

**Conyers, Tamika**

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**From:** Scott Cline <wscline1@gmail.com>  
**Sent:** Friday, February 21, 2020 8:22 AM  
**To:** Statements  
**Subject:** Docket E-7, SUB 1214

Hello,

I am writing as an N.C. citizen and Raleigh resident as well as Duke Energy customer in opposition of Dukes rate hike proposals in order that they can continue investing in climate warming technologies. Dukes investments into natural gas infrastructure and the Atlantic Coast Pipeline are now known to be greater emitters of methane one of the most powerful global warming greenhouse gases which becomes less and less cost competitive to renewables and battery storage. Dukes customers and N.C. citizens should also not be forced to pay for Dukes negligence that led to coal ash spills. Their investors and owners can pay for this.

Further more Duke is a company with too much power and lack of accountability in North Carolina. A massive company with terrible mistreatment of customers. I have recently discovered that Duke turned my 10 day past due Bill over to collections without even giving me a notice of past due bill. They failed to collect my forwarding address after I disconnected service so I never received the bill. What kind of BS is that? How about they send me an email, phone call or piece of mail with a notice of past due before doing that? They obviously have the technology capabilities to do so but seem to prefer harming people's credit score without so much as a warning. Shameful business practice!

I understand providing affordable and reliable power to millions of customers is a big job, but as a legally granted monopoly Duke should behave as a steward of our environment and be held to the highest standards of corporate responsibility. They are not meeting the mark, not by a long shot!

Warm regards,

Scott Cline

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Scott Cline

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Feb 20 2020