Quarterly Review

Selected Financial and Operational Data:

Re:

Electric Companies

- Carolina Power & Light Company
- Dominion North Carolina Power
- Duke Power, a Division of Duke Energy Corporation
- Nantahala Power and Light Company

Natural Gas Local Distribution Companies

- North Carolina Gas Service, Division of NUI
- North Carolina Natural Gas Corporation
- Piedmont Natural Gas Company, Inc.
- Public Service Company of North Carolina, Inc.

Telecommunications Companies

- ALLTEL Carolina, Inc.
- BellSouth Telecommunications, Inc.
- Carolina Telephone and Telegraph Company
- Central Telephone Company
- Citizens Telephone Company
- Concord Telephone Company
- LEXCOM Telephone Company
- MEBTEL Communications
- North State Communications
- Verizon South Inc.

[■] Quarter Ending September 30, 2002 ■

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IV Appendix A - Distribution List

Part I

Introduction

The purpose, structure, focus, and an abbreviated synopsis of the nature of the contents of this report is presented here.

The Quarterly Review has been designed and is structured so as to provide, in a clear and concise format, relevant and useful financial and operational information pertaining to 18 major investor-owned public utilities regulated by the North Carolina Utilities Commission (Commission): four electric companies, four natural gas local distribution companies, and ten telecommunications companies. The primary focus of this report is one of a jurisdictional financial nature. However, albeit limited, certain jurisdictional operational information is also included.

To a vast extent the information presented herein is organized into individual company overviews. The data presented covers a period of five years. From a general viewpoint, such overviews provide information that users of this report will find helpful from the standpoint of gaining insight into each company's jurisdictional financial standing and in acquiring a sense of the magnitude of each company's overall jurisdictional economic dimension.

This report has been prepared solely for the use of the Commission. The responsibility for developing and preparing the report is that of the Commission's Operations Division (Division). The preponderance of the information and data included in and/or on which the report is based has been provided by the companies. Such data has not been audited or otherwise verified. Therefore, the Division, although it believes the aforesaid data to be true and correct in each and every respect, cannot and does not offer any attestation in that regard.

A Specific Objective

A specific objective of this reporting process is to present to the Commission, on an ongoing basis, meaningful information regarding the financial viability of the subject companies, including the reasonableness of the overall levels of rates and charges currently being charged by jurisdictional utilities, whose rates are cost based, for their sales of services. Cost based regulation is synonymous with rate base, rate of return regulation.

Under rate base, rate of return regulation, the cost of service of a public utility is defined as the sum total of reasonable operating expenses, depreciation, taxes, and a reasonable return on the net valuation of property used and useful in providing public utility services. Therefore, the reasonableness of a public utility's rates is a function of the reasonableness of the level of each individual component of its cost of service.

The reasonable return component of the cost of service equation refers to the overall rate of return related to investment funded by all investors, including debt investors as well as preferred and common equity investors. The costs of debt capital and preferred stock, which are essentially fixed by contract, must be deducted from revenue, like all other components of the cost of service, in determining income available for distribution to common stockholders. Therefore, generally speaking, a very meaningful measure of the profitability of any utility,

and consequently the reasonableness of its overall rates and charges, is the return earned on its common shareholders' investment, i.e., its return on common equity, over some specified period of time. Typically, such returns are measured over a period of one year. Thus, annual returns on common equity and certain other key financial ratios, which among other things give significant perspective to the common equity returns, are the focal points of this report.

The Key Financial Ratios

Specifically, the key financial ratios presented herein for use in reviewing the companies' financial viabilities, including their profitability and consequently the reasonableness of their rates and charges are (1) the return on common equity, (2) the common equity capitalization ratio, (3) the pre-tax interest coverage ratio, and (4) the overall rate of return.

The Return on Common Equity

As indicated, the return on common equity is a key financial indicator which measures the profitability of an enterprise from the standpoint of its common stockholders over some specified period of time. That return or earnings rate reflects the ratio of earnings available for common equity to the common-equity investors' capital investment. As previously stated, the ratio is significant because it traditionally represents profitability after all revenues and costs, other than the cost of common equity capital, have been considered. From the standpoint of measuring profitability, return on common equity is indeed "the bottom line".

The Common Equity Capitalization Ratio

The common equity capitalization ratio is the ratio of common equity capital to total investor-supplied capital of the firm. That ratio is significant because it is a major indicator of the financial riskiness of the firm, particularly from the standpoint of the common stockholders. The issuance of debt capital, assuming no offsetting decrease in preferred stock, decreases the common equity capitalization ratio, and its existence creates what has come to be known as financial leverage. The risk borne by shareholders that accompanies that leverage is known as financial risk. As the proportion of debt in the capital structure increases, so does the degree of financial leverage and thus shareholders' risk and consequently the shareholders' requirements regarding expected return, i.e., the expected return on common equity or, in regulatory jargon, the cost of common equity capital.

Alternatively, the financial riskiness of the firm, some might argue, is more appropriately revealed when expressed in terms of debt leverage, particularly when preferred stock is present in the capital structure. Such leverage is the ratio of long-term debt capital to total investor-supplied capital. Both approaches are clearly insightful and useful. In evaluating the superiority of one approach in comparison to the other, one should consider the context within which the information is to be used. Since a major objective of this report is to

review the reasonableness of the levels of earnings of the companies' common stockholders, and in consideration of the other key financial benchmarks which are also presented herein, the common equity capitalization ratio appears to be the most appropriate and meaningful measure of the financial riskiness of the companies for use in this regard.

The Pre-tax Interest Coverage Ratio

The pre-tax interest coverage ratio is the number of times earnings, determined before consideration of income taxes and interest charges, cover annual interest charges. That financial indicator is particularly important to debt investors because holders of the company's outstanding debt, including long-term bonds, receive interest payments from the company before any earnings are determined to be available for distribution to preferred or common equity investors. Pre-tax interest coverage is measured before income taxes because interest expense is deductible in arriving at taxable income. Therefore, generally speaking, debt holders can expect to be paid before the company incurs any liability for the payment of income taxes. From the debt holder's perspective, all other things remaining equal, the higher the pre-tax interest coverage the better.

The Overall Rate of Return

The overall rate of return measures the profitability of a firm from the standpoint of earnings on total investment, including investment funded by both debt and equity investors. Specifically, in the public utility regulatory environment, it is the ratio of operating income to total investment.

The Propriety of The Methodology

The foregoing financial benchmarks, as presented in this report, have been determined on the basis of the companies' actual operating experience. Under rate base, rate of return regulation, North Carolina statutes require that the companies' rates be determined on a normalized, pro forma, end-of-period basis based upon a historical test year. Stated alternatively, the Commission, in setting prospective rates, essentially, must take into account the company's current level of operations adjusted for known and material changes in the levels of revenues and costs that the company can reasonably be expected to experience over a reasonable period of time into the future. Thus, rates, which are established for use prospectively, are set, to a certain extent and within certain constraints, on the basis of revenue and cost expectations, including investor expectations regarding their return requirements, as opposed to simply setting prospective rates solely on the basis of actual operating experience.

The process of setting prospective rates is inherently and exceedingly time consuming, difficult, and otherwise costly to both companies and regulators. It involves the assimilation, investigation, and evaluation of enormous amounts of complex information and data which invariably leads to multifarious issues; many, if not most, of which must be resolved through adjudication.

It is far less difficult and costly to perform an intellectual, financial analysis of the need to undertake the aforesaid process. Such preliminary analysis avoids the unnecessary incursion of the immense costs of setting prospective rates. Those are precisely the reasons why this report is focused on a review of the returns on common equity and other key financial ratios which the companies are currently earning or achieving under their existing rates and charges. Those ratios, when considered in conjunction with statutory rate making requirements, prevailing economic conditions, and certain other financial indicators, including returns on common equity and overall rates of return currently being authorized by other public utility regulatory agencies, are meaningful indicators of the need, if any, for further, more extensive regulatory review.

From the standpoint of giving an added measure of meaning to the aforesaid ratios of the individual companies and in the interest of providing a sense of current financial market conditions, certain financial information has been included herein as notes to the first statement included in Part II of this report. Such notes are an integral part of this report. Additionally, also from the standpoint of providing perspective, returns on common equity and overall rates of return currently being authorized by a number of other public utility regulatory agencies are provided in the second statement presented in Part II.

A Final Note

It is emphasized that the information contained in this report is not intended and should not be construed to be all inclusive from the standpoint of the criteria to be used in assessing the reasonableness of the companies existing rates. But rather, it is submitted that such information is clearly relevant to such a determination and as such should be considered in conjunction with all other pertinent information and data.

The Operations Division will be pleased to receive and respond to any questions or comments.

Part II

A Review of Key Financial Ratios

- Summary Statement of Key Financial Ratios For 18
 Selected Companies For The Twelve Months Ended
 September 30, 2002 Returns on Common Equity,
 Overall Rates of Return, Common Equity
 Capitalization Ratios, and Pre-tax Interest Coverage
 Ratios And Certain Rate Case Data
- Statement of Authorized Returns on Common Equity and Overall Rates of Return Granted By Various Public Utility Regulatory Agencies As Reported By Public Utilities Reports, Volume Nos. 208-220 from June 2001 Through December 2002

Summary Statement Of Key Financial Ratios Achieved By And Authorized For Selected Companies

"Estimated Returns on Common Equity, Overall Rates of Return,
Common Equity Capitalization Ratios, and Pre-tax Interest Coverage Ratios are for
Twelve Months Ended September 30, 2002, Except for Certain Telecommunications Companies - See Note [1]"

"Rate Case Data are from Orders with Various Issue Dates as Indicated in Column (i)"

| | | Estimate | d for 12 Mc | onths End | | A | uthorized - | Last Rate | Case |
|-------------|---|--------------------------------------|-------------------------------------|------------------------|---|-------------------------------|------------------------------------|------------------------|--|
| Line No. | item (a) | Return On <u>Equity</u> (b) | Overall Rate of Return (c) | Equity Ratio (d) | Pre-tax Interest Coverage Ratio (e) | Return On Equity (1) | Overall Rate of Ratum (g) | Equity Retio (h) | Date of Lest <u>Order</u> (i) |
| | Electric Companies | | | | | | | | |
| 1. | Carolina Power & Light Company | 12.41% | 9.42% | 49.11% | 4.43 | 12.75% | 10.45% | 44.00% | 08/05/88 |
| 2. | Dominion North Carolina Power | 13.45% | 9.66% | 46.48% | 4.95 | 11.80% | 9.48% | 44.82% | 02/26/93 |
| 3. | Duke Power, a Division of Duke Energy Corporation | 12.43% | 9.70% | 59.48% | 6.48 | 12.50% | 10.44% | 49.82% | 11/12/91 |
| 4. | Nantahala Power and Light Company | 6.25% | 6.65% | 63.15% | 3.29 | 12.10% | 10.32% | 56.11% | 06/18/93 |
| | Natural Gas Local Distribution Companies | | | | | | | | |
| 5. | North Carolina Gas Service, Division of NUI | N/A | N/A | N/A | N/A | 11.40% | 9.16% | 47.57% | 09/20/95 |
| 6 . | North Carolina Natural Gas Corporation | 1.65% | 4.14% | 49.11% | 1.41 | N/A | 10.09% | N/A | 10/27/95 |
| 7. | Piedmont Natural Gas Company, Inc. | 9.88% | 8.77% | 53.15% | 3.44 | 11.30% | 9.70% | 52.71% | 10/05/00 |
| 8. | Public Service Company of North Carolina, Inc. | 11.02% | 8.87% | 48.29% | 3.44 | 11.40% | 9.82% | 51.91% | 10/30/98 |
| | Telecommunications Companies | | | | | | | | |
| 9. • | ALLTEL Carolina, Inc. | 18,90% | 18.59% | 72.31% | 5.53 | 13.20% | 10.33% | 42.11% | 11/25/86 |
| 10. | BellSouth Telecommunications, Inc. | 19.14% | 13.38% | 56.16% | 7.78 | 15.00% | 12.51% | 54.80% | 11/09/84 |
| 11. | Carolina Telephone and Telegraph Company | 22.72% | 16.53% | 63.21% | 11.65 | 15.25% | 11.82% | 48.40% | 03/30/83 |
| 12. | Central Telephone Company | 20.06% | 17.63% | 79.05% | 14.49 | 15.50% | 12.09% | 48.30% | 06/22/83 |
| 13. | Citizens Telephone Company | 19.05% | 15.69% | 68.43% | 8.59 | 12.70% | 10.11% | 44.95% | 02/26/91 |
| 14. | Concord Telephone Company | 14.47% | 14.53% | 66.38% | 5.01 | 15.50% | 12.11% | 58.59% | 06/17/83 |
| 15. | LEXCOM Telephone Company | 14.13% | 13.91% | 96.37% | 112.08 | 16.25% | 12.77% | 37.22% | 06/14/82 |
| 18. | MEBTEL Communications | 18.58% | 18.58% | 100.00% | 0.00 | 16.50% | 5.92% | 16.92% | 11/26/79 |
| 17. | North State Telephone Company | 13.99% | 13.81% | 97.64% | 295.42 | N/A | NA | NA | 06/13/52 |
| 18. * | Vertzon South Inc. | 13.54% | 10.02% | 50.21% | 4.23 | 13.90% | 11.82% | 50.00% | 09/16/86 |

NOTES:

^{2 [1]} Companies electing price regulation are denoted above with an asterisk. For those companies, with the exception of Concord Telephone Company, ALLTEL Carolina, Inc., and MEBTEL Communications, the information on which this report is based is filed on an annual calendar-year basis for reporting periods beginning after June 30, 1996; therefore, the data for such companies included herein is updated annually beginning with the calendar year 1998. Concord Telephone Company elected price regulation during 1997, and the information on which this report is based is filed on an annual calendar-year basis for reporting periods beginning after June 30, 1997. Thus, the data for Concord Telephone Company will be updated annually beginning with the calendar year 1997. ALLTEL Carolina, Inc. elected price regulation during 1998, and the information on which this report is based is filed on an annual calendar-year basis for reporting periods beginning after June 30, 1998. Thus, the data for ALLTEL Carolina, Inc. will be updated annually beginning with the calendar year 1998. MEBTEL Communications elected price regulation during 1999, and the information on which this report is based is filed on an annual calendar-year basis for reporting periods beginning after September 30, 1999. Thus, the data for MEBTEL Communications will be updated annually beginning with the calendar year 1999.

^[2] Information presented is on a North Carolina jurisdictional basis except for MEBTEL Communications and North State Telephone Company which are presented on a total company basis.

^[3] N/A denotes that information is not available.

