From:

smtprelay

Sent:

Saturday, September 28, 2019 5:40 AM

To:

Statements

Subject:

Statement of Position Submitted by Brad Herrmann

Statement of Position Submitted

Name

Brad Herrmann

Email

bherr33415@aol.com

Docket

Docket No. W-354, SUB 364.

Message

I do not believe that this rate increase is reasonable. Each individual home has a septic field as the city decided not to run sewer lines to our community in the 1990's. The septic field requires a large lot. The water rate has already increased greatly in the last few years. I am conservative with water. In 2018- I rarely used the sprinkler- but this year the recent dry spell has forced me to irrigate. The lake homes pull water from Lake Norman at no cost. The Point has their own rules that prohibit interior lots from building there own wells for irrigation. The interior lot owners such as myself have to work to support the household budget. Irrigating the lawn is not an option. If you raise the price to this extent - there will be pressure ton the HOA to change the rules on wells and your rates the payoff for a digging a well will be reasonable. In the long run you will generate less revenue and the interior lot owners using more water because of well usage

From:

Sent: Saturday, September 28, 2019 10:12 AM

smtprelay

To: Statements

Subject: Statement of Position Submitted by Roberta Sue McCabe

Statement of Position Submitted

Name

Roberta Sue McCabe

Email

mackey15665@yahoo.com

Docket

Docket No. W-354, SUB 364

Message

To Whom It May Concern Regarding Docket No. W-354, SUB 364, I call upon the North Carolina Utilities Commission (NCUC) to fully deny Carolina Water Service of North Carolina (CWSNC) request to implement a Conservation Rate Pilot Program and Revenue Adjustment Mechanism for the Point Service Area (PSA). The average increase presented in this application for the PSA tiered rate proposal is stated at 17.82%. However, based on a 2-person household with landscape irrigation, the annual increase is projected at approximately 30% for a six-tenth (.6) acre property. There are close to 850 properties in The Point Service Area (PSA), including many that use lake water for landscape irrigation that must be taken in consideration when stating an average increase per household. All the homes are on septic tanks to accommodate sewage. Installation of residential wells are not allowed to use for landscape irrigation per the declaration of covenants, conditions and rules that have been established for the community. We request that the NCUC make use of its jurisdiction and powers of the office to protect the customers of the PSA, and the public generally from unjust and unreasonable extractions and practices and to obtain for them fair and reasonable rates. Furthermore, I call upon the NCUC to hold a public hearing in Mooresville, specifically for The Point Service Area Pilot Program, to allow all ratepayers the opportunity to voice their input. Sincerely, Roberta S McCabe 239 Wild Harbor Rd. Mooresville, N.C. 28117

From:

smtprelay

Sent:

Saturday, September 28, 2019 10:28 AM

To:

Statements

Subject:

Statement of Position Submitted by Dennis P. McCabe

Statement of Position Submitted

Name

Dennis P. McCabe

Email

dennismccabe19@yahoo.com

Docket

Docket No. W-354, SUB 364.

Message

To Whom It May Concern Regarding Docket No. W-354, SUB 364, I call upon the North Carolina Utilities Commission (NCUC) to fully deny Carolina Water Service of North Carolina (CWSNC) request to implement a Conservation Rate Pilot Program and Revenue Adjustment Mechanism for the Point Service Area (PSA). The average increase presented in this application for the PSA tiered rate proposal is stated at 17.82%. However, based on a 2-person household with landscape irrigation, the annual increase is projected at approximately 30% for a six-tenth (.6) acre property. There are close to 850 properties in The Point Service Area (PSA), including many that use lake water for landscape irrigation that must be taken in consideration when stating an average increase per household. All the homes are on septic tanks to accommodate sewage. Installation of residential wells are not allowed to use for landscape irrigation per the declaration of covenants, conditions and rules that have been established for the community. We request that the NCUC make use of its jurisdiction and powers of the office to protect the customers of the PSA, and the public generally from unjust and unreasonable extractions and practices and to obtain for them fair and reasonable rates. Furthermore, I call upon the NCUC to hold a public hearing in Mooresville, specifically for The Point Service Area Pilot Program, to allow all ratepayers the opportunity to voice their input. Sincerely, Dennis P. McCabe 239 Wild Harbor Rd. Mooresville, N.C. 28117

From:

smtprelay

Sent:

Saturday, September 28, 2019 3:52 PM

To:

Statements

Subject:

Statement of Position Submitted by Tina Dunn

Statement of Position Submitted

Name

Tina Dunn

Email

pilotdunn@outlook.com

Docket

W-354, Sub 364

Message

I am asking you to fully deny the request of Carolina Water Service of NC to implement a Conservation Rate Pilot Program and Revenue Adjustment Mechanism for the Point Service Area. The increase is outrageous, and there was no meeting to even discuss this with residents at a convenient location to the Point.

