 603 602 573 573 559 1.91% 29. Total Number of Customers 693.423 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>14.10%</td>									14.10%
20. Public Authorities 67 41 61 80 33 19.37% 21. Other 280.088 226.082 155.996 134.281 97.146 30.31% 22. Total DTs 349.774 285.021 218.721 209.221 166.829 20.33% 23. Number of Customers (000s included): 24. Residential 623,719 617,097 608,886 603,495 596,647 1.12% 25. Commercial 66,200 65,507 64,718 64,265 64,191 0.77% 26. Industrial 1,094 1,079 1,090 1,108 1,108 -0.32% 27. Public Authorities 1,807 572 1,576 1,577 1,368 7.21% 28. Other 603 602 573 573 559 1,91% 29. Total Number of Customers 693,423 684,857 676,843 671,018 663,873 1.09% 30. Estimated Return on Common Equi									6.26%
21. Other 280.088 349.774 226.082 285.021 155.996 218.721 134.281 209.221 97.146 30.31% 203.3% 22. Total DTs 349.774 285.021 218.721 209.221 166.829 20.33% 23. Number of Customers (000s included): 24. Residential 623,719 617,097 608.886 603.495 596,647 1.12% 25. Commercial 66,200 65,507 64,718 64,265 64,191 0.77% 26. Industrial 1,094 1,079 1,090 1,108 1,108 -0.32% 27. Public Authorities 1,807 572 1,576 1,577 1,368 7.21% 28. Other 663 602 573 573 559 1.91% 29. Total Number of Customers 693.423 684.857 676.843 671.018 663.873 1.09% 30. Estimated Overall Rate of Return 6.80% 7.44% 8.01% 8.20% 8.60% -5.70% 31. Estimated Return on Common Equity 10.51% 11.48% 10.87% 10.68% 12.58% -4.40% 32. Common Equity Ratio 44.12% 46.60% 51									63.41%
23. Number of Customers (000s included): 24. Residential 623,719 617,097 608,886 603,495 596,647 1.12% 25. Commercial 66,200 65,507 64,718 64,265 64,191 0.77% 26. Industrial 1,094 1,079 1,090 1,108 1,108 -0.32% 27. Public Authorities 1,807 572 1,576 1,577 1,368 7.21% 28. Other 603 602 573 573 559 1.91% 29. Total Number of Customers 693,423 684,857 676,843 671,018 663,873 1.09% 30. Estimated Overall Rate of Return 6.80% 7.44% 8.01% 8.20% 8.60% -5.70% 31. Estimated Return on Common Equity 10.51% 11.48% 10.87% 10.68% 12.58% -4.40% 32. Common Equity Ratio 44.12% 46.60% 51.32% 51.02% 46.23% -1.16% 33. Debt Ratio 55.88% 53.40% 48.68% 48.98% 53.77% 0.97% 34. Estimated Pretax Interest Coverage									23.89%
24. Residential 623,719 617,097 608,886 603,495 596,647 1.12% 25. Commercial 66,200 65,507 64,718 64,265 64,191 0.77% 26. Industrial 1,094 1,079 1,090 1,108 1,108 -0.32% 27. Public Authorities 1,807 572 1,576 1,577 1,368 7.21% 28. Other 603 602 573 573 559 1.91% 29. Total Number of Customers 693,423 684,857 676,843 671,018 663,873 1.09% 30. Estimated Overall Rate of Return 6.80% 7.44% 8.01% 8.20% 8.60% -5.70% 31. Estimated Return on Common Equity 10.51% 11.48% 10.87% 10.68% 12.58% -4.40% 32. Common Equity Ratio 44.12% 46.60% 51.32% 51.02% 46.23% -1.16% 33. Debt Ratio 55.88% 53.40% 48.68% 48.98% 53.77% 0.97% 34. Estimated Pretax Interest Coverage	22.	Total DTs	349,774	285,021			166,829		22.72%
25. Commercial 66,200 65,507 64,718 64,265 64,191 0.77% 26. Industrial 1,094 1,079 1,090 1,108 1,108 -0.32% 27. Public Authorities 1,807 572 1,576 1,577 1,368 7.21% 28. Other 603 602 573 573 559 1.91% 29. Total Number of Customers 693.423 684.857 676.843 671.018 663.873 1.09% 30. Estimated Overall Rate of Return 6.80% 7.44% 8.01% 8.20% 8.60% -5.70% 31. Estimated Return on Common Equity 10.51% 11.48% 10.87% 10.68% 12.58% -4.40% 32. Common Equity Ratio 44.12% 46.60% 51.32% 51.02% 46.23% -1.16% 33. Debt Ratio 55.88% 53.40% 48.68% 48.98% 53.77% 0.97% 34. Estimated Pretax Interest Coverage 55	23.	Number of Customers (000s included):							