Summary Statement

Of Key Financial Ratios Achieved By And Authorized For Selected Companies

"Estimated Returns on Common Equity, Overall Rates of Return,
Common Equity Capitalization Ratios, and Pre-tax Interest Coverage Ratios are for
Twelve Months Ended September 30, 2002, Except for Certain Telecommunications Companies - See Note [1]"

NOTES - continued

NOTES:

[4] Standard and Poor's 1994 annual "Global Sector Review" reflects the following benchmark-ratio ranges for total debt capitalization ratios and pre-tax interest coverage ratios for electric utilities and natural gas local distribution companies; telecommunications utilities are not included in that publication:

| | | RANG | E |
|--------------------|---|-----------------------|---------------------------|
| Line <u>No.</u> | item (a) | BONDS RATED "AA" (b) | BONDS RATED "A" (c) |
| 1. | Electric utilities: | | |
| 2. | Pre-tax interest coverage ratio (times) | 3.50 - 4.00 | 2.75 - 4.50 |
| 3. | Total debt ratio (%) | 42.00 - 47.00 | 41.00 - 52.00 |
| 4. | Natural gas local distribution companies: | | |
| 5. | Pre-tax interest coverage ratio (times) | 3.75 - 4.25 | 3.00 - 4.25 |
| 6. | Total debt ratio (%) | 41.00 - 46.00 | 42.00 - 51.00 |

[5] Selected financial market indicators from "Moody's Credit Perspectives", Volume 96, No. 10, March 10, 2003 follow:

| Part I | | US Tre | easury Secur | ities | Dealer- Placed | Moody's Long-Term |
|--------|------------------------|-----------------|-----------------|-----------------|-------------------|-------------------------|
| Line | | 3-Month Bill | 10-Year Note | 30-Year Bond | 3-Month CP | Corporate Bond Yield |
| No. | Date | % | <u>%</u> | <u>%</u> | <u>%</u> | <u>%</u> _ |
| | (a) | (b) | (c) | (d) | (e) | (f) |
| 1. | February 28, 2003 | 1.18 | 3.70 | 4.67 | 1.25 | 6.49 |
| 2. | March 3, 2003 | 1.18 | 3.67 | 4.68 | 1.25 | 6.49 |
| 3. | March 4, 2003 | 1.17 | 3.65 | 4.68 | 1.25 | 6.47 |
| 4. | March 5, 2003 | 1.16 | 3.62 | 4.66 | 1.25 | 6.46 |
| 5. | March 6, 2003 | 1.16 | 3.65 | 4.69 | 1.24 | 6.48 |
| 6. | Month of February 2003 | 1.16 | 3.89 | 4.81 | 1.25 | 6.62 |
| 7. | Month of January 2003 | 1.17 | 4.02 | 4.83 | 1.27 | 6.84 |

Part II

Moody's public utility long-term bond yield averages (%):

| Line | | | Past 12- | Wonths | Monthly | | |
|------|--------|----------|----------|---------------|-----------|------------|--|
| No. | Rating | 03/06/03 | High | Low | Feb. 2003 | Jan. 2003 | |
| | (a) | (b) | (c) | (d) | (e) | (f) | |
| 1. | Asa | - | - | - | - | - | |
| 2. | Aa | 6.56 | 7.43 | 6.66 | 6.66 | 6.87 | |
| 3. | A | 6.75 | 7.76 | 6.93 | 6.93 | 7.06 | |
| | | | | | | | |

^[6] According to "Moody's Credit Perspectives", Volume 96, No. 10 as of 12/10/01 the "Aaa" Utilities Index will be discontinued indefinitely.

Summary Statement Of Key Financial Ratios Achieved By And Authorized For Selected Companies

"Estimated Returns on Common Equity, Overall Rates of Return,
Common Equity Capitalization Ratios, and Pre-tax Interest Coverage Ratios are for
Twelve Months Ended September 30, 2002, Except for Certain Telecommunications Companies - See Note [1]"

NOTES - continued

NOTES:

[7] Selected financial market indicators from "Moody's Credit Perspectives", Volume 96, No.10, March 10, 2003 follow - continued:

| lew o | fferings by public utilities - | listing is all in | clusive for v | veek of Mar | ch 10, 2003: | |
|------------|--------------------------------|----------------------|--------------------|-----------------------|------------------------|---------------|
| Line | | | | Yi | | |
| No. | <u>Company Name</u> (a) | Amount (b) | <u>Term</u> (c) | <u>Current</u> (d) | <u>Maturity</u> (e) | Rating (f) |
| 1. | Alabama Power Company | \$170 Million | 3 Years | 2.650% | 2.180% | A2 |
| 2. | Alabama Power Company | \$250 Million | 30 Years | 5.700% | 5.710% | A2 |
| 3. | Georgia Power Company | \$250 Million | 2 Years | Floating | - | A2 |
| 4. | Florida Power & Light Company | \$425 Million | 10 Years | 4.800% | 4.990% | A 1 |
| 5 . | Florida Power & Light Company | \$225 Million | 30 Years | 5.900% | 5.900% | A 1 |
| 6. | Georgia Power Company | \$150 Million | 30 Years | 5.400% | - | Aaa |
| 7 . | Southern Natural Gas Company | \$400 Million | 7 Years | 8.875% | 9.130% | B 1 |

Statement of Authorized Returns On Common Equity and Overall Rates of Return Granted By Various Public Utility Regulatory Agencies As Reported In Public Utilities Reports, Volume Nos. 215-222, from January 2002 through March 2003

(Statement is All inclusive With Respect To Returns Published)

| Line | | Authorized Common | Returns | Date Of | Volume No. Public Utilities |
|------------|---|-------------------|----------------|--------------|-----------------------------|
| No. | Company (Jurisdiction) (a) | Equity (b) | Overall (c) | Order (d) | Reports (e) |
| | , , | , , | ., | . , | |
| | Electric Companies | | | | |
| 1. | Nevada Power Company (NV) | 10.10% | 8.37% | 03/29/02 | Volume 216 |
| 2. | Montana-Dakota Utilities Company (MT) | 11.80% | N/A | 04/24/02 | Volume 217 |
| 3. | Sierra Pacific Power Company (NV) | 10.17% | 8.61% | 05/28/02 | Volume 218 |
| 4. | Gulf Power Company (FL) | 12.00% | N/A | 06/10/02 | Volume 218 |
| 5 . | Savannah Electric and Power Company (GA) | 12.00% | N/A | 05/30/02 | Volume 218 |
| 6. | Wisconsin Public Service Corporation (WI) | 12.30% | 9.71% | 06/21/02 | Volume 218 |
| 7 . | Citizens Energy Services (VT) | 5.75% | N/A | 07/15/02 | Volume 220 |
| | Natural Gas Local Distribution Companies | | | | |
| 8. | Yankee Gas Services Company (CT) | 11.00% | 8.91% | 01/30/02 | Volume 215 |
| 9. | Atlanta Gas Light Company (GA) | 11.00% | N/A | 04/29/02 | Volume 217 |
| 10. | Wisconson Public Service Corporation (WI) | 12.30% | 9.71% | 06/21/02 | Volume 218 |
| 11. | MidAmerican Energy Company (IL) | 11.20% | 8.85% | 09/11/02 | Volume 220 |
| 12. | Washington Gas Light Company (MD) | N/A | 8.75% | 09/27/02 | Volume 221 |
| 13. | Consumers Energy Company (MI) | 11.40% | 7.45% | 11/07/02 | Volume 221 |
| 14. | Montana-Dakota Utilities Company (ND) | 11.33% | NIA | 12/18/02 | Volume 222 |

Statement of Authorized Returns On Common Equity and Overall Rates of Return Granted By Various Public Utility Regulatory Agencies As Reported In Public Utilities Reports Volume Nos. 215-222, from January 2002 through March 2003

(Statement Is All Inclusive With Respect To Returns Published)

| Line | | Authorize Common | d Returns | Date Of | Volume No. <i>Public Utilities</i> |
|------|--|---------------------|----------------|--------------|------------------------------------|
| No. | Company (Jurisdiction) (a) | Equity (b) | Overall (c) | Order (d) | Reports (e) |
| | Water Companies | | | | |
| 15. | Aloha Utilities, Inc. (HI) | 10.34% | 8.52% | 04/30/02 | Volume 217 |
| 16. | Philadelphia Suburban Water Company (PA) | 10.70% | 8.77% | 08/01/02 | Volume 219 |

NOTE: N/A denotes that information is not available.

Part III

Overviews of Selected Financial and Operational Data By Utility:

- Electric Companies
 - Carolina Power & Light Company
 - Dominion North Carolina Power
 - Duke Power, a Division of Duke Energy Corporation
 - Nantahala Power and Light Company
- Natural Gas Local Distribution Companies
 - North Carolina Gas Service, Division of NUI
 - North Carolina Natural Gas Corporation
 - Piedmont Natural Gas Company, Inc.
 - Public Service Company of North Carolina, Inc.
- Telecommunications Companies
 - ALLTEL Carolina, Inc.
 - BellSouth Telecommunications, Inc.
 - Carolina Telephone and Telegraph Company
 - Central Telephone Company
 - Citizens Telephone Company
 - Concord Telephone Company
 - LEXCOM Telephone Company
 - MEBTEL Communications
 - North State Communications
 - Verizon South Inc.

CAROLINA POWER & LIGHT COMPANY SELECTED FINANCIAL AND OPERATIONAL DATA North Carolina Retail Jurisdiction

(Amounts in Thousands)

| | | | | | | | Ann | |
|----------|---------------------------------------|--------------------|-------------------|---------------|---------------------|----------------|--------------|---------|
| | | | | 12 Months End | | | Growth | |
| .ine | | September | September | September | September | September | Four | Current |
| No. | <u>ltem</u> | 2002 | <u> 2001</u> | 2000 | <u>1999</u> | <u>1998</u> | <u>Year</u> | Year |
| | (a) | (b) | (c) | (d) | (e) | (f) | (g) | (h) |
| 1. | Operating Revenue | \$2,462,574 | \$2,427,995 | \$2,274,372 | \$2,240,690 | \$2,289,595 | 1.84% | 1.42% |
| 2. | Operating Expenses: | | | | | | | |
| 3. | Fuel | 515,606 | 459,719 | 428,935 | 417,231 | 420,393 | 5.24% | 12.169 |
| 4. | Purchased Power | 255,169 | 261,657 | 228,847 | 280,777 | 284,725 | -2.70% | -2.489 |
| 5. | Maintenance | 152,744 | 142,376 | 138,940 | 154,940 | 141,546 | 1.92% | 7.289 |
| 5. 6. | | · | 403,850 | 369,849 | 338,186 | 332.654 | 5.26% | 1.119 |
| | Other Operating Expenses | 408,346 | | | | | | |
| 7. | Total Operating Expenses | 1,331,865 | 1,267,602 | 1,166,571 | 1,191,134 | 1,179,318 | 3.09% | 5.079 |
| 8. | Depreciation & Amortization | 374,730 | <u>542,241</u> | 385,830 | <u>357,841</u> | <u>363,395</u> | <u>0.77%</u> | -30.899 |
| 9. | Total Expenses & Depreciation | 1,706,595 | 1,809,843 | 1,552,401 | 1,548,975 | 1,542,713 | 2.56% | -5.709 |
| 0. | Total Operating Taxes | 350,112 | 291,058 | 338,269 | 336,477 | <u>351,795</u> | -0.12% | 20.299 |
| 1. | Total Expenses, Depr. & Taxes | 2,056,707 | 2,100,901 | 1,890,670 | 1,885,452 | 1,894,508 | 2.07% | -2.109 |
| 2. | Operating Income | \$405.867 | \$327 <u>,094</u> | \$383,702 | \$355,238 | \$395,087 | 0.68% | 24.089 |
| 3. | Net Plant Investment | <u>\$4,542,198</u> | \$4.400.000 | \$4.240,797 | \$4,354,49 <u>5</u> | \$4.318.472 | 1.27% | 3.239 |
| 4. | Oper. Exp. as a % of Total Revenue | 54.08% | 52.21% | 51.29% | 53.16% | 51.51% | 1.22% | 3.589 |
| 5. | Net Pit. Investment per \$ of Revenue | \$1.84 | \$1.81 | \$1.86 | \$1.94 | \$1,89 | -0.67% | 1.669 |
| | | | | | | | | |
| 6. | Number of Customers Served: | | | | | | | |
| 7. | Residential | 955 | 932 | 907 | 882 | 859 | 2.68% | 2.479 |
| 8. | Commercial | 168 | 164 | 158 | 154 | 149 | 3.05% | 2.44 |
| 9. | Industrial | 4 | 4 | 4 | | 4 | 0.00% | 0.00 |
| | | | | | 4 | | | |
| 0. | Other | 2 | 2 | 2 | 2 | 2 | 0.00% | 0.00 |
| 1. | Total Number of Customers | <u>1129</u> | 1102 | <u>1071</u> | <u>1042</u> | <u>1014</u> | 2.72% | 2.45 |
| 2. | Annual Sales Volume: (Millions kWh) | | | | | | | |
| 3. | Residential | 12,634 | 12,625 | 11,756 | 11,394 | 11,402 | 2.60% | 0.07 |
| 4. | Commercial | 10,597 | 10,234 | 9,774 | 9,339 | 9,004 | 4.16% | 3.55 |
| 5. | Industrial | 9,933 | 10 321 | 11,107 | 11,247 | 11,521 | -3.64% | -3.76 |
| 6. | Other | 4,166 | 3,984 | 4.436 | 4.797 | 6,036 | -8.85% | 4.57 |
| 7. | Total Sales | 37,330 | <u>37,164</u> | 37,073 | <u>36,777</u> | <u>37,963</u> | -0.42% | 0.45 |
| _ | | | | | | | | |
| 8. | Estimated Overall Rate of Return | 9.42% | 8.07% | 9,61% | 9.02% | 10.08% | -1.68% | 16.73 |
| 9. | Estimated Return on Common Equity | 12.41% | 9.13% | 12.42% | 10.82% | 12.72% | -0.61% | 35.93 |
| | | 49.11% | 48.31% | 53.16% | 56.99% | 55.68% | -3.09% | 1.66 |
| Ю. | Common Equity Ratio | | | | | | | |

Notes: [1] North Carolina retail jurisdictional revenue equates to 71% of total company electric utility revenue.
[2] Net Plant Investment reflects net plant in service.
[3] Source of Data: NCUC ES-1 Reports.