From:

Sent: Sunday, September 29, 2019 11:23 AM

smtprelay

To: Statements

Subject: Statement of Position Submitted by Philip Robertson

Statement of Position Submitted

Name

Philip Robertson

Email

jmr0611@gmail.com

Docket

Docket No. W-354, SUB 364

Message

To Whom It May Concern Regarding Docket No. W-354, SUB 364, I call upon the North Carolina Utilities Commission (NCUC) to fully deny Carolina Water Service of North Carolina (CWSNC) request to implement a Conservation Rate Pilot Program and Revenue Adjustment Mechanism for the Point Service Area (PSA). The average increase presented in this application for the PSA tiered rate proposal is stated at 17.82%. However, based on a 2-person household with landscape irrigation, the annual increase is projected at approximately 30% for a six-tenth (.6) acre property. There are close to 850 properties in The Point Service Area (PSA), including many that use lake water for landscape irrigation that must be taken in consideration when stating an average increase per household. All the homes are on septic tanks to accommodate sewage. Installation of residential wells are not allowed to use for landscape irrigation per the declaration of covenants, conditions and rules that have been established for the community. We request that the NCUC make use of its jurisdiction and powers of the office to protect the customers of the PSA, and the public generally from unjust and unreasonable extractions and practices and to obtain for them fair and reasonable rates. Furthermore, I call upon the NCUC to hold a public hearing in Mooresville, specifically for The Point Service Area Pilot Program, to allow all ratepayers the opportunity to voice their input. I feel that you are unfairly targeting the residents of The Point community. Sincerely, Philip Robertson 123 Hopkinton Drive Mooresville, NC 28117

From:

smtprelay

Sent:

Sunday, September 29, 2019 11:26 AM

To:

Statements

Subject:

Statement of Position Submitted by Janet Robertson

Statement of Position Submitted

Name

Janet Robertson

Email

jmr0611@gmail.com

Docket

Docket No. W-354, SUB 364

Message

To Whom It May Concern Regarding Docket No. W-354, SUB 364, I call upon the North Carolina Utilities Commission (NCUC) to fully deny Carolina Water Service of North Carolina (CWSNC) request to implement a Conservation Rate Pilot Program and Revenue Adjustment Mechanism for the Point Service Area (PSA). The average increase presented in this application for the PSA tiered rate proposal is stated at 17.82%. However, based on a 2-person household with landscape irrigation, the annual increase is projected at approximately 30% for a six-tenth (.6) acre property. There are close to 850 properties in The Point Service Area (PSA), including many that use lake water for landscape irrigation that must be taken in consideration when stating an average increase per household. All the homes are on septic tanks to accommodate sewage. Installation of residential wells are not allowed to use for landscape irrigation per the declaration of covenants, conditions and rules that have been established for the community. We request that the NCUC make use of its jurisdiction and powers of the office to protect the customers of the PSA, and the public generally from unjust and unreasonable extractions and practices and to obtain for them fair and reasonable rates. Furthermore, I call upon the NCUC to hold a public hearing in Mooresville, specifically for The Point Service Area Pilot Program, to allow all ratepayers the opportunity to voice their input. You are profiling residents of The Point due to their assumed financial status. Sincerely, Janet Robertson 123 Hopkinton Drive Mooresville, NC 28117

From:

Casselberry, Gina < gina.casselberry@psncuc.nc.gov>

Sent:

Monday, September 30, 2019 8:54 AM

To:

Statements

Subject:

FW: [External] Water Price Increases

----Original Message----

From: Stephen Marsh [mailto:stephenfredrickmarsh@icloud.com]

Sent: Saturday, September 28, 2019 5:02 PM

To: Casselberry, Gina <gina.casselberry@psncuc.nc.gov>

Subject: [External] Water Price Increases

CAUTION: External email. Do not click links or open attachments unless you verify. Send all suspicious email as an attachment to report.spam@nc.gov<mailto:report.spam@nc.gov>

What going on? Are there so many leaks in the crumbling pipes that you are trying to extort money out of the customers to make up for your incompetence?