26. Industrial 1,094 1,079 1,090 1,108 1,108 -0.32% 27. Public Authorities 1,807 572 1,576 1,577 1,368 7.21% 28. Other 603 602 573 573 559 1.91% 29. Total Number of Customers 693,423 684,857 676,843 671,018 663,873 1.09% 30. Estimated Overall Rate of Return 6.80% 7.44% 8.01% 8.20% 8.60% -5.70% 31. Estimated Return on Common Equity 10.51% 11.48% 10.87% 10.68% 12.58% -4.40% 32. Common Equity Ratio 44.12% 46.60% 51.32% 51.02% 46.23% -1.16% 33. Debt Ratio 55.88% 53.40% 48.68% 48.98% 53.77% 0.97% 34. Estimated Pretax Interest Coverage 10.20% 10.20% 10.20% 10.20% 10.20% 10.20% 10.20% 10.20% 10.20% 10.20% 10.20% 10.20% 10.20% 10.20% 10.20% 10.20%									1.07%
27. Public Authorities 1,807 572 1,576 1,577 1,368 7.21% 28. Other 603 602 573 573 559 1.91% 29. Total Number of Customers 693.423 684.857 676.843 671.018 663.873 1.09% 30. Estimated Overall Rate of Return 6.80% 7.44% 8.01% 8.20% 8.60% -5.70% 31. Estimated Return on Common Equity 10.51% 11.48% 10.87% 10.68% 12.58% -4.40% 32. Common Equity Ratio 44.12% 46.60% 51.32% 51.02% 46.23% -1.16% 33. Debt Ratio 55.88% 53.40% 48.68% 48.98% 53.77% 0.97% 34. Estimated Pretax Interest Coverage									1.06%
28. Other 603 bigs 602 bigs 573 bigs 573 bigs 559 bigs 1.91% bigs 29. Total Number of Customers 693.423 bigs 684.857 bigs 676.843 bigs 671.018 bigs 663.873 bigs 1.09% bigs 30. Estimated Overall Rate of Return 6.80% bigs 7.44% bigs 8.01% bigs 8.20% bigs 8.60% bigs -5.70% bigs 31. Estimated Return on Common Equity 10.51% bigs 11.48% bigs 10.87% bigs 10.68% bigs 12.58% bigs -4.40% bigs 32. Common Equity Ratio 44.12% bigs 46.60% bigs 51.32% bigs 51.02% bigs 46.23% bigs -1.16% bigs 33. Debt Ratio 55.88% bigs 53.40% bigs 48.68% bigs 48.98% bigs 53.77% bigs 0.97% bigs 34. Estimated Pretax Interest Coverage 55.88% bigs 53.40% bigs 48.68% bigs 48.98% bigs 53.77% bigs 0.97% bigs									1.39%
29. Total Number of Customers 693.423 684.857 676.843 671.018 663.873 1.09% 30. Estimated Overall Rate of Return 6.80% 7.44% 8.01% 8.20% 8.60% -5.70% 31. Estimated Return on Common Equity 10.51% 11.48% 10.87% 10.68% 12.58% -4.40% 32. Common Equity Ratio 44.12% 46.60% 51.32% 51.02% 46.23% -1.16% 33. Debt Ratio 55.88% 53.40% 48.68% 48.98% 53.77% 0.97% 34. Estimated Pretax Interest Coverage									215.91%
30. Estimated Overall Rate of Return 6.80% 7.44% 8.01% 8.20% 8.60% -5.70% 31. Estimated Return on Common Equity 10.51% 11.48% 10.87% 10.68% 12.58% -4.40% 32. Common Equity Ratio 44.12% 46.60% 51.32% 51.02% 46.23% -1.16% 33. Debt Ratio 55.88% 53.40% 48.68% 48.98% 53.77% 0.97% 34. Estimated Pretax Interest Coverage									0.17% 1.25%
31. Estimated Return on Common Equity 10.51% 11.48% 10.87% 10.68% 12.58% -4.40% 32. Common Equity Ratio 44.12% 46.60% 51.32% 51.02% 46.23% -1.16% 33. Debt Ratio 55.88% 53.40% 48.68% 48.98% 53.77% 0.97% 34. Estimated Pretax Interest Coverage	29.	Total Number of Customers	<u>093,423</u>	<u>004,037</u>	0/0,043	<u>07 1,U10</u>	<u>003,073</u>	<u>1.09%</u>	<u>1.25%</u>
32. Common Equity Ratio 44.12% 46.60% 51.32% 51.02% 46.23% -1.16% 33. Debt Ratio 55.88% 53.40% 48.68% 48.98% 53.77% 0.97% 34. Estimated Pretax Interest Coverage	30.	Estimated Overall Rate of Return	6.80%	7.44%	8.01%	8.20%	8.60%	-5.70%	-8.60%
33. Debt Ratio 55.88% 53.40% 48.68% 48.98% 53.77% 0.97% 34. Estimated Pretax Interest Coverage	31.	Estimated Return on Common Equity	10.51%	11.48%	10.87%	10.68%	12.58%	-4.40%	-8.45%
34. Estimated Pretax Interest Coverage	32.	Common Equity Ratio	44.12%	46.60%	51.32%	51.02%	46.23%	-1.16%	-5.32%
	33.	Debt Ratio	55.88%	53.40%	48.68%	48.98%	53.77%	0.97%	4.64%
Ratio (Times) 4.54 5.23 4.79 4.28 4.49 0.28%	34.		4.54	5.23	4.79	4.28	4.49	0.28%	-13.19%