DOMINION NORTH CAROLINA POWER SELECTED FINANCIAL AND OPERATIONAL DATA

North Carolina Retail Jurisdiction (Amounts in Thousands)

| | | | | 12 Months End | ded | | Anr Growth | uai Rate |
|--|--|--|--|-----------------|------------------|--|--|---|
| Line | | September | September | September | September | September | Four | Current |
| Nο. | <u>item</u> | 2002 | 2001 | 2000 | 1999 | 1998 | Year | Year |
| | (a) | (b) | (c) | (d) | (0) | (f) | (g) | (h) |
| 1. | Operating Revenue | \$251,519 | \$249,942 | \$223,016 | \$220,328 | \$222,135 | 3.15% | 0.63% |
| 2. | Operating Expenses: | | | | | | | |
| 3. | Fuel | 47,488 | 39,901 | 34,469 | 29,808 | 28,379 | 13.74% | 19.01% |
| 4. | Purchased Power | 46,380 | 49,867 | 48,244 | 50,678 | 52,679 | -3.13% | -8.999 |
| 5. | Maintenance | 0 | 0 | 0 | 14,534 | 10,721 | N/A | N/A |
| 6. | Other Operating Expenses | 50,977 | <u>56,939</u> | 47,992 | 32,8 17 | <u>30,348</u> | 13.84% | -10.479 |
| 7. | Total Operating Expenses | 144,845 | 146,707 | 130,705 | 127,837 | 122,127 | 4.36% | -1.279 |
| 8. | Depreciation & Amortization | 28.877 | <u> 26.443</u> | <u> 26.446</u> | 25.107 | 27.350 | 1.37% | 9.209 |
| 9. | Total Expenses & Depreciation | 173,722 | 173,150 | 157,151 | 152,944 | 149,477 | 3.83% | 0.339 |
| 0. | Total Operating Taxes | 38,048 | 37,53 1 | 29,098 | 28,734 | <u>35,612</u> | 1.67% | 1.389 |
| 1. | Total Expenses, Depr. & Taxes | 211,770 | <u>210,681</u> | 186,249 | <u>181,678</u> | 185,089 | 3.42% | 0.529 |
| 2. | Operating Income | \$39.749 | \$39.261 | <u>\$36.767</u> | \$38,650 | \$37,046 | <u>1.78%</u> | 1.249 |
| 13. | Net Plant Investment | <u>\$414.120</u> | \$433.046 | \$364.043 | <u>\$407.592</u> | <u>\$430.799</u> | <u>-0.98%</u> | <u>-4.379</u> |
| 14. | Oper. Exp. as a % of Total Revenue | 57.59% | 58.70% | 58.61% | 58.02% | 54.98% | 1.17% | -1.89% |
| 5. | Net Pit. Investment per \$ of Revenue | \$1.65 | \$1.73 | \$1.63 | \$1.85 | \$1.94 | -3.97% | -4.629 |
| 16. 17. 18. 19. 20. 21. 22. 23. 24. 25. 26. 27. | Number of Customers Served: Residential Commercial Industrial Other Total Number of Customers Annual Sales Volume: (Millions kWh) Residential Commercial Industrial Other Total Sales | 95 15 0 2 112 1,329 727 1,552 136 3,744 | 93 14 0 2 109 1,382 708 1,452 137 3,679 | | | 89 13 0 2 104 1,179 853 1,266 116 3,214 | 1.64% 3.64% N/A 0.00% 1.87% 3.04% 2.72% 5.22% 4.06% 3.89% | 2.159 7.149 N// 0.009 2.759 -3.844 2.689 -0.731 1.775 |
| 28. | Estimated Overall Rate of Return | 9.66% | 9.30% | | | | 3.04% | 3.879 |
| 29. | Estimated Return on Common Equity | 13.45% | 12.11% | | | 10.05% | 7.56% | 11.07 |
| ar i | Common Equity Ratio | 46.48% | 46.26% | 48.32% | 47.00% | 47.34% | -0.46% | 0.489 |
| 30. | | | | | | | | |

Notes: [1] North Carolina retail jurisdictional revenue equates to 5% of total company electric utility revenue.

^[2] Net Plant Investment reflects net plant in service.
[3] Source of Data: NCUC ES-1 Reports.
[4] N/A denotes that the data is not available or not applicable or that information is, essentially, unmeaningful.

DUKE POWER, A DIVISION OF DUKE ENERGY CORPORATION

SELECTED FINANCIAL AND OPERATIONAL DATA North Carolina Retail Jurisdiction (Amounts in Thousands)

| | | | | 42 Mantha En | | | Anr Growth | nual Pate |
|-------------|---------------------------------------|---------------------|-------------------|----------------------------|-------------------|----------------------|-------------------|------------------|
| Line | | September | September | 12 Months End September | geg September | September | Four | Current |
| No. | lt e m | 2002 | 2001 | 2000 | 1999 | 1998 | Year | Year |
| | (a) | (b) | (c) | (d) | (e) | (f) | (g) | (h) |
| 1, | Operating Revenue | \$3,239,704 | \$3,276,157 | \$3,088,381 | \$3,009,267 | \$2,965,194 | 2.24% | -1.11% |
| 2. | Operating Expenses: | | | | | | | |
| 3. | Fuel | 509,565 | 512,091 | 434,687 | 438,740 | 454,059 | 2.93% | -0.49% |
| 4. | Purchased Power | 296,842 | 288,814 | 302,042 | 267,854 | 266,559 | 2.73% | 2.78% |
| 5. | Maintenance | 303,428 | 304,493 | 285,322 | 274,772 | 283,983 | 1.67% | -0.35% |
| 6 . | Other Operating Expenses | 688,026 | 693,078 | 682,780 | 630,268 | <u>587,794</u> | 4.01% | -0.73% -0.03% |
| 7. | Total Operating Expenses | 1,797,861 | 1,798,476 | 1,704,831 | 1,611,634 | 1,592,395 | 3.08% | -0.0376 |
| 8. | Depreciation & Amortization | <u>418,257</u> | 397,731 | 367.262 | <u>352.725</u> | 348.474 | <u>4.67%</u> | 5.16% |
| 9. | Total Expenses & Depreciation | 2,216,118 | 2,196,207 | 2,072,093 | 1,964,359 | 1,940,869 | 3.37% | 0.91% |
| 0. | Total Operating Taxes | <u>457.887</u> | <u>492,318</u> | 468,461 | 473.832 | <u>484.606</u> | <u>-1.41%</u> | -6.99% |
| 1. | Total Expenses, Depr. & Texes | 2.674.005 | 2 <u>,688.525</u> | 2,540, <u>554</u> | 2,438,191 | 2.425.475 | 2.47% | -0.54% |
| 12. | Operating Income | \$565,699 | \$587.632 | \$ 547.827 | \$ 571.076 | \$ 539,719 | <u>1.18%</u> | <u>-3.73%</u> |
| 13. | Net Plant Investment | \$6.671.865 | \$6.451.042 | \$6.228.976 | \$6,157.048 | \$6.161.401 | <u>2.01%</u> | 3.42% |
| 14. | Oper. Exp. as a % of Total Revenue | 55.49% | 54.90% | 55.20% | 53.56% | 53.70% | 0.82% | 1.07% |
| 15. | Net Pit. Investment per \$ of Revenue | \$2.06 | \$1.97 | \$2.02 | \$2.05 | \$2.08 | -0.24% | 4.57% |
| 16. | Number of Customers Served: | | | | | | | |
| 7. | Residential | 1.377 | 1,342 | 1,300 | 1,272 | 1,258 | 2.08% | 2.61% |
| 8 | Commercial | 220 | 212 | 210 | • | 201 | 2.28% | 3.77% |
| 9. | Industrial | 6 | 6 | 6 | 6 | 7 | -3.78% | 0.009 |
| 0. | Other | 8 | 8 | 8 | Ž | | 3.39% | 0.009 |
| 11. | Total Number of Customers | 1.611 | <u>1.568</u> | 1.524 | | 1.483 | 2.09% | |
| 2. | Annual Sales Volume: (Millions kWh) | | | | | | | |
| 23. | Residential | 17,460 | 17,467 | 16,397 | 16,128 | 16,358 | 1.64% | -0.049 |
| 4. | Commercial | 18,496 | 18,276 | 17,445 | 16,668 | 16,086 | 3.55% | 1.209 |
| : 5. | Industrial | 15,709 | 16,315 | 17,696 | 17,788 | 18,135 | -3.53% | -3.719 |
| 6. | Other | 22 1 | 228 | 234 | 225 | 219 | 0.23% | |
| 27. | Total Sales | <u>51.886</u> | <u>52.286</u> | <u>51,772</u> | 50.809 | <u>50.798</u> | 0.53% | <u>-0.779</u> |
| 28. | Estimated Overall Rate of Return | 9.70% | 10.45% | 10.06% | 10.53% | 10.03% | -0.83% | -7.189 |
| 29. | Estimated Return on Common Equity | 12.43% | | | | | 0.14% | |
| 10. | Common Equity Ratio | 59.48% | | | | | 2.39% | |
| 31. | | 22 | | ,. 70 | 33310 | | | |
| •• | Ratio (Times) | 6.48 | 5.99 | 5.73 | 5.53 | 5.11 | 6.12% | 8.189 |
| 32. | LAST RATE CASE | Authorized Returns: | Common Equity | | all 10.44%; Equi | ty Ratio: 49.82%; Da | ite of Order: 11- | 12-91 |

Notes: [1] North Carolina retail jurisdictional revenue equates to 69% of total company electric utility revenue.
[2] Net Plant Investment reflects net plant in service.
[3] Source of Data: NCUC ES-1 Reports.
[4] This schedule reflects certain revised data for 1998 - 2001, as provided by Duke Power.

NANTAHALA POWER AND LIGHT COMPANY SELECTED FINANCIAL AND OPERATIONAL DATA North Carolina Retail Jurisdiction (Amounts in Thousands)

| | | | | 49 M46- F | dad | | Annual Growth Rate | | | | |
|--|--|--|--|---|--|---|---|--|--|--|--|
| Line | | September | September | 12 Months End September | sea September | September | Four | Current | | | |
| No. | lt e m | 2002 | 2001 | 2000 | 1999 | 1998 | Year | Year (h) | | | |
| | (a) | (b) | (c) | (d) | (e) | (f) | (g) | | | | |
| 1. | Operating Revenue | \$75,099 | \$73,932 | \$68,011 | \$65,190 | \$66 ,413 | 3.12% | 1.58% | | | |
| 2. | Operating Expenses: | | | | | | | | | | |
| 3. | Purchased Power - Special Contract | 0 | 0 | 0 | 0 | 324 | N/A | N/A | | | |
| 4. | Purchased Power - Regular | 31,745 | 31,44 1 | 27,644 | 25,643 | 26,782 | 4.34% | 0.97% | | | |
| 5. | Maintenance | 6,796 | 5,422 | 5,627 | 5,341 | 4,341 | 11.86% | 25.34% | | | |
| 6. | Other Operating Expenses | <u> 10,445</u> | <u>8,632</u> | <u>8,325</u> | 7,619 | <u>7,455</u> | <u>8.80%</u> | 21,00% | | | |
| 7. | Total Operating Expenses | 48,986 | 45,495 | 41,596 | 38,603 | 38,902 | 5.93% | 7.67% | | | |
| 8. | Depreciation & Amortization | 7,774 | 6,921 | 6,348 | <u>5,995</u> | <u>5,630</u> | 8.40% | 12.32% | | | |
| 9. | Total Expenses & Depreciation | 56,760 | 52,416 | 47,944 | 44,598 | 44,532 | 6.25% | 8.29% | | | |
| 0. | Total Operating Taxes | 7,275 | 8,860 | 8,394 | 9,252 | <u>9,698</u> | <u>-6.93%</u> | <u>-17.89%</u> | | | |
| 1. | Total Expenses, Depr. & Taxes | <u>64,035</u> | <u>61,276</u> | <u>56,338</u> | 53,850 | 54,230 | 4.24% | 4.50% | | | |
| 2. | Operating Income | <u>\$11,064</u> | <u>\$12,656</u> | <u>\$11,673</u> | <u>\$11.340</u> | \$12.183 | <u>-2.38%</u> | <u>-12.58%</u> | | | |
| 13. | Net Plant Investment | \$180,258 | <u>\$167,001</u> | \$150,984 | <u>\$145,227</u> | <u>\$133.939</u> | <u>7.71%</u> | <u>7.94%</u> | | | |
| 14. | Oper. Exp. as a % of Total Revenue | 65.23% | 61.54% | 61.16% | 59.22% | 58.58% | 2.72% | 6.00% | | | |
| 15. | Net Pit. Investment per \$ of Revenue | \$2.40 | \$2.26 | \$2.22 | \$2.23 | \$2.02 | 4.40% | 6.19% | | | |
| 16. 17. 18. 19. 20. 21. 22. 23. 24. 25. 26. 27. | Number of Customers Served: Residential Commercial Industrial Other Total Number of Customers Annual Sales Volume: (Millions kWh) Residential Commercial Industrial Other Total Sales | 58 7 0 0 65 562 403 117 2 1.084 | 56 7 0 0 63 564 384 122 2 1.072 | 55 7 0 0 <u>62</u> 525 368 141 2 1,036 | 53 7 0 0 60 499 348 137 2 986 | 52 6 0 <u>0</u> <u>58</u> 504 343 135 2 <u>984</u> | 2.77% 3.93% N/A N/A 2.89% 2.76% 4.11% -3.51% 0.00% 2.45% | 3.579 0.009 N// N// 3.179 -0.359 4.959 -4.109 0.009 1.129 | | | |
| 28. | Estimated Overall Rate of Return | 6.65% | 8.15% | 8.22% | 8.41% | 9.50% | -8.53% | -18.40% | | | |
| 29. | Estimated Return on Common Equity | 6.25% | 8.70% | 8.83% | 9.25% | 11.53% | -11.53% | -28.169 | | | |
| 30. | Common Equity Ratio | 63.15% | 60.27% | 57.46% | 54.28% | 50.83% | 5.58% | 4.789 | | | |
| | Estimated Pre-tax Interest Coverage | 3.29 | 3.97 | 3.68 | 3.47 | 3.66 | | -17.139 | | | |

Notes: [1] North Carolina retail jurisdictional revenue equates to 96% of total company electric utility revenue.

^[2] Net Plant Investment reflects net plant in service.

 ^[3] Source of Data: NCUC ES-1 Reports.
 [4] N/A denotes that the data is not available or not applicable or that information is, essentially, unmeaningful.