Stephen Marsh

Sent from my iPhone

From: Casselberry, Gina <gina.casselberry@psncuc.nc.gov>

Sent: Monday, September 30, 2019 8:57 AM

To: Statements

Subject: FW: [External] Statement on proposed water & sewer increase by Carolina Water

Service, Inc Docket No. W-354, Sub 364

From: John Gumbel User [mailto:gumbel@ec.rr.com]

Sent: Saturday, September 28, 2019 10:56 AM

To: Casselberry, Gina <gina.casselberry@psncuc.nc.gov> **Cc:** John D. (work) Gumbel <john.d.gumbel@boeing.com>

Subject: [External] Statement on proposed water & sewer increase by Carolina Water Service, Inc Docket No. W-354,

l

Sub 364

CAUTION:

I received the notice of Carolina Water Service's application for increased rates per Docket No. W-354, Sub 364. I request that as authorized by statute that you represent me in the proceedings before the commission. I live in the Carolina Pines area of Craven County between the cities of New Bern and Havelock and am charged the Uniform Flat Rate for sewer.

I strongly object to this proposed 37.43% increase in the Uniform Flat Rate for sewer as excessive. Given the ten years history of increases in the Uniform Flat Rate, no increase in the rate is currently justified when the rate is compared with increases in the CPI over the same period of time. Rate increases have already been 3.9 times the increase in the CPI over the last ten years even without this proposed increase. If anything, rates should be rolled back.

I moved in my present home in August 2005. Here's a history of the Uniform Flat Rate for sewer over the same period:

Sep 05 - Jul 09 \$33.13

Aug 09 - Mar 11 \$42.06

Apr 11 - Apr 14 \$40.14

May 14 - Jul 14 \$56.45*

Aug 14 - Mar 14 \$44.70

Apr 15 - Dec 15 \$45.06

Jan 16 - Sep 16 \$52.68

Oct 16 - Feb 17 \$52.77

Mar 17 - Oct 17 \$52.69

Nov 17 - Feb 19 \$56.58

Mar 19 - present \$57.82**

Proposed \$79.46

If I use the Bureau of Labor and Statics' CPI inflation calculator (https://data.bls.gov/cgi-bin/cpicalc.pl) I find that \$33.13 inflated from Sep 2005 to Aug 2019 has a value of \$42.76. If I inflate the same \$33.13 from Jul 2009 to Aug 2019 it's value is \$39.47 or an increase of \$6.34 over those ten year. The current rate of \$57.82 is \$24.69 increase in the Uniform Flat Rate for sewer from the July 2009 rate of \$33.13. That \$24.69 increase is 390% (3.9x) the compounded percent of increase in the CPI measured from Jul 2009 to Aug 2019. There is simply no way for a utility or utility commission to justify rate increases of 3.9 times the CPI over ten years, investment or no investment. If the rate is allowed to increase to the proposed \$79.46, the percent

^{*}This 40% rate increase was improperly approved and was rolled back to \$44.70 (an 11.3% rate increase that was still excessive).

^{**}Uniform flat sewage rates increased to \$57.82 but credit for Trump Tax cut dating back to 1/1/2018 for a period of one year was applied.

of increases as measured from Jul 2009 to August 2019 will be 1253% (12.5x) the compounded CPI increase. How could anyone justify increases over a ten year period that were twelve and half times the rate of increase in the CPI?

Not only should there not be a rate increase, but there should be a rate decrease to bring rates more in line with inflation. I strongly recommend that Utilities Commission advocate for the consumers (and not for the utility) and reject this excessive increase IN ITS ENTIRETY. I note that the last time the utility was granted an excessive increase (of 40% in May 2014) it was later found to be invalid and rolled back in August 2014.

I also note that there will be no public hearing in Craven County this year. The closest hearing will be held in Jacksonville in Onslow County. I think this is unfair to the consumers in Craven County and will create an excessively crowded hearing in Jacksonville.

I have a bachelors degree in economics from UCLA, a masters in systems analysis from the Naval Postgraduate School, and a masters in national resources strategy from the Industrial College of the Armed Forces. Rate increases in utilities touch on some facet of all three of those degrees. If handed this rate increase request as a study in class for those degrees my conclusion would have been the same as it is today, that is to deny the increase and to roll back the rates instead.

John Gumbel New Bern 252 626 5590