35. LAST RATE CASE (Docket No. G-9, Sub 631)

Authorized Returns: Common Equity 10.00%, Overall 7.51%; Equity Ratio: 50.66%; Date of Order: 12-17-13

Notes:

- [1] North Carolina retail jurisdictional revenue equates to approximately 70% of total company gas utility revenue.
- [2] Net Plant Investment reflects net plant in service.
- [3] Source of Data: Shareholders' reports and the NCUC GS-1 Reports.

^[4] The decrease from December 2011 to December 2012 in the public authorities data was primarily due to the classification in 2012 of the Goldsboro Housing Authority customers, who were individually metered during the period September-December 2012, to the residential category. All public authorities customers, whether individually metered or master metered, are billed on Piedmont's residential rate structure. In the fourth quarter of 2013, Piedmont determined that the classification of such customers as public authorities is more appropriate.

PUBLIC SERVICE COMPANY OF NORTH CAROLINA, INC.

SELECTED FINANCIAL AND OPERATIONAL DATA

North Carolina Jurisdiction (Amounts In Thousands)

			Annual Growth Rate					
Line		December	December	December	December	December	Four	Current
No.	<u>ltem</u> (a)	<u>2013</u> (b)	2012 (c)	<u>2011</u> (d)	<u>2010</u> (e)	<u>2009</u> (f)	<u>Year</u> (g)	<u>Year</u> (h)
1.	Operating Revenue:							
2.	Residential	\$348,597	\$265,412	\$293,480	\$352,153	\$343,270	0.39%	31.34%
3.	Commercial	130,561	100,655	115,454	136,621	136,638	-1.13%	29.71%
4.	Industrial	16,625	14,780	17,104	22,237	22,409	-7.19%	12.48%
5.	Public Authorities	0	0	0	0	0	N/A	N/A
6.	Resale	0	0	2	6	3	N/A	N/A
7.	Other	<u>32,420</u>	<u>28,622</u>	<u>26,963</u>	<u>26,819</u>	<u>26,001</u>	<u>5.67%</u>	13.27%
8.	Total Operating Revenue	<u>528,203</u>	<u>409,469</u>	<u>453,003</u>	<u>537,836</u>	<u>528,321</u>	<u>-0.01%</u>	29.00%
9.	Cost of Gas	<u>290.868</u>	<u>177,963</u>	226.553	<u>314,269</u>	308,783	<u>-1.48%</u>	63.44%
10.	Margin	237,335	231,506	226,450	223,567	219,538	1.97%	2.52%
11.	O & M Expenses	87,278	86,512	83,747	85,045	83,042	1.25%	0.89%
12.	Other Deductions	<u>83,581</u>	<u>79,372</u>	<u>76,898</u>	<u>74,706</u>	<u>73,890</u>	<u>3.13%</u>	5.30%
13.	Operating Income	<u>\$66,476</u>	<u>\$65,622</u>	<u>\$65,805</u>	<u>\$63,816</u>	<u>\$62,606</u>	<u>1.51%</u>	<u>1.30%</u>
14.	Net Plant Investment	<u>\$861,612</u>	<u>\$850,254</u>	<u>\$829,145</u>	<u>\$786,978</u>	<u>\$778,192</u>	<u>2.58%</u>	<u>1.34%</u>
15.	Operating Exp. as a % of Margin	36.77%	37.37%	36.98%	38.04%	37.83%	-0.71%	-1.61%
16.	Net Plt. Investment per \$ of Margin	\$3.63	\$3.67	\$3.66	\$3.52	\$3.54	0.63%	-1.09%
47	Coo Delivered in DTe (000e emitted)							
17. 18.	Gas Delivered in DTs (000s omitted): Residential	28,753	23,008	24,895	30,297	26,609	1.96%	24.97%
19.	Commercial	14,540	12,357	12,916	14,891	13,385	2.09%	17.67%
20.	Industrial	2,762	2,920	2,603	3,175	2,985	-1.92%	-5.41%
21.	Public Authorities	0	0	0	0,170	0	N/A	N/A
22.	Resale	0	0	0	0	0	N/A	N/A
23.	Other	37,421	34,029	29,776	29,355	27,581	7.93%	9.97%