NORTH CAROLINA GAS SERVICE, DIVISION OF NUI SELECTED FINANCIAL AND OPERATIONAL DATA North Carolina Retail Jurisdiction (Amounts in Thousands)

Annual 12 Months Ended **Growth Rate** September September Current September September September Four Line 2002 2001 2000 1899 1998 Year Year No. ttem (h) (d) **(f)** (b) (c) (e) (a) (a) Operating Revenue: \$10,757 \$6,909 N/A Residential N/A N/A N/A N/A 2. N/A N/A 3 148 N/A 3 Commercial N/A 5.553 N/A Industrial N/A 2,664 N/A N/A 3,458 N/A N/A 4. N/A 5. **Public Authorities** N/A N/A N/A N/A 1.280 N/A N/A N/A 533 N/A N/A 6 Resale 3,131 N/A N/A 2,293 N/A N/A Other N/A Total Operating Revenue 17,088 N/A 22,638 N/A N/A N/A 8. N/A Cost of Gas 15.022 N/A N/A 9,927 N/A N.A 9. N/A 7.616 N/A N/A 7.161 N/A N/A N/A 10 Margin N/A O & M Expenses N/A 3,570 N/A N/A 4,411 N/A 11. Other Deductions N/A 2.588 N/A N/A 1.747 N/A NA N/A \$1,003 N/A N/A \$1,458 N/A Operating Income N/A 13 Net Plant Investment \$16,410 N/A N/A \$14.810 N/A N/A N/A N/A N/A 61.60% N/A N/A 15. Operating Exp. as a % of Margin N/A 46.88% 16 Net Plt. Investment per \$ of Margin N/A \$2.15 N/A N/A \$2.07 N/A N/A Gas Delivered in DTs: 17 Residential N/A N/A 905 N/A N/A 18. N/A 933 515 N/A N/A Commercial N/A 605 N/A N/A 19 N/A 20. Industrial N/A 326 N/A N/A 1,470 N/A **Public Authorities** N/A N/A N/A N/A 21. N/A 0 N/A N/A ٥ N/A Resale N/A N/A 22 ٥ N/A 23 Other N/A 1,914 N/A N/A 1,807 N/A N/A 24. Total DTs N/A 3.778 N/A N/A 4.697 N/A 25. **Number of Customers:** N/A N/A N/A N/A N/A 26 Residential 12 12 N/A 27 Commercia N/A 2 N/A N/A 2 N/A 28 Industrial N/A 0 N/A N/A 0 N/A N/A N/A 29 **Public Authorities** N/A N/A n N/A N/A 0 30. Resale N/A 0 N/A N/A 0 N/A N/A 31. Other N/A 0 N/A N/A 0 N/A N/A **Total Number of Customers** 32 N/A N/Α 14 N/A N/A 14 N/A Estimated Overall Rate of Return N/A 33. N/A N/A N/A N/A N/A N/A Estimated Return on Common Equity N/A N/A N/A N/A N/A N/A N/A 35. Common Equity Ratio N/A N/A N/A N/A N/A N/A Estimated Pre-tax Interest Coverage 36. Ratio (Times) N/A N/A N/A N/A N/A N/A N/A LAST RATE CASE 37. Authorized Returns: Common Equity 11.40%, Overall 9.16%; Equity Ratio: 47.57%; Date of Order: 9-20-95

Notes: [1] The percentage of North Carolina retail jurisdictional revenue to total company gas utility revenue is not available.

^[2] Net Plant Investment reflects net plant in service.

^[3] Source of Data: Shareholders' reports and the NCUC GS-1 Reports.

^[4] N/A denotes that the data has not been provided due to ongoing changes occurring within the Company's internal operational structure.

^[5] On October 8, 2002, the Commission issued an Order approving the acquisition by Piedmont Natural Gas Company, Inc. of substantially all of the assets utilized by North Carolina Gas Service, Division of NUI to provided service to its North Carolina customers as set forth in the May 14, 2002 Asset Purchase Agreement between the parties.

NORTH CAROLINA NATURAL GAS CORPORATION

SELECTED FINANCIAL AND OPERATIONAL DATA

North Carolina Retail Jurisdiction (Amounts In Thousands)

| | | | 12 (| Months Ended | | | Anr Growti | n Rate |
|-------------|--|-------------------|--------------------|------------------|----------------|----------------------|-------------------|--------------------|
| Line | | September | September | September | September | September | Four | Current |
| No. | <u>ktern</u> | 2002 | <u> 2001</u> | 2000 | <u> 1999</u> | <u> 1998</u> | Year | Year |
| | (a) | (b) | (c) | (d) | (e) | (f) | (g) | (h) |
| 1. | Operating Revenue: | | | | | | 4115 | |
| 2. | Residential | \$50,603 | \$81,451 | \$ 51,443 | N/A | \$46 ,816 | N/A | -37.87% |
| 3. | Commercial | 34,911 | 56,977 | 34,017 | N/A | 30,995 | N/A | -38.73% |
| 1. | Industrial | 70,563 | 77,534 | 100,752 | N/A | 52,225 | N/A | -8. 99% |
| 5. | Public Authorities | 1,674 | 2,844 | 2,065 | N/A | 1,858 | N/A | -41.14% |
| 6. | Resale | 18,028 | 36,269 | 20,164 | N/A | 16,463 | N/A | -50.29% |
| 7. | Other | 95.598 | 112,765 | 60,759 | N/A | 26,091 | N/A | -15.22% |
| 8. | Total Operating Revenue | 271,377 | 367.840 | 269,200 | N/A | 174.448 | N/A | -26.22% |
| 9 . | Cost of Gas | 190,668 | 298,239 | 195,070 | N/A | 99,339 | N/A | -36.07% |
| 10. | Margin | 80,709 | 69,601 | 74,130 | N/A | 75,109 | N/A | 15.96% |
| | - | · | · | · | N/A | 25,151 | N/A | -3.72% |
| 11. | O & M Expenses | 44,419 | 46,133 | 36,364 | | · | | |
| 12. | Other Deductions | <u>24,569</u> | <u> 26,639</u> | <u> 24,699</u> | N/A | <u>29.262</u> | N/A | <u>-7.77%</u> |
| 13. | Operating income | \$ 11.721 | (\$3 .171) | \$13.067 | N/A | \$20.6 <u>96</u> | N/A | N/A |
| 14. | Net Plant Investment | \$366.746 | \$289,667 | \$227.520 | N/A | <u>\$207,471</u> | N/A | 26,61% |
| 15. | Operating Exp. as a % of Margin | 55.04% | 66,28% | 49.05% | N/A | 33.49% | N/A | -16.96% |
| 16. | Net Pit. Investment per \$ of Margin | \$4.54 | \$4 .16 | \$3.07 | N/A | \$2.76 | . N/A | 9.13% |
| 4 | On Delinord in DT | | | - 16 | | | | |
| 17. | Gas Delivered in DTs: | 5 400 | 2040 | 0.450 | 51/4 | 6 005 | N/A | -21.83% |
| 18. | Residential | 5,480 | 7,010 | 6,152 | N/A | 6,065 | | |
| 19. | Commercial | 4,925 | 5,897 | 5,404 | N/A | 5,248 | N/A | -16.48% |
| 20. | Industrial | 17,744 | 10,289 | 24,238 | N/A | 13,494 | N/A | 72.469 |
| ₹1. | Public Authorities | 229 | 284 | 264 | N/A | 309 | N/A | -19.379 |
| 2 2. | Resale | 3,384 | 4,057 | 4,859 | N/A | 3,028 | N/A | -16.599 |
| 23. | Other | 34,123 | 25 .551 | <u> 16.479</u> | N/A | <u> 26,833</u> | N/A | 33,559 |
| ₹4. | Total DTs | <u>65.885</u> | <u>53.088</u> | <u>57,396</u> | N/A | <u>54.977</u> | N/A | 24.119 |
| 25 . | Number of Customers: | | | | | | | |
| 26. | Residential | 104 | 97 | 96 | N/A | 92 | N/A | 7.229 |
| 27. | Commercial | 14 | 14 | 14 | N/A | 13 | N/A | 0.009 |
| 28. | Industrial | Ó | Ö | 0 | N/A | Ō | N/A | N// |
| 29. | Public Authorities | 4 | 4 | 4 | N/A | = | N/A | 0.009 |
| 30. | Resale | - 56 | 54 | 44 | N/A | | N/A | 3.709 |
| 31. | Other | | | | | | | |
| 32. | Total Number of Customers | ը 178 | Q <u>169</u> | 0 1 <u>58</u> | n/a n/a | Ω 1 <u>56</u> | N/A N/A | N// 5.339 |
| 33. | Estimated Overall Rate of Return | 4.14% | 3.90% | 10.09% | | 11.03% | N/A | 6.15% |
| | | | | | | | | |
| 34. 25 | Estimated Return on Common Equity | 1.65% | | 13.67% | | | N/A | 587.509 |
| 35. | Common Equity Ratio | 49.11% | 44.83% | 50.21% | N/A | 60.87% | N/A | 9.559 |
| 36. | Estimated Pre-tax Interest Coverage Ratio (Times) | 1.41 | 0.98 | 4.45 | N/A | 5.19 | N/A | 43.889 |
| 37. | LAST RATE CASE | Authorized Return | ns: Common Eq | uity N/A, Overs | ill 10.09%; Ed | quity Ratio: N/A; Da | te of Order: 10-2 | 7-95 |

Notes: [1] Rates are set on a total company basis.

[2] Net Plant investment reflects net plant in service.

[3] Source of Data: Shareholders' Reports and the NCUC GS-1 Reports.

^[4] Data provided on Lines 33-36, Columns (b), (c), and (d), is based on calculations derived from use of Carolina Power & Light Company's capital structure. The acquisition of North Carolina Natural Gas Corporation by Carolina Power & Light Company was approved by the Commission on July 13, 1999.

^[5] N/A denotes that data is not available or not applicable or that information is, essentially, unmeaningful.

PIEDMONT NATURAL GAS COMPANY, INC. SELECTED FINANCIAL AND OPERATIONAL DATA North Carolina Retail Jurisdiction (Amounts in Thousands)

| Item (a) Revenue: Intial Intial Intial Authorities Intial Intial Authorities Intial I | \$218,540 102,322 31,448 433 8 24,759 377,510 191,212 186,298 75,233 58,311 | \$eptember 2001 (c) \$322,856 166,677 64,765 2,495 0 20,875 577,668 393,633 | \$208,264 116,391 118,514 2,770 0 16,700 462,639 | \$174,560 89,406 74,164 2,677 0 23,549 364,356 | \$194,193 102,921 90,390 3,110 0 78,850 469,464 | Four Year (g) 3.00% -0.15% -23.20% -38.92% N/A -25.14% | Current Year (h) -32.31% -38.61% -51.44% -82.65% N/A 18.61% |
|--|---|---|---|---|---|---|---|
| (a) Revenue: ntial ercial ial Authorities ating Revenue s enses | \$218,540 102,322 31,448 433 8 24,759 377,510 191,212 186,298 75,233 | \$322,856 166,677 64,765 2,495 0 20,875 577,668 | \$208,264 116,391 118,514 2,770 0 16,700 462,639 | (e) \$174,560 89,406 74,164 2,677 0 23,549 364,356 | \$194,193 102,921 90,390 3,110 0 78,850 | 3.00% -0.15% -23.20% -38.92% N/A -25.14% | -32.31% -38.61% -51.44% -82.65% N/A |
| (a) Revenue: ntial ercial ial Authorities ating Revenue s enses | \$218,540 102,322 31,448 433 8 24,759 377,510 191,212 186,298 75,233 | \$322,856 166,677 64,765 2,495 0 20,875 577,668 393,633 | \$208,264 116,391 118,514 2,770 0 16,700 462,639 | \$174,560 89,406 74,164 2,677 0 23,549 364,356 | \$194,193 102,921 90,390 3,110 0 78,850 | 3.00% -0.15% -23.20% -38.92% N/A -25.14% | -32.31% -38.61% -51.44% -82.65% N/A |
| ntial ercial ial Authorities ating Revenue s enses | 102,322 31,448 433 8 24,759 377,510 191,212 186,298 75,233 | 166,677 64,765 2,495 0 20,875 577,668 393,633 | 116,391 118,514 2,770 0 16,700 462,639 | 89,406 74,164 2,677 0 23,549 364,356 | 102,921 90,390 3,110 0 78,850 | -0.15% -23.20% -38.92% N/A -25.14% | -38.61% -51.44% -82.65% N/A |
| ercial ial Authorities ating Revenue s enses uctions | 102,322 31,448 433 8 24,759 377,510 191,212 186,298 75,233 | 166,677 64,765 2,495 0 20,875 577,668 393,633 | 116,391 118,514 2,770 0 16,700 462,639 | 89,406 74,164 2,677 0 23,549 364,356 | 102,921 90,390 3,110 0 78,850 | -0.15% -23.20% -38.92% N/A -25.14% | -38.61% -51.44% -82.65% N/A |
| ial Authorities ating Revenue s enses uctions | 31,448 433 8 24,759 377,510 191,212 186,298 75,233 | 64,765 2,495 0 20,875 577,668 393,633 | 118,514 2,770 0 16,700 462,639 | 74,164 2,677 0 23,549 364,356 | 90,390 3,110 0 78,850 | -23.20% -38.92% N/A -25.14% | -51.44% -82.65% N/A |
| ial Authorities ating Revenue s enses uctions | 31,448 433 8 24,759 377,510 191,212 186,298 75,233 | 64,765 2,495 0 20,875 577,668 393,633 | 118,514 2,770 0 16,700 462,639 | 74,164 2,677 0 23,549 364,356 | 90,390 3,110 0 78,850 | -38.92% N/A <u>-25.14%</u> | -82.65% N/A |
| Authorities ating Revenue s enses uctions | 433 8 24,759 377,510 191,212 186,298 75,233 | 2,495 0 20,875 577,668 393,633 | 2,770 0 16,700 462,639 | 2,677 0 23,549 364,356 | 3,110 0 <u>78,850</u> | -38.92% N/A <u>-25.14%</u> | -82.65% N/A |
| ating Revenue s enses uctions | 8 24,759 377,510 191,212 186,298 75,233 | 0 20,875 577,668 393,633 | 0 16,700 462,639 | 0 23,549 364,356 | 0 78,850 | N/A -25.14% | N/A |
| s enses uctions | 24,759 377,510 191,212 186,298 75,233 | 20,875 577,668 393,633 | 16,700 462,639 | 23,549 364,356 | 78,850 | <u>-25.14%</u> | |
| s enses uctions | 377,510 191,212 186,298 75,233 | 577,668 393,633 | 462,639 | 364,356 | | | |
| enses uctions | 186,298 75,233 | | 286,195 | | | <u>-5.30%</u> | -34.65% |
| uctions | 75,233 | 184,035 | | 183,474 | <u> 264,130</u> | <u>-7.76%</u> | -51.42% |
| uctions | 75,233 | | 176,444 | 180,882 | 205,334 | -2.40% | 1.23% |
| uctions | | 00.000 | · | ŕ | • | | |
| | EQ 211 | 80,983 | 74,293 | 68,772 | 69,490 | 2.01% | -7.10% |
| | 30,311 | 51,824 | <u>52,445</u> | 61,287 | 72,559 | <u>-5.32%</u> | 12.52% |
| Income | \$52,754 | \$51.228 | \$49,706 | \$50,823 | \$63,285 | <u>-4.45%</u> | 2.98% |
| nvestment | <u>\$613.261</u> | <u>\$591,108</u> | <u>\$559,107</u> | <u>\$519.932</u> | <u>\$473.071</u> | 6.70% | <u>3.75%</u> |
| Exp. as a % of Margin | 40.38% | 44.00% | 42.11% | 38.02% | 33.84% | 4.52% | -8.23% |
| restment per \$ of Margin | \$3.29 | \$3.21 | \$3.17 | \$2.87 | \$2.30 | 9.36% | 2.49% |
| red in DTs: | | | | - - | | | |
| ntial | 24.442 | 28,897 | 24,488 | 22,768 | 24,631 | -0.22% | -15.52% |
| | 24,413 | | | | 16,036 | -2.46% | -17.67% |
| ercial | 14,518 | 17,634 | 17,089 | 14,917 | , | | |
| ial . | 6,212 | 8,204 | 23,647 | 19,731 | 23,138 | -28.02% | -24.28% |
| Authorities | 58 | 238 | 378 | 423 | 462 | -40.48% | -75.63% |
| • | 0 | 0 | 0 | 0 | 0 | N/A | N/A |
| | 27,931 | 21,2 <u>34</u> | 13,952 | 22,672 | 43,557 | <u>-10.51%</u> | 31.54% |
| | <u>73,132</u> | <u>76,207</u> | <u>79,554</u> | <u>80,511</u> | <u>107.824</u> | <u>-9.25%</u> | <u>-4.04%</u> |
| Customers: | | | | | | | |
| ntial | 380 | 364 | 351 | 332 | 314 | 4.89% | 4.40% |
| ercial | 42 | 41 | 40 | 39 | 37 | 3.22% | 2.44% |
| rial | 1 | 2 | 2 | 2 | 2 | -15.91% | -50.00% |
| Authorities | 1 | 2 | 5 | 6 | 6 | -36.11% | -50.00% |
| 1 | ó | ō | ō | ō | ŏ | N/A | N/A |
| | - | | | | | | N/A |
| ber of Customers | <u>424</u> | <u>409</u> | <u>398</u> | 379 | <u>359</u> | 4.25% | 3.67% |
| | 8.77% | 8.88% | 8.95% | 10.50% | 12.31% | -8.13% | -1.24% |
| Overall Rate of Return | 9.88% | 10.03% | 10.27% | 12.90% | 16.13% | -11.53% | -1.50% |
| Overall Rate of Return Return on Common Equity | | 50.66% | 51.44% | 53.86% | 53.33% | -0.08% | 4.92% |
| | 53.15% | | | | | | |
| | Overall Rate of Return | er of Customers 424 Overall Rate of Return 8.77% Return on Common Equity 9.88% | or of Customers 0 0 424 409 Overall Rate of Return 8.77% 8.88% Return on Common Equity 9.88% 10.03% | Q Q | Or of Customers O 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | Q Q | er of Customers 424 409 398 379 359 4.25% Overall Rate of Return 8.77% 8.88% 8.95% 10.50% 12.31% -8.13% Return on Common Equity 9.88% 10.03% 10.27% 12.90% 16.13% -11.53% |

