

From: [Lorraine Ginsberg](#)
To: [Statements](#)
Subject: Statement of Position Submitted by Lorraine Ginsberg
Date: Wednesday, December 16, 2020 1:25:57 PM

Statement of Position Submitted

Name

Lorraine Ginsberg

Email

gregg@ginsberg.org

Docket

W-218, SUB 526

Message

An approximately \$30/month rate hike, which comes out to approx. 40%+ of my average monthly water bill, really is unprecedented. My water bills for from June - October ranged from \$65 to \$73. This month is was \$101. Aqua sent some VERY confusing documents sent via USPS in March and again in July that gave no inkling to what the the new charges might look like, and certainly did not reflect the outrageous increase we just experienced once the changes were "finalized" Why did we receive announcements earlier this year via USPS but no prior warning of the actual/finalized rate increase until it was simply affixed to our December 2020 bill? (I think we all know the reason so they could avoid backlash prior) Why wasn't the rather clear cut section called "Impact on Average Residential Bill" from Page 6 of the recent Appendix B-1 documentation included in the previous mailers from earlier this year? This obviously showed the drastic difference in pricing but yet is nowhere to be found in their earlier announcements we received What is the definition of "temporary rates" - is there a defined start and end date somewhere? What exactly is the reasoning behind the rate hike in the first place?