Casselberry, Gina

From:

Casselberry, Gina

Sent:

Wednesday, April 03, 2019 9:40 AM

To:

'Joan Brown'

Subject:

RE: [External] Silverton Subdivision Opposition

Ms. Brown

Thank you for your email concerning the request by Carolina Water Service, Inc. of North Carolina (Company) to acquire the franchise for providing water and sewer utility service in Silverton Subdivision. A copy of your message and this response will be given to the Chief Clerk of the Commission for inclusion in the official file.

The Public Staff is responsible for representing the interests of the using and consuming public in utility matters, and we will participate on the public's behalf in this case. We will give consideration to your comments as we conduct our investigation.

Thank you for your interest in this matter.

Gina Casselberry

Gina Y. Casselberry **Utilities Engineer** Public Staff - Water and Sewer Division

Phone: 919-733-0890 Fax:

919-715-6704

gina.casselberry@psncuc.nc.gov

From: Joan Brown [mailto:jbrown.get2work@gmail.com]

Sent: Tuesday, April 02, 2019 7:46 PM

To: Casselberry, Gina <gina.casselberry@psncuc.nc.gov> Subject: [External] Silverton Subdivsion Opposition

CAUTION: External email. Do not dicklinks or open ettechments unless you verify. Send all suspicious email as an ettechment to report!spam@nc!gov

Attached is my opposition of water and sewer services be granted to Carolina Water Services, Inc. and the resulting rate increases. I have sent this letter also via normal postal mail service.

Regards, Joan Brown Silverton Subdivision 4426 Appaloosa Ln, Charlotte, NC 28215 704.200.8501 jbrown.get2work@gmail.com

RE: Silverton Subdivision - Docket # W-354, SUB 361 and Docket #W1046 SUB 5

Mr. David Drooz, Chief Counsel, Public Staff 4326 Mail Service Center Raleigh, NC 27699-4300

Dear Mr. Drooz:

I would adamantly like to oppose the application by Carolina Water Service Inc. seeking authority to acquire the franchise for providing water and sewer utility service in Silverton Subdivision in Cabarrus County from Pace Utilities Group Inc. and increase rates.

We as residents of Silverton Subdivision have been having issues with the low water pressure, poor drinking water quality, and colored water for years. If the application is approved, increase for the sewer will be 27% and water will be another 139% on a monthly basis. I am retired single woman on a fixed income and those increases are outlandish and poor water services.

Please oppose this application on my behalf. I am planning on being present public hearing on May 29. Please feel free to contact me if you have any question or need more information.

Sincerely,

Joan Brown

Silverton Subdivision

4426 Appaloosa Lane

Charlotte, NC 28215

704.200.8501

Jbrown.get2work@gmail.com