Notes: [1] North Carolina retail jurisdictional revenue equates to 46% of total company gas utility revenue.
[2] Net Plant Investment reflects net plant in service.
[3] Source of Data: Shareholders' reports and the NCUC GS-1 Reports.
[4] N/A denotes that the data is not available or not applicable or that information is, essentially, unmeaningful.

PUBLIC SERVICE COMPANY OF NORTH CAROLINA, INC.

SELECTED FINANCIAL AND OPERATIONAL DATA North Carolina Retail Jurisdiction (Amounts in Thousands)

| Line No. 1. | ltem | September | September | Months Ended | | A | | th Rate |
|-------------------|---|--------------------------|--------------------------|--------------------------|---------------------|------------------|----------------|----------------|
| 1. | item | | Sebicilinai | September | September | September | Four | Current |
| | (a) | 2002 (b) | 2001 (c) | 2000 (d) | 1999 (e) | 1998 (f) | Year (g) | Year (h) |
| ~ | Operating Revenue: | | | | 4174.044 | 6402.040 | 4 049 | -34.98% |
| | Residential | \$196,177 | \$301,723 | \$200,776 | \$173,611 76,073 | \$183,813 | 1.64% 0.64% | -34.50 X |
| 3. | Commercial | 85,715 | 146,742 | 92,073 | 76,073 | 83,561 33,034 | -24.32% | -44.09% |
| 4 . | Industrial | 7,223 | 12,919 | 9,806 | 7,565 0 | 22,021 0 | -24.52 A | N/A |
| 5. | Public Authorities | Ō | 0 | 0 | 0 | 0 | N/A | -30.00% |
| 3 . | Resale | 7 | 10 | _ | 41,604 | 41,276 | 0.78% | -7.76% |
| 7. 8. ' | Other Total Operating Revenue | <u>42,571</u> 331,693 | <u>46,150</u> 507,544 | <u>45.415</u> 348.070 | 298,853 | 330,671 | 0.08% | -34.65% |
| | | 165.007 | 337.186 | 184.506 | 133.442 | 174,301 | <u>-1.36%</u> | -51,06% |
| | Cost of Gas | | | | | | 1.61% | -2.16% |
| 0. | Margin | 166,686 | 170,358 | 163,564 | 165,411 | 156,370 | | |
| 11. | O & M Expenses | 67,886 | 66,497 | 69,196 | 70,597 | 59,917 | 3.17% | 2.09% |
| 12. | Other Deductions | 57.412 | <u>67,696</u> | 62,25 7 | <u>56,615</u> | <u>57,359</u> | 0.02% | <u>-15.19%</u> |
| 13. | Operating Income | \$41.388 | <u>\$36,165</u> | \$32,111 | \$38,199 | \$39,094 | 1.44% | 14.44% |
| 14. | Net Plant Investment | \$ 537,484 | \$492,624 | <u>\$493,475</u> | \$ 510,321 | \$495,582 | 2.05% | 9.11% |
| 15. | Operating Exp. as a % of Margin | 40.73% | 39.03% | 42.31% | 42.68% | 38.32% | 1,54% | 4.36% |
| 16. | Net Ptt. Investment per \$ of Margin | \$3.22 | \$2.89 | \$3.02 | \$3.09 | \$ 3.17 | 0.39% | 11.42% |
| 17. | Gas Delivered in DTs: | | <u> </u> | | - | | | |
| 18 | Residential | 20,301 | 24,718 | 21,294 | 19,530 | 20,795 | -0.60% | -17.87% |
| 19. | Commercial | 12,113 | 14,610 | 12,958 | 12,117 | 12,618 | -1.02% | -17.099 |
| 20. | Industrial | 1,408 | 1,425 | 1,547 | 1,444 | 4,511 | -25.25% | -1.199 |
| 1. | Public Authorities | 0 | 0 | 0 | ., | 0 | N/A | N// |
| 22 | Resale | 1 | 1 | ō | ō | ā | N/A | 0.009 |
| 23. | Other | 31,497 | 28.441 | 33,705 | 32,153 | 29,516 | 1.64% | 10.759 |
| | Total DTs | 65.320 | 69,195 | 69.504 | 65.244 | 67,440 | -0.80% | -5,60 |
| 25. | Number of Customers: | | | | | | | |
| 26. | Residential | 328 | 319 | 310 | 295 | 279 | 4,13% | 2.829 |
| 27. | Commercial | 35 | 42 | 42 | 42 | 41 | -3.88% | -16.679 |
| 28. | Industrial | 0 | 2 | 2 | 2 | 2 | N/A | N/ |
| 29. | Public Authorities | Ō | ō | ō | ō | Ō | N/A | N// |
| 30 | Resale | Ō | Ō | 0 | Ō | Ō | N/A | N/ |
| 31. | Other | Q | Q | Q | Q | Q | N/A | N/ |
| 32. | Total Number of Customers | 363 | <u>363</u> | 354 | 339 | 322 | 3.04% | 0.003 |
| 33. | Estimated Overall Rate of Return | 8.87% | 10.64% | 9.15% | 9.23% | 9.28% | -1.12% | -16.649 |
| 34. | Estimated Return on Common Equity | 11.02% | 14.22% | 11.04% | 11.12% | 10.79% | 0.53% | -22.509 |
| 35 . | Common Equity Ratio | 48.29% | 47.77% | 47.37% | 48.56% | 48.97% | -0.35% | 1.095 |
| 36. | Estimated Pre-tax Interest Coverage Ratio (Times) | 3.44 | 3.90 | 3.17 | 3.20 | 3.14 | 2.31% | -11.799 |

[2] Net Plant Investment reflects net plant in service.

Notes: [1] Rates are set on a total company basis.

 ^[3] Source of Data: Shareholders' Reports and the NCUC GS-1 Reports.
 [4] N/A denotes that the data is not available or not applicable or that information is, essentially, unmeaningful.

ALLTEL CAROLINA, INC. SELECTED FINANCIAL OPERATIONAL DATA North Carolina Intrastate Operations (Amounts In Thousands)

| | | Ar 12 Months Ended Grow | | | | | | |
|----------------|--|--------------------------------------|--------------------------------------|---------------------------|--------------------------------------|--------------------------------------|---|---|
| .ine | | December | December | December | December | December | Four | Current |
| No. | item (a) | 2001 (b) | 2000 (c) | <u>1999</u> (d) | <u>1998</u> (e) | <u>1997</u> (f) | <u>Year</u> (g) | <u>Year</u> (h) |
| | (4) | (0) | (0) | (u) | (0) | (1) | (9) | (, |
| 1. 2. | Operating Revenue: Basic Local Service | \$73,312 | \$69,848 | \$63,217 | \$63,267 | \$57,628 | 6.20% | 4.969 |
| 3 | Network Access | 25,599 | 24,875 | 21,166 | 20,200 | 20,706 | 5.45% | 2.919 |
| | | 4,380 | 5,035 | 5,643 | 5,498 | 5,403 | -5.11% | -13.019 |
| 4. | Long Distance Message Miscellaneous | · | | 3,636 | 3,577 | 2,477 | 14.53% | 6.719 |
| 5. | | 4,262 | 3,994 | | | | 35.31% | 82,399 |
| 6. ~ | Uncollectibles | (<u>932)</u> | (511) | (<u>564)</u> | (<u>580)</u> | (<u>278)</u> | | |
| 7. | Total Operating Revenue | <u>106,621</u> | 103,241 | 93,098 | 91,9 6 2 | <u>85,936</u> | 5.54% | 3.279 |
| 3. | Operating Expenses | 43,465 | 47,321 | 46,647 | 42,171 | 39,913 | 2.15% | -8.15 |
| 9. | Depreciation & Amortization | 18,153 | 17,499 | 16,157 | 15,276 | 14,026 | 6.66% | 3.749 |
| ٥. | Total Operating Taxes | 17.046 | 14,894 | 11,879 | 13,434 | 12.171 | 8.79% | 14.459 |
| 1. | Total Expenses, Depr. & Taxes | 78,664 | 79,714 | 74,683 | 70,881 | 66,110 | 4.44% | -1.32 |
| 2. | Other Operating (Income) & Expense | Q | Q | Q | Q | Q | N/A | N/A |
| 3. | Operating Income | <u>\$27.957</u> | \$23.527 | \$ 18,415 | <u>\$21,081</u> | \$19,826 | 8.97% | 18.839 |
| 4. | Net Plant investment | \$ 165,038 | <u>\$160,844</u> | <u>\$153.889</u> | <u>\$146.651</u> | \$145,745 | <u>3.16%</u> | 2.615 |
| 7. 8. 9. | Oper. Exp. as a % of Total Revenue Net Plt. Investment per \$ of Revenue Local Access Lines: Residential Business Total Local Access Lines | 40.77% \$1.55 181 55 236 | 45.84% \$1.56 178 55 233 | 50.11% \$1.65 | 45.86% \$1.59 158 49 207 | 46.45% \$1.70 147 45 192 | -3.21% -2.28% 5.34% 5.14% 5.29% | -11.06 -0.64 1.69 0.00 1.29 |
| 1. 2. | Total Access Lines: Residential | 181 | 178 | 169 | 158 | 147 | 5.34% | 1.69 |
| 3. | Business | 55 | | 52 | 49 | 45 | 5.14% | 0.00 |
| 4 . | Total Access Lines | 236 | <u>55</u> 233 | 221 | 207 | 192 | 5.29% | 1.29 |
| 5. | Estimated Overall Rate of Return | 18.59% | 16.35% | 13.52% | 16.01% | 15.71% | 4.30% | 13.70 |
| 6. | Estimated Return on Common Equity | 18.90% | 18.00% | 14.90% | 20.65% | 20.90% | -2.48% | 5.00 |
| 7. | Common Equity Ratio | 72.31% | 67.00% | 65.39% | 61.69% | 60.78% | 4.44% | 7.93 |
| 8. | Estimated Pre-tax Interest Coverage Ratio (Times) | 5.53 | 5.65 | 4.24 | 7.24 | 6.45 | -3.77% | -2.12 |

Notes: [1] North Carolina intrastate revenue, i.e., jurisdictional revenue equates to approximately 79% of total North Carolina revenue, i.e., intrastate and interstate revenue.

^[2] Net Plant Investment reflects net plant in service.

^[3] Source of Data: NCUC TS-1 Reports.

^[4] ALLTEL Carolina, Inc. has elected price regulation. Under that election the information on which this report is based is filled on an annual calendar-year basis for reporting periods beginning after June 30, 1998. The data for ALLTEL Carolina, Inc. included herein is updated annually beginning with the calendar year 1998.

^[5] N/A denotes that the data is not available or not applicable or that information is, essentially, unmeaningful.