24.	Total DTs	83,476	72,314	70,190	77,718	70,560	4.29%	15.44%
25.	Number of Customers (000s included):							
26.	Residential	465,596	454,543	445,276	440,749	432,326	1.87%	2.43%
27.	Commercial	42,284	41,839	41,499	40,564	39,986	1.41%	1.06%
28.	Industrial	162	168	175	168	172	-1.49%	-3.57%
29.	Public Authorities	0	0	0	0	0	N/A	N/A
30.	Resale	0	0	0	2	2	N/A	N/A
31. 32.	Other Total Number of Customers	464 508,506	474 497,024	<u>465</u> 487,415	466 481,949	464 472,950	0.00% 1.83%	<u>-2.11%</u> <u>2.31%</u>
33.	Estimated Overall Rate of Return	9.05%	8.87%	9.12%	9.14%	8.57%	1.37%	2.03%
34.	Estimated Return on Common Equity	11.40%	11.23%	11.66%	11.39%	12.12%	-1.52%	1.51%
35.	Common Equity Ratio	57.82%	56.35%	55.66%	54.94%	51.38%	3.00%	2.61%
36.	Debt Ratio	42.18%	43.65%	44.34%	45.06%	48.62%	-3.49%	-3.37%
37.	Estimated Pretay Interest Coverage							
31.	Estimated Pretax Interest Coverage Ratio (Times)	5.42	5.11	5.00	4.49	5.26	0.75%	6.07%

Notes: [1] Net Plant Investment reflects net plant in service.

(Docket No. G-5, Sub 495)

^[2] Source of Data: Shareholders' Reports and the NCUC GS-1 Reports.

^[3] N/A denotes that the data is not available or not applicable or that information is, essentially, unmeaningful.

Part IV

Telecommunications Companies Annual Report Filings

Telecommunications Companies 2013 Annual Report Filings¹

- A. The following companies provided the Commission with links to their 2013 Annual Report filings, as submitted to the SEC:
 - BellSouth Telecommunications, LLC, d/b/a AT&T North Carolina http://www.sec.gov/Archives/edgar/data/732717/000073271714000010/0000732717-14000010-index.htm
 - Carolina Telephone and Telegraph Company LLC, d/b/a CenturyLink; Central Telephone Company, d/b/a CenturyLink; and Mebtel, Inc., d/b/a CenturyLink –

http://www.sec.gov/Archives/edgar/data/18926/000144530514000656/ctl-2013123110k.htm

- Frontier Communications of the Carolinas, Inc. http://investor.frontier.com/secfiling.cfm?filingID=20520-14-17&CIK=20520
- •Verizon South Inc.² http://www.verizon.com/investor/quicklink.htm
- Windstream Concord Telephone, Inc.; Windstream Lexcom Communications, Inc.; and Windstream North Carolina, LLC –

<u>http://files.shareholder.com/downloads/ABEA-43PVYW/3123311129x0xS1282266-14-8/1282266/filing.pdf</u>

- B. The following companies provided the Commission with copies of their 2013 audited financial statements:
 - North State Telephone Company, d/b/a North State Communications
 - Citizens Telephone Company, d/b/a Comporium³

¹ The deadline for a price plan regulated company to either provide its annual report to the Commission or to otherwise satisfy its annual reporting obligations under Commission Rule R1-32, Subsection (e1) is as soon as possible after the close of the calendar year, but in no event later than the 30th day of April each year for the preceding calendar year.

²Verizon South Inc. Knotts Island Exchange.

³ Comporium has been allowed an extension of time to satisfy its 2013 annual reporting obligation.

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