

SANFORD LAW OFFICE, PLLC

Jo Anne Sanford, Attorney at Law

September 4, 2020

Ms. Kimberley A. Campbell, Chief Clerk
North Carolina Utilities Commission
4325 Mail Service Center
Raleigh, North Carolina 27699-4325

Via Electronic Delivery

Re: Carolina Water Service, Inc. of North Carolina ("CWSNC")
Docket No. W-354 Sub 364
Application by CWSNC for Authority to Adjust and Increase Rates
for Water and Sewer Utility Service in all Service Areas in North
Carolina
Notice of Provision of Estimates for Central Water Filtration----
Bradfield Farms and Fairfield Harbour

Dear Ms. Campbell:

I write to report that CWSNC has completed the requirements of the Commission's Order of March 31, 2020 in the referenced docket, relative to: (a) determination of estimates of costs for installation of central water filtration; and (b) communication of that information to Bradfield Farms and Fairfield Harbour's homeowners' associations.

Background. After reviewing complaints about water quality and hardness from some of the customers in the Bradfield Farms and Fairfield Harbour service territories, Public Staff witness Gina Casselberry recommended in this rate case that CWSNC should develop estimates of the cost of installing central water filter systems for both subdivisions, and should provide that information to the respective homeowners' associations. (*Tr. Vol. 8, pp. 102-103 re. Bradfield Farms and Tr. Vol. 8, pp. 109-110 re. Fairfield Harbour*)

In its March 31, 2020 Order Granting Partial Rate Increase and Requiring Customer Notice, and in agreement with Ms. Casselberry, the Commission directed that CWSNC should develop the estimates for costs of installation of central water filtration, and should provide that information to the homeowners. *(See Finding of Fact No. 17, p. 9 and Ordering Paragraph No. 14, p. 99)*

On May 21, 2020, CWSNC requested additional time, due to the need to retain a consultant and to the impact of COVID-19 on the pace of work, as it affected both access for evaluation and collaboration. Water Purification Consultants, Inc. of Winston Salem, North Carolina provided technical assistance in evaluating the feasibility and associated cost of filtration systems.

Response. CWSNC is pleased to report that it has developed and provided estimates of the cost of central-system filtration, to treat for hardness in the source water, for both the Bradfield Farms and Fairfield Harbour service areas. These reports have been provided to the respective systems' homeowners' associations in compliance with Commission order. The virtual meeting with Fairfield Harbour was held on August 5, 2020. Bryce Mendenhall¹ for CWSNC presented a Power Point that reviewed the analysis and the estimated costs, and he responded to questions in the discussion with homeowners. Bradfield Farms' meeting was also held virtually, on the evening of August 6, 2020, and Mr. Mendenhall again presented for the Company. Public Staff engineer Gina

¹ Vice President for Operations: Carolina Water Service, Inc. of North Carolina; Blue Granite Water Company (South Carolina); and Tennessee Water Service (Tennessee)

Casselberry, to whom the Power Point was provided, participated as well in the Bradfield meeting.

CWSNC has complied with the Commission's directive and at this point awaits response---if any---from the respective groups of homeowners. The Company stands ready to provide any additional information or respond to questions.

As always, we thank you and your staff for your assistance; please feel free to contact me if there are questions or if additional information is required.

Electronically Submitted

/s/Jo Anne Sanford
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**Attorney for Carolina Water Service, Inc. of
North Carolina**

c: Parties of Record