BELLSOUTH TELECOMMUNICATIONS, INC. SELECTED FINANCIAL AND OPERATIONAL DATA North Carolina Intrastate Operations (Amounts in Thousands)

| | | | | | Annual | | | |
|------|---|--------------------|---------------|--------------|--------------|---------------------|-------------------|----------------|
| | | | | Months End | | Dan-alaa | Growth | Rate |
| Line | 14 | December | December | December | December | December | Four | Current |
| No. | item | <u>2001</u> | <u>2000</u> | 1999 | <u>1998</u> | <u>1997</u> | <u>Year</u> | <u>Year</u> |
| | (a) | (b) | (c) | (d) | (e) | (f) | (g) | (h) |
| 1. | Operating Revenue: | | | | | **** | 5 000/ | 0.5404 |
| 2. | Basic Local Service | \$1,074,258 | \$1,068,769 | \$1,035,846 | \$955,410 | \$871,804 | 5.36% | 0.51% |
| 3. | Network Access | 99,455 | 115,247 | 144,537 | 158,061 | 159,274 | -11.11% | -13.70% |
| 4. | Long Distance Message | 27,061 | 27,714 | 35,137 | 42,476 | 49,446 | -13.99% | -2.36% |
| 5. | Miscellaneous | 75,050 | 66,612 | 58,366 | 47,596 | 37,573 | 18.88% | 12.67% |
| 6. | Uncollectibles | (20,163) | (10,093) | (9,102) | (6,300) | (13,684) | <u>10.18%</u> | 99.77 % |
| 7. | Total Operating Revenue | 1,255,661 | 1,268,249 | 1,264,784 | 1,197,243 | 1,104,413 | 3.26% | -0.99% |
| 8. | Operating Expenses | 527,844 | 448,878 | 457,763 | 463,029 | 457,536 | 3.64% | 17.59% |
| 9. | Depreciation & Amortization | 342,955 | 343,992 | 310,910 | 291,352 | 290,581 | 4.23% | -0.30% |
| 10. | Total Operating Taxes | 162,140 | 195,095 | 200,530 | 166,120 | 164,263 | -0.32% | -16,89% |
| 11. | Total Expenses, Depr. & Taxes | 1,032,939 | 987,965 | 969,203 | 920,501 | 912,380 | 3.15% | 4.55% |
| 12. | Other Operating (Income) & Expense | (350) | (247) | 46 | (530) | 98 | N/A | 41.70% |
| 13. | Operating Income | \$ 223,072 | \$280.531 | \$295,535 | \$277,272 | \$191,935 | 3.83% | -20.48% |
| 14. | Net Plant Investment | \$1,932,824 | \$1,931,005 | \$1,869,982 | \$1.863.734 | \$1.864.967 | 0.90% | 0.09% |
| 15. | Oper. Exp. as a % of Total Revenue | 42.04% | 35.39% | 36.19% | 38.67% | 41.43% | 0.37% | 18.79% |
| | • | | | | | | | |
| 16. | Net Plt. Investment per \$ of Revenue | \$1.54 | \$1.52 | \$1.48 | \$1.56 | \$1.69 | -2.30% | 1.32% |
| 17. | Local Access Lines: | | | | | | | |
| 18. | Residential | 1,664 | 1,690 | 1,667 | 1,600 | 1,524 | 2.22% | -1.54% |
| | | • | • | • | • | | 3.95% | 8.79% |
| 19. | Business | <u>767</u> | <u>705</u> | 694 | <u>686</u> | <u>657</u> | | |
| 20. | Total Local Access Lines | <u>2,431</u> | 2, <u>395</u> | <u>2,361</u> | <u>2.286</u> | <u>2.181</u> | <u>2.75%</u> | <u>1.50%</u> |
| 21. | Total Access Lines: | | | | | | | |
| 22. | Residential | 1,673 | 1.690 | 1,667 | 1,600 | 1,524 | 2.36% | -1.01% |
| 23. | Business | 769 | 714 | 698 | 690 | 663 | 3.78% | 7.70% |
| 24. | Total Access Lines | 2,442 | 2,404 | 2,365 | 2,290 | 2,187 | 2.80% | 1.58% |
| 25. | Estimated Overall Rate of Return | 13.38% | 17.13% | 18.37% | 17.19% | 11.95% | 2.87% | -21.89% |
| | | | | | | | | |
| 26. | Estimated Return on Common Equity | 19.14% | 25.61% | 27.75% | 25.24% | 16.15% | 4.34% | -25.26% |
| 27. | Common Equity Ratio | 56.16% | 55.01% | 55.12% | 57.55% | 57.38% | -0.54% | 2.09% |
| 28. | Estimated Pre-tax Interest Coverage Ratio (Times) | 7.78 | 8.67 | 9.08 | 9.30 | 7.30 | 1.60% | -10.27% |
| 29. | LAST RATE CASE Auth | orized Returns: Co | ommon Equity | 15.00%, Ove | | quity Ratio: 54.80% | 6; Date of Order: | 11-9-84 |

Notes: [1] North Carolina intrastate revenue, i.e., jurisdictional revenue, equates to approximately 69% of total North Carolina revenue, i.e., intrastate and interstate revenue.

[3] Source of Data: NCUC TS-1 Reports.

Annual

^[2] Net Plant Investment reflects net plant in service.

^[4] BellSouth Telecommunications, inc. has elected price regulation. Under that election the information on which this report is based is filed on an annual calendar-year basis for reporting periods beginning after June 30, 1996. The data for BellSouth Telecommunications, Inc. included herein is updated annually beginning with the calendar year 1996.

^[5] N/A denotes that the data is not available or not applicable or that information is, essentially, unmeaningful.

CAROLINA TELEPHONE AND TELEGRAPH COMPANY SELECTED FINANCIAL AND OPERATIONAL DATA North Carolina Intrastate Operations (Amounts In Thousands)

| | | | 12 | Months End | ed | | Ann Growth | |
|-------------|--|----------------------------|-------------------------|-------------------------|-------------------------|-------------------------|---------------------|------------------------|
| Line No. | item (a) | December 2001 (b) | December 2000 (c) | December 1999 (d) | December 1998 (e) | December 1997 (f) | Four Year (g) | Current Year (h) |
| 1. | Operating Revenue: | | | | | | | |
| 2. | Basic Local Service | \$420,406 | \$411,137 | \$392,091 | \$360,990 | \$338,306 | 5.58% | 2.25% |
| 3. | Network Access | 99,482 | 110,536 | 86,775 | 89,606 | 88,775 | 2.89% | -10.00% |
| 4. | Long Distance Message | 12,892 | 18,286 | 24,172 | 24,436 | 32,804 | -20.82% | -29.50% |
| 5. | Miscellaneous | 40,937 | 36,815 | 32,335 | 34,582 | 45,277 | -2.49% | 11.20% |
| 6. | Uncollectibles | (14,266) | (5,806) | (6,665) | (5,716) | (6,667) | 20.95% | 145.71% |
| 7. | Total Operating Revenue | <u>559,451</u> | 570,968 | 528,708 | <u>503,898</u> | <u>498,495</u> | <u>2.93%</u> | -2.02% |
| 8. | Operating Expenses | 256,998 | 247,280 | 281,128 | 259,881 | 250,852 | 0.61% | 3.93% |
| 9. | Depreciation & Amortization | 136,568 | 143,427 | 134,968 | 129,667 | 123,663 | 2.51% | -4.78% |
| 10. | Total Operating Taxes | 69,301 | 76,060 | <u>47.966</u> | 50,037 | 52,515 | 7.18% | 8.89% |
| 11. | Total Expenses, Depr. & Taxes | 462,867 | 466,767 | 464,062 | 439,585 | 427,030 | 2.04% | -0.84% |
| 12. | Operating Income | \$96,584 | \$104,201 | \$64,64 <u>6</u> | <u>\$64,313</u> | <u>\$71.465</u> | 7.82% | <u>-7.31%</u> |
| 13. | Net Plant Investment | \$ 779 . 735 | <u>\$635,956</u> | <u>\$623,474</u> | \$642.707 | <u>\$661,395</u> | 4.20% | 22.61% |
| 14. | Oper. Exp. as a % of Total Revenue | 45.94% | 43.31% | 53.17% | 51.57% | 50.32% | -2.25% | 6.07% |
| ٠ ٠. | • | | | | | | _ , | |
| 15. | Net Pit. Investment per \$ of Revenue | \$1.39 | \$1.11 | \$1.18 | \$1.28 | \$1.33 | 1.24% | 25.13% |
| | | | | | | | | |
| 16. | Local Access Lines: | | | | | | | |
| 17. | Residential | 910 | 917 | 881 | 844 | 813 | 2.86% | -0.76% |
| 18. | Business | 303 | 309 | 297 | <u> 284</u> | 259 | 4.00% | -1.94% |
| 19. | Total Local Access Lines | 1.213 | <u>1.226</u> | <u>1.178</u> | 1.128 | 1.072 | <u>3.14%</u> | <u>-1.06%</u> |
| 20. | Total Access Lines: | | | | | | | |
| 21. | Residential | 910 | 917 | 881 | 844 | 813 | 2.86% | -0.76% |
| 22. | Business | 304 | 310 | 298 | 285 | 260 | 3.99% | -1.949 |
| 23. | Total Access Lines | 1.214 | 1,227 | 1.179 | 1.129 | 1.073 | 3.13% | -1.069 |
| | Court Added Lines | | 1,441 | | | 1,57.0 | <u> </u> | -1.56 |
| 24. | Estimated Overall Rate of Return | 16.53% | 17.81% | 12.36% | 11.69% | 12.53% | 7.17% | -7.199 |
| 25. | Estimated Return on Common Equity | 22.72% | 25.05% | 15.96% | 15.10% | 16.59% | 8.18% | -9.30% |
| 26. | Common Equity Ratio | 63.21% | 61.20% | 62.08% | 62.09% | 60.75% | 1.00% | 3.289 |
| 27. | Estimated Pre-tax Interest Coverage Ratio (Times) | 11.65 | 11.12 | 7.35 | 7.59 | 7.65 | 11.09% | 4.779 |
| 28. | LAST RATE CASE Auth | orized Returns: Cor | nmon Equity 1 | 5.25%, Overa | ill 11.82%; Eq | uity Ratio: 48.40% | Date of Order | : 3-30-83 |

Notes: [1] North Carolina intrastate revenue, i.e., jurisdictional revenue, equates to approximately 82% of total North Carolina revenue, i.e., intrastate and interstate revenue.

^[2] Net Plant Investment reflects net plant in service.

^[3] Source of Data: NCUC TS-1 Reports.

^[4] Carolina Telephone and Telegraph Company has elected price regulation. Under that election the information on which this report is based is filed on an annual calendar-year basis for reporting periods beginning after June 30, 1996. The data for Carolina Telephone and Telegraph Company included herein is updated annually beginning with the calendar year 1996.

CENTRAL TELEPHONE COMPANY SELECTED FINANCIAL AND OPERATIONAL DATA North Carolina Intrastate Operations (Amounts In Thousands)

| | | Annual 12 Months Ended Growth Rate | | | | | | | |
|--------------------------|---|------------------------------------|------------------|--------------------------|-------------------------|---------------------|-------------------------|---------------------------|--|
| Line | | December | December 12 | Months End December | ea December | December | Four | Current | |
| Line <u>No.</u> | item | 2001 | 2000 | 1999 | 1998 | 1997 | Year | Year Year | |
| INC. | (a) | (b) | (c) | (d) | (e) | (f) | (g) | (h) | |
| _ | | | | | | | | | |
| 1. 2. | Operating Revenue: Basic Local Service | \$106,420 | \$103,822 | \$98,597 | \$88,288 | \$83,322 | 6.31% | 2.50% | |
| 3. | Network Access | 26,534 | 22,930 | 19,271 | 19,093 | 19,320 | 8.26% | 15.72% | |
| 4. | Long Distance Message | 6,781 | 7,250 | 8 163 | 7,841 | 9,543 | -8.19% | -6.47% | |
| 5. | Miscellaneous | 6,421 | 9,691 | 11,183 | 12,488 | 13,219 | -16.52% | -33.74% | |
| 5. 6. | Uncollectibles | (2,878) | (1.721) | | | | 16.56% | 67.23% | |
| 7. | Total Operating Revenue | 143,278 | 141,972 | 135,877 | 125,937 | 123,845 | 3.71% | 0.92% | |
| • | Total Operating Hereines | <u> </u> | 117,212 | 144,271 | | 74XIX IX | WIX TIE | 2,22.11 | |
| 8. | Operating Expenses | 70,844 | 71,274 | 77,567 | 70,236 | 70,435 | 0.14% | -0.60% | |
| 9. | Depreciation & Amortization | 25,644 | 24,167 | 23,066 | 21,629 | 21,262 | 4.80% | 6.11% | |
| 10. | Total Operating Taxes | <u> 17,897</u> | <u>17,588</u> | <u>13,145</u> | <u>14,113</u> | <u>13,035</u> | <u>8.25%</u> | 1.76% | |
| 11. | Total Expenses, Depr. & Taxes | <u>114,385</u> | <u>113,029</u> | <u>113,778</u> | <u>105.978</u> | <u>104,732</u> | 2.23% | 1.20% | |
| 12. | Operating Income | \$28,893 | \$28,943 | \$22,099 | \$19,959 | \$ 19,113 | <u>10.88%</u> | <u>-0.17%</u> | |
| 13. | Net Plant Investment | \$278,090 | \$220,683 | \$208.582 | \$210.041 | \$201.341 | 8.41% | 26.01% | |
| | | | | | | | | | |
| 14. | Oper, Exp. as a % of Total Revenue | 49.45% | 50.20% | 57.09% | 55.77% | 56.87% | -3.44% | -1.51% | |
| 15. | Net Pit. Investment per \$ of Revenue | \$1.94 | \$1.55 | \$1.54 | \$ 1. 6 7 | \$ 1.63 | 4.53% | 24.86% | |
| 16. 17. 18. 19. | Local Access Lines: Residential Business Total Local Access Lines | 207 78 285 | 210 78 288 | 204 7 <u>3</u> 277 | 196 70 266 | 190 63 253 | 2.17% 5.48% 3.02% | -1.43% 0.00% -1.04% | |
| 20. | Total Access Lines: | | | | | | | | |
| 21. | Residential | 207 | 210 | 204 | 196 | 190 | 2.17% | -1.43% | |
| 22. | Business | 78 | 79 | 73 | 70 | 63 | 5,48% | -1.27% | |
| 23. | Total Access Lines | 285 | 289 | 277 | 266 | 253 | 3.02% | -1.38% | |
| 24 | Estimated Over-II Bate of Datum | 47 C2N | 40.40% | 42.00% | 42.048/ | 42.60% | 9.76% | 2.00% | |
| 24. | Estimated Overall Rate of Return | 17.63% | 18.19% | 13.92% | 12.84% | 12.60% | 8.76% | -3.08% | |
| 25. | Estimated Return on Common Equity | 20.06% | 18.23% | 13.57% | 12.39% | 12.60% | 12.33% | 10.04% | |
| 26. | Common Equity Ratio | 79.05% | 90.50% | 89.98% | 89.13% | 88.21% | -2.70% | -12.65% | |
| 27. | Estimated Pre-tax Interest Coverage Ratio (Times) | 14.49 | 15.61 | 11.96 | 10.79 | 12.61 | 3.54% | -7.17% | |
| 28. | LAST RATE CASE Auth | norized Returns: Co | ommon Equity | 15.50%, Ove | ral! 12.09%; E | quity Ratio: 48.30% | ; Date of Order | : 6-22-83 | |

Notes: [1] North Carolina intrastate revenue, i.e., jurisdictional revenue, equates to approximately 69% of total North Carolina revenue, i.e., intrastate and interstate revenue.

^[2] Net Plant Investment reflects net plant in service.

^[3] Source of Data: NCUC TS-1 Reports.

^[4] Central Telephone Company has elected price regulation. Under that election the information on which this report is based is filed on an annual calendar-year basis for reporting periods beginning after June 30, 1996. The data for Central Telephone Company included herein is updated annually beginning with the calendar year 1996.

CITIZENS TELEPHONE COMPANY SELECTED FINANCIAL AND OPERATIONAL DATA North Carolina Intrastate Operations (Amounts In Thousands)

| | | | 19 | Months End | ha | | Annuai Growth Rate | | | | | |
|--------------------------|---|--------------------|--------------------|--------------------|--------------------|--------------------|-------------------------|-------------------------|--|--|--|--|
| Line | | September | | September | | September | Four | Current | | | | |
| No. | item (a) | 2002 (b) | 2001 (c) | 2000 (d) | <u>1999</u> (e) | <u>1998</u> (f) | <u>Year</u> (g) | <u>Year</u> (h) | | | | |
| 1. | Operating Revenue: | | | | | | | | | | | |
| 2. | Basic Local Service | \$ 5,701 | \$5,588 | \$5,067 | \$4,720 | \$ 4,522 | 5.96% | 2.02% | | | | |
| 3. | Network Access | 4,368 | 3,130 | 3,392 | 3,863 | 3,512 | 5.60% | 39.55% | | | | |
| 4. | Long Distance Message | 1,260 | 1,330 | 1,303 | 1,204 | 1,156 | 2.18% | -5.26% | | | | |
| 5. | Miscellaneous | 1,069 | 1,059 | 932 | 900 | 848 | 5.96% | 0.94% | | | | |
| 6. | Uncollectibles | (20) | | | | (28) | <u>-8.07%</u> | 81.82% | | | | |
| 7. | Total Operating Revenue | 12,378 | 11,096 | <u>10,681</u> | 10,670 | 10,010 | <u>5.45%</u> | 11.55% | | | | |
| 8. | Operating Expenses | 4,361 | 4,423 | 4,447 | 4,146 | 4,016 | 2.08% | -1.40% | | | | |
| 9. | Depreciation & Amortization | 2,386 | 2,121 | 3,299 | 2,545 | 2,705 | -3.09% | 12.49% | | | | |
| 10. | Total Operating Taxes | 1,899 | 1,618 | 1,108 | 1,328 | 1.022 | 16.75% | 17.37% | | | | |
| 11. | Total Expenses, Depr. & Taxes | 8,646 | <u>8,162</u> | <u>8,854</u> | <u>8,019</u> | 7,743 | 2.80% | 5.93% | | | | |
| 12. | Operating Income | <u>\$3,732</u> | \$ 2,934 | <u>\$1,827</u> | <u>\$2,651</u> | <u>\$2,267</u> | 13.27% | 27.20% | | | | |
| 13. | Net Plant Investment | \$24,347 | \$23 .161 | \$20,859 | \$ 19,669 | \$18.619 | 6.94% | 5.12% | | | | |
| 14. | Oper. Exp. as a % of Total Revenue | 35.23% | 39.86% | 41.63% | 38.86% | 40.12% | -3.20% | -11.62% | | | | |
| 15. | Net Pit. investment per \$ of Revenue | \$1.97 | \$2.09 | \$1.95 | \$1.84 | \$1.86 | 1.45% | -5.74% | | | | |
| 16. 17. 18. 19. | Local Access Lines: Residential Business Total Local Access Lines | 17 4 21 | 17 4 21 | 17 4 21 | 16 4 20 | 15 4 19 | 3.18% 0.00% 2.53% | 0.00% 0.00% 0.00% | | | | |
| 20. | Total Access Lines: | | | | | | | | | | | |
| 21. | Residential | 17 | 17 | 17 | 16 | 15 | 3.18% | 0.00% | | | | |
| 22. | Business | 4 | | 4 | 4 | 4 | 0.00% | 0.00% | | | | |
| 23. | Total Access Lines | 21. | 21 | 21 | 20 | 19 | 2.53% | 0.00% | | | | |
| 24. | Estimated Overall Rate of Return | 15.69% | 13.10% | 9.41% | 13.76% | 12.73% | 5.37% | 19.77% | | | | |
| 25. | Estimated Return on Common Equity | 19.05% | 15.58% | 10.05% | 17.31% | 16.13% | 4.25% | 22.27% | | | | |
| 26. | Common Equity Ratio | 68.43% | 65.87% | 63.94% | 60.98% | 57.39% | 4,50% | 3.89% | | | | |
| 27. | Estimated Pre-tax Interest Coverage Ratio (Times) | 8.59 | | 4.12 | 5.90 | 4.89 | 15.13% | 30.55% | | | | |

Notes: [1] North Carolina intrastate revenue, i.e., jurisdictional revenue equates to approximately 73% of total North Carolina revenue, i.e., intrastate and interstate revenue.

[2] Net Plant Investment reflects net plant in service.

[3] Source of Data: NCUC TS-1 Reports.

CONCORD TELEPHONE COMPANY SELECTED FINANCIAL AND OPERATIONAL DATA **North Carolina Intrastate Operations** (Amounts in Thousands)

| | | 42 | Months End | a-d | | Ann Growth | |
|-------------|------------------|------------------|--------------------|--------------------------|--------------------------------|--------------------------------------|--|
| | December 2001 | December 2000 | December 1999 | December 1998 | December 1997 | Four Year | Current Year |
| | (b) | (c) | (d) | (e) | (f) | (g) | (h) |
| | | | | | | | |
| | \$ 45,386 | \$42,387 | \$38,190 | \$35,129 | \$29,962 | 10.94% | 7.08% |
| | 6,582 | 6,907 | 6,639 | 5,836 | 5,351 | 5.31% | -4.71% |
| e | 4,565 | 5,020 | 4,739 | 4,937 | 7,113 | -10.50% | -9.06% |
| | 7,035 | 7,736 | 7,264 | 6,970 | 6,274 <u>(165)</u> | 2.90% | -9.06% 12.03% |
| | (270) 63,298 | (241) 61,809 | (178) 56,654 | <u>(73)</u> 52,799 | 48,535 | <u>13.10%</u> <u>6.86%</u> | 2.41% |
| | 55,255 | 0.1,000 | 20,00 | 92,188 | | <u>5.55 N</u> | <u> 2.71.A</u> |
| | 29,255 | 29,087 | 28,107 | 27,025 | 24,581 | 4.45% | 0.58% |
| ion | 16,495 | 15,434 | 11,532 | 11,968 | 6,881 | 24.43% | 6.87% |
| * | 8,133 | 7,996 | 7,810 | 6,544 | 7,739 | 1.25% | 1.71% |
| Taxes | <u>53,883</u> | 52,517 | 47,449 | 45,537 | 39,201 | 8.28% | 2.60% |
| | \$ 9,415 | \$9 <u>.292</u> | \$9,205 | \$ 7.262 | <u>\$9.334</u> | 0.22% | 1.32% |
| | <u>\$73.965</u> | <u>\$73.143</u> | \$64.987 | \$60.644 | \$ 63,801 | <u>3.76%</u> | 1.12% |
| al Revenue | 46.22% | 47.06% | 49.61% | 51.18% | 50.65% | -2.26% | -1.78% |
| of Revenue | \$1.17 | \$1.18 | \$1.15 | \$1.15 | \$1.31 | -2.79% | -0.85% |
| | 91 | 91 | 88 | 84 | 79 | 3.60% | 0.00% |
| | 26 | 27 | 25 25 | 24 | 23 | 3.11% | -3.70% |
| i | 117 | 118 | 113 | 108 | 102 | 3.49% | -0.85% |
| | | | | | | | |
| | 91 | 91 | 88 | 84 | 79 | 3.60% | 0.00% |
| | <u>26</u> 117 | 27 118 | 25 113 | 2 <u>4</u> 108 | 2 <u>3</u> 102 | 3.11% 3.49% | -3.70% -0.85% |
| | | | | 100 | | <u> </u> | -0.00.A |
| f Return | 14.53% | 15.98% | 18.12% | 15.82% | 20.39% | -8.12% | -9.07% |
| nmon Equity | 14.47% | 19.24% | 21.76% | 18.21% | 22.92% | -10.86% | -24.79% |
| | 66.38% | 71.44% | 75.41% | 78.06% | 84.96% | -5.98% | -7.08% |
| st Coverage | 5.01 | 11.88 | 17.89 | 16.77 | 42.30 | -41.34% | -57.83% |
| ASE | | overage 5.01 | overage 5.01 11.88 | overage 5.01 11.88 17.89 | overage 5.01 11.88 17.89 16.77 | overage 5.01 11.88 17.89 16.77 42.30 | overage 5.01 11.88 17.89 16.77 42.30 -41.34% |

Notes: [1] North Carolina intrastate revenue, i.e., jurisdictional revenue equates to approximately 78% of total North Carolina revenue, i.e., intrastate and interstate revenue.

^[2] Net Plant Investment reflects net plant in service.
[3] Source of Data: NCUC TS-1 Reports.
[4] Concord Telephone Company has elected price regulation. Under that election the information on which this report is based is filed on an annual calendar-year basis for reporting periods beginning after June 30, 1997. The data for Concord Telephone Company included herein is updated annually beginning with the calendar year 1997.

LEXCOM TELEPHONE COMPANY SELECTED FINANCIAL AND OPERATIONAL DATA Total Company Utility Operations (Amounts in Thousands)

| | | Annual 12 Months Ended Growth Rate | | | | | | | |
|------------|--|------------------------------------|-----------------|---------------------------|-------------------|------------------------|------------------|-----------------|--|
| Line | | September | September | September | September | September | Four | Current | |
| No. | lt e m | 2002 | 2001 | 2000 | 1999 | <u>1998</u> | Year | Year | |
| | (a) | (b) | (c) | (d) | (e) | (f) | (g) | (h) | |
| 1. | Operating Revenue: | 040.000 | 649.004 | 640 400 | 844 405 | \$40 FOE | 6.600 | 0.070 | |
| 2. 3. | Basic Local Service | \$13,680 | \$13,324 | \$12,488 2,959 | \$11,465 2,956 | \$10,595 3,038 | 6.60% 10.17% | 2.67% 15.48% | |
| 3. 4. | Network Access Long Distance Message | 4,476 298 | 3,876 333 | 2, 9 39 417 | 405 | 5,036 502 | -12.22% | -10.51% | |
| →. 5. | Miscellaneous | 2,690 | 3,325 | 3,893 | 3,367 | 3,304 | -5.01% | -19.10% | |
| 6. | Uncollectibles | (337) | | • | • | | 30.27% | 32.68% | |
| 7. | Total Operating Revenue | 20,807 | 20,604 | 19,627 | 18,001 | 17.322 | 4.69% | 0.99% | |
| 8. | Operating Expenses | 7,704 | 7,575 | 7,917 | 8,828 | 8,831 | -3.36% | 1,70% | |
| 9. | Depreciation & Amortization | 3 496 | 3,521 | 3,234 | 2,788 | 3,515 | -0.14% | -0.71% | |
| 10. | Total Operating Taxes | 5.186 | 5.313 | 5,005 | 4,398 | 2.237 | 23.39% | -2,39% | |
| 11. | Total Expenses, Depr. & Taxes | 16,386 | 16,409 | 16,156 | 16,014 | 14,583 | 2.96% | -0.14% | |
| 12. | Operating Income | <u>\$4,421</u> | \$4 ,195 | \$3.471 | <u>\$1.987</u> | \$2,739 | 12.72% | 5,39% | |
| 13. | Net Plant Investment | \$ 38.071 | \$39.113 | \$37,961 | \$35.31 <u>9</u> | \$32.815 | <u>3.78%</u> | <u>-2.66%</u> | |
| 14. | Oper. Exp. as a % of Total Revenue | 37.03% | 36.76% | 40.34% | 49.04% | 50.98% | -7.68% | 0.73% | |
| 15. | Net Pit. Investment per \$ of Revenue | \$1.83 | \$1.90 | \$1.93 | \$1.96 | \$1.89 | -0.80% | -3.68% | |
| 16. 17. | Local Access Lines: Residential | 24 | 24 | 25 | 24 | 24 | 0.00% | 0.00% | |
| 18. 19. | Business Total Local Access Lines | 9 <u>33</u> | 9 33 | 10 35 | 10 <u>34</u> | <u>10</u> <u>34</u> | -2.60% -0.74% | 0.00% 0.00% | |
| 20. | Total Access Lines: | | | | -4 | | | 0.000 | |
| 21. 22. | Residential Business | 24 | 24 | 25 | 24 | 24 | 0.00% | 0.00% 0.00% | |
| 23. | Total Access Lines | 9 33 | 9 <u>33</u> | 10 <u>35</u> | 10 34 | 10 34 | -2.60% -0.74% | 0.00% | |
| 24. | Estimated Overall Rate of Return | 13.91% | 13.16% | 10.83% | 7.11% | 11.19% | 5.59% | 5.70% | |
| 25. | Estimated Return on Common Equity | 14.13% | 13.43% | 11.07% | 7.01% | 11.78% | 4.65% | 5.21% | |
| 26. | Common Equity Ratio | 96.37% | 95,07% | | 91.42% | 87.03% | 2.58% | | |
| | . , | 22.27 70 | 20,0. 70 | | | | | | |
| 27. | Estimated Pre-tax Interest Coverage Ratio (Times) | 112.08 | 69.77 | 48.94 | 31.71 | 21.64 | 50.86% | 60.64% | |
| 28. | LAST RATE CASE AL | | mmon Equity 1 | 6.25%, Overa | II 12.77%; Equ | uity Ratio: 37.22%; | Date of Order: | 6-14-82 | |

Notes: [1] Rates are set on a total company basis.
[2] Net Plant Investment reflects net plant in service.
[3] Source of Data: NCUC TS-1 Reports.

MEBTEL COMMUNICATIONS SELECTED FINANCIAL AND OPERATIONAL DATA

Total Company Utility Operations (Amounts in Thousands)

| | | | 12 | Months End | ed | | Ann Growth | |
|-------------------|---|--------------------------|---------------------------------------|----------------|----------------|--------------------------|--------------------------|-------------------------|
| .ine | | December | December | December | December | December | Four | Current |
| No. | <u>ltem</u> | 2001 | 2000 | <u> 1999</u> | <u> 1998</u> | <u> 1997</u> | <u>Year</u> | Year |
| | (a) | (b) | (c) | (d) | (e) | (f) | (g) | (h) |
| 1. | Operating Revenue: | | | | *** | *** | 44.000 | 40.050 |
| 2. | Basic Local Service | \$3,625 | \$3,288 | \$2,754 | \$2,313 | \$2,096 | 14.68% | 10.25% |
| 3. | Network Access | 4,105 | 4,105 | 3,717 | 3,106 | 3,419 | 4.68% | 0.00% |
| 4. | Long Distance Message | 365 | 454 | 739 | 819 | 608 | -11.98% | -19.60% |
| 5. | Miscellaneous | 785 | 801 | 866 | 430 | 207 | 39.55% | -2.00% |
| 6. | Uncollectibles | (60) | (38) | <u>29</u> | 23 | (111) | N/A | 57.89% |
| 7. | Total Operating Revenue | <u>8,820</u> | <u>8,610</u> | <u>8,105</u> | <u>6.691</u> | 6,219 | 9.13% | 2.44% |
| В. | Operating Expenses | 4,240 | 4,694 | 4,970 | 4,943 | 4,028 | 1.29% | -9.67% |
| 9. | Depreciation & Amortization | 1,003 | 839 | 800 | 708 | 701 | 9.37% | 19.55% |
| ٥. | Total Operating Taxes | 1,479 | 1,074 | 802 | 303 | <u>544</u> | <u>28.41%</u> | <u>37.719</u> |
| 1. | Total Expenses, Depr. & Taxes | <u>6,722</u> | 6,607 | 6,572 | 5,954 | <u>5,273</u> | <u>6.26%</u> | 1.74% |
| 2. | Operating Income | \$2,098 | \$2,003 | <u>\$1,533</u> | \$737 | <u>\$946</u> | 22.03% | 4.74% |
| 3. | Net Plant Investment | <u>\$10,808</u> | <u>\$8,554</u> | <u>\$8.631</u> | \$7.684 | <u>\$6,964</u> | <u>11.61%</u> | 26.35% |
| 4. | Oper. Exp. as a % of Total Revenue | 48.07% | 54.52% | 61.32% | 73.88% | 64.77% | -7.18% | -11.83% |
| 5. | Net Plt. Investment per \$ of Revenue | \$1.23 | \$0.99 | \$1.06 | \$ 1.15 | \$1.12 | 2.37% | 24.24% |
| 16. 17. 18. | Local Access Lines: Residential Business Total Local Access Lines | 9 3 12 | 9 3 12 | 9 3 12 | 8 2 10 | 7 2 9 | 6.48% 10.67% 7.46% | 0.00% 0.00% 0.00% |
| О. | Total Access Lines: | | | | | | | |
| 1. | Residential | 9 | 9 | 9 | 8 | 7 | 6,48% | 0.009 |
| 2. | Business | 3 | 3 | 3 | 2 | 2 | 10.67% | 0.00 |
| 3. | Total Access Lines | 12 | 12 | 12 | 10 | 9 | 7.46% | 0.009 |
| <u>!</u> 4. | Estimated Overall Rate of Return | 18.58% | 19.04% | 17.95% | 10.06% | 15.01% | 5.48% | -2.429 |
| 5. | Estimated Return on Common Equity | 18.58% | 22.37% | 55.31% | 12.74% | 23.94% | -6.14% | -16.949 |
| 6. | Common Equity Ratio | 100.00% | 60.77% | 23.07% | 25.06% | 49.89% | 18.99% | 64.559 |
| 7. | Estimated Pre-tax Interest Coverage | | | | | | | N/ |
| 28. | Ratio (Times) LAST RATE CASE Author | 0.00 prized Returns: Con | · · · · · · · · · · · · · · · · · · · | 4.98 | 1.75 | 7.08 Hity Ratio:16.92%: | N/A Date of Order: | |

Notes: [1] Rates are set on a total company basis.

^[2] Net Plant Investment reflects net plant in service.

^[3] Source of Data: NCUC TS-1 Reports.

^[4] MEBTEL Communications has elected price regulation. Under that election the information on which this report is based is filed on an annual calendar-year basis for reporting periods beginning after September 30, 1999. The data for MEBTEL Communications included herein is updated annually beginning with the calendar year 2000.

^[5] MEBTEL Communications was acquired by Madison River Communications, Inc. in January 1998.

^[6] N/A denotes that the data is not available or not applicable or that information is, essentially, unmeaningful.

NORTH STATE COMMUNICATIONS SELECTED FINANCIAL AND OPERATIONAL DATA **Total Company Utility Operations** (Amounts in Thousands)

| Line | lt em | 12 Months Ended | | | | | Annual Growth Rate | |
|-------------|--|---|--------------------|-----------------|-----------------|------------------|-----------------------|----------------|
| | | September September September September | | | | | Four | Current |
| No | | 2002 | 2001 | 2000 | 1999 | 1998 | Year | Year |
| | (a) | (b) | (c) | (d) | (e) | (f) | (g) | (h) |
| 1. | Operating Revenue: | | | | | | | |
| 2. | Basic Local Service | \$34,933 | \$36,456 | \$34,618 | \$31,776 | \$28,628 | 5.10% | -4.18% |
| 3. | Network Access | 35,031 | 33,623 | 31,484 | 29,794 | 28,776 | 5.04% | 4.19% |
| 4. | Long Distance Message | 2,055 | 2,114 | 2,014 | 1,989 | 2,163 | -1.27% | -2.79% |
| 5. | Miscellaneous | 6,934 | 8,013 | 8,330 | 7,686 | 7,359 | -1.48% | -13.47% |
| 6. | Uncollectibles | (984) | (1,051) | | | <u>(694)</u> | 9.12% | -6.37% |
| 7. | Total Operating Revenue | 77,969 | 79,155 | 75,553 | 70,628 | 66,232 | <u>4.16%</u> | <u>-1.50%</u> |
| 8. | Operating Expenses | 35,343 | 32,378 | 31,301 | 30,943 | 28,364 | 5.65% | 9.16% |
| 9. | Depreciation & Amortization | 18,103 | 16,461 | 14,598 | 13,882 | 16,479 | 2.38% | 9.98% |
| 10. | Total Operating Taxes | 9,928 | 13,056 | 12,883 | 11.126 | 9,373 | 1.45% | -23.96% |
| 11. | Total Expenses, Depr. & Taxes | 63,374 | 61,895 | 58,782 | 55,951 | 54,216 | 3.98% | 2.39% |
| | | | | | | | | |
| 12. | Other Operating (Income) & Expense | (404) | (1 94) | (139) | (153) | (224) | 15.89% | 108.25% |
| 13. | Operating Income | <u>\$14.999</u> | \$ 17.454 | \$16.910 | <u>\$14,830</u> | \$12,240 | <u>5.21%</u> | <u>-14.07%</u> |
| 14. | Net Plant Investment | \$ 117,098 | \$109,829 | \$101,770 | <u>\$91,808</u> | \$87.020 | 7.70% | 6.62% |
| 15. | Oper. Exp. as a % of Total Revenue | 45.33% | 40.90% | 41.43% | 43.81% | 42.83% | 1.43% | 10.82% |
| | | | | | | | | |
| 16. | Net Pit. Investment per \$ of Revenue | \$1.50 | \$1.39 | \$1.35 | \$1.30 | \$1.31 | 3.40% | 8.24% |
| 17. | Local Access Lines: | | | | | | | |
| 18. | Residential | 84 | 87 | 88 | 85 | 81 | 0.91% | -3.45% |
| 19. | Business | 48 | 48 | <u>47</u> | <u>43</u> | 40 | 4.66% | 0.00% |
| 20. | Total Local Access Lines | 132 | 135 | <u>135</u> | 128 | 121 | 2.20% | -2.22% |
| 21. | Total Access Lines: | | | | | | | |
| 21. 22. | Residential | 84 | 00 | 88 | 85 | 81 | 0.91% | -4.55% |
| 23. | | | 88 | | | | | 0.00% |
| 23. 24. | Business Total Access Lines | <u>48</u> | 48 | 48 136 | 43 | <u>40</u> 121 | 4.66% 3.30% | |
| 24 . | Total Access Lines | 132 | <u>136</u> | <u>136</u> | 128 | 121 | 2.20% | -2.94% |
| 25. | Estimated Overall Rate of Return | 13.81% | 16.83% | 18.17% | 17.19% | 15.28% | -2.50% | -17.94% |
| 26. | Estimated Return on Common Equity | 13.99% | 17.09% | 18.50% | 17.63% | 15.69% | -2.83% | -18.14% |
| 27. | Common Equity Ratio | 97.64% | 97.60% | 97.32% | 95.98% | 95.48% | 0.56% | 0.04% |
| 28. | Estimated Pre-tax Interest Coverage Ratio (Times) | 295.42 | 369.70 | 313.49 | 150.62 | 119.84 | 25.30% | -20.09% |
| 29. | LAST RATE CASE | Authorized Returns: | Common Equ | ity N/A, Overs | ıll N/A; Equit | ty Ratio: N/A; [| Date of Order: 6-1 | 3-52 |

Notes: [1] Rates are set on a total company basis.
[2] Net Plant Investment reflects net plant in service.
[3] Source of Data: NCUC TS-1 Reports.
[4] N/A denotes that data is not available or not applicable or that information is, essentially, unmeaningful.

VERIZON SOUTH INC. SELECTED FINANCIAL AND OPERATIONAL DATA Merged North Carolina Intrastate Operations (Amounts in Thousands)

| Line ΝΩ. | | 12 Months Ended | | | | | Annual Growth Rate | |
|-------------|---|--|------------------|----------------|-----------------|--------------------|-----------------------|---------------------------------------|
| | ltem. | 12 Months Ended December Decem | | | | | Four | Current |
| | | 2001 | 2000 | 1999 | 1998 | 1997 | Year | Year |
| | (a) | (b) | (c) | (d) | (e) | (f) | (g) | (h) |
| 1. | Operating Revenue: | | | | | | | |
| 2. | Basic Local Service | \$131,605 | \$133,595 | \$123,017 | \$117,728 | \$111,078 | 4.33% | -1.49% |
| 3. | Network Access | 54,555 | 59,815 | 54,976 | 62,117 | 57,345 | -1.24% | -8.79% |
| 4. | Long Distance Message | 4,710 | 4,758 | 5,229 | 6,204 | 9,526 | -16.15% | -1.01% |
| 5. | Miscellaneous | 11,210 | 6,631 | 17,215 | 18,249 | 15,993 | -8.50% | 69.05% |
| 6. | Uncollectibles | (4.041) | (3.436) | (3,206) | (3,743) | <u>(1.996)</u> | <u>19.28%</u> | 17.61% |
| 7. | Total Operating Revenue | 198.039 | 201,363 | <u>197.231</u> | 200 <u>,555</u> | <u>191.946</u> | 0.78% | <u>-1.65%</u> |
| 8. | Operating Expenses | 99,913 | 111,257 | 93,150 | 100,685 | 90,819 | 2.41% | -10.20% |
| 9. | Depreciation & Amortization | 54,413 | 76,742 | 72,622 | 69,858 | 62,991 | -3.59% | -29.10% |
| 0. | Total Operating Taxes | <u> 15.578</u> | 4,435 | <u> 14.374</u> | 9,108 | <u> 13.594</u> | <u>3.46%</u> | 251.25% |
| 1. | Total Expenses, Depr. & Taxes | 169.904 | 192.434 | 180,146 | 179,651 | <u> 167,404</u> | 0.37% | <u>-11.71%</u> |
| 12. | Other Operating (Income) & Expense | (538) | (44) | 119 | 60 | 21 | N/A | NA |
| 3. | Operating Income | \$ 28.673 | \$8.973 | \$16,966 | \$20.844 | \$24.521 | 3.99% | 219.55% |
| 14. | Net Plant Investment | <u>\$433.500</u> | \$326,447 | \$331.967 | \$340,952 | \$351.886 | <u>5.35%</u> | 32.79% |
| 15. | Oper, Exp. as a % of Total Revenue | 50.45% | 55.25% | 47.23% | 50.20% | 47.31% | 1.62% | -8.69% |
| 16. | Net Pit. Investment per \$ of Revenue | \$2.19 | \$1.62 | \$1.68 | \$1.70 | \$1.83 | 4.53% | 35.02% |
| | <u> </u> | | | | | | | |
| 17. | Local Access Lines: | | | | | | | |
| 18. | Residential | 253 | 252 | 244 | 231 | 221 | 3.44% | 0.40% |
| 9. | Business | 124 | 1 4 1 | 141 | 132 | 121 | 0.61% | -12.06% |
| 20. | Total Local Access Lines | 377 | 393 | <u>385</u> | 363 | 342 | 2.47% | <u>-4.07%</u> |
| !1. | Total Access Lines: | | | | | | | |
| 2. | Residential | 253 | 252 | 244 | 231 | 221 | 3.44% | 0.409 |
| 23. | Business | | 322 | | | | 12.32% | -3.119 |
| .3. 24. | Total Access Lines | 312 565 | 574 | 251 495 | 214 445 | <u>196</u> 417 | 7.89% | <u>-1.579</u> |
| | | | | | | | | · · · · · · · · · · · · · · · · · · · |
| 25. | Estimated Overall Rate of Return | 10.02% | 2.66% | 6.46% | 6.74% | 8.73% | 3.51% | 276.69% |
| 26. | Estimated Return on Common Equity | 13.54% | -1.99% | 4.36% | 4.50% | 8.62% | 11.95% | -780.409 |
| 27. | Common Equity Ratio | 50.21% | 52.45% | 55.81% | 60.56% | 63.23% | -5.60% | -4.279 |
| 28. | Estimated Pre-tax Interest Coverage Ratio (Times) | 4.23 | 0.26 | 2.23 | 1.81 | 3.56 | 4.41% | N/Z |
| 29. | LAST RATE CASE Au | thorized Returns: Co | mmon Equity | 13.90%, Ove | rall 11.82%; E | quity Ratio: 50.00 | %; Date of Orde | or: 9-16-86 |

Notes: [1] North Carolina intrastate revenue, i.e., jurisdictional revenue, equates to approximately 90% of total North Carolina revenue, i.e., intrastate and interstate revenue.

[2] Net Plant Investment reflects net plant in service.

[6] N/A denotes that the data is not available or not applicable or that information is, essentially, unmeaningful.

^[3] Source of Data: NCUC TS-1 Reports except for data on Lines 2 - 11 and Lines 17 - 24, Column (f) which are the sum total of figures for GTE South, Inc. and GTE of North Carolina, which were being provided on a separated basis prior to January 1996.

^[4] Verizon South Inc., formerly known as GTE South Incorporated, has elected price regulation. Under that election the information on which this report is based is filed on an annual calendar-year basis for reporting periods beginning after June 30, 1996. The data for Verizon South Inc. included herein is updated annually beginning with the calendar year 1996.

^[5] On June 30, 2000, by amendment of its articles of incorporation, the name of GTE South Incorporated was changed to Verizon South Inc. as a result of the merger between GTE Corporation and Bell Atlantic Corporation, effective August 1, 2000